

# ostria

resort & spa



## Fact Sheet 2024

Built with natural stone and wood, Ostria resort blends harmoniously with its stunning natural surroundings, reflecting elegantly the character of an authentic Cretan village.

Featuring a long sand-pebbled beach, a deluxe Wellness & Fitness SPA, mouth-watering cuisine, fun sports & activities, lavish entertainment, and caring staff dedicated to offering outstanding service and undivided attention to every guest.

Ostria promises a memorable 5-star holiday experience and awaits to spoil you with our renowned Cretan hospitality!

### At a Glance

**Type** Beach Front Resort

**Category** 5 stars

**Board** All Inclusive

**Operation** April to November



## Hotel Facilities

348 Rooms & Suites  
 6 Restaurants, 4 Bars & 1 Dessert House  
 350m long sand pebble beach (Blue Flag)  
 5 Pools (1 Heated) 1 Adults only (Heated)  
 Boutique & Shop (gifts, clothes, jewelries, cosmetics, delicacies)  
 Conference Room, Meeting Room, Events Venue  
 ATM cash  
 Orthodox Chapel  
 Parking  
 Car Rental Desk  
 Excursions Desk

## Sports & Recreation

4 Tennis Courts with synthetic carpet  
 Football Field 5x5 with artificial grass  
 2 Padel Courts  
 Flood Lights coverage for night games  
 Archery Ground with four lanes - targets  
 Beach Volleyball  
 Table Tennis  
 Petanque  
 Mini Golf  
 Outdoor Gym  
 Fitness Centre (\*)  
 Water Sports (\*)  
 Scuba Diving (\*)

## Other Services

Beach & Pool Towels  
 Sunbeds & Sunshades  
 Room Service (\*)  
 Dry cleaning & Ironing (\*)  
 Room Service (\*)  
 Doctor on site (\*)

## All Inclusive Highlights

Breakfast, lunch and dinner buffet style.  
 Refreshments, soft drinks, draught beer, table wine, spirits, raki & ouzo  
 Late Breakfast, Light Lunch  
 International Street Food  
 Sweet & savory crêpes, ice cream  
 Aeolous & Maestro: One dinner per weekly stay reservation required  
 BBQ at the Pool Restaurant Teatro once a week (depending on the weather)  
 Cretan Greek Night in the Olive Village once a week (depending on the weather)  
 Gala Dinner in Ostria Palace once a week

## Family

Baby bathtubs, pots & cots  
 Restaurant high chairs  
 Kid meals & kid friendly buffet  
 Kids Pool  
 Outdoor Playground playing equipment  
 Board games & Puzzles  
 Stroller (\*)  
 Bottle Sterilizer (\*)  
 Babysitting (upon request) (\*)

## Useful Information

Voltage 220V  
 Tap water drinkable  
 No pets allowed



(\*) Extra Charged Services



## Location & Contacts

Crete is the largest island in Greece and one of the most popular destinations worldwide. Thousands of years of history, a fascinating culture, exquisite cuisine, traditional villages, pristine beaches, and dramatic landscapes are just some of the features that define the unique character of the island.

Ostria is located in the southernmost part of the island, still unspoiled by the mass tourism, with many miracles waiting to be discovered.

36 km from Sitia Airport and 98 km from the island main transportation hub the Heraklion International Airport and just 5 km from Ierapetra town which offers all the necessary facilities and services (Banks, Post, Hospital, Market, Shops etc.)

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### General Inquiries

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Email [ostriahotel@ostriahotel.gr](mailto:ostriahotel@ostriahotel.gr)

### Reservations

Whatsapp +30 698 284 8001  
Email [reservation@ostriahotel.gr](mailto:reservation@ostriahotel.gr)

### Guest Services

Whatsapp +30 697 479 1393  
Email [guestservices@ostriahotel.gr](mailto:guestservices@ostriahotel.gr)

### Events & Weddings

Whatsapp +30 697 493 8456  
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# Kallisti Wellness Spa & Fitness Center



With the aid of water and Essential oils in combination with holistic and alternative therapies you will be guided to discover a new world of experiences that will balance your body and soul in perfect harmony. With the aid of our experienced and well-established personnel every therapy becomes a unique experience for your senses. You can enjoy a variety of massages, as well as, complete face and body therapies. In addition, we offer specially formed packages for couples and friends.

KALLISTI WELLNESS and FITNESS SPA uses for your treatments herbal and organic products from the recognized and certified companies ARIADNE ATHENS and CHARME D'ORIENT PARIS. The equipment at our premises is guaranteed by KLAFS a leading organization in the SPA industry, which has been awarded for its environmentally and human friendly quality products and promises at the same time the ultimate in luxurious service and relaxation.

## Gym

You will also find a specially developed gym area at our premises, fully equipped with TECH NOGYM, TRX and personal training, as well as, virtual personal services from LESS MILLS.



# Accommodation

## Comfort

### Garden & Sea View

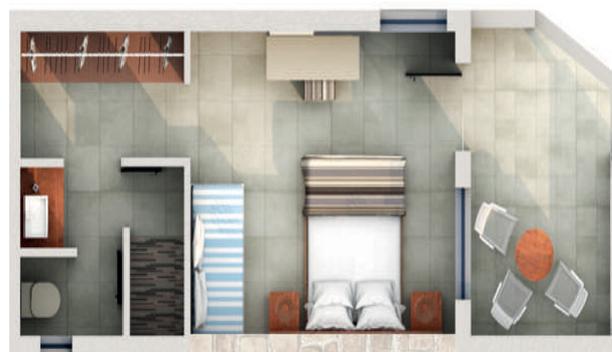
Designed in soft lines and colours, our Comfort rooms induce a sense of relaxation and coziness, featuring an open-plan style bedroom with 2 twin beds and additional sofa bed, bathroom with a bathtub, and a private balcony or terrace with a superb view of the garden or the majestic Libyan sea.



## Superior

Contemporary décor blends harmoniously with natural stone and wood elements in an unparalleled ambience of serenity and grace.

The Superior Room offers a generous space with 2 twin beds and additional sofa beds in open plan room style, a modern bathroom with a separate walk-in shower cabin.





### Garden (2 decorations, furnishing)

From 28 -38 m2 depending on the occupancy. Located in various areas around the Resort with views on the lush gardens. Can be on the ground or 1st floor.



### Sea View

From 28 -30 m2 depending on the occupancy. Located on the 1st floor with views to the Libyan Sea. Monochrome décor and handmade furnishing. In alignment with ecological awareness and the rules of sustainable development, wooden oak furniture and natural materials. Comfortable, simple minimalist lines create a sophisticated look. Complemented by Cretan sunlight it feels almost meditative.



### Pool (Zen Pool)

From 30 -34 m2 depending on the occupancy. The same interior layout & furnishing but located on the 1st floor and overlooking the Zen pool.



### Pool Access (Zen Pool)

From 28-30 m2. Located on the ground floor, right in front of the pool with sunbeds on the terrace and direct access to the water.

# Accommodation

## Suites

Thoughtfully designed to provide a cozy and commodious space, the Suites ensures a truly relaxing and comfortable stay. All suites feature a twin or double-bedded bedroom, a sitting area with sofas and a modern bathroom with a separate walk-in shower cabin.





### Junior Family Suite

From 45 - 55 m2 Junior Family suites feature a double-bedded bedroom and a separate living room with sofa beds for the children, a modern bathroom with a separate walk-in shower cabin. Located in various areas in the Village section with views on the lush gardens. Can be on the ground or 1st floor with terrace or Balcony.

### Junior Family Suite Pool View (Zen)

The same interior layout & furnishing but located on the 1st floor and overlooking the pool.



### Family Suite

70 - 75 m2 2 Bedroom with a separate living room with sofa beds. Located on the 1st floor in various areas around the Village section. Inspired by the beauty of the Cretan land, this ample living space where natural elements and modernity meet in perfect harmony invokes a sense of unparalleled comfort. Family Suites feature a bedroom with twin beds and one with a double, a sitting area with sofa beds, a modern bathroom with a walk-in shower cabin and bathtub.



### Junior Suite Pool Access

35 m2. Located on the ground floor, right in front of the Scented gardens and the long slim sharing pool with sunbeds, outdoor living room on the terrace and direct access to the water. King Size Double Beds and a sitting area with sofas in spacious open plan style.



### Private Pool Suite

Combining wonderfully the Cretan architecture with modern elegance, this stylishly decorated ambience exudes a feeling of warmth and privilege and offers a unique experience of ultimate relaxation. Featuring one bedroom with a double bed and open plan Jacuzzi bathtub, an elegant living room, kitchen aid, a bathroom with a walk-in shower cabin, WC, and a terrace with a private swimming pool, the Private Pool Suite awaits to indulge you with its luxurious comforts.

# Rooms & Suites

| Room type                     | Total                 | Surface m2 | Additional bedding | Occupancy |
|-------------------------------|-----------------------|------------|--------------------|-----------|
| Comfort                       | 27 Twin               | 28 - 30    | Sofa Bed           | 2A + 1C   |
| Comfort Sea View              | 19 Twin               | 28 - 30    | Sofa Bed           | 2A + 1C   |
| Superior Garden               | 183 Twin<br>or Double | 30 – 38    | Sofa Bed           | 3A + 1C   |
| Superior Pool View            | 11 Twin<br>or Double  | 30 – 34    | Sofa Bed           | 2A + 1C   |
| Superior Sea View             | 29                    | 30         | Sofa Bed           | 2A + 1C   |
| Superior Pool Access          | 16                    | 28 - 30    | N / A              | 2A        |
| Junior Suite Pool Access      | 15                    | 35         | N / A              | 2A        |
| Junior Family Suite           | 33                    | 45 – 55    | Sofa Bed           | 4A + 1C   |
| Junior Family Suite Pool View | 10                    | 45 – 55    | Sofa Bed           | 4A        |
| Family Suite                  | 4                     | 70 – 75    | Sofa Bed           | 4A + 2C   |
| Private Pool Suite            | 1                     | 48         | N / A              | 2A        |

## All rooms have the below amenities

1. Individually Controlled Air Condition
2. Satellite TV
3. Electric Kettle
4. Coffee Facilities
5. Flat Screen TV
6. Safe Deposit Box
7. Soundproof Windows
8. Shower Cabin
9. Writing Desk
10. Mirror
11. Hair Dryer
12. Balcony or Terrace
13. Mini Fridge
14. WiFi
15. Telephone

## In addition to the above, Swim Up & Sea View Rooms have

1. Twin Beds or King Size Double Beds
2. Coffee Machine
3. Electronic safe box
4. Wardrobe with Built in light
5. Desk with handmade mirror
6. TV 42-48"
7. Four lighting options

# Restaurants

## Orion

Capacity: 800

Hours: 7:15-10:15 | 12:30-14:00 | 19:30-21:30

The spacious main restaurant with the sunny veranda at the center of the resort serves delicious food from early morning till night. Enjoy freshly squeezed orange juice at breakfast and taste Mediterranean or Cretan cuisine among other delicacies prepared in style by our culinary team.

## Theatro Pool

Capacity: 200

Hours: 10:00-11:30 | 12:30-15:30 | 15:30-18:00

Located loftily above the beach next to the main pools where the heart of the resort beats, our Pool restaurant is open from morning to late afternoon with late breakfast options, light lunch, salads and fresh fruits, sandwiches, pasta, and street food from around the globe to please your appetite during the day. Home-made pastries and refreshing ice cream will indulge your sweet tooth.



## Aeolous

Capacity: 120

Hours: 19:00-23:00

1 Dinner / stay with reservation

The rich gastronomic heritage of Greece revives in modern creative dishes, prepared skillfully with ingredients of first quality. Multidimensional Greek cuisine with Mediterranean and Oriental influences from all parts of the land are expressed in a modern and creative way. A dining experience beyond expectations in a relaxing and cheerful setting.

## Maestro

Capacity: 80

Hours: 19:00-23:00

1 Dinner / stay with reservation

Experience the warm atmosphere of a typical Cretan "Kafenion", a living museum to the island's heritage, and taste authentic Cretan delicacies accompanied by Raki, Crete's most popular distilled spirit. Entertaining evenings with Raki distilled and produced traditionally in front of your eyes, shows with live Cretan & Greek music and dancing, invite you to join the feast and feel the genuine Cretan hospitality.

# Restaurants

## Amora

Capacity: 40

Hours: 16:00-23:00

If temptation had an address it would be right in the heart of our village square. A dazzling array of freshly made crepes, chocolate treats and ice cream flavors will delight your senses and sweeten your day.



## Thalassa

Hours: 10:00-23:00

Let yourself free in an elegant yet genial context and get ready to delight all your senses. Each dish combines Cretan - Mediterranean recipes with emotions, history and experimentation and becomes a memorable experiential journey for the palate and sight.

## Vathypetro

Hours: 19:00-23:00

Few seats around the open kitchen bar, where you can see the chef prepare your food while you get information about the origin of the products and educational insights regarding the cooking methods. Sit back, relax and enjoy exquisite flavors paired with excellent wines from the very best of the Greek Vineyards. This is an immersing experience to dive into, for those who want dinning beyond eating.

### All Inclusive Beverage List

#### Coffee & Chocolate

Espresso, Cappuccino, Filtered, Hot chocolate

#### Tea & Decoctions

Green Tea, Mountain Tea, Black Tea, Mint Tea, Chamomile, Dittany

#### Fruit Juices & Soft Drinks

Orange, Apple, Grapefruit, Pineapple Juice, Pepsi Cola & Pepsi Light, Sprite Lemonade, Orangeade, Soda, Tonic

#### Spirits

Ouzo, Cretan Raki

#### Wine & Beer

White, Rose & Red table wine  
Draught Beers

# Bars



## Mistral Lobby

Capacity: 150  
Hours: 10:00-22:00

Set conveniently at the main entrance area across the reception, Mistral bar will give you a warm welcome on your arrival and revive your senses with refreshing juices, favourite hot & cold beverages and classic drinks. With minimal-industrial aesthetics and chic furnishing it is the perfect place to relax, meet friends, have a meeting or simply mingle with people.

## Onar Pool

Capacity: 500  
Hours: 10:00-00:00

Located at the pool area just a few steps away from the beach, where the heart of summer beats, Onar Bar is a cool oasis where guests can lay back throughout the day and feel the pleasure of the sea breeze whilst enjoying their coffee or a refreshing drink to the sounds of stimulating music vibes.



## Astral Lounge (Adults Only)

Capacity: 150  
Hours: 10:00-00:00

Brilliantly set by an inviting exclusive heated swimming pool, the adults-only Lounge bar, conveys an aura of elegance and serenity by offering absolute relaxation all day through. Premium tea and coffee, refreshing juices and bubbling drinks, signature cocktails and timeless classic spirits, paired with atmospheric lounge music, offer an exquisite experience from your tanning sessions to your evening chill out moments.

## Eu Zin Sports

Capacity: 20  
Hours: 10:00-17:00

The best place to take a break from your physical activity and regenerate your vitality while conversing with other sports enthusiasts. Located at the resort's sports ground, it offers a variety of refreshing non-alcoholic drinks, freshly squeezed fruit juices, smoothies and hot beverages to replenish your energy and rejuvenate your spirit.

### All Inclusive Beverage List

#### Coffee & Chocolate

Espresso, Cappuccino, Ice Frappe, Greek, Filtered, Hot & ice chocolate

#### Tea & Decoctions

Green Tea, Mountain Tea, Black Tea, Mint Tea, Chamomile, Dittany

#### Fruit Juices & Soft Drinks

Orange, Apple, Grapefruit, Pineapple Juice, Pepsi Cola & Pepsi Light, Sprite Lemonade, Orangeade, Soda, Tonic

#### Spirits

Vodka, Gin, Whiskey, Rum, Tequila, Brandy, Mint Liqueur, Ouzo, White Vermouth, Cognac, Cretan Raki

#### Cocktails

Classic  
Signature  
Virgin (non Alcoholic)

#### Wine & Beer

White, Rose & Red table wine  
Draught Beers



# Conference & Meeting Facilities

At Ostria Resort & Spa we have been delivering exquisite holiday experiences for over 25 years. We've come a long way since then and today we manage events and meetings of any sort, along side the holiday aspect, in which we take great pride in. As a destination venue, we are committed to providing high quality travel experiences. Whether it is a business conference, product launch or boardroom meeting, all enquiries are tailored to your needs, including accommodation, gastronomy and team-bonding experiences to make your event unique.

Within our premises, we provide two flexible meeting spaces, customizable to suit your business needs. With capacity up to 50 in our Conference Room and up to 2000 delegates in our Palace Hall, both spaces offer a stimulating and sophisticated environment that paired with impeccable banquet services, aim to convert your professional gathering into a thriving corporate event.

Both spaces provide the following equipment:

LCD projector  
80" TV Screen  
Remote control for projectors  
Free WiFi

Audio-visual installation  
Sound system & Microphone equipment  
Flip Charts  
Lighting & Air-conditioning

| Seating Capacity |  |  |  |  |  |  |
|------------------|---|---|---|--|---|---|
| Room             | U-Shape   | Theatre   | Classroom   | Boardroom  | Banquet   | Cabaret   |
| Meeting Room     | 18  | 50  | 20  | 18   | N/A   | N/A   |
| Palace Hall      | N/A   | 2.000   | 700   | N/A  | 550   | 275   |



## Weddings & Special Occasions

Marriage is more than just a celebration; it is also a spiritual and emotional union where all the ups and downs in life are dealt with by two, together, united! If you are looking for a romantic getaway to celebrate your special day, look no further! We, here at Ostria Resort & Spa, are here to help make your special and most personal moments truly memorable.

To us, it makes no difference of what you are dreaming of for your big day, we are simply here to help you make it a reality! You may be looking for an elegant wedding that focuses on the luxurious elements that bring it all together and make it feel like a five-star event. Perhaps a beach wedding with a distinct soft and romantic feel that is earthy and inspired by nature and the beautiful outdoors or even be interested in a more traditional celebration influenced by local customs and traditions.

# Themed Evenings & Shows

## Welcome Aperitif

(Sundays 19:00-20:30)

Meet our team and know each other while enjoying a drink with finger food.

## BBQ

Our BBQ evening is a favourite amongst our guests. International BBQ flavours prepared from the finest ingredients accompanied by live music and dance. The ultimate experience of an authentic Greek feast!

Dress code: All White



## Cretan Night

Traditional dances and live music of the authentic lifestyle of a traditional Cretan village. Witness the distillation process of Raki and other Cretan delicacies while enjoying local meze.



## Gala

An exceptional evening that takes place at our majestic Ostria Palace Venue. A delicious 4-course dinner paired with a spectacular live entertainment show.

Dress Code: Chic

## Shows

Evening shows by the animation team on Wednesdays & Sundays



## Sunset Aperitif

(Fridays 19:00-20:30)

Enjoy your drink while sitting on the beach as the sun goes down

## Moonlight

(Fridays 21:30-00:00 28 Jun-6 Sep)

Music & show on the beach



