

Welcome to Premium All-Inclusive Concept

Enjoy your preferred welcome drink (special sparkling wine or fresh orange juice), delights, chocolate and cookies.

Accommodation

-  **Minibar** is restocked daily with a selection of soft drinks minimum 6 cans (2 Cola/Pepsi, Fanta/Miranda, 2 Sprite/7up), 2 small bottles of water and 2 cans of beer.
-  **Tea & Coffee** making facilities with complimentary daily refill and 2 small bottles of water upon arrival.
-  **Welcome Amenities.**
-  **Espresso machine** for Junior Swim-up Suite, Executive Jacuzzi Suite, Presidential Suite & Royal Villa.
-  Branded bathroom amenities for all rooms & suites.
-  **Turn down service** for all rooms daily from 19:00 - 21:00.
-  **Bathrobes & Slippers.**
-  **Pillow Menu** (upon request).



Gastronomy

Restaurants:

Our master chefs prepare dishes from various global cuisines. Served at 5 uniquely themed à la carte restaurants & 1 open international buffet.

Many options are available for guests with specific dietary restrictions.

All our à la carte restaurants are included within our premium all-inclusive concept with unlimited visits except Felucca Seafood Restaurant (chargeable).

All à la carte restaurants require a reservation in advance.

Restaurants

Jewels

Open Buffet International Cuisine

Opening Hours

Breakfast*	07:00 - 10:30
Late Breakfast*	10:30 - 12:00
Lunch	12:30 - 14:30
Dinner	18:30 - 22:00
Late Dinner	22:00 - 01:00

* Including coffee, tea and
4 kinds of seasonal freshly
squeezed juices.



Manohar

À la Carte Indian Cuisine

Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation
and availability.



Basilico

À la Carte Italian Cuisine

Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation
and availability.



Gamila

À la Carte Egyptian Cuisine

Opening Hours

Egyptian Breakfast	07:00 - 10:30
Dinner	18:30 - 22:00

À la carte menu
Upon prior reservation
and availability.



Mongolian Grill

Grill Restaurant

Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation
and availability.



Felucca

Seafood Restaurant

Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation
and availability.



*Chargeable

Restaurants

Royal Club Lounge

For Royal Club members

Opening Hours

Breakfast*	07:00 - 10:30
Continental Breakfast	10:30 - 12:00
Snacks	12:00 - 18:00
Lunch*	13:00 - 15:00

* À la carte Menu



ROYAL CLUB

- Early breakfast is available (upon request).
- Breakfast and lunch bags are available upon request from the excursion's leader (24 hours in advance).



Snacks & Bars:

Offering different types of whiskey, cognac, brandy, vodka, tequila, um, liquor, gin, beer, premium wine and sparkling wine (according to market availability).

Premium alcoholic beverages are served at Sun Ray, 24/7 Lobby Bar Service. (Imported alcohol chargeable).

24-hours: Hot, cold, local alcoholic and non-alcoholic drinks are included. No alcoholic drinks are served between 06:00 – 10:00. Alcoholic beverages are served by glass. Bottles are chargeable.

Snacks

Gamila

À la Carte Egyptian Cuisine

Opening Hours

12:00 - 17:00

4 flavors of ice-cream

4 kind of fresh slide fruits

2 Ice lollies and 2 fruit skewers



Aqua Bar

Pool Bar

Opening Hours

12:00 - 17:00

Sandwiches & Fries

Fruit Skewers



Sun Ray

Lobby Bar

Opening Hours

15:00 - 17:00

Tea time: patisseries and canapés
along with hot, cold and soft drinks.



Bars

Sun Ray

Lobby Bar

Opening Hours

24-Hours



Aqua Bar

Pool Bar

Opening Hours

10:00 - 17:00



Family

Pool Bar

Opening Hours

10:00 - 17:00



Splash

Pool Bar

Opening Hours

10:00 - 17:00



Oasis

Pool Bar (16+)

Opening Hours

10:00 - 17:00



Oriana

Beach Bar (16+)

Opening Hours

10:00 - 17:00



Snacks & Bars

Solana

Beach Bar

Opening Hours
10:00 - 17:00

Solana
Beach Bar

Velocity

Sports Bar

Opening Hours
18:00 - 00:00

VELOCITY
SPORTS BAR

Latitude

Bar

Opening Hours
18:00 - 00:00

LATITUDE
BAR

Yazol

Shisha Cafe

Opening Hours
16:00 - 01:00 (Chargeable)

Yazol

Victoria Pub

Pub (16+)

Opening Hours
18:00 - 01:00*

Serving Premium Spirits
(imported Spirits at extra charge).

victoriapub

Royal Club

For Royal Club members

Opening Hours
07:00 - 18:00

(Serving premium alcoholic beverages for 18+)


ROYAL CLUB



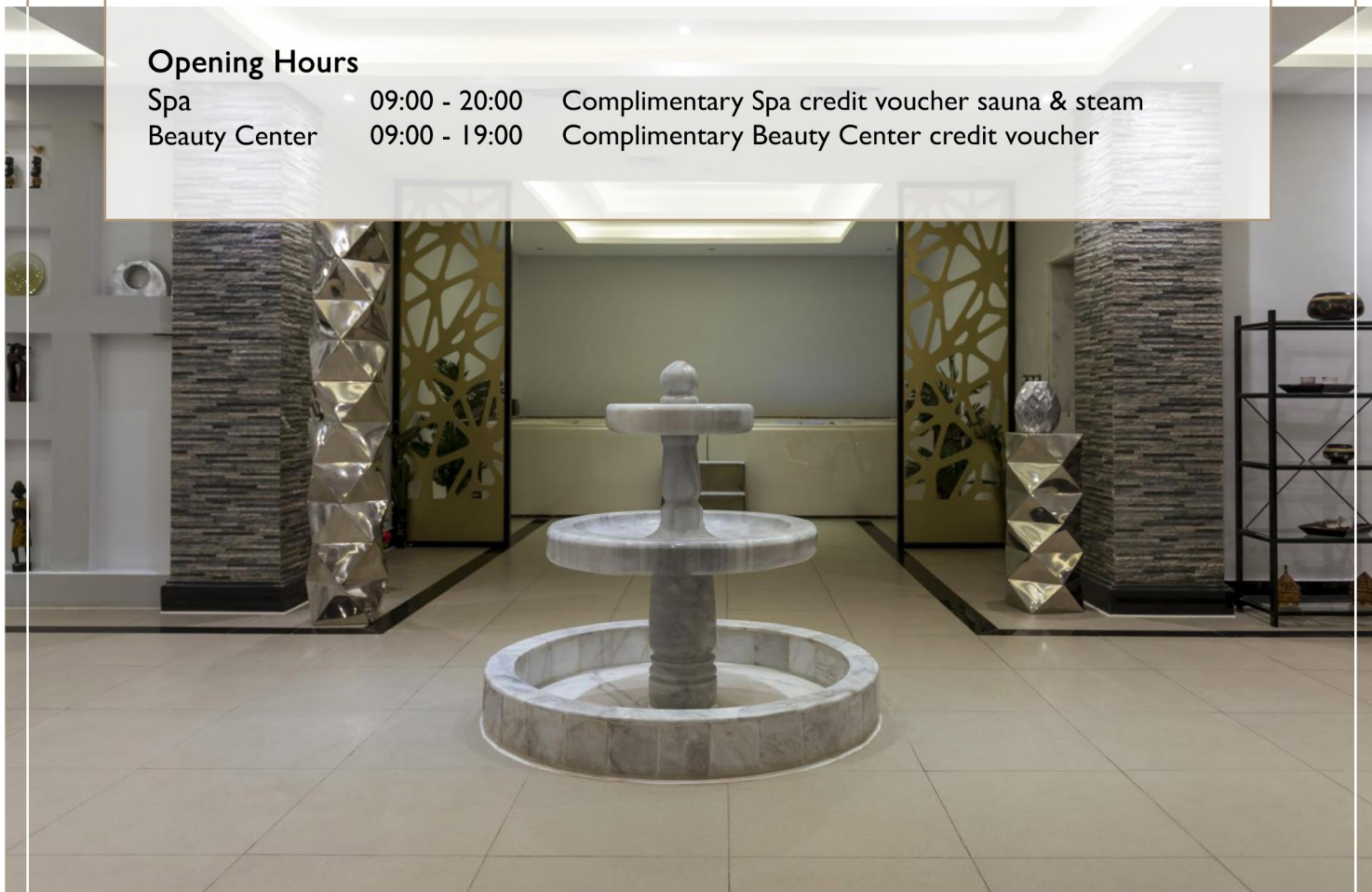
Spa & Wellness

Spa & Beauty Center

16+ / Upon prior reservation and availability.

Opening Hours

Spa	09:00 - 20:00	Complimentary Spa credit voucher sauna & steam
Beauty Center	09:00 - 19:00	Complimentary Beauty Center credit voucher



Gym

Free of charge/16+

Opening Hours 07:00 - 19:00

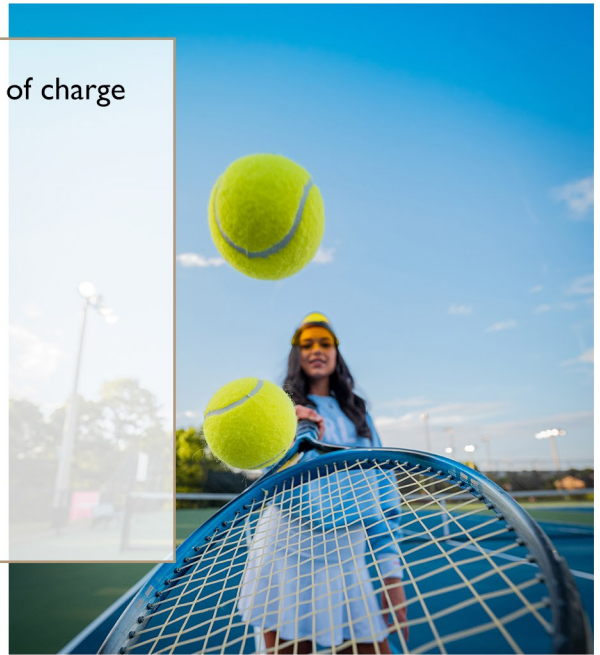
- Personal trainer is available for an extra charge.



Activities

Sports Activities

- Tennis Court with prior reservation, flood light free of charge (subject to availability)
- Table Tennis
- Beach Volley ball
- Boccia
- Darts
- Aerobics, Yoga, Thai Chi
- Football Court
- Mini-Golf (9 holes)
- Archery (16+)
- Croquet
- Billiard (Age: 12+)

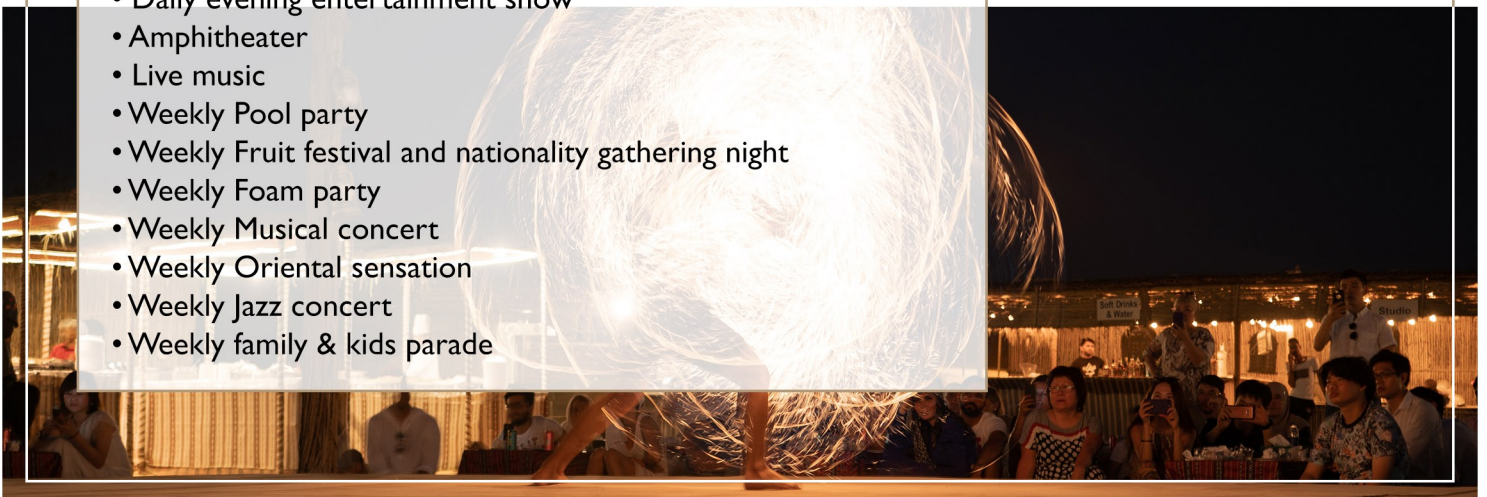


Water Activities

- Aqua Park
- Aqua Center (chargeable)
- Diving Center (chargeable)
- Aqua Gym
- Aqua Aerobics
- Swimming Competitions
- Olympic Games
- Water Polo
- Complimentary Introduction Trial Dive in the Pool

Entertainment

- Daily evening entertainment show
- Amphitheater
- Live music
- Weekly Pool party
- Weekly Fruit festival and nationality gathering night
- Weekly Foam party
- Weekly Musical concert
- Weekly Oriental sensation
- Weekly Jazz concert
- Weekly family & kids parade



Kids Club

Kids Planet

Ages 3 - 12 years

Opening Hours 10:00 - 12:30
15:00 - 17:00

Languages
English, German, French & Russian



We set up a Kids Club with several programs including:

- Kids Swimming Pool
- Kids Playground
- Kids Game Room
- Sports Activities
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Mini-Disco
- Baby-Sitting Service available (chargeable)
- Music Room
- Toddler Room
- Full Kitchen
- Baby foot

Hotel Services

- 📶 Free WI-FI
- 🏥 24/7 Clinic (chargeable)
- 🧺 Laundry (chargeable)
- 🧺 Dry-cleaning service (chargeable)
- 🛏 24/7 Room service (chargeable)
- 🏧 ATM machine (with exchange possibility)
- 🛍 Gift & souvenir shops (chargeable)
- 👤 Business center
- 🕶 Sunglasses cleaning around the Pools & Beach
- 👮 24/7 Front desk
- 👮 Concierge service
- 🗣 Multilingual staff
- 👤 Guest Experience Center
- 🚗 Limousine service (chargeable)
- 🏢 Conference rooms & meeting facilities (chargeable)

Restaurant Dress Code

- Ladies: Smart Casual.
- Gentlemen: Smart Casual.
- Swimwear should be dry when dining at pool & beach outlets.
- Guests should not be barefoot during meals.



Royal Club Services (valid for Royal Club Members)

• Royal Limousine Service and Express Check-In and Check-Out

Upon booking a suite, your Royal Club treatment begins before you even step into the resort. A complimentary limousine service will be provided to drive you from the airport to the resort. You will also step into your suite quicker with our express check-in for our Royal Club members. When you leave, we will ensure that your express check-out will be hassle free and provide you with a limousine ride to the airport.

• Royal Club Manager

A dedicated Royal Club manager will be available at your service.

• Royal Club Lounge

Our Royal Club guests receive personalized service and exclusive access to our private Royal Club Lounge, with beverage service, snacks, sandwiches, fresh baked goods and pastries during the day.

• Royal Treatment and Royal Breakfast

A complimentary collection of fresh flowers, a fruit basket, a bowl of nuts, and cookies will welcome you upon arrival at your suite, with daily replenishments.

Wake up to a fine good morning and start each day with our Royal Breakfast Salmon at the lounge which is open from 07:00 till 10:30. Indulge in superb Breakfast with fine cheese selections, sparkling wine, smoked salmon and more. Continental Breakfast with 3 kinds of seasonal fresh Fruit Juices (10:30–12:00).

A variety of fresh pastries, baked goods, and mini sandwiches with various types of fillings will also be available throughout the day.

• Royal Dining

Royal Club guests receive à la carte restaurant reservation priority so their fine dining experience is always guaranteed. They also receive a special discount for Felucca Restaurant.

• Royal Spa, Wellness and Service

Special Credit Vouchers for the spa, beauty center and laundry service are provided. A complimentary tennis court reservation awaits you.

• Other Royal Club Privileges

- Digital Free Newspaper
- SAT LED TV
- Royal Club Bar Service (Premium alcoholic, Local alcoholic and non-alcoholic Beverages) from 10:00 till 18:00 and Imported alcohol (chargeable).
- "Happy Hour" from 17:00 till 18:00.
- Royal Club Lounge Snacks such as fresh Pastries, baked goods, Mini Sandwiches & Fruits from 10:00 till 18:00.
- Daily mini-bar refill
- A variety of board games, including backgammon, chess, and domino
- One Private Cabana at the Beach (once per stay per suite) free of charge and 50% discount from the second time, according to availability
- Butler service is available 24-hours for Royal Club members