

All Inclusive Formula

Main Restaurant:	Serving international open buffet (Breakfast , Lunch & Dinner with different themes night)
Mando International	Breakfast: 07:00 - 10:00
	Lunch: 12:30 - 15:00
	Dinner: 19:00 - 21:30
A La Carte Restaurants &	Set menu style.
Opening Hours :	Dinner: 19:00 – 22:00
La Mamma Italian	With prior reservation.
Tagine Lebanese	Dinner: 19:00 – 22:00
	With prior reservation.
El Masry Egyptian	Dinner: 19:00 – 22:00
	With prior reservation.
Red Dragon Asian	Dinner: 19:00 – 22:00
	With prior reservation.
Pancho Mexican	Dinner: 19:00 – 22:00
	With prior reservation.
Banzai Sushi	Dinner: 19:00 – 22:00
	With prior reservation.
Del Mare Sea Food	Dinner: 19:00 – 22:00
	Against extra charge.
	With prior reservation.
Eat & Go Snacks	Breakfast: 10:00 – 16:00
	Late breakfast & Snacks
	As per the policy of the hotel, all indoor areas such as Restaurants, Bars, Lobby, Reception,
	Rooms, Spa, Gym & etc. are Nonsmoking areas.
	Outdoor areas are considered smoking areas.
Dress code	We kindly request you not to wear swimming costumes in the Lobby and Reception and as
	well in the restaurant during your breakfast and lunch.
Bars	Opening Hours
Lobby Bar	24 Hours
Terrace Bar	All-inclusive from 10:00 – 00:00 Mid-night
Pool Bar	18:00 - 23:00
Relax Bar	10:00 - 18:00
Beach Snack Bar	10:00 - 18:00
The Jetty Bar	10:00 – 18:00
	10:00 – 18:00

Coco Bar & Gelateria	10:00 - 18:00
Breakfast & Lunch Box:	By reservation one day before at the reception desk. Last order time is at 20:00 PM.
Swimming Pools & Beach	From 08:00 till Sunset Only till sunset for your safety.
Aqua Park	From 10:00 till 12:00 15:00 till 17:00
Kids Club	Kids Club is located beside the aqua park, for children (Age: 3-12). Daily entertaining sports & activities. Kids Club opening hours: 10:00 – 12:30 & 15:00 – 16:30 For more information, please contact the reception.
Animation & Entertainment	Soft animation team all throughout the day offering a wide variety of activities& entertainment schedule.
Gym (16 +)	From 08:00 till 18:00 with the Relaxing Pool View.
Spa & Wellness	From 10:00 till 19:00. Against extra charge. Against reservation in advance.
Diving &Water Sports Center	Water activities snorkeling, diving, banana boot, etc. Against extra charge.
Room Key & Bracelet	To be delivered to the reception during departure at 12:00 Hrs.
Early Check In & Late Check Out	Against charge from 10:00 till 15:00 / check -in time 15:00. Against extra charge.
Mini Bar	Mini Bar filled upon arrival. Refills are subject to an extra charge.
Exchange Service	ATM machine is available at the reception lobby 24 hours.
Guest Experience & Reception	For any inquiries about the hotel's facilities, rooms or special requests please visit the guest experience desk. To contact our reception please dial: 0
Room Cleaning Time	Daily Room Cleaning Time: from 08:00 till 17:00, depending on our schedule. If you prefer a certain time, please dial: 0 Kindly note that if you put the do not disturb sign, we will not be able to clean the room.
Laundry	At your service with extra charge, please use the laundry list and laundry bag in your room.
	Payment at the reception, for more information please dial: 0
Clinic	The clinic is open from 10:00 – 14:00 & 18:00 – 20:00. for emergency case doctor is Available 24H.
Limousine Service:	Limousine service from & to the airport; Butler service (introduction, 24h service) Against extra charge.

We wish you a pleasant stay!