

## Welcome to Premium All-Inclusive Concept

Enjoy your preferred welcome drink (special sparkling wine / sparkling juice or fresh orange juice), delights, chocolate and cookies.

### Accommodation

-  **Minibar** is restocked daily with a selection of soft drinks minimum 6 cans (2 Cola/Pepsi, Fanta/Miranda, 2 Sprite/7up), 2 small bottles of water and 2 cans of beer.
-  **Tea & Coffee** making facilities with complimentary daily refill and 2 small bottles of water upon arrival.
-  **Welcome amenities.**
-  **Espresso machine** for Junior Suite, Executive Suite, Swim-up Suite and Presidential Suite.
-  **Branded bathroom amenities** for all rooms & suites.
-  **Turn down service** for all rooms daily from 17:00 - 20:00.
-  **Bathrobes & Slippers.**
-  **Pillow Menu** (upon request).



### Gastronomy

#### Restaurants:

Our master chefs prepare dishes from various global cuisines. Served at 7 uniquely themed à la carte & 2 open buffet restaurants.

Many options are available for guests with specific dietary restrictions.

All our à la carte restaurants are included within our premium all-inclusive concept, with unlimited visits except Felucca Seafood Restaurant (chargeable).

All à la carte restaurants require a reservation in advance.

# Restaurants

## Nora Restaurant

Open Buffet Arabian Cuisine

### Opening Hours

Breakfast\* 07:00 - 10:30  
Lunch 12:30 - 14:30  
Dinner 18:30 - 22:00

\* Including coffee, tea, and  
4 kinds of seasonal freshly  
squeezed juices



## SUNRISE International Restaurant

Open Buffet International Cuisine

### Opening Hours

Breakfast\* 07:00 - 10:30  
Lunch 13:00 - 14:30  
Dinner 18:30 - 22:00

\* Including coffee, tea, and  
4 kinds of seasonal freshly  
squeezed juices



## Poseidon Restaurant

À la Carte Greek Cuisine

### Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation  
and availability.



## Manohar Restaurant

À la Carte Indian Cuisine

### Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation  
and availability.



## Mai Thai Restaurant

À la Carte Thai Cuisine

### Opening Hours

Dinner 18:30 - 22:00

Upon prior reservation  
and availability.



## Basilico Restaurant

À la Carte Italian Cuisine

### Opening Hours

Dinner\* 18:30 - 22:00

Upon prior reservation  
and availability.



# Restaurants

## The Waterfall Grill Restaurant

À la Carte Mongolian Cuisine

**Opening Hours**  
Dinner 18:30 - 22:00

Upon prior reservation  
and availability.

the  
waterfall  
grill

## Côte d'Azur Restaurant

À la Carte French Cuisine

**Opening Hours**  
Dinner 18:30 - 22:00

Upon prior reservation  
and availability.

Côte d'Azur  
French restaurant

## Felucca Restaurant

À la Carte Seafood Cuisine

**Opening Hours**  
Dinner 18:30 - 22:00

Upon prior reservation  
and availability.

 Felucca  
Seafood Restaurant  
\*Chargeable

## Royal Club Lounge

For Royal Club members

**Opening Hours**  
Breakfast\* 07:00 - 10:30  
Continental Breakfast 10:30 - 12:00  
Snacks 12:00 - 18:00  
Lunch\* 13:00 - 15:00

\* À la carte Menu

  
ROYAL CLUB

- Early breakfast is available (upon request).
- Breakfast and lunch bags are available upon request from the excursion's leader (24 hours in advance).

## Snacks & Bars

- Offering different types of whiskey, cognac, brandy, vodka, tequila, rum, liquor, gin, beer and wine (according to market availability).
- Imported alcoholic beverages are served at Latitude Pub from 18:00 - 01:00 free of charge for our premium all-inclusive guests.
- 24-hours: Hot, cold, local alcoholic and non-alcoholic drinks are included. No alcoholic drinks are served between 06:00 - 10:00 alcoholic beverages served by glass. Bottles are chargeable.
- Selection of local and premium alcohol and beverages are available at all bars. A minimum of one outlet is open 24/7.

## Snacks

**Island Basilico**  
Pool Bar Restaurant

**Opening Hours**  
12:00 - 17:00

4 flavors of ice-cream  
4 kinds of fresh sliced fruits  
2 Ice lollies and 2 fruit skewers

**ISLAND**  
pool bar

**Basilico**  
*Italian Cuisine*

**Churchill**  
Lobby Bar

**Opening Hours**  
16:00 - 01:00

Tea time: patisseries and canapés  
along with hot, cold, and soft drinks.

**Chur-  
Chill**  
Lobby Bar

## Bars

**Churchill**  
Lobby Bar

**Opening Hours**  
24-Hours

**Chur-  
Chill**  
Lobby Bar

**The Waterfall Grill**  
Pool Bar

**Opening Hours**  
10:00 - 17:00

**the  
waterfall**  
grill

**Latitude Pub**  
Pub Bar

**Opening Hours**  
18:00 - 01:00

(serving imported beverage)

**LATITUDE PUB**

**Chiringuito**  
Beach Bar

**Opening Hours**  
10:30-17:00

**chiringuito**  
Beach bar

**May Fair**  
Bar & Lounge (16+)

**Opening Hours**  
10:30-17:00

**May Fair**

**Island**  
Pool Bar

**Opening Hours**  
10:30-17:00

**ISLAND**  
pool bar

**Basilico**  
Beach Bar

**Opening Hours**  
10:00 - 17:00

**Basilico**  
*Italian Cuisine*

**Royal Club**  
For Royal Club members

**Opening Hours**  
10:00 - 18:00

  
**ROYAL CLUB**

# Spa & Wellness

## Spa & Beauty Center

16+ / Upon prior reservation and availability.

### Opening Hours

Spa	09:00 - 20:00	Complimentary Spa credit voucher sauna & steam
Beauty Center	09:00 - 19:00	Complimentary Beauty Center credit voucher



## Gym

Free of charge/16+

Opening Hours	07:00 - 19:00	Personal trainer is available for an extra charge.
---------------	---------------	--



# Activities

## Sports Activities

- Tennis Court with prior reservation, flood light free of charge (subject to availability)
- Table Tennis
- Beach Volleyball
- Boccia
- Darts
- Aerobics, Yoga, Thai Chi
- Football Court
- Multi-Purpose Court (flood light free of charge)
- Mini Golf (Wooden Surface)



## Water Activities

- Water Slides
- Aqua Center (chargeable)
- Diving Center (chargeable)
- Aqua Gym
- Aqua Aerobics
- Swimming Competitions
- Olympic Games
- Water Polo
- Complimentary Introduction Trial Dive in the Pool

## Entertainment

- Daily evening entertainment show
- Amphitheater
- Live music
- Latitude pub with DJ
- Weekly Fruit festival and nationality gathering nights
- Weekly Pool party
- Weekly Foam party
- Weekly Musical concert
- Weekly Oriental sensation
- Weekly Jazz concert
- Weekly Family & kids' parade



# Kids Club

## Kids Planet

**Ages** 3 - 12 years

**Opening Hours** 10:00 - 12:00  
15:00 - 17:00

**Languages**

















English, German, French & Russian



## We set up a Kids Club with several programs including:

- Kids Swimming Pool
- Kids Playground
- Kids Game Room
- Sports Activities
- Arts and Crafts
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Mini-Disco
- Movie Nights
- Baby-Sitting Service available (chargeable)

# Hotel Services

-  Free WI-FI
-  24/7 Clinic (chargeable)
-  Laundry (chargeable)
-  Dry-cleaning service (chargeable)
-  24/7 Room service (chargeable)
-  ATM machine (with exchange possibility)
-  Gift & souvenir shops (chargeable)
-  Business center
-  Sunglasses cleaning around the Pools & Beach
-  24/7 Front desk
-  Concierge service
-  Multilingual staff
-  Guest Experience Center
-  Limousine service (chargeable)
-  Conference rooms & meeting facilities (chargeable)
-  Tailored Program from our Fitness Instructor

## Restaurant Dress Code

- Ladies: Smart Casual.
- Gentlemen: Smart Casual.
- Swim wear should be dry when dining at pool & beach outlets.
- Guests should not be barefoot during meals.





# Royal Club Services (valid for Royal Club Members)

- **Royal Limousine Service and Express Check-In and Check-Out**

Upon booking a suite, your Royal Club treatment begins before you even step into the resort. A complimentary limousine service will be provided to drive you from the airport to the resort. You will also step into your suite quicker with our express check-in for our Royal Club members. When you leave, we will ensure that your express check-out will be hassle free and provide you with a limousine ride to the airport.

- **Royal Club Manager**

A dedicated Royal Club manager will be available at your service.

- **Royal Club Lounge**

Our Royal Club guests receive personalized service and exclusive access to our private Royal Club Lounge, with beverage service, snacks, sandwiches, fresh baked goods and pastries during the day.

- **Royal Treatment and Royal Breakfast**

A complementary collection of fresh flowers, a fruit basket, bowl of nuts and cookies will welcome you upon arrival at your suite, with daily replenishments.

Wake up to a fine good morning and start each day with our Royal Breakfast at the lounge which is open from 07:00 till 10:30. Indulge in superb breakfast with fine cheese selection, sparkling wine, smoked salmon and more. Continental Breakfast with 3 kind of seasonal fresh Fruit Juices (10:30 – 12:00).

- **Royal Dining**

Royal Club guests receive à la carte restaurant reservation priority so their fine dining experience is always guaranteed. They also receive a special discount for Felucca Restaurant.

- **Royal Spa, Wellness and Service**

Special Credit Vouchers for the spa, beauty center and laundry service are provided. A complimentary tennis court reservation awaits you.

## Other Royal Club Privileges

- Digital Free Newspaper.
- Royal Club Bar Service (Imported, premium, local and non - alcoholic beverage) from 10.00 till 18.00.
- "Happy Hour" from 17:00 till 18:00.
- Royal Club Lounge Snacks such as snacks such as fresh pastries, bakes goods, mini sandwiches & fruits from 12:00 till 18:00.
- Daily mini-bar refill.
- A variety of board games, including backgammon, chess, and domino.
- One Private Cabana at the Beach (once per stay per suite) free of charge and 50% discount from the second time, according to availability
- Butler service is available 24-hours for Royal Club members.