



**Dear guest;**

**Welcome to Royal Mandarin,**

**Please find below an over some of services and facilities in the hotel,**

**We wish you a truly enjoyable and unforgettable stay.**

## **ULTRA ALL INCLUSIVE FORMULA**

<b>CHECK IN:</b>	Check In at 14:00 Check Out at 12:00 Late Check Out up on Availability of the Rooms.															
<b>MEALS</b>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;"><u>*Main restaurant</u></td> <td style="width: 40%;">breakfast</td> <td style="width: 30%; text-align: right;"><b>07:00 – 10:00</b></td> </tr> <tr> <td><u>Sea view restaurant</u></td> <td>late breakfast</td> <td style="text-align: right;"><b>10:00 – 11:00</b></td> </tr> <tr> <td></td> <td>Lunch</td> <td style="text-align: right;"><b>12:00 – 14:30</b></td> </tr> <tr> <td></td> <td>Dinner</td> <td style="text-align: right;"><b>18:00 – 21:00</b></td> </tr> <tr> <td></td> <td>Late dinner</td> <td style="text-align: right;"><b>22:00 – 23:00</b></td> </tr> </table> <ul style="list-style-type: none"> <li>- <i>Enjoy the Excellent Location of the Main Restaurant direct to the Sea and enjoy with The Vibes of the Ocean while eating.</i></li> <li>- <i>Floating Breakfast at Swimming Pool at Your First day of The Arrival</i></li> <li>- <b><u>Wide variety of Special Dinners every day include as follows: -</u></b> <ul style="list-style-type: none"> <li>- Royal Mandarin Gala Dinner every Saturday</li> <li>- Romantic Dinner every Sunday in A seaside Private Area Have a Date with Your Partner One of those romantic one where it is just two of you a special landscape and delicious dinner.</li> </ul> </li> </ul>	<u>*Main restaurant</u>	breakfast	<b>07:00 – 10:00</b>	<u>Sea view restaurant</u>	late breakfast	<b>10:00 – 11:00</b>		Lunch	<b>12:00 – 14:30</b>		Dinner	<b>18:00 – 21:00</b>		Late dinner	<b>22:00 – 23:00</b>
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	<ul style="list-style-type: none"> <li>- Pure Africa Night every Monday enjoying the African Atmosphere and their Local Fabulous Dishes</li> <li>- B.B.Q Night Seaside every Tuesday where you can enjoy the Fantastic Open-Air Gastronomy</li> <li>- Flambe Dinner Night every Wednesday with a high-class item with the high quality of service</li> <li>- Sea Food Dinner night every Thursday and enjoy with Zanzibar wide range of Fishes.</li> <li>- You Cook Night with Your favorite Dishes prepared by the Clients as per their dishes and ethnic gastronomy</li> <li>- Mediterranean Culinary night including all the Special dishes of the Mood of Mediterranean every Friday</li> <li>- Mongolian Night with the warmness of the Far east culinary and atmosphere.</li> <li>- Italian Diner Night with wide range of Pure Italian Special Cuisine</li> <li>- French Dinner Night with the Warmness of the delicious French gastronomy.</li> </ul>												
<b>A LA CARTE RESTAURANT</b>	<p>Prior reservation required. Reservation hours <b>09:00- 12:00</b> beside guest relation office.</p>												
<b>SNACKS &amp; ICE CREAM, WAFFLE, CREPPE, ZANZI CORNER</b>	<table border="0"> <tr> <td>*Royal Beach Restaurant Snacks Meal</td> <td><b>12:30 – 16:30</b></td> </tr> <tr> <td>*Ice cream at swimming pool Bar</td> <td><b>12:30 – 16:30</b></td> </tr> <tr> <td><i>Waffle Festival at</i></td> <td><b>15:00 - 17:00</b></td> </tr> <tr> <td><i>Spanish Creppe Mood</i></td> <td><b>15:00 – 17:00</b></td> </tr> <tr> <td><i>Zanzi Special Corner</i></td> <td><b>14:00 – 18:00</b></td> </tr> <tr> <td><i>Pop Corn</i></td> <td><b>15:00 – 17:00</b></td> </tr> </table>	*Royal Beach Restaurant Snacks Meal	<b>12:30 – 16:30</b>	*Ice cream at swimming pool Bar	<b>12:30 – 16:30</b>	<i>Waffle Festival at</i>	<b>15:00 - 17:00</b>	<i>Spanish Creppe Mood</i>	<b>15:00 – 17:00</b>	<i>Zanzi Special Corner</i>	<b>14:00 – 18:00</b>	<i>Pop Corn</i>	<b>15:00 – 17:00</b>
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<b>BEVARAGE SERVICE, COCKTAILS, FESTIVALS, SPECIAL CORNERS,</b>	<table border="0"> <tr> <td>*Lobby bar</td> <td>Alcoholic &amp; soft drink till</td> <td><b>10:00 pm</b></td> </tr> <tr> <td>Pool Bar</td> <td></td> <td><b>10:00 – 22:00</b></td> </tr> <tr> <td>Tea time</td> <td></td> <td><b>17:00 – 18:00</b></td> </tr> </table> <ul style="list-style-type: none"> <li>- Zanzi Cocktails Served at your seats on the Swimming Pool and on The Beach <b>10:00 – 12:00</b></li> <li>- Coconut Time Every Day at <b>15:00 – 18:00</b></li> <li>- Fruits Festival every day <b>15:00 – 18:00</b></li> <li>- Sun Set Cocktails Every Day <b>18:00 – 19:00</b></li> <li>- Tea Time Every Day <b>17:00 – 18:00</b></li> </ul>	*Lobby bar	Alcoholic & soft drink till	<b>10:00 pm</b>	Pool Bar		<b>10:00 – 22:00</b>	Tea time		<b>17:00 – 18:00</b>			
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	<ul style="list-style-type: none"> <li>- Special Delicious Cocktails at Entrance of the Restaurant at <b>18:00 – 19:00</b></li> <li>- Sangria Festival every day <b>21:00 – 22:00</b></li> <li>- Water Melon Festival Once per Week <b>15:00 – 17:00</b></li> <li>- Donuts Festival Once per Week <b>15:00 – 17- 00</b></li> <li>- Maffen Festival Once per week <b>15:00 – 17:00</b></li> <li>- Mango festival Once per Week <b>15:00 – 17:00</b></li> <li>- Banana Split Festival Once per Week <b>15:00 – 1700</b></li> <li>- Mojito Cocktails Every Day <b>15:00 – 17:00</b></li> <li>- Fruits Punch Every Day <b>15:00 – 17:00</b></li>   <li>- Cooking Lessons every Monday at <b>11:00 – 12:00</b></li> </ul>
<b>EXTRA CHARGE</b>	<ul style="list-style-type: none"> <li>• Doctor</li> <li>• Laundry (one full laundry bag only 100 euro)</li> <li>• Limousine service</li> <li>• Games room</li> <li>• International telephone call</li> <li>• Health club service</li> <li>• Shisha</li> </ul>
<b>WI-FI</b>	Wi-fi use free in all facility; login room number; password: family name.
<b>HOTLINE SERVICE</b>	For any requirements request & maintenance order contact Reception.
<b>ALL-INCLUSIVE PRIVILEGES</b>	Your AL Privileges will be counted 24 hours; the bracelet has to be worn the whole stay and to be shown Upon request.
<b>SAFE DEPOSIT BOX</b>	Available in the room free of charge; the management takes no responsibility for valuable left in your room; which are not deposited the safe box. If you have a problem with safe box; please contact reception.
<b>ACTIVITIES &amp; ENTERTAINMENTS</b>	<ul style="list-style-type: none"> <li>❖ For animation programs; please check the board located at the Entrance of the main Restaurant and on the beach, Including as Follow: -</li> <li>❖ Yoga Lesson, Volleyball, Boccia, Aqua Gym, Aerobics, African Dance Lessons, Bachata Lessons, Salsa Dance Lessons, Music Quiz</li> <li>❖ Guitar, Fluet, Saxophone, Violin, African Singer, Light show, African show, Karaoke, Magic Show, Acrobatic show, Ngoma Ngoma, show, Masai show, Live Band</li> </ul>

	<ul style="list-style-type: none"> <li>❖ Beach Party Every week.</li> <li>❖ Table tennis at games room from 13:00 till 18:00 its free of charge.</li> <li>❖ Kids club is open daily between 10:00 till 12:30 &amp; 15:00 till 16:30.</li> <li>❖ Kids from 4 years till 12 years old.</li> </ul>
<b>DRESS CODE</b>	Swimming wear is acceptable only outdoor. When indoor please dress appropriately.
<b>GENERAL INFORMATION</b>	<ul style="list-style-type: none"> <li>❖ Please do not reserve sunbeds around the pool &amp; on the beach before 8 Am.</li> <li>❖ Swimming pool hours from 08;00 till 18:00.</li> <li>❖ Beach hours from 08:00 till 18:00.</li> <li>❖ Please leave your safe box open upon your check-out.</li> <li>❖ Breakfast boxes and wake up for your excursions &amp; departure can be reserved one day before with reception.</li> <li>❖ Min bar refilled daily with soft drink, mineral water and juice.</li> <li>❖ For health and safety reasons; proper swim wear must be worn in our swimming pools.</li> <li>❖ (rubber shoes are recommended on the beach).</li> <li>❖ For luggage down services please call reception number (0).</li> </ul> <p><b><u>In case you did not return back the key card, towel card and bracelet you will be charge as follow;</u></b></p> <ul style="list-style-type: none"> <li>❖ For the loss of the room card will be charged 50\$ dollars.</li> <li>❖ For the loss of the towel card will be charged 20 \$ dollars.</li> <li>❖ Tax services available daily 10:00 – 21:00</li> <li>❖ Please do not leave the key in the power sever while when you out.</li> <li>❖ Hotel management has the right to change any time of service according to the operation.</li> </ul> <p>-----</p> <ul style="list-style-type: none"> <li>❖ Once per Week Sea food Restaurant.</li> <li>❖ One hour massage per Week free of charge.</li> <li>❖ Fruit basket upon Arrival And to be refilled Every Day</li> <li>❖ Full Mini Bar with Mineral Water, Juices, Local Beers, Local Wine and to be refilled</li> <li>❖ One hour Billiard free of charge.</li> <li>❖ Late check out Free till 2 pm up on Availability of Rooms.</li> <li>❖ One Time Shisha Smoking at the Shisha Corner.</li> <li>❖ Cookies at the Rooms on daily basis free of charge.</li> </ul>
<b>PRIVILEGES OF ULTRA ALL INCLUSIVE CLIENTS</b>	

