



Boğazkent - BELEK / ANTALYA

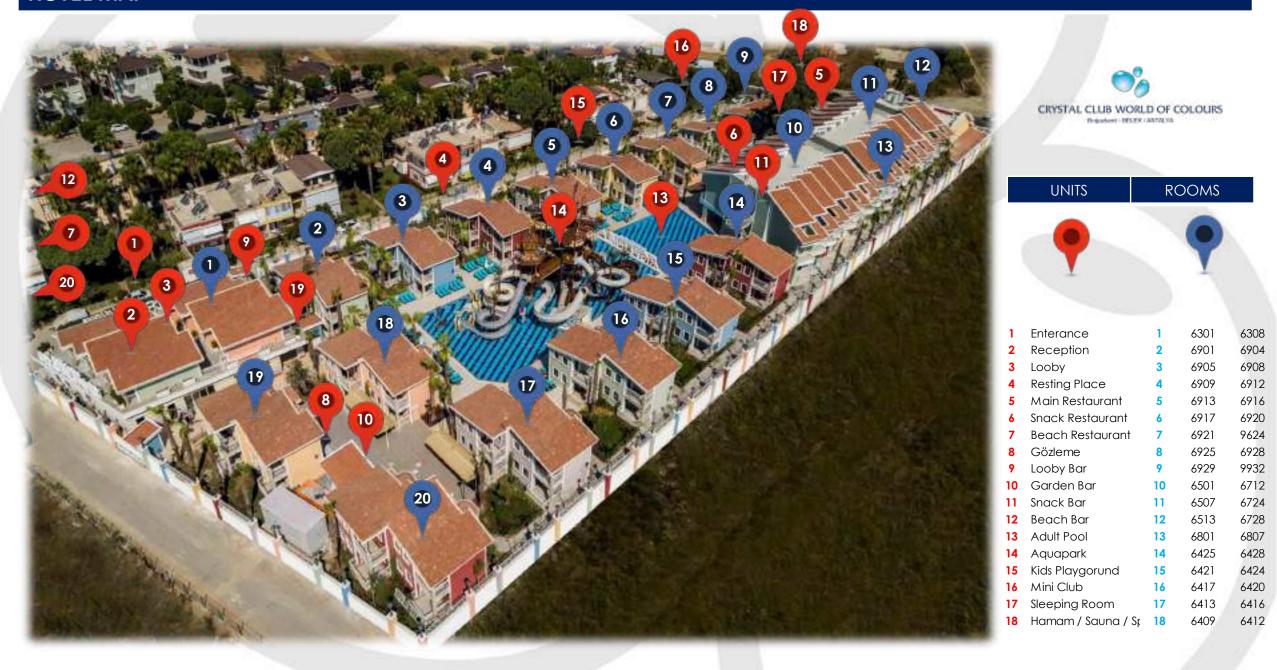








HOTEL MAP







| Opening Year | 2021 |
|-------------------|--|
| Operating Seasons | Newly Open |
| Category | Holiday Village |
| Board Basis | Ultimate All Inclusive |
| Total Area | 10.082 m² |
| Address | Belek-Boğazkent Mevkii Serik Antalya Türkiye |

| Telephone | + 90 242 731 10 50 |
|------------------------------------|---|
| Fax | + 90 242 731 10 80 |
| E-mail | info.woc@crystalhotels.com.tr |
| Official Website | www.crystalhotels.com.tr |
| Facility Building Blocks Number | 1 main building, 15 2-storey villas, 1 3-storey building |
| Beach Location and Length | Private beach, 150 m |



Our hotel is located in Belek-Bogazkent in Antalya, 450 m from its own private beach, 40 km from Antalya Airport and 50 km away from Antalya city center.

We provide a free shuttle service between 08:30 and 19:00 to our beach, which is located in a 5-minute walk distance.

Our hotel has Aquapark pool and Main pool with a total area of 804 m². Our Aquapark is Pirates of the Caribbean themed, and its timeless features include 5 bands, safety, 40 cm. safe depth and "lower-level" water park characteristics.

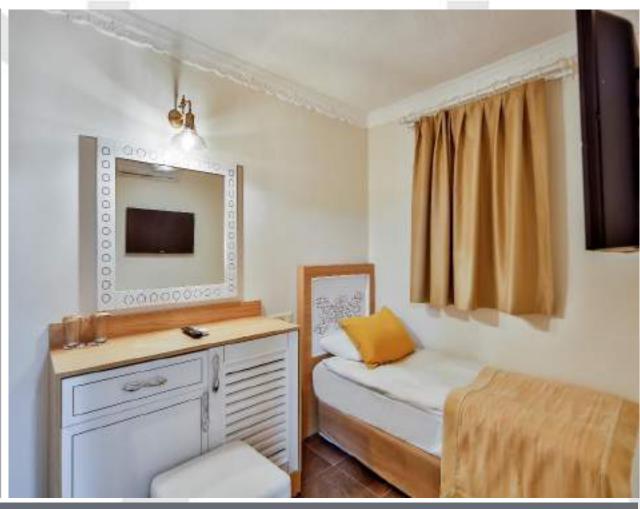
Our Aquapark has 2 bands for children ages 4-12 and 3 bands for adults and children (12+). Many various handicap waterfalls available. Our Piratethemed Aquapark is a holiday paradise especially for families with children.

Our hotel covers an area of 10.082 m², consists of 1 main building, 15 2-storey villa buildings, 1 3-storey building, and has a total of 145 rooms.









Room Location

Standard Room

Family Room

Land View

26

119





Number of Rooms

Room Location

m2

Features

All rooms have balconies. Room equipment includes ceramic flooring, smart door card lock system, individually adjustable Split air-conditioner, satellite LED TV and music broadcast, Mini Bar, kettle, tea and coffee set, safe box suitable for laptop storage, direct telephone, WiFi, fire alarm and extinguishing system,

bathrooms have shower, telephone, water heater and hair dryer.







| Number of Rooms | Room Location | m ₂ | Features |
|-----------------|-----------------------|----------------|--|
| 44 | Land and Pool View | 35 m² | Family room consists of 2 separate bedrooms, master bedroom has 1 160 x 200 cm bed and children's room has 2 90 x 200 cm single beds. Maximum occupancy – 4 persons. All rooms have balconies. Room equipment includes ceramic flooring, smart door card lock system, individually adjustable Split air-conditioner, satellite LED TV and music broadcast, Mini Bar, kettle, tea and coffee set, safe box suitable for laptop storage, direct telephone, WiFi, fire alarm and extinguishing system, bathrooms have shower, telephone, water heater and hair dryer. |







| Number of Rooms | Room Location | m2 | Features |
|-----------------|---------------|-------|---|
| 15 | Land View | 35 m² | Family room consists of 2 separate bedrooms, master bedroom has 1 160 x 200 cm bed and 1 90x200 cm single bed, children's room has 2 90 x 200 cm single beds. Maximum occupancy – 5 persons. All rooms have balconies. Room equipment includes ceramic flooring, smart door card lock system, individually adjustable Split air-conditioner, satellite LED TV and music broadcast, Mini Bar, kettle, tea and coffee set, safe box suitable for laptop storage, direct telephone, WiFi, fire alarm and extinguishing system, bathrooms have shower, telephone, water heater and hair dryer. |





| Number of Rooms | Room Location | m2 | Features |
|-------------------|---------------|------|--|
| Family Room 60 | Land View | 31m² | Family room consists of 2 separate bedrooms, master bedroom has 1 160 x 200 cm bed and children's room has 2 80 x 190 cm single beds. Maximum occupancy – 4 persons. All rooms have balconies. Room equipment includes ceramic flooring, smart door card lock system, individually adjustable Split air-conditioner, satellite LED TV and music broadcast, Mini Bar, kettle, tea and coffee set, safe box suitable for laptop storage, direct telephone, WiFi, fire alarm and extinguishing system, bathrooms have shower, telephone, water heater and hair dryer. |

Concept Table by Room Type

| Room Type | Room Service | Split / Central Air-conditioner | A la Carte Usage | 2 TV | Turn Down | Bathrobe | Slippers | Tea - Coffee Set |
|------------------|--------------|------------------------------------|---------------------|------|-----------|----------|----------|---------------------|
| 7 | | | | | | | | |
| Standard Room | € | Split | One time * | - | N/A | - | √ | √ |
| Family Room | € | Split | One time * | ✓ | N/A | - | * | ✓ |
| | | | | | | | /- | |

€ = Paid Services

√ = Free Services

NA = Not Applicable Services

^{*} A la Carte dinner is used once per every 7 nights of stay.

STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Daily sheets change

Daily room cleaning (every day between 09:00 - 16:00)

Daily minibar filling (one time per day)

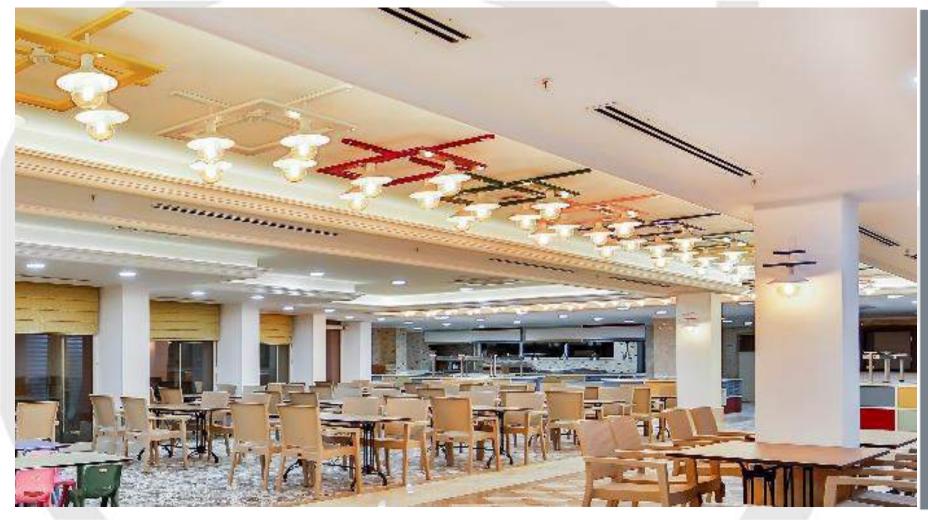
Baby bathtub (upon request)

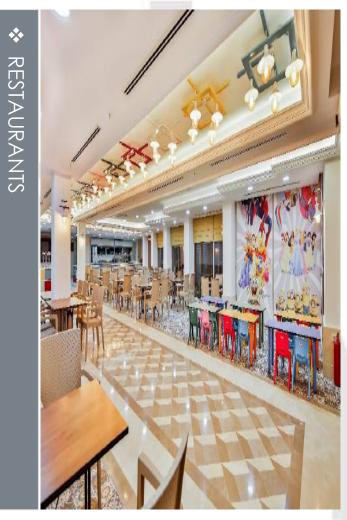
Baby crib (upon request)

Baby pot (upon request)

STANDARD EQUIPMENT IN ALL ROOMS

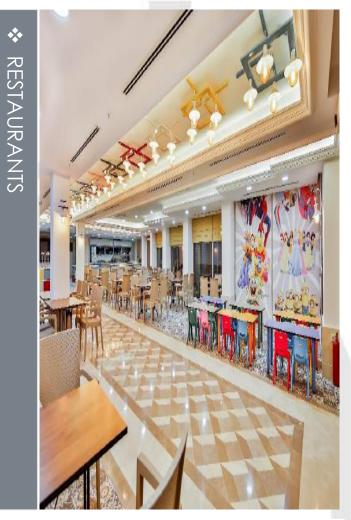
| Electronic Door Lock System | Large Single or Double Bed |
|--|----------------------------|
| Fire Alarm | Balcony |
| Electronic Safe Box | Balcony Hanger |
| National and International HD TV Channels | Slippers |
| Mini Bar | Hair Dryer |
| LCD TV | Make-up Table and Mirror |
| Music Broadcast (via TV channels) | Bathroom Amenities Set |
| Cartoon Channels | Free WiFi |
| WC, Shower, Bathroom | Bathroom Towels |
| Direct Telephone Line in Room and Bathroom | |
| Air-conditioning System in Every Room | |
| | |





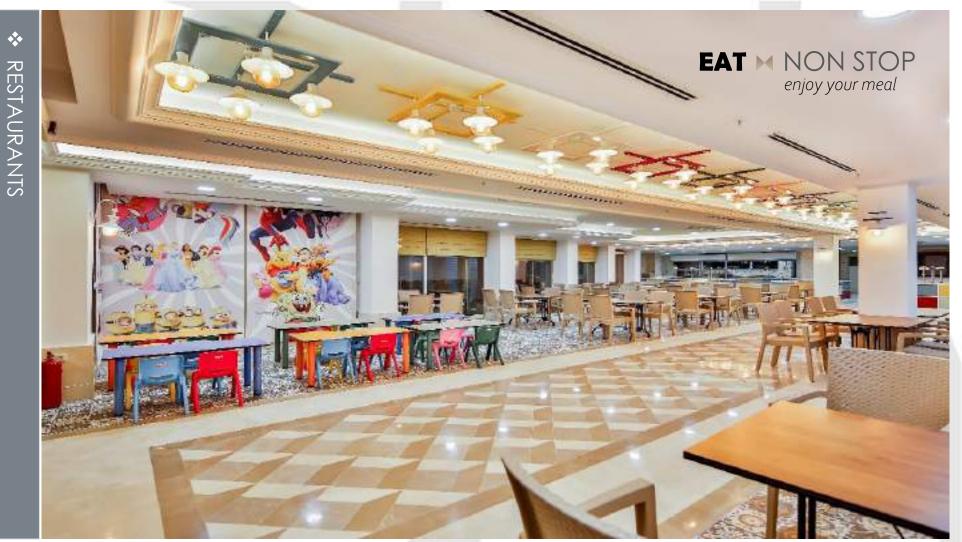
| Outlets | Concept | Concept Details | Service Hoiurs | | Capacity | Music | Info |
|-----------------|---------|-----------------|----------------|-------|----------|---------|-------------------------------|
| | Buffet | Breakfast | 07:00 | 11:00 | | Central | Special time arrangements for |
| Main Restaurant | | Lunch | 12:30 | 14:30 | 800 | | you for a comfortable dining |
| | | Dinner | 18:30 | 21:30 | | | experience. |





| Outlets | Concept | Concept Details | Service Hours | | Capacity | Music | Info |
|-----------------|---------------------|-----------------|---------------|-------|----------|---------|---------------------|
| | Kids Open Buffet | Lunch | 12:00 | 13:00 | | Central | Without Reservation |
| Main Restaurant | | Dinner | 18:00 | 19:30 | 800 | | Free |





| Outlets | Concept | Concept Details | Service Hours | | Capacity | Music | Info |
|-----------------|----------|--------------------------|---------------|-------|----------|---------|--|
| Main Restaurant | 24 Hours | Late Snack Restaurant | 21:30 | 07:00 | 800 | Central | Food service from Late Dinner until Breakfast |





| Outlets | Concept | Concept Details | Service Hours | | Capacity | Music | Info |
|---------------------------|---------|-----------------|---------------|-------|----------|---------|------------------|
| Beach Snack Restaurant | Snack | Beach Snack | 11:00 | 18:00 | 200 | Central | Fast Food Snacks |





| Outlets | Concept | Concept Details | Service Hours | | Capacity | Music | Info |
|---------------|---------|-----------------|---------------|-------|----------|---------------------------|------------------|
| Snack | Snack | Snack Service | 11:00 | 18:00 | | | Fast Food Snacks |
| Restaurant | SHOCK | | 11:00 17:00 | 50 | Central | Various Kinds of Handmade | |
| Gözleme House | | Gözleme | 11.00 17.00 | | | | Gözleme |

CARTE





| Restaurant | Concept | Service Hours | Capacity | Music | Info | |
|--|-----------------|---------------|----------|---------|--------------------------|---|
| Colour Beach Meat A la Carte Restaurant | Turkish Cuisine | 18:30-21:00 | 50 pax | Central | With Reservation Free | 1 |



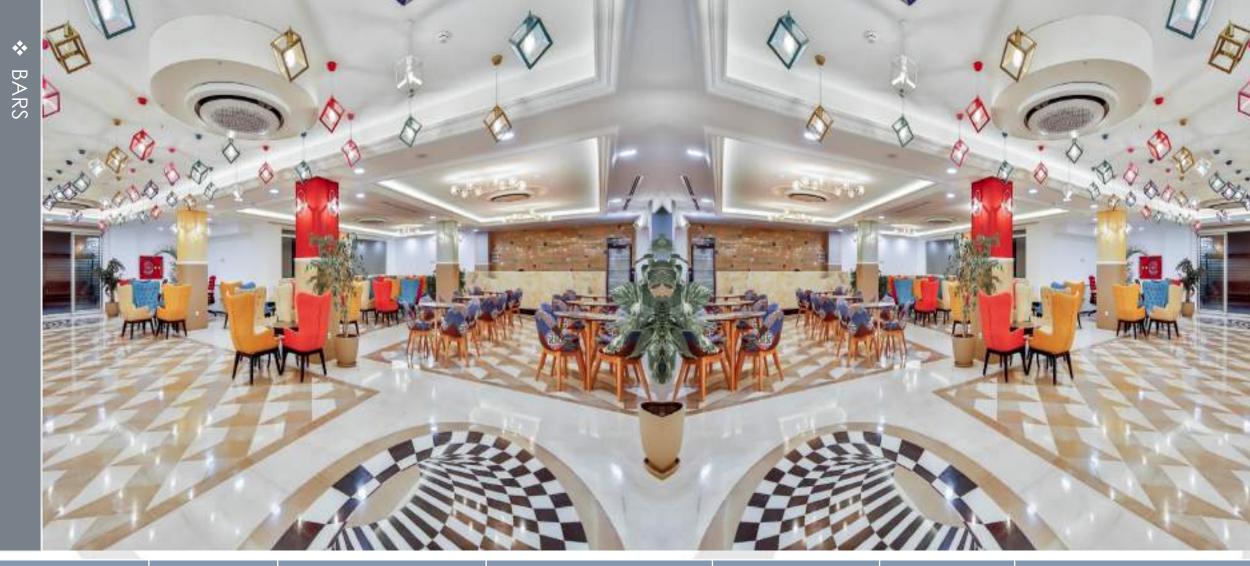
ENRIE

| Restaurant | Concept | Service Hours | Capacity | Music | Info |
|---|----------|---------------|----------|---------|-------------------------------|
| Colour Beach Fish A la Carte Restaurant | Sea Food | 18:30-21:00 | 50 pax | Central | With Reservation Extra Charge |





| Outlets | Concept | Concept Details | Servis | Hours | Capacity | Music | Info |
|------------------|------------|-----------------|--------|-------|----------|---------|-----------------------------|
| Lobby Patisserie | Patisserie | Patisserie | 11:00 | 22:00 | 200 | Central | Pastry and Cakes Assortment |



| Outlets | Concept | Concept Details | Servic | ce Hours | Capacity | Music | Info |
|-----------|----------|-------------------|--------|----------|----------|---------|---|
| Lobby Bar | Beverage | Indoor Drink Menu | 00:00 | 23:59 | 200 | Central | Local Alcoholic and Non- Alcoholic Beverages |



| Outlet | Concept | Concept Details | Service | : Hours | Capacity | Music | Info |
|-----------|----------|--------------------|---------|---------|----------|---------|---|
| Snack Bar | Beverage | Outdoor Drink Menu | 10:00 | 23:59 | 200 | Central | Local Alcoholic and Non- Alcoholic Beverages |





| Outlets | Concept | Concept Details | Service | e Hours | Capacity | Music | Info |
|------------|----------|------------------------|---------|---------|----------|---------|---|
| Garden Bar | Beverage | Service Bar Drink Menu | 10:00 | 18:00 | 200 | Central | Local Alcoholic and Non- Alcoholic Beverages |



| Outlets | Concept | Concept Details | Service | Hours | Capacity | Music | Info |
|-----------|----------|------------------|---------|-------|----------|---------|---|
| Beach Bar | Beverage | Beach Drink Menu | 10:00 | 18:00 | 200 | Central | Local Alcoholic and Non- Alcoholic Beverages |







FREE SERVICES

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

** In order to validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

PAID SERVICES

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.

Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.





Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "WE SERVE" system within the social distance rules.



Standard Free Services

FOOD & BEVERAGE SERVICES

Standard Free Services

| Traditional Palace Sherbet and Cezerye as a Welcome Treat | 24-hour beverage service |
|---|--|
| Table service in all outlets | Dietary food at the Main Restaurant |
| Mini bar (refilled one time per day) | Vegetarian food at the Main Restaurant |
| Lunch and dinner concepts include beverage serving | Local themed food at the Main Restaurant |
| All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods | Kids Open Buffet at the Main Restaurant |
| Main restaurant serves breakfast, lunch and dinner within an open buffet concept | Ice Cream Service |
| Baked fresh daily bakery products served in patisseries | Baked Potato |
| International and local coffee | Boiled Corn |
| Various handmade foods served in Snack Restaurants | Some of A la Carte Restaurants |
| | |

Standard Free Services

FOOD & BEVERAGE SERVICES

Standard Paid Services

| Welcome Service | Freshly squeezed vegetable & fruit juices and Energy drinks |
|--|---|
| A 'la Minute food preparation in some units | All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOF XO Cognacs) |
| Special section for families with children in the Main Restaurant | All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine)) |
| Fresh cut fruit and charkuterie served at the buffet | 24-hour Room Service |
| Baked fresh daily bakery products | Special meals and events organized in certain locations of the facility |
| Beverage menu in all bars | Special day celebrations (Wedding Anniversary and Birthday cakes) |
| Thematic buffet presentations, including Turkish cuisine once a week | All A la Carte Restaurants for stays of 6 nights or less |
| 1 Use of A la Carte Restaurant for every 7 nights of stay | |
| Fresh orange juice at breakfast buffet | |



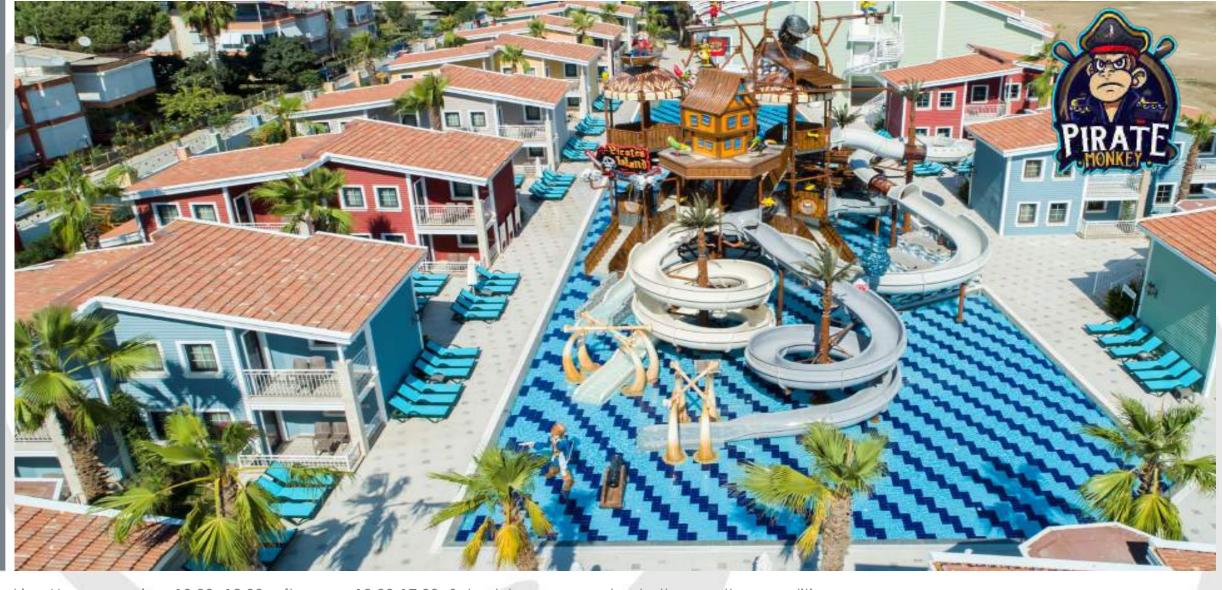
BEACH SWIMMING POOLS



Free shuttle service to our private beach available between 08:30 and 19:00, beach is located in a 5-minute walk distance.

Mostly sand and fine gravel, Blue Flag certified beach WC, beach showers
Locker cabins
Lifeguards on duty throughout the day
Non-Smoking areas on the beach

30 meters wide beach Beach Bar services Poolside and beach umbrellas Sun beds, beach towels



Working Hours: morning: 10.30 -12.30, afternoon 13.30-17.00. Schedule may vary due to the weather conditions.

Our Pirate's of Colors Themed Aquapark, designed within the concept of Pirates of the Caribbean, will serve you on the pirate island with Splash Tower slides consisting of 5 different slides, Compact Slide, Body Slide, Aquatube Slide and 128 m long mega Aquapark slides in total. Special slides for children under 10 years old are available in the slide pool also. Aquapark working hours can be changed by the hotel management.







| | SIZE | LOCATION |
|---------------|--------------------------------|----------------------|
| Adult Pool | Width 1673 cm - Length 1285 cm | Next to the Aquapark |
| Aquapark Pool | Width 1867 cm - Length 3948 cm | Next to the Aquapark |
| Kids Pool | Width 1867 cm - Length 3948 cm | Next to the Aquapark |
| Beach Length | 30x50 meter | Beach |





For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people ages 4-12. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

- Mini Club (04-12 years)
- •Teen Club (13-17 years)
- Mini Disco
- Mini Cinema

- Playground (outdoor)
 Mini pool and activity equipments
- Baby stroller (paid)
- •Learning games and activities, shows for children





Kids pool, Aquapark with 2 bands for children ages 4-12, and 3 band s for adults and 12 + children, Mini Club, Teen Club for young people (ages 13-17) (01.06-01.09), playgrounds available.

- Mini club is decorated specially for children providing for every detail
- Mini disco for children and soft live music for adults available in the evening
- Live Music days can be changed by the hotel management.
- Specially decorated and having all details covered **sleeping room** for children available





Kids pool, Aquapark with 2 bands for children ages 4-12, and 3 band s for adults and 12 + children, Mini Club, Teen Club for young people (ages 13-17) (01.06-01.09), playgrounds available.

•

CRISPY KIDS WORLD

Mini club is decorated specially for children providing for every detail

Mini disco for children and soft live music for adults available in the evening Live Music days can be changed by the hotel management.

Specially decorated and having all details covered sleeping room for children available



* ANIMATION



Special activities for children during the day

Live music with dinner for our guests

Mini Disco for children in the evening

Soft Animation on certain days of the week determined by the hotel management

Live Music days can be changed by the hotel management.



Free Services

Paid Services

Sauna Turkish Bath Massage courses
Skin and body treatments
CHI Detox Programs
Personal Care Programs



Free Services

Boccia, Darts, Aerobics, Beach volleyball, Fitness room

Paid Services

Motorized and non-motorized water sports (canoe and pedalo, Jet ski, banana, parasailing, ringo, surfing and windsurfing (certificate required)

GENERAL SERVICES (Free Services)

| Wake-Up Service | Mini Bar |
|-----------------------|---|
| Message Service | Guest Relations desk |
| Parking Lot (OUTDOOR) | Daily table reservations in the Main Restaurant for disabled guests |
| Luggage Carriers | Special landscaping allowing disabled guests to access any area of the facility |
| | |
| | |

GENERAL SERVICES (Paid Services) Telephone, fax, photocopy Laundry (dry cleaning, washing, ironing and tailor service) Shopping Center (Shops) Transfer Services Rent a Car, Bicycle Rental, Baby Stroller Rental Doctor Service Photography Service **SHOPPING CENTER** Market

IMPORTANT INFORMATION

LEGAL WARNING



In accordance with the Law No 5727, smoking is prohibited in the indoor areas of our hotel.

Alcoholic drinks are not served to minors under the age of 18.

Alcoholic drinks are not served in bottles.

Alcoholic drinks are not served at breakfast.

Pets are not allowed in our hotel.

Electric water heater is used in the rooms and the usage instructions must be read and approved.

IMPORTANT INFORMATION

Quality Management Systems: ISO 9001 Quality Management System

ISO 50001 Energy Management System

ISO 10002 Customer Satisfaction Management System

ISO 14001 Environmental Management System ISO 45001 Occupational Health and Safety Management System

ISO 22000 Food Safety Management System

- Officially certified first class products and brands are used in all Food and Service offerings.
- Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
- In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
- Pets are not allowed in our facility.
- Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
- Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
- Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- Alcoholic beverages, as well as tobacco products and alcohol, are not served and sold to the guests under the age of 18.
- Alcohol is not served to the guests with health risks.
- Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
- The opening date of the beach is determined by the hotel management according to the weather conditions.
- The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
- Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
- In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
- Bath amenities are provided in accordance with the number of persons on daily basis.
- Information letter with general rules of the facility is given upon arrival to all guests against signature.
- In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
- Fishing and hunting within the swimming borders is prohibited.
- Motor vessels cannot be used within the swimming borders.
- All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
- The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
- Our current concept is always available on our crystalhotels.com.tr website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
- Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.