

# ALL INCLUSIVE FORMULA

## ACTIVITIES

### Fitness Center

Daily from 09:00 to 19:00

Guests must be 16 years and above to use the gym room and for your personal safety sports shoes and T shirts must be worn inside the gym room.

### Kid's Club (for children from 4 -10 years)

Daily from 10:00 to 12:30 and From 15:00 till 16:30

**The following activities are also available to guests free of charge, one hour, from 9:00 to 17:00.**

- Olympic Football Court
- Training Court
- Multiple Courts
- Paddle Courts
- Tennis Courts
- Beach Volleyball Court
- Running Track
- Boccia Courts
- **Billiard Extra charge** (Please reserve with reception).

### Facilities In Your Room

- A bottle of mineral water is free of charge every day, Satellite TV, Hair dryer, Free safe box, Kettle, Iron and ironing board upon guest request
- Internet Service (Free WiFi is available everywhere)

### NB:

#### Guest Services Numbers

Reception: **704**

Guest relation: **707 / WhatsApp: +201066882548**

Room service: **750**

- Please do not leave the room key near the mobile phone on that issue the key will stop.
- It is not allowed to using the drone cameras in Egypt.
- Please save the corals.

## IMPORTANT TO KNOW

### Check-Out Time

- Check-out time is 12:00. For late check-out please contact Reception for advice on the extra charge.

### LAUNDRY

- Dry Cleaning, and Valet Services
- Laundry bags and price lists are located on the Armoire shelves; if your laundry is received by 09:00, it will be returned to you on the same day at 18:00

### SPA & GYM & Beauty Salon

- Sauna / Steam / Hammam / Jacuzzi (all Spa and beauty salon services) are charged extra.
- GYM is free of charge

### NB:

Kindly note that the SPA is an Adults only zone.

### WiFi

- WiFi is free of charge. Please log in your room number and family name.

### Safe Box

- We recommend placing all your valuables inside your room safe, usage instructions are displayed on the safe box door

**To lock: in put 3-6 digits' code of your choice. Press"#"**

**To Open: input your per – selected code. Press "#"**

### Doctor

- The clinic is open 24 hours, 7 days a week.
- Doctors' consultation at the clinic is available 24 hours. Should you require any medical assistance, please contact Guest Relations (Extra Charge)

### Concierge

- The concierge can help you carry any luggage you may require(704)

### Towel Cards

- In case of loss, damage, or no return to the reception upon checkout, 10 Euro will be Charged to your bill.

### NB:

There is a marketing for some services such as excursions and massage treatment at the beach , If not needed , you can hang a DND flag which is available at the towel center.

#### Dress Code

- The dress code around the hotel's public areas and restaurants are smart casual.
- Gentlemen are kindly requested to wear long trousers.
- Singlets, pool attire, and slippers are not permitted in the restaurant during dinner time.

- **All Swimming Pools are available from 07:30 till 17:30**
- **Beach available from 07:30 till 17:30**
- **Aqua Park Daily from 10:00 till 13:00 and from 15:00 till 17:00**

#### **NB:**

All the above information is subject to prior confirmation

## CONTACT

#### **TELEPHONE:**

+ 20653390052/3/4

#### **EMAIL:**

· SALES@PICKALBATROS.COM

## BEVERAGES

#### All Kind Of Drinks

- **Lobby Bar**

All day long

The bar is non-smoking area - except the terrace of the bar.

- **Terrace Bar**

from 10:00 to 00:00

- **Columbus Bar**

from 12:00 to 00:00

- **Red Sky Bar & Oriental café**

from 18:00 to 00:00

- **Shisha Corner (extra charge)**

from 18:00 to 00:00

- **Beach Bars**

from 10:00 to 17:00

- **Pool Bars**

from 10:00 to 17:00

- **White Bar (Jetty )**

from 19:00 to 00:00

#### ICE CREAM

- **Snack Beach Bar**

from 12:00 to 17:00

- **Columbus bar**

from 12:00 to 00:00

- **Smoothie Bar**

From 12:00 till 17:00

(Serving Ice Cream and milk shake).

#### **NB:**

- Drinks are served 24 Hours at Lobby bar
- Alcoholic drinks after 00:00 am (Extra charge)

## MEALS

#### EARLY BREAKFAST

- Soprano Restaurant from 05:00 to 07:00

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- Soprano Restaurant from 07:00 to 10:00
- El Khan Restaurant from 07:00 to 10:00
- L'Asiatique Restaurant from 07:00 to 10:00

#### Late Breakfast

- El Khan Restaurant from 10:00 to 11:00
- L'Asiatique Restaurant from 10:00 to 11:00

#### Tea Time

- Lobby Bar( Villaggio ) from 15:00 to 18:00
- Lobby Bar( Vita ) from 15:00 to 18:00

#### Lunch

- Soprano Restaurant from 12:30 to 14:30
- Mediterranean Restaurant from 12:30 to 14:30
- Snack Restaurant from 12:30 to 17:00
- Aqua Park Snack from 12:30 to 17:00
- Snack Restaurant (Jetty ) from 12:30 to 17:00

#### DINNER

- Soprano Restaurant from 19:00 to 18:30
- El Khan Restaurant from 19:00 to 18:30
- Alfredo Restaurant from 19:00 to 18:30
- Mediterranean Restaurant from 19:00 to 18:30
- L'Asiatique Restaurant from 19:00 to 18:30

#### Late Dinner

- Soprano Restaurant from 22:00 to 00:00
- Mediterranean Restaurant from 22:00 to 00:00

#### **NB:**

- For Breakfast box reservation one day in advance before 20:00 with Reception
- Meal times and locations Can be subject to change due to weather conditions or unforeseen circumstances.
- If you have any special requests or requirements regarding food for example Allergies or Diets, please don't hesitate to contact the Guest Relation Team. You are most welcome.