|  |
| --- |
| **DISTANCE & GENERAL INFORMATION** |
| **Varna City Center** | **15km** | **Tracian Cliffs Golf** | **34km** |
| **Varna airport** | **27km** | **Cathedral** | **15km** |
| **Marine Garden Varna** | **15m** | **Beach** | 300m |
| **Varna Dolphinarium** | **15km** | **Check-in time/ Check-out** | 15:00/ 11:00 |
| **Aladzha Monastery** | **3km** | **Languages spoken** | Bulgarian, English, German, Romanian, Russian |
| **Balchik Palace** | **30km** | **Credit Cards** | Visa, Master card |
| **Cape Kaliakra** | **40km** | **Disabled Guests room** | Yes |
| **Black Sea Rama Golf** | **36km** | **Smoking in the room** | No |
| **Stone Forest Varna** | **40km** | **Transfer Types** | Taxi or Private transportation available upon request as an extra payment. Please contact to our reservation department. |

|  |
| --- |
| **OTHER SERVICES** |
| **Free** | Wi-Fi in the rooms and all public areas | Fitness Center  | Open air playground for kids (at Apollo Spa Resort) | Free usage of Apollo Spa Resort and Helios Spa Hotel outdoor and indoor pools |
| Sauna and steam bath in Apollo Spa Resort | Free usage of steam bath and sauna in Poseidon Beach Resort | Infinity pool  | Free usage of Mini Club and entertainment activities in Apollo Spa Resort |
| **Paid** | Boutique spa in Poseidon & Aphrodite Beauty Spa, Health and Clinic Center in Apollo Spa Resort | Babysitting | Butler service | All F&B services at the Bars  |
| Poseidon Beach Resort Spa center | Laundry / Dry cleaning | Private dinner, wedding, celebrations and party organisations | All restaurants’ services except the included meal board purchased |
| Taxi and VIP transfer (Hotel-airport/airport-hotel) | Meeting rooms and convention center + facilities | Excursions and boat/yacht trips | Doctor and clinic services |
| Parking  | Room service |

|  |
| --- |
| **BIRTHDAY & ANNIVERSARY BENEFITS** |
| Birthday / Anniversary Cake,– free of charge |

|  |
| --- |
| **HONEYMOON PACKAGE (Valid only for honeymoon package rates & in hotel per reservations)** |
| Welcoming Fruit Basket |  heart-shaped cake for 2  |
| A bottle of sparkling wine |  |
| **ROOM SERVICES** | **Deluxe Room** **/1st-3rd fllor/** | **Superior Room** | **Family Interconnecting Room** | **Presidential Suite** |  |  |  |  |
| **Maximum capacity** | 2+0; 2+1; 3+0; 1+1; 1+2 | 2+0; 2+1; 3+0; 1+1; 1+2 | 2+2;3+1;4+04+0;4+1;4+25+1; 6+0 | 2+2;3+1;4+04+0;4+1;4+2 |  |  |  |  |
| **Square meters** | **30 and 32** | **30-32** | **60** | **166** |  |  |  |  |
| **Rooms 4rd to 9th floors** |  | **109** | **25** | **4** |  |  |  |  |
| **Room on 1st, 2nd and 3rd floors** | **68** |  | **15** |  |  |  |  |  |
| **King bed** | **36** | **62** | **25** |  |  |  |  |  |
| **Twin bed** | **32** | **47** | **15** |  |  |  |  |  |
| **Shower cabinet** |  | **Shower cabinet** |  |  |  |  |
| **Magnifying mirror** |  | **All rooms** |  |  |  |  |
| **Hair dryer** |  | **All rooms** |  |  |  |  |
| **Bathroom amenities (shampoo, conditioner, shower gel, soap, shower cap)** |  | **All rooms** |  |  |  |  |
| **Comb, rasp, shaving set, fiber** | **-** | **-** | **-** | **All** |  |  |  |
| **Children's bathrobe & slippers** | **-** | **-** | **All** | **All**  |  |  |  |
| **Baby Cot** |  | **On request (free)** |  |  |  |  |
| **Bathrobe & slippers - adult** |  | **All rooms** | **-** | **All**  |  |  |
| **Terrace / Balcony** |  | **All rooms** |  |  |  |  |
| **Satellite TV** |  | **All rooms** |  |  |  |  |
| **Telephone** |  | **All rooms** |  |  |  |  |
| **Wireless Internet** |  | **All rooms** |  |  |  |  |
| **Iron / ironing board** |  | **All rooms** |  |  |  |  |
| **Heating / Cooling (AC)** |  | **All rooms** |  |  |  |  |
| **Sewing kit** |  | **On request (free)** |  |  |  |  |
| **Digital safe box** |  | **All rooms** |  |  |  |  |
| **Tea & Coffee Facilities** |  | **All rooms** |  |  |  |  |
| **Mini Refrigerator** |  | **All rooms**  |  |  |  |  |

|  |  |
| --- | --- |
| **VIP AMENITIES**  | **Description for room categories** |
| **Two direction transfer (Varna Airport-Hotel-Varna Airport)**  | **Payable. Free of charge for Presidential Suites only** |
| **Early check-in & late check-out (subject to availability)** | **Free of charge**  |
| **Butler service** | **Payable. Free of charge for Presidential Suites only with minimum 4 nights’ accommodation.** |
| **Breakfast in the room** | **Payable (please check room service menu)** |
| **SPA Treatment per person once per stay**  | **Free of charge for Presidential Suites only for minimum**  |
| **Laundry / Dry cleaning** | **Payable** |
| **Turn Down services every day around 20:00** | **Free of charge / upon request** |
| **Fruit basket on arrival day** | **Free of charge for presidential suit and interconnected family rooms** |
| **Full bar set-up: Chivas Regal 70 CL, Belvedere, Gordons Gin, Rakia, nuts & condiments** | **Payable** |
| **Sparkling wine** | **Payable** |
| **Mini bar drinks and in-room dining** | **Payable** |
| **Flower service** | **Payable** |

|  |
| --- |
| **RESTAURANTS AND BARS** |
| **RESTAURANT/BAR NAME** | **MEALS** | **WORKING HOURS** | **SERVICE TYPE** | **Board** | **COMMENTS** |
| **The Seasons Restaurant** | Breakfast | 7.00-10.00 (Week days)7.30-11:00 (Weekend) | Buffet style | BB/ HB | The Seasons Restaurant offers all-day dining rich in fresh fruits, pastries, numerous traditional hot dishes, sold meats and cheeses, served in a luxurious buffet style. |
| Lunch | 12.30-14.30 | Payable |
| Dinner | 18.30-21.00 | BB/ HB |
| **The Wellness Restaurant & Pool Snacks** | Daily a-la-carte menu | 10.00-18.00 (Bar operating hours)12:00-16:30(Lunch) | A-la-carte | Light snacks and Healthy food-Payable | Vegetarian, organic and healthy food and lights snacks. |
| **Lobby Bar & Summer Terrace** | Bar | 10:00-00:00 | Bar and table service | Payable | Wide selection of high-class drinks, fragrant coffee and tea. Homemade burgers, sandwiches and desserts (15:30-17:30). Every day-happy hours |
| **Rooftop Fusion Bar & Lounge** | Bar and lounge | 17:00-01:00 | Bar and table service | Payable | Large selection of drinks and cocktails. |
| **Veliko Turnovo Night Club**  | Club Disco | Karaoke & night Club(Closed on Mondays) | Bar service | Payable | Club with a large selection of cocktails and drinks**.**  |
| **Room Service** | In room dining service | 07.30-11.00 breakfast menu - 11.00-21.00 day menu21.00-05.00 Limited night menu | Waiter service to the rooms | Payable | Room service a-la-carte menu  |

|  |  |  |  |
| --- | --- | --- | --- |
| **BEACH** | **Pools** | **Outside pool** | **Indoor****pool** |
| Public beach – 300m**Private beach – No** | **Swimming pools** | 2 outdoor (at Helios or Apollo) + 1 infinity pool in Poseidon | 1 (Apollo spa resort) |
| **Bali Beds** | Yes | No |
|  | **Maximum depth** | 1.5m | 1.5m |
|  | **Disabled lift** | No | No |
|  | **Sunbed** | Yes | Yes |
|  | **Umbrella** | Yes | No |
|  | **Towel** | Yes | Yes |
|  | **Shower** | Yes | Yes |

|  |
| --- |
| **MEETING HALLS** |
| **Meeting halls name** | **Area/m2** | **Theater** | **Classroom** | **U-shape** | **Dinning round of 10** | **Cocktail**  |
| The Ballroom | 320/m2 | 300 | 90 | 66 | 250 | 400 |
| Fuaye -1 | 68 /m2 | 40 | 24 | 24 | 30 |  60 |
| Vip Boardroom meeting room | 24/m2 | - | - | - | - | - |
| Apollo Night club in Apollo Spa Resort | 290/m2 | 150 | 56 | - | - | 200 |
| Athena Hall in Apollo Spa Resort | 57/m2 | 50 | 30 | 24 | - | 40 |
| Calyypso in Helios Spa Hotel | 40/m2 | 40 | 24 | 20 | 30 | 40 |

|  |
| --- |
| **Equipment & services in the meeting halls** |
| **Free** | Multimedia projector and screen | Printing  | Sign boards | Audio system, stable sound and light system | Wi-Fi |
| **Free** | Laptop | Pens/Notepads | Flip chart + markers | Microphones | Small bottle of water / candies |