## Welcome to Calimera Blend Paradise Resort- Hurghada



All-Inclusive Informat	tion WI-FI Password: Calimera
All-Inclusive System Privileges	Upon check-in and receiving your Guest Bracelet, you can immediately start using the 'All-Inclusive' system. All hot and cold, alcoholic and non-alcoholic (locally produced) drinks are included. After midnight, all drinks are served only for an additional fee. An extra charge applies for the full selection of local premium wines, sparkling wines, alcoholic beverages, and beer. Alcoholic drinks are served only to individuals aged 18 and over. <b>The official check-in time is 2:00 PM. Check-out time is 12:00 PM.</b> The 'All-Inclusive' system starts upon arrival at the hotel and ends on the day of departure at 12:00 PM. Wi-Fi service is available throughout the resort (free of charge), except beach area. <b>Please do not pay in cash at our restaurants and bars; settle your bill at the reception desk upon departure</b> .
"Fenti" International Restaurant	Breakfast from 07:00 to 10:00 – buffet style (coffee, tea, juices – free / seasonal freshly squeezed juices – additional charge). Lunch from 12:30 to 14:30 – buffet style. Dinner from 18:30 to 21:30 – buffet style. Late dinner is available only by previous request from TourOperator or Guests request. Alcoholic beverages are served from 10:00.
"Diwali" Indian A la Carte Restaurant	Dinner from 18:30 to 21:30. Located in the main building (3rd floor). Working days - 3 days a week: Sunday, Wednesday, Friday. By prior reservation (at least one day before 15:00) and subject to availability (free).
"Mongolian" A la Carte Restaurant	<ul> <li>For assistance with booking, please contact the reception or call #33, #0.</li> <li>Dinner from 18:30 to 20:45. Located in the beach restaurant.</li> <li>Working days - 3 days a week: Saturday, Tuesday, Thursday.</li> <li>By prior reservation (at least one day before 15:00) and subject to availability (free). For assistance with booking, please contact the reception or call #33, #0.</li> </ul>
"Sofra" Oriental A la Carte Restaurant	Dinner from 18:30 to 20:30. Located on the beach of the Blend Club Hotel. Open 2 days a week - Saturday and Monday. Reservations required (at least one day in advance by 15:00) and subject to availability (free). For assistance with reservations, please contact the reception or call #33, #0
"Marhaba" Lobby Bar"	Open 24/7. Located in the lobby area. Early breakfast is available from 5:00 to 7:00 only by previous request. Late breakfast from 10:00 to 12:00. Snacks from 14:30 to 18:00. Late-night snacks: from 23:00 to 00:00. Non-alcoholic and hot beverages (coffee, tea, and hot chocolate) are available from 06:00 to 00:00 (free of charge). Alcoholic beverages are served from 10:00.
"Shooters" Sports Pub	Open from 18:00 to 00:00. Located in the main building (3rd floor). Non-alcoholic and hot beverages (coffee, tea, and hot chocolate) and local alcoholic beverages are available (free of charge).
"Springs" Aquapark Bars	Open from 10:00 to 17:00. Located within the Aquapark. Non-alcoholic and hot beverages (coffee, tea, and hot chocolate) are free of charge.
"Palms" Pool Bar	Drinks from 10:00 to 17:00. Snacks from 12:00 to 16:30. Daily pancakes from 15:30 to 16:30 (self-service). Located by the mair pool. Non-alcoholic and hot beverages (coffee, tea, and hot chocolate) and local alcoholic beverages are free of charge.
"Sofra" Beach Bar	Drinks from 10:00 to 17:00, snacks from 12:00 to 16:30. Located on the beachside of the Blend Club hotel. Non-alcoholic and hot beverages (coffee, tea, and hot chocolate) and local alcoholic beverages are free of charge.
"Buuz" Beach Bar	Drinks from 10:00 to 17:00, snacks from 12:00 to 16:30. Located on the main beach. Non-alcoholic and hot beverages (coffee, tea, and hot chocolate) and local alcoholic beverages are free of charge.
Dress Code	Please note that swimwear is not allowed in the lobby and at the reception desk, as well as in the restaurants during breakfast lunch, and dinner. Please do not wear shorts, sleeveless shirts, or flip-flops in the restaurants during dinner.
Shuttle Bus Lunch / Breakfast	The bus to the beach runs: from 7:00 to 11:30 / from 12:00 to 15:00 / from 15:30 to 17:30 / 18:15 to 20:45 (Mongolian Ala Carte restaurant).         Packed breakfasts and lunches are available upon request. Orders must be placed at least one day in advance by 18:00 (free of the section of the
Boxes	charge). For assistance, please contact the reception desk or call number #33, #0.
Guest Requests	For any service requests or information, please contact Reception #33 or the Guest Center #1404, #0.
Entertainment / Animation	<ul> <li>Daily entertainment program – sports (aerobics, body and soul sports, yoga, water aerobics) and recreational activities (bocca, darts, water polo, swimming competitions, volleyball) at the pool and beach from 10:00 to 12:30 and from 15:00 to 16:30.</li> <li>Evening shows or Live Singer are held daily at 21:15 in the Family Lounge area 3<sup>rd</sup> floor.</li> <li>Weekly fruit festivals and themed food evenings.</li> <li>Detailed information is posted on the boards at the pool and beach, and you can also get more information from the animation team.</li> </ul>
"Calimigo" Kids Club	Activities at the Kids Club (playground, educational and recreational sports activities) are held daily from 10:00 to 12:30 and from 15:00 to 17:00 for children aged 3-9. A daily mini-disco for kids starts at 20:30. Detailed information can be found on the sign at the 'Calimigo' Kids Club or with the animation team.
Teen Program	The Teen Program is available daily from 10:15 to 12:30 and from 15:15 to 17:00 for ages 10 to 17. For more information and location kindly contact Animation team.
Sports Activities	Table tennis, darts, and bocca (free of charge).Soccer field (sand). Beach volleyball court.Pool tables (free of charge).For equipment, please contact the animation team or Reception #33, #0.The gym is open daily from 07:00 to 19:00, located in the spa area (available for ages 16 and up).
SPA / Beauty Salon (extra charge)	The spa center is open daily from 09:00 to 18:00 and offers massages, a sauna, a jacuzzi, a Moroccan bath, and a Turkish bath, located to the left of the pool. Available for adults aged 16 and over. The beauty salon is located near the spa. Detailed information and the price list can be obtained at the spa.
Child safety	Parents and guardians are fully responsible for their children, and children must be accompanied at all times. BE ATTENTIVE AND WATCH YOUR CHILDREN AT THE POOL, ON THE BEACH, AND IN AQUAPARK AREAS. AN ACCIDENT CAN HAPPEN AT ANY MOMENT

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Tenants	The hotel is not responsible for and does not provide any compensation for accidents and complaints caused by third parties,
	such as hotel tenants (shops, etc.).
Pools	Calimera Paradise Swimming Pools / Calimera Paradise Children's Pool.
Beach	Pools are open from 08:00 to 17:00. The beach is open from 07:00 until sunset.
Beach	Children must always be supervised by adults. Please familiarize yourself with the pool and beach information/rules posted
	on the signs nearby. Reserving sunbeds at the pool and on the beach is not allowed. If sunbeds/cabanas are reserved, towels
	will be removed after 10:00. Sunbathing topless is prohibited. Please respect other guests staying at the hotel.
Aquapark	The water park (including the water park pools) is open from 10:00 to 12:00 and from 14:00 to 16:00 (hours may also depend
	on the weather forecast). Located on the beach area of the Blend Club hotel.
	Children must always be supervised by adults. Please familiarize yourself with the Water Park information/rules posted on
	the signs nearby. Reserving sunbeds in the water park is not allowed.
	Sunbathing topless is prohibited. Please respect other guests staying at the hotel.
Beach towel exchange	Beach towels can be obtained with towel cards at the Towel Center located by the pool. Towel exchange is also available
	through the Towel Center (free of charge once per day).
	Reserving sunbeds with towels is prohibited.
	A fee of \$15 USD will be charged for lost or damaged beach towels.
Red Flag System	To enjoy your day without being disturbed by vendors, hang a red flag near your resting spot. Red flags are available at the
	towel center by the pool or at the beach.
Diving Center	International diving center (outside of the hotel), aqua center, and windsurfing, kitesurfing, parasailing, boat tours (for a fee).
(outside the hotel)	Please contact the diving center desk located on the beach near the 'Buuz' beach bar.
Mini Bar	The minibar is refilling with 2 small bottles of water upon arrival and is replenished daily as used (free of charge). A selection of
	soft drinks and juices is replenished once a week for free (two soft drinks and two juices).
	Alcoholic beverages and any additional products are available upon request (for an additional charge).
	A tea set is available in the room free of charge and is replenished as used.
	Orders can be placed at the reception desk or by calling number #33, #0.
Safe box	A digital safe is available in the room free of charge. Instructions for the safe are provided. Please leave the safe door open
Sale DOX	before checking out of the hotel.
	The management of Calimera Blend Paradise Resort is not responsible for valuables left outside the safe or in an open safe.
Loundry	Laundry service is available from 09:00 to 12:00 (for a fee). Next-day delivery by 17:00.
Laundry	For assistance, please contact the reception desk or call number #33, #0.
Room cleaning	Room cleaning, bed linen changes (upon request), towel changes, and replenishment of toiletries occur daily from 09:00 to
Room cleaning	16:00. By using towels more than once, you help protect the environment. Please leave dirty towels on the floor to have them
	exchanged for clean ones.
	In accordance with the sustainability program, bed linen will be changed twice a week. If you request additional changes or
	prefer a specific time for daytime cleaning, please contact the reception desk or call number #33, #0.
Taxi service	Available upon request at the desk located in the lobby (for an additional fee).
	A doctor is available 24/7 upon request (for a fee).
Clinic	
	For assistance or emergency help, please contact the reception desk or call number #33, #0 or #1404.To arrange a wake-up call, please contact the reception desk or call number #33, #0.
Wake Up call	
Payment	You can pay your bill in cash or by credit card (Visa, MasterCard).
	Please note that we do not accept coins.
Check out	Please inform the reception desk one day before departure when we can collect your luggage. On the day of departure, please
	bring the room key card and the beach towel card to the reception desk and settle any additional charges (if applicable). A fee
	of \$5 USD will be charged for a lost or damaged room key card. A fee of \$15 USD will be charged for a lost or damaged beach
	towel card.
	If you wish to stay in the room past 12:00, please contact the reception desk one day before check-out (late check-out is
	possible depending on room availability and for an additional fee).
	For more information, you can contact the reception desk or call extension #33, #0.
Safety Rules	Please do not access building roofs. Any damage or accidents are at your own risk. The hotel management is not responsible
	for any claims or injuries.
	Please close the balcony door at dawn and dusk as we perform daily spraying for flying insects.
	For your own safety, do not cross into neighboring hotels. The hotel management is not responsible for any claims or
	injuries.
Local Legislation	Occupational health and safety standards in Egypt may differ from those in your home country.

Please, be advised that it is not recommended to bring food, drinks, and water from outside the resort for Health & Safety reasons.

Please contact Reception for any further information

WE WISH YOU A PLEASANT STAY!