*Sun & Sea Hotel & Aqua Park*

*All Inclusive Concept*

*Dear Valuable Guest,*

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*nita Hotel Management Company & team are welcoming you to Sun & Sea Hotel & Aqua Park – Hurghada, We strive to provide each of our guests with a very high level of personalized and consistent service. We do trust that your stay will be both enjoyable and comfortable. The Hotel provides the following services around the clock seeking to meet your satisfaction.*

*Please note that All Inclusive Service starts at 10:00 Am and ends at 22:00 PM*

***Main Restaurant:***

*Main restaurant presents the daily main 3 meals Breakfast, Lunch and Dinner with different international themes every day Oriental, European, Mexican, Far Eastern cousins and many other international food type. Vegetarian guest are always welcomed to ask for their food at any time, with a prior notice*

***Breakfast : From: 07:00 Hrs. Till: 10:00 Hrs.***

*A wide selection of food choices with Ala’ Minute cooking of your choice presented in an Open Buffet system with daily fresh juice of guest choice according to a seasonal fruits to be served on the table as well as a guest choice of morning hot beverage served on table as Tea, Coffee, herbs …etc.*

***Lunch : From: 13:00 Hrs. Till: 15:00 Hrs.***

*Open Buffet with a rich selection of international food presented in open buffet style accompanied with live and Ala Minute cooking of the guest choice includes various kinds of soft & hard beverages served during lunch time upon guest request*

***Dinner : From: 19:00 Hrs. Till: 21:00Hrs.***

*A daily Themed international Open Buffet with variety of food includes live cooking, Ala Minute dishes served by professional chefs, with unlimited visits to the buffet, Soft & hard drinks are served on table during dinner time.*

***Late Dinner : From: 23:00 Hrs. Till: 24:00 Hrs.***

*For late arrival guest, the Hotel welcomes them with a late dinner meal at main restaurant with a mini buffet concept*

***Snacks****:*

*Snacks are served twice a day at the pool bar and Beach bar by chef’s choice as follows*

 *Beach Bar Snack’s Time* ***From: 11:00 Hrs. Till: 12:00 Hrs.***

 *Pool Bar Snack’s Time* ***From: 17:00 Hrs. Till: 18:00 Hrs.***

***Beverages:***

*The hotel serves a wide beverage list for all guest either soft beverage or hard beverage*

 *Pool Bar* ***From: 10:00 Hrs. Till: 22:00 Hrs.***

 *Beach Bar* ***From: 10:00 Hrs. Till: Sun Set***

*Soft Beverage: Tea, coffee, Nescafe, Herbs, Fizzy Drinks with various flavors served by glass on table*

*Hard Beverage: Local Alcoholic drinks are served by glass as Whisky, Rum, Vodka, Tequila, Beer…….etc*

***Room Facilities***

*Rooms are wide and comfort and it has all the facilities to make the guest stays satisfied and pleased,*

*It includes the following:*

* ***Free Mini Bar Once per stay*** *includes 3 kinds of canned Fizzy drinks, 3 kinds of canned fresh juice and fresh Milk, Free of charge*
* *Daily replenished Coffee Tray Items, Tea, Nescafe, Herbs Free of Charge*
* *Daily 2 Bottles of Mineral Water, Free of charge*

***Kids Facilities:***

* *Kids Meal is available upon request for free at main restaurant during main meals*
* *Kids area is available from 10 Am till Sun set*
* *Mini Aqua Park from 11:00 till 13:00 & from 15:00 till 17:00 hrs.*
* *Ice Cream at pool bar from 17:00 till 18:00 hrs.*

 ***Other Hotel Facilities:***

* *24 Hours Reception service \* Free Safe Box at the reception*
* *Wake Up Call \* Early Breakfast box with 12 hours prior notice*
* *Hair dryer is available upon request for free \* Daily Turndown Service*
* *Free Sun bed and beach towels \* Nearby city center.*
* *Kids Area \* Mini Aqua Park at the pool*
* *Free Wifi 24 hours at lobby area*
* *Daily Room Cleaning with fresh linen and fresh Towels*
* *Weekly Entertainment program, with live shows and live singing*
* *Guest Birthday Celebration*
* *Guest Anniversary (Prior notice is a must)*
* *Honeymooners preparation (Prior Notice is a must)*

***Services against Charge:***

* *Car Rental*
* *Airport assistance Pick & Drop*
* *Ala’ Carte Beach restaurant*
* *Doctor’s visits*
* *Canned and bottle beverages including Local Wine*
* *Laundry Service*
* *Baby Sitter upon request*
* *Diving and Water sports center*
* *Massage and therapy Service*

 *Dear Guest, we hope that the above mentioned shall be meeting your satisfaction, while we assure your good self the Sun & Sea Hotel management and team will do their utmost to make your holiday as comfort as much as possible*

*Looking forward for serving you*

*Sun & Sea Management*