

## SEAPHORIA BEACH RESORT

Ultra All Inclusive

General Information					
Category	Four Star	Official Registry	Municipal Certificate	Concept	Family
Hotel Certificates		Construction Year	2023	Last renovation year	2023, All
Address	Okurcalar Mahallesi Karaburun mevkii 1023 Sokak No: 17 Alanya	Post Code	07415	City	Alanya
Country	Turkey	Phone		Fax	
Email	info@seaphoriabeach.com	Web Page	www.seaphoriabeach.com	Facebook	fb.com/seaphoriabeach
Youtube		Vkontakte		Odnoklassniki	
Instagram	https://www.instagram.com/seaphoriabeach/	Twitter		Top Hotels	
Tripadvisor		GIATA		Suitable for Disabled	Yes
Number of Disabled Rooms	2	Number of No-Smoking Rooms	All		

Distances					
Nearest airport	Gazipasa-GZP	69 km	Nearest city	Okurcalar	2 km
Nearest city centre	Alanya	32 km	Distance to beach	10 m	
Distance to bus stop or metro	500 m	Distance to the nearest ATM	500 m	Distance to the nearest Business Center	25 km
Distance to the nearest Shopping Mall	500 m			Distance to the Ski Lift	None

Room Details					
<b>STANDARD ROOM SEA VIEW</b>					
Number of rooms	80	Room size (m2)	20 - 25	Extra bed	Normal
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish, English, French	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Every 2 days	Seperation between rooms	No	Floor Numbers	4,5,6
Number of floors per room	1	Butler	No		
<b>STANDARD ROOM GARDEN VIEW</b>					
Number of rooms	100	Room size (m2)	20 - 25	Extra bed	Normal
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish, English, French	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Every 2 days	Seperation between rooms	No	Floor Numbers	2,3,4,5,6
Number of floors per room	1	Butler	No		
<b>STANDARD ROOM SIDE SEA VIEW</b>					
Number of rooms	36	Room size (m2)	20 - 25	Extra bed	Normal
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish, English, French	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Every 2 days	Seperation between rooms	No	Floor Numbers	1,2,3,4,5,6
Number of floors per room	1	Butler	No		

Building information					
Total hotel area (m2)	6250	Building type	Number of buildings	Number of floors	Number of elevators
		Main Building	2	7	2

Water Park					
Is there a water park?	Yes				
Free or Extra	Free	How many water slides are there for adults?	2	How many water slides are there for children?	0
How many slides are there for both adults and children?	2	Working hours	10:30 - 12:00 / 14:30 - 16:00		

Sports					
Is there tennis court?	No				
Table Tennis	Free	Dart	Free	Badminton	No
Bowling	No	Basketball	No	Football	No
Volleyball	No	Beach Volley	Free	Squash	No
Air Hockey	No	Mini Golf	No	Mini Football	No
Billiard	No				
Water Ski	No	Surfing	No		
Parasailing	No	Kitesurfing	No		
Canoe	No	Pedalo	No	Diving club	No
Aerobic	Free				
Fitness Center	Free	Trainer	No	Equipment	Free weights, Machines, Unknown
Hall (m2)	40				

Beach					
Beach facilities	Yes				
Beach property	Private in public area	Indicate if there is road, tunnel etc. between the hotel and the beach	No	Beach material	Sand
Sea ground material	Sand	Length of beach	75 m	Indicate if there is pier	No
Parasol	Free	Sunbed	Free	Towels	Free
Pavilion	No	Shower	Yes		
Shuttle Service to the beach	No				
Indicate if there is any F&B service at the beach	Free				

Pools for adults	
Is there any Pool for Adults	No

Animation			
Is there animation service?	Yes		
Animation type	Soft	Languages spoken	Turkish, German, Russian, English

Children Services					
Is there children service?	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Indoor Pool	10	35-40	Normal Water	Non-heated	08:00 - 18:00
Outdoor Pool	10	35-40	Normal Water	Non-heated	08:00 - 19:00
Water Park for Children (if separate from normal water park)	No		Children animation	Yes	
Playground	Outdoor	Is there children's buffet or menu at the restaurant?	No	Is there children's area in the restaurant?	No
Baby chair in the restaurant	Yes				
Baby Cot	Free	Baby Potty	No	Baby carriage	No
Baby sitter	Extra	Languages spoken	Turkish, German, Russian, English	Working hours	19:00 - 00:00

Food & Beverage			
Ultra All Inclusive Concept times	24 hours		
Non-alcoholic beverages	Ultra All Inclusive = Free	Local beverages	Ultra All Inclusive = Free

Food & Beverage					
<b>Import beverages</b>	No	<b>Ice Cream Service</b>	Ultra All Inclusive = Free		
<b>Honeymoon Package</b>	Ultra All Inclusive = Free	<b>Birthday Package</b>	Ultra All Inclusive = Free		
<b>Patisserie</b>	Ultra All Inclusive = Free	<b>Room Service</b>	Ultra All Inclusive = Extra		
<b>Minibar in room</b>	Full	Ultra All Inclusive = Free	<b>Minibar refill period</b>	Only check-in day	

Restaurants					
Meal type	Restaurant name	Working hours	Service Type	Concept Pricing	
Breakfast	Main Restaurant	07:00 - 10:00	Open Buffet	Ultra All Inclusive = Free	
Late Breakfast	Main Restaurant	10:00 - 11:00	Open Buffet	Ultra All Inclusive = Free	
Lunch	Main Restaurant	12:30 - 14:30	Open Buffet	Ultra All Inclusive = Free	
Snack Service	Snack Restaurant	12:00 - 16:00	Open Buffet	Ultra All Inclusive = Free	
Tea Time	Patisserie	12:00 - 18:00	Open Buffet	Ultra All Inclusive = Free	
Dinner	Main Restaurant	19:00 - 21:00	Open Buffet	Ultra All Inclusive = Free	
Night Meal	Main Restaurant	23:30 - 02:00	Open Buffet	Ultra All Inclusive = Free	

A la Carte restaurants					
<b>Is there A la Carte restaurant?</b>	Yes				
Restaurant name	Working hours	Reservation required	Cuisine	Limitation	Concept Pricing
Wine House	19:00 - 21:00	Yes	International	Once a week	Ultra All Inclusive = Free

Bars					
<b>Is there a bar?</b>	Yes				
Facility Name	Working Hours	Beverages	Paid/Free	Pricing out of concept hours	
Lobby Bar	24 hours	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Free	
Pool Bar	10:00 - 18:00	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Free	
Beach Bar	10:00 - 18:00	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Free	

Services					
<b>Safe in room</b>	Free	<b>Safe at reception</b>	No	<b>Spa</b>	Free
<b>Thalasso</b>	Extra	<b>Massage</b>	Extra	<b>Solarium</b>	No
<b>Sauna</b>	Free	<b>Jacuzzi</b>	No	<b>Disco</b>	Extra
<b>Casino</b>	No	<b>Cinema</b>	No	<b>Beauty Centre</b>	Extra
<b>Laundry service</b>	Extra	<b>Business centre</b>	No	<b>Internet cafe</b>	No
<b>Wireless/Internet</b>	Yes				
At all areas	Free				
<b>Are pets allowed</b>	No	<b>Health service</b>	Yes	<b>Wheelchair</b>	No
<b>Hammam</b>	Yes			<b>Deposit In Arrival</b>	No

Meeting Rooms	
<b>Is there meeting room?</b>	No

## Covid-19

01.04.2023 - 15.11.2023

Public Areas					
<b>What will be the maximum occupancy of the hotel?</b>	90%	<b>Distance from hotel to the nearest hospital?</b>	24 km	<b>Are there any limitations for guests to leave the hotel territory ?</b>	
<b>Is there a disinfecting mat/carpet at the hotel entrance?</b>	Yes	<b>Are there information boards about COVID19 precaution measures and implementations in hotel public areas?</b>	Turkish, English, Russian, Other	<b>Are disinfectants in public areas of the hotel for guests' use ?</b>	Lobby, Restaurant, Barlar
<b>Are ozone and/or ULV used for disinfection in hotel public areas ?</b>		<b>Does the hotel have a hygiene certification?</b>		<b>Is there an obligation to wear mouth-nose masks for hotel guests?</b>	No
<b>Is there an obligation to wear masks for hotel staff?</b>		<b>Do all employees undergo daily monitoring and verification by doctors?</b>	No	<b>Does the hotel provide masks?</b>	Free

Public Areas					
Does the hotel have a dedicated and seperated isolation room/area/place to be used if necessary ?	No	Does the hotel have medical staff?	Doctor	Working hours	On Request
Are health service/doctor visits provided by the hotel free?	Yes	Does the hotel provide COVID-19 test in the premises?	Extra	Do employees have a hygiene education certificate?	Yes
Is there an elevator in the hotel? If yes, what will be the maximum load?	50%				

Reception / Front Office					
Are written information about precaution measures applied and rules hotel guests have to follow in the hotel provided to hotel guests?	Yes	Is there an obligation to wear masks for reception staff?	No	Is there a transparent seperation on the reception desk?	No
Is a health report required from the guest during check-in?	No	Are there signs indicating social distances?	Yes	Is fast and simple check-in service provided?	No
Is online check-in service provided?	No	Is bellboy service provided?	Yes	Is luggage disinfection provided?	0
Can hotel guests pay cash in hotel?	Yes	Hotel provides room card or key?	Disinfected	Does the hotel have a mobile application that opens the room doors?	No
Is bracelet for boarding (concept) provided?	Staff put with gloves on guest				

Room					
Is room ventilated with fresh air?	Certain Hours	Are there disposable materials and amenities like shampoo, soap etc. in the room?	Yes	Are the amenities (glasses, cups, etc.) in the room provided disinfected in bags?	Yes
At which degree are the linens and other textile products in the hotels washed?	90°	Will housekeeping staff wear masks ?	No	Will housekeeping staff wear gloves?	Yes
What is the cleaning period of the rooms?	Everyday	Is any extra cleaning service provided upon guest request (in the room)?	Yes	Does the hotel provide laundry service for linens / towels / textiles guests bring themselves?	Extra

Food & Beverage					
Is there open buffet service?	Breakfast, Lunch, Dinner, Breakfast, Lunch, Dinner	Will show cooking/live cooking be provided during meal hours?	Hot meal	How will the food be served?	Self service only
Do open buffet tables have protection glass?	No	Are there signs indicating social distances?	Yes	Are table layouts in accordance with the social distance rule?	No
What is the max number of people allowed to sit at one table?	No	How many seatings ?		Is food and beverage service provided by waiters?	Beverage only
Do waiters wear masks ?	No	Do waiters wear gloves?	Yes	Are there any materials such as salt, pepper, napkin etc. on the tables?	Available on the table disposably packed
Is room service provided?	24 hours	Will a'la carte / thematic restaurants continue to operate?	No	Will food service be provided outside the designated food areas / open air areas?	No
Are dishes openly accessible?	Open Access	Are cutlery openly accessible?	Open access and disposable	Is bread openly accessible?	Open access and disposable

Beach & Pool					
Are sunbeds in accordance with the social distance rule?	No	What will be max capacity of beach?	500 m2 200 guest quantity	Is there a seperate place where bigger families or closed parties can be together at the pool or on the beach?	No
Are the sunbeds covered with mattress?	Yes	Are beach towels provided ?	Individually packed	Free	

Beach & Pool					
Does hotel provide sunbed mattress disinfections?	every evening	Is there a pavillon service?	No	Are waiter / buttlar service provided on the beach and pool?	No
Has the pool chlorine rate been increased?	Yes	How often is the pool disinfected?	Every evening	Is there food & beverage service near the pool area?	self service
Is it possible to book a private section for groups and closed parties?	No	Will water slides/aquapark continue operating?	in the morning and afternoon	and working period (from..till)	10:30:00-12:00:00 14:30:00-16:00:00 -

Spa & Hammam (Turkish Bath) & Fitness					
Will Spa operate?		Will spa operate upon reservation?	Yes	What will be max capacity of spa?	250 m2 10 guest quantity
Will hamam / Turkish bath operate?		Will hamam / Turkish bath operate upon reservation?	No	What will be max capacity of hamam / Turkish bath?	40 m2 5 guest quantity
Are sunbeds and tables at relax area located according to social distance rule?		Yes			
Will fitness centre operate?		Is there a time limit for fitness work?	Yes	What will be max capacity of fitness centre?	40 m2 10 guest quantity

Mini Club					
Will mini club be open?	Yes	What will be max capacity of mini club?	40 m2 15 guest quantity	Will fever be checked at the entrance?	No
Are there disinfection stands in mini club?	Yes	Will staff wear masks?	No	Will staff wear gloves?	No
Will masks be provided for children?	Yes	Does mini club have special activity material and toy packed up?	Yes	How often are the toys and activity areas disinfected?	Once a day
Is there food & beverage service for children?	No				

Animation						
Is animation program provided in hotel?	Evening animation & day light shows, Beach volley, water polo, darts, mini disco and night disco		Are show areas positioned in accordance with the social distance rule?	No	Will staff wear masks?	No
Will staff wear gloves?	No					

Action Plan	
Does the hotel have a special action plan in case of guest infected / showing symptoms of covid - 19?	we inform the hospital as soon as possible
According to guests infected by covid 19 hotel's special measures / steps are ?	we provide the travelers staying in the room and call the hospital