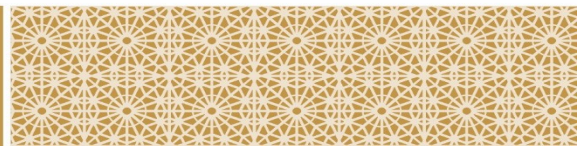


## Welcome to SUNRISE Arabian Beach Resort -Grand Select- All-Inclusive Information

<b>Grand Select All Inclusive Privileges</b>	<p>-Upon your check in you can enjoy the following services free of charge 24hrs: All drinks hot &amp; cold, local alcoholic &amp; non-alcoholic are included. No alcoholic drinks are served between 06:00 Am - 10:00Am. Alcoholic drinks are served to adults, 18 years &amp; over. All imported alcoholic drinks (chargeable).</p> <p><b>-The official check-in time is 14:00, the check-out time is 12:00.</b></p> <p>- Please do not pay cash in our F&amp;B outlets you can pay upon Check Out at the Reception.</p>
<b>Nora Restaurant</b> Outside the main building at the ground floor	<p><b>Open Buffet (Oriental)</b></p> <p><b>Breakfast</b> 07:00 till 10:00 (no alcoholic drinks are available during breakfast)</p> <p><b>Lunch</b> 13:00 till 15:00</p> <p><b>Dinner</b> 18:30 till 22:00</p> <p><b>Late Dinner: From 23:00 till 01:00</b></p>
<b>Sun International Restaurant</b> Outside the main building at the ground floor	<p><b>Open Buffet (International theme night)</b></p> <p><b>Breakfast</b> 07:00 till 10:00 (no alcoholic drinks are available during breakfast)</p> <p><b>Dinner</b> 18:30 till 22:00</p>
<b>"Churchill" Lobby Bar</b> At the lobby area	Beverages, opens 24 H , No alcoholic drinks will be served from 06.00Am to 10.00Am
<b>May Fair</b> Adult only	Beverages, fruits, and pastries opens 16:00- 00:00Am.
<b>"Basilico "Bar &amp; Restaurant "</b> On the beach	<p><b>Beverages</b> 10:00 till 17:00</p> <p><b>Snacks</b> 12:00 till 17:00 "set menu"</p>
<b>"Island's" Pool Bar</b> Main pool	<p><b>Beverages</b> 10:00 till 17:00</p> <p><b>Snacks:</b> 12:00 till 17:00 - "set menu"</p>
<b>"Waterfall" Bar</b> Relax Pool	<b>Beverages</b> 10:00 till 17:00
<b>Chiringuito Beach Bar</b>	<b>Beverages</b> 10:00 till 17:00
<b>Ala carte restaurants</b>	Serving dinner from the menu, from 18:30 till 22:00, previous reservation is required (Through the touch screen at the lobby and The QR code on the TV screen in the room) Manohar (Indian) - Cote de azure (French) - Mai Thai (Thailand) - Basilico (Italian) - Poseidon (Greek) - Waterfall (Mongolian)
<b>Felucca Restaurant</b> On the beach, on a right side	Serving Sea food cuisine for lunch 13:00- 15:00 and dinner 18:30- 22:00 (With extra charge)
<b>Dress Code</b>	Please note that swimwear is not to be worn in the Lobby & Reception areas or in the Restaurants during meals.
<b>Internal Shuttle bus</b>	For your comfortable, we provide a shuttle bus to move you around the hotel which is available from 08:00 till 23:00 After 23:00 please to call the reception for club car assist.
<b>Relax pool Area + 16 years</b>	For guests relaxation and quietness at the relax pool area, music is not allowed around the relax pool
<b>Royal Club Privileges:</b>  <b>Valid with your reservation for Executive &amp; Junior suite only</b>	<p>Complementary Limousine transfer, from &amp; to the airport (Flight number &amp; landing time is requested in advance to be handled)</p> <p>Private Royal Club Lounge, providing breakfast "from 07:00 till 10:00 "beverage, as well as pastries &amp; snacks, cold sandwiches "from 10:30 till 12:00"</p> <p>Butler service is available during your stay Ext # 209</p> <p>In the room we are welcoming you with fruit basket, cookies, and daily replenishment of the hotel delights, daily Mini-bar refilling with soft-drinks &amp; beer can</p> <p>Bottle of wine, (upon request) - Sparkling wine during breakfast &amp; at the happy hour at the Lounge 16:00 - 17:00</p> <p>A-la-carte restaurant reservation (priority reservation in the resorts' restaurants)</p> <p>15% discount for Spa center - 20% discount for laundry service - 10% discount for Felucca Sea</p>



	Food Restaurant Private cabana on the beach (once per stay per room free of charge, and according to availability; %50 discount on further reservations)
<b>Outside visits</b>	Allowed only at the lobby area, maximum till 22:00, (passport for visitor is required to be at the reception)
<b>At Your Service Center</b>	For maintenance orders, room service, special requests or assistance please contact At your service center # 0
<b>Kids Club</b>	Open daily from 10:00 - 13:00 & 15:00 - 17:00 for children 3-12 years. A babysitter is available upon request, with extra charge. Please contact the reception, # 0
<b>Children Safety</b>	Children are the responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.
<b>Tennis courts</b>	Free of charge (including floodlights) Instructors are available upon request., Reservation through instructor in GYM
<b>Fitness Center (GYM) (Adults +16)</b>	Open from 07:00 till 19:00 (free of charge). It is not permitted to enter the gym room without wearing sport shoes.
<b>Slide Pool (2 Slides)</b>	Opening hours: 10:00 to 13:00 & 15:00 to 17:00
<b>Abo Ali , Shisha corner</b>	Available from 16:00 till midnight - Against charge
<b>Pools / Beach</b>	Island's pool, Kids Pool, Slides pool, Relaxation pool (adult only) and Royal Club pool (only for Royal Club guests). Children must be always supervised by their parents. Please familiarize yourself with the Pool, Slide & Beach information on the boards.
<b>Royal Club Pool</b>	For guests staying in the Suites only. For more information, please contact the reception, #0
<b>Towel Exchange/ Sun beds</b>	The towels will be available in the towel centers by the pools & beach. Please note that : it is not allowed to reserve sun beds at the pool or at the beach.
<b>Topless</b>	It is not allowed to sunbath topless, please respect other guests staying in the hotel.
<b>Mini-Bar</b>	Please be advised that a mini-bar is available in the room (filled with soft drinks & beer upon your arrival and will be refilled it daily). If you wish to order any other items, please contact Room Service. With extra charges Ext. # 0
<b>Safe Box</b>	There is a digital safe box available in your room, free of charge. You will find the instructions in your language next to the safe. Kindly leave your safe door open before you check out of the hotel. The Management of SUNRISE Arabian Beach -Grand Select- accepts no responsibility for valuable items left outside the safe box or in an open safe box.
<b>Laundry</b>	At your service with extra charge. Please use the price list and the laundry bag in your room. Payment at reception upon check-out. For more information, # 0
<b>Room cleaning &amp; Turn Down Service</b>	Times for room cleaning: daily from 09:00 till 17:00. Touch screens are available in the rooms for "Make up, Don't Disturb". Turn-Down-Service from 18:00 till 22:00 (up on request). If you prefer a specific time for day time cleaning, please contact the At your Service Center Team, # 0. The cleaning of the rooms will be available each 48 hours
<b>Breakfast and Lunch box</b>	For excursions and early departure before 07:00 am , Please contact the reception / your tour leader to make an order at the reception. The latest time to order the breakfast or lunch box is one day before up to 20:00.
<b>Limousine Service</b>	With extra charge. For the Limousine Service and the Price-list, please contact the Limousine Desk in the lobby, # 0
<b>Doctor</b>	The Doctor is available 24h and the Clinic is open from 11:00 till 12:00 and from 16:00 till 17:00. All services with charge. In case of any emergency please dial #0 (24h).
<b>Internet Service</b>	Free Wi-Fi Service covering all hotel areas.
<b>Telephone calls</b>	To access an international direct line from your room, please dial 9 + 00 + Country Code + City Code then the telephone number. Please note that only answered calls will be charged as we are using a reverse polarity system. For a call to another room, please dial the required room number.
<b>Wake-up Call</b>	Please contact the reception to arrange your wake-up call. Ext. #0
<b>Payment / Exchange</b>	You may choose to pay your bill either by cash or by credit card (American Express, Visa, MasterCard or Diners Club card). A cash-machine is available at the front of the lobby

	<p>entrance. Please do not pay cash in our F&amp;B outlets but upon Check Out at the Reception, # 0</p>
<b>Check-out time</b>	<p>Please let the reception desk know as soon as possible the time we can collect your luggage, ideally one day before your departure. Please bring back the room key and the towel cards to Reception and settle your account for any extras to pay. Please note; we do not accept coins. If you would like to stay in the room after 12 noon, please contact Reception one day in advance (late checkout subject to availability, with extra charge). Please be aware, the room key card will automatically be invalid after 12.00 noon on the day of departure. For more information, please contact the reception, #0</p>
<b>Sunshine Orphan House</b>	<p>The SUNRISE Group of hotels supports the charity for orphaned children in Egypt. A donation box is located in the Lobby. For more information please contact At your service Center or Reception, #0</p>
<b>Resort Regulations - Roof Top</b>	<p>Please do not enter the roof top areas of the buildings. Any damage or accident will be at your own risk. The Hotel Management will not accept any responsibility for claims of injury.</p>
<b>Local Legislation</b>	<p>The Health &amp; Safety Standards and Regulations in Egypt may not be the same as in your country of residence.</p>

**Wish you an enjoyable and memorable stay**