

Grand Select – All Inclusive & Bracelet	 Please be informed that your booking included the breakfast, lunch, dinner and all-night snacks at Boscage restaurant 24 hours or dinner at any specialty restaurants with prior reservation and as per availability. The official check-in time is 14:00, the check-out time 12.00. All the soft drinks, house water, hot and cold beverages and fresh juice 24 hours. All Inclusive contain premium local alcohol beverages (Alcohol beverages serving between only 10:00 till 00:00 Between 00.01 till 09.59 AM any alcoholic drinks are chargeable). All the beverages according to market availability Alcoholic drinks are served only above 18 years of age. 		
SUNRISE Welcome Experience	Welcome home experience contains: Sparkling wine, fresh juice, macaron and chocolate		
Boscage	Open Buffet (International Concept)		
International Restaurant	Breakfast 07:00 till 10:30 (International Open buffet)		
(located at main	Lunch13:00 till 15:00 (International Open buffet)		
building)	Dinner18:30 till 22:00 (Dinner theme night open buffet)		
	All Night Snack 23:00 till 05:00 (A la carte snacks service) Early continental breakfast available upon request (free of charge)		
Manzoku Asian a la carte (located at the lobby	Dinner 18:30 till 22:00 (A la carte Asian Menu)		
first floor)	Teppanyaki section highlight is chargeable		
Basilico Italian a la carte (located at the pool area)	Breakfast07:00 – 11:00 (International A la carte menu) Upon prior reservationLunch &Snacks12:30 – 17:00 (International A la carte menu) without reservationDinner18:30 – 22:00 (Italian A la carte menu) Upon prior reservation		
Indian Dub	Beverages only 16:00 – 00:00		
Indigo – Pub At Main Building	TeaTime 15:00 till 18:00 tea, coffee, cookies, juices		
Ivory – Lobby Bar At Main Building	Beverage only 24 hours		
Latitude – Lobby terrace Bar	Beverage only 09:00 – 22:00		
Splash Pool Bar At the Pool Area	Beverage only 10.00 till 18:00		
Oasis Pool Bar	Beverage only 10:00 till 18:00 Ice cream – Fruit service 12:30 till 18:00		
Island Pool Bar	Beverage only 10.00 till 18.00		



Yazol (Shisha Corner)	Shisha Service	18:00 till 00:00 (with extra charges)	
Chringuito Bar Beach front	Beverage Timing	10.00 till 18:00	
Daytime & Evening Entertainment Program	There is a variety of activities daily with our yoga and fitness instructor and evening entertainment program please see the information on boards located at the pool & beach or for more information check the mobile application or please contact with guest service center		
Mini-Bar	The mini-bar is available in the room. Daily free 1 small bottle of water per person (2cola,1 fanta, 1sprite,02 small water)2 cans of beer. For Suite Bookers: Daily 1 small bottle of water per person (2 cola,1 fanta, 1sprite, 02 small water) 2 cans of beer, 1 bottle local Wine		
À la Carte Reservation System	Please reserve your table for dinner one day before via mobile application or using following website: sunrise-resorts.com		
Digital Menus	To access our digital menus, please scan the QR code via the camera on your mobile, or download a QR Code reader app from the app store		
Room Key Card	As per our environmental policy, please note that one key card will be provided per room		
Towel Card	The towel card you have received upon check-in entitles you to receive one towel a day from one of our Towel Centers between 08:00 and 17:00. You are required to return all towel cards upon check-out to the Reception, any missing towel cards will be charged to your room (200 le per card). Please note that the towels should be returned before sunset to one of our Towel Centers in order to provide clean fresh towels the following day. The Management Anjum Resort takes no responsibility for valuable items or towels left on your sunbeds, around the pool, beach or public areas		
Pool & Beach Regulations	It is not allowed to swim in cotton clothes in the pools, as the cotton fibers enter into a chemical reaction with substances that are added to the pools for water purification, as a result of such a chemical reaction, components that are dangerous to human skin are formed. Thus, this prohibition is valid for the health safety of visitors.		
Room cleaning & Turn Down Service	Times for room cleaning: daily from 09:00 till 17:00. Free devices are available in the rooms for "Make up - Don't disturb & Ring ". The Turn-Down-Service from 18:00 till 22:00. If you prefer a special time for day time cleaning, please use the room device or contact the Guest Experience Center Team,		
Breakfast & Lunch box	For excursions and early departure before 07:00 am , Please contact your tour leader to make an order at the reception. The latest time to order the breakfast box is one day before up to 20:00. For special breakfast Box (Gluten free) please inform us before.		
Limousine Service	For the Limousine Service and the Price-list, please contact the Limousine Desk in the lobby, # with extra charge.		
Doctor	On call chargeable to be paid at reception.		



Internet Service	Free Wi-Fi Service covering all hotel areas		
Telephone calls	To access an international direct line from your room, please dial 9 + 00 + Country Code + City Code and then the subscribe number. Please note that only answered calls will be charged accordingly as we are using reverse polarity system. For calling to another room, please dial the same room number.		
Wake-up Call	Please contact the reception to order your wake-up call. Ext. #		
Payment / Exchange	Foreigner exchange at reception		
Check-out time	Please let the reception desk know when we can pick your luggage up one day before your check- out. You are kindly requested to bring back the room key and the towel cards to the reception and settle your account if you have any extras to pay. Please note that we do not accept the payment with coins. If you would like to stay in the room longer, please contact the reception one day in advance (according to the hotel availability, against extra charge). Kindly be informed the room key card will be automatically not valid after 12.00 on the departure day. For more information, please contact the reception		
Resort Regulations - Roof Top	Please refrain from entering the roof top of the buildings. Any damage or accident will be on your own risk. The Hotel Management will not resume any responsibility for claims.		
Local Legislation	The Health & Safety Standards and Regulations in Egypt may not be the same as in your country.		