

Welcome to Grand Select Premium À la Carte All-Inclusive Concept

Enjoy your preferred welcome drink (special sparkling wine / sparkling juice or fresh orange juice) alongside a cold disposable wet wipe to freshen up, delights, chocolate, and cookies.

Accommodation

-  **Minibar** is restocked daily with a selection of soft drinks minimum 6 cans (2 Cola/Pepsi, Fanta/Miranda, 2 Sprite/7up), 2 small bottles of water and 2 cans of beer.
-  **Tea & Coffee** making facilities with complimentary daily refill and 2 small bottles of water upon arrival.
-  **Fruits & Cookies.**
-  **Espresso machine** for Jacuzzi Suite, Pool Suite, Pool & Jacuzzi Suite, Executive Jacuzzi Suite Executive Pool Suite, Executive Pool & Jacuzzi Suite and Royal Villa.
-  Branded bathroom amenities for all rooms & suites.
-  **Turn down service** for all rooms daily from 17:00 - 20:00.
-  **Bathrobes & Slippers.**
-  **Pillow Menu** (upon request).



Gastronomy

Restaurants:

Our master chefs prepare dishes from various global cuisines. Served at 5 uniquely themed à la carte restaurants. Many options are available for guests with specific dietary restrictions. All our à la carte restaurants are included within our premium all-inclusive concept, with unlimited visits except Felucca Seafood Restaurant. All à la carte restaurants require a reservation in advance.

Restaurants

Lucina Restaurant

À la Carte International Cuisine

Opening Hours

Breakfast*	07:00 - 10:30
Lunch*	12:00 - 17:00
Dinner*	18:30 - 22:00
All Night Dining	22:00 - 07:00

* Upon prior reservation and availability.
Breakfast Including coffee, tea and 4 kinds of seasonal freshly squeezed juices



Gaia Restaurant

À la Carte Italian Cuisine

Opening Hours

Breakfast*	07:00 - 10:30
Lunch*	13:00 - 15:00
Dinner*	18:30 - 22:00

* Upon prior reservation and availability.
Breakfast Including coffee, tea and 4 kinds of seasonal freshly squeezed juices



Yades Restaurant

À la Carte Greek Cuisine

Opening Hours

Breakfast*	07:00 - 10:30
Lunch*	12:00 - 17:00
Dinner*	18:30 - 22:00

* Upon prior reservation and availability.
Breakfast Including coffee, tea and 4 kinds of seasonal freshly squeezed juices



Royal Club Lounge

For Royal Club members

Opening Hours

Breakfast*	07:00 - 10:30
Continental Breakfast	10:30 - 12:00
Snacks	12:00 - 18:00
Lunch*	13:00 - 15:00

* À la carte Menu



Felucca Restaurant

À la Carte Seafood Cuisine

Opening Hours

Dinner*	18:30 - 22:00
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* Upon prior reservation and availability.



*Chargeable

- Early breakfast is available (upon request).
- Breakfast and lunch bags are available upon request from the excursion's leader (24 hours in advance).

Snacks & Bars

Snacks & Bars:

A minimum of 7 different types of whiskey, 5 types of cognac and brandy, 8 types of vodka, 5 types of tequila, 5 types of rum, 5 types of liquor, 5 types of gin, 8 types of beer, and 10 types of premium wine and sparkling wine (according to market availability).

Imported alcoholic beverages are served at Cohiba Bar and Lounge from 18:00 - 01:00 free of charge for our premium all-inclusive guests.

24/7 Lucina Restaurant Bar service.

24-hours: Hot, cold, local alcoholic and non-alcoholic drinks are included. No alcoholic drinks are served between 06:00 - 10:00 - alcoholic beverages served by glass. Bottles are chargeable.

Selection of local and premium alcohol and beverages are available at all Tucana bars. A minimum of one outlet is open 24/7 (Lucina).



Snacks

Oasis

Pool Bar

Opening Hours
12:00 - 17:00

4 flavors of ice-cream
4 kinds of fresh sliced fruits
2 Ice lollies and 2 fruit skewer

oasis

Snacks & Bars

Bars

Lucina

Bar

Opening Hours
24-hours

LUCINA

Yades

Bar

Opening Hours
10:00 - 18:00



Oasis

Pool Bar

Opening Hours
10:00 - 18:00

OASIS

Gitano

Bar & Lounge

Opening Hours
18:00 - 00:00

Gitano

Eos

Bar & Lounge

Opening Hours
18:00 - 00:00

EOS

Royal Club

For Royal Club members

Opening Hours
24-hours

(Serving imported alcoholic beverages)



ROYAL CLUB

Indigo

Bar & Lounge

Opening Hours
18:00 - 00:00

INDIGO

Cohiba

Bar + 16

Opening Hours
18:00 - 01:00

(Serving imported alcoholic beverages)

COHIBA



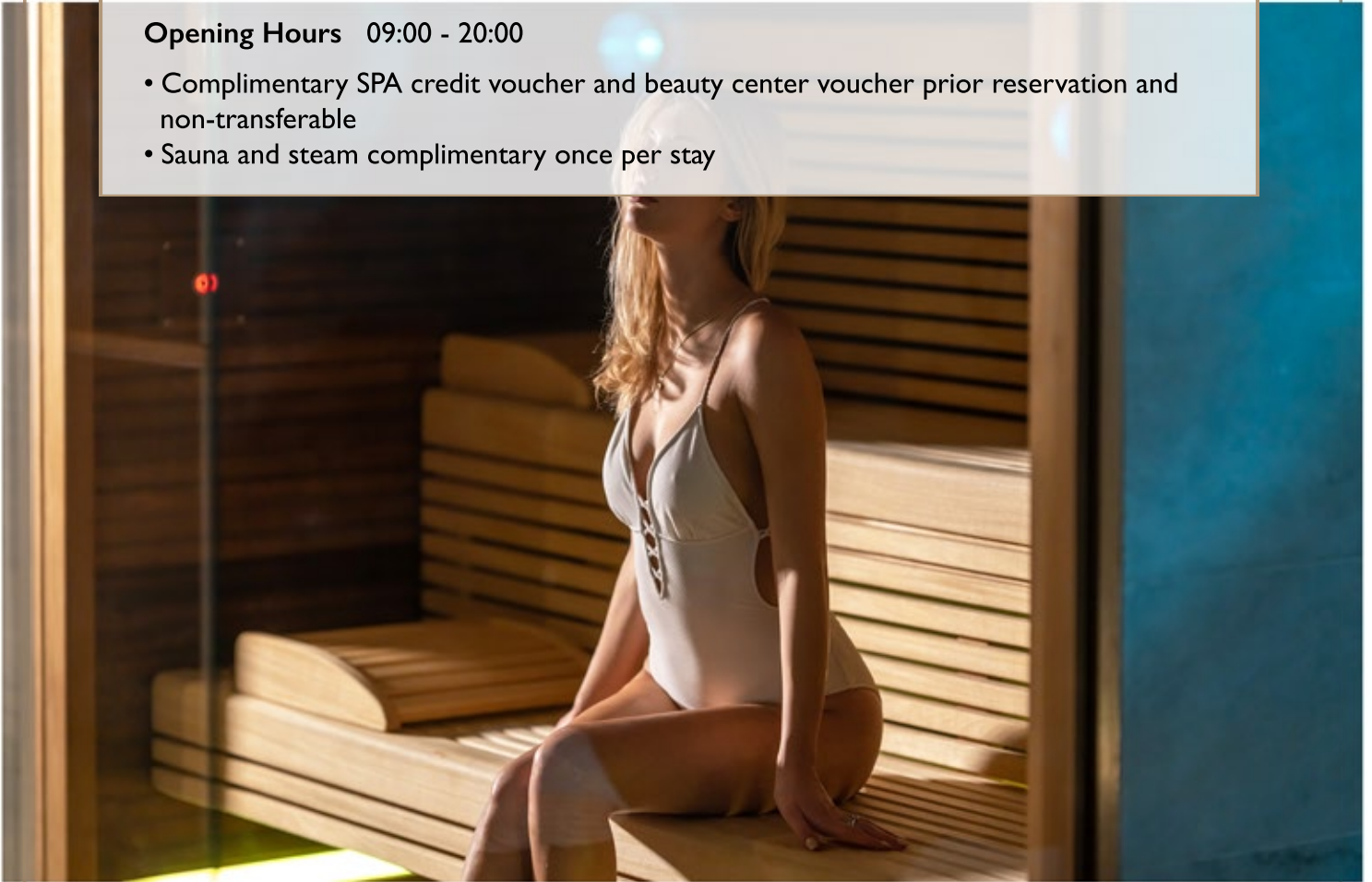
Spa & Wellness

Spa

16+ / Upon prior reservation and availability.

Opening Hours 09:00 - 20:00

- Complimentary SPA credit voucher and beauty center voucher prior reservation and non-transferable
- Sauna and steam complimentary once per stay

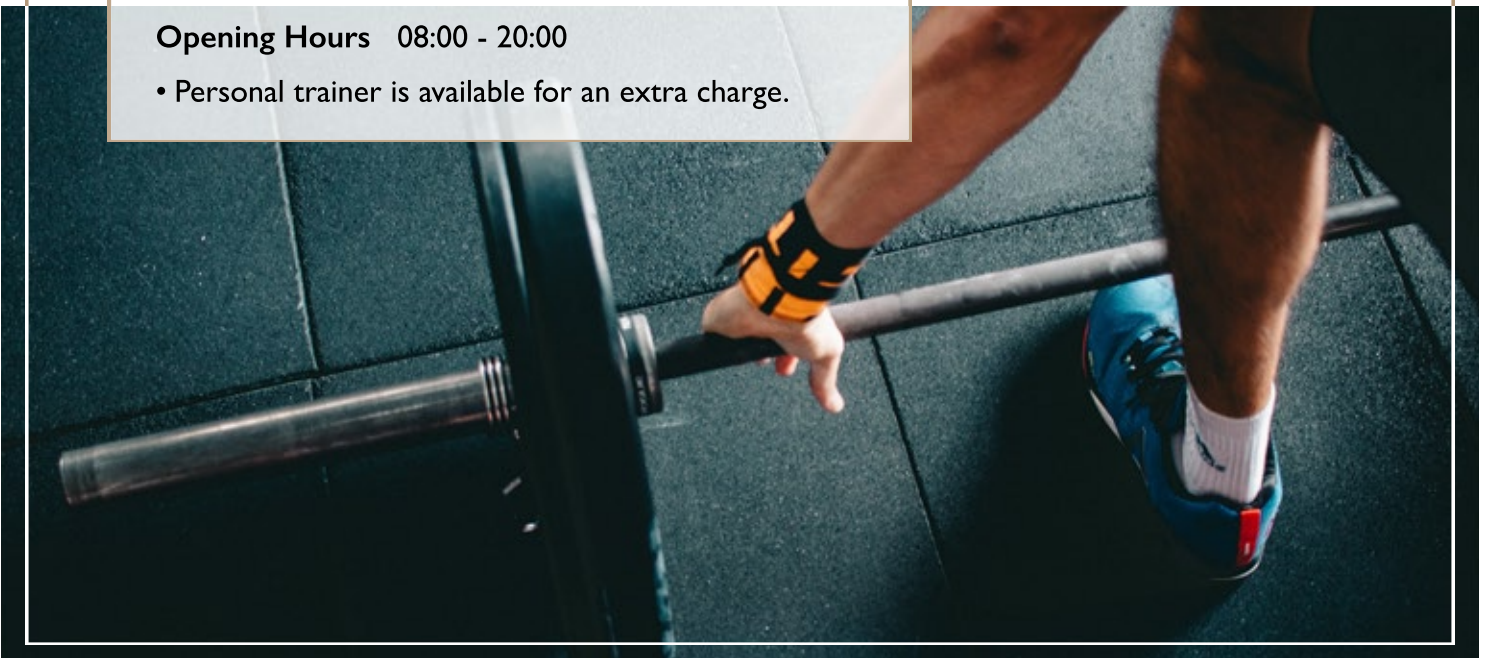


Gym

Free of charge / 16+

Opening Hours 08:00 - 20:00

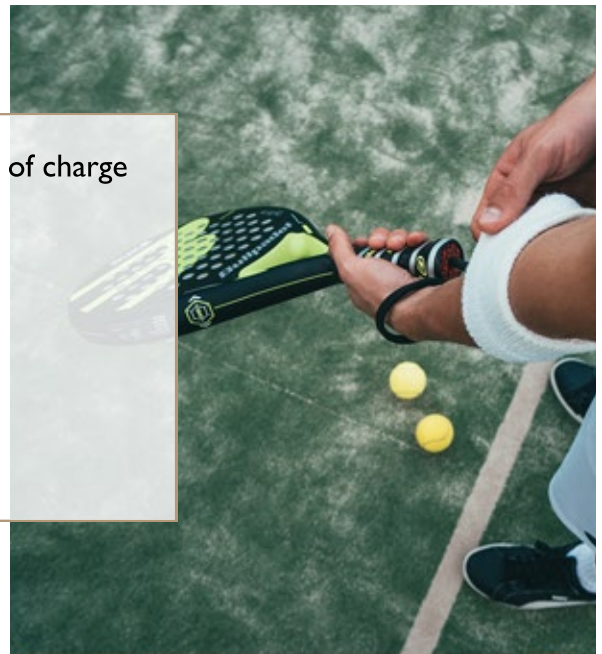
- Personal trainer is available for an extra charge.



Activities

Sports Activities

- Tennis Court with prior reservation, flood light free of charge (subject to availability)
- Table Tennis
- Beach Volleyball
- Boccia
- Darts
- Aerobics, Yoga, Thai Chi
- Football Court
- Billiard (Age: 12+)

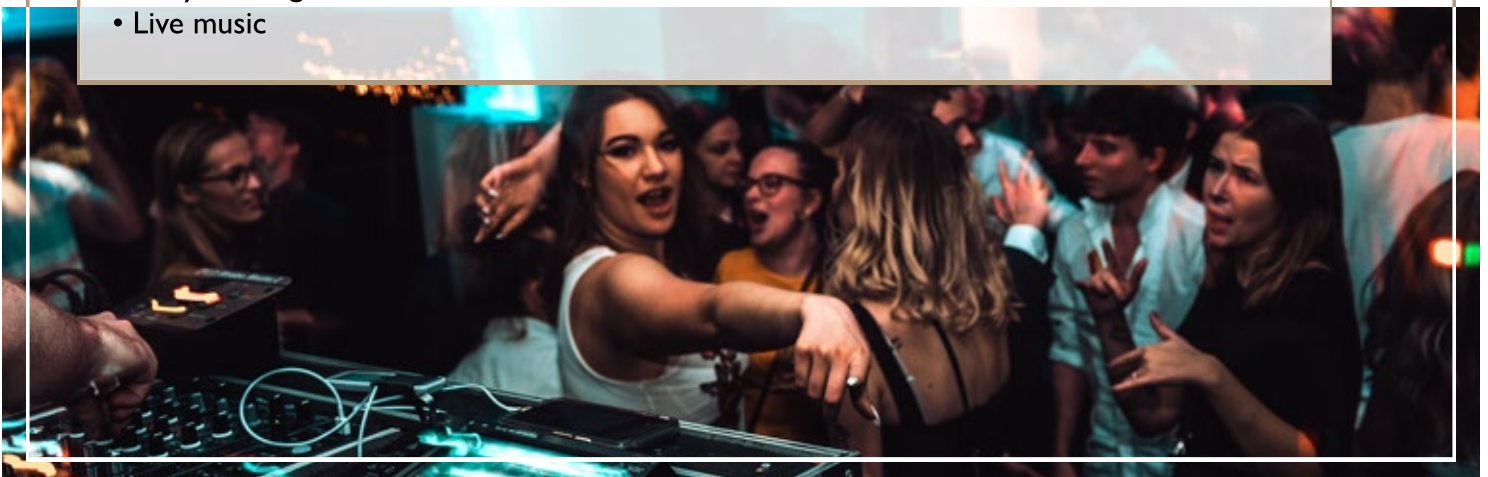


Water Activities

- Aqua Park
- Aqua Center (chargeable)
- Diving Center (chargeable)
- Aqua Gym
- Aqua Aerobics
- Swimming Competitions
- Olympic Games
- Water Polo

Entertainment

- Daily evening entertainment show
- Live music



Kids Club

Tucana Kid's Club

Ages 3 - 12 years

Opening Hours 10:00 - 12:00 / 15:00 - 17:00

Languages

English, German, French & Russian



We set up a Kids Club with several programs including:

- Mini Aqua Park
- Kids Swimming Pool
- Kids Playground
- Kids Game Room
- Sports Activities
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Mini-Disco
- Baby-Sitting Service available (chargeable)
- Music Room
- Toddler Room
- Full Kitchen
- Baby foot

Hotel Services

- 📶 Free WI-FI
- 🏥 24/7 Clinic (chargeable)
- 🧺 Laundry (chargeable)
- 🧼 Dry-cleaning service (chargeable)
- 🍽️ 24/7 Room service (chargeable)
- 🏧 ATM machine (with exchange possibility)
- 🛍️ Gift & souvenir shops (chargeable)
- 💼 Business center
- 🕶️ Sunglasses cleaning around the Pools & Beach
- 👤 24/7 Front desk
- 👨‍🎓 Concierge service
- 🗣️ Multilingual staff
- 👥 Guest Experience Center
- 🚗 Limousine service (chargeable)
- 🏢 Conference rooms & meeting facilities
- 🏋️ Tailored Program from our Fitness Instructor

Restaurant Dress Code

- Ladies: Smart Casual.
- Gentlemen: Smart Casual.
- Swimwear should be dry when dining at pool & beach outlets.
- Guests should not be barefoot during meals.



Royal Club Services (valid for Royal Club Members)

- **Royal Limousine Service and Express Check-In and Check-Out**

Upon booking a suite, your Royal Club treatment begins before you even step into the resort. A complimentary limousine service will be provided to drive you from the airport to the resort. You will also step into your suite quicker with our express check-in for our Royal Club members. When you leave, we will ensure that your express check-out will also be hassle free, and provide you with a limousine ride to the airport.

- **Royal Club Manager**

A dedicated Royal Club manager will be available at your service.

- **Royal Club Lounge**

Our Royal Club guests receive personalized service and exclusive access to our private Royal Club Lounge, with beverage service, snacks, sandwiches, fresh baked goods and pastries during the day.

- **Royal Treatment and Royal Breakfast**

A complimentary collection of fresh flowers, a fruit basket, a bowl of nuts, and cookies will welcome you upon arrival at your suite, with daily replenishments.

Wake up to a fine good morning and start each day with our Royal Breakfast Salmon at the lounge which is open from 07:00 till 10:30. Indulge in superb Breakfast with fine cheese selections, sparkling wine, smoked salmon and more. Continental Breakfast with 3 kinds of seasonal fresh Fruit Juices (10:30–12:00).

A variety of fresh pastries, baked goods, and mini sandwiches with various types of fillings will also be available throughout the day.

- **Royal Dining**

Royal Club guests receive a-la-carte restaurant reservation priority so their fine dining experience is always guaranteed. They also receive a special discount for Felucca Restaurant.

- **Royal Spa, Wellness, and Service**

Special Credit Vouchers for the spa, beauty center and laundry service are provided.

A complimentary tennis court reservation awaits you.

- **Other Royal Club Privileges**

- Digital Free Newspaper
- SAT LED TV
- Royal Club Bar Service (Local alcoholic and non-alcoholic Beverages) from 10:00 till 00:00. Serving Imported alcoholic from 18:00 - 00:00.
- "Happy Hour" from 17:00 till 18:00.
- Royal Club Lounge Snacks such as fresh Pastries, baked goods, Mini Sandwiches & Fruits from 10:00 till 18:00
- Daily mini-bar refill
- A variety of board games, including backgammon, chess, and domino
- Butler service is available 24-hours for Royal Club members.

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Hotel Manager

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Corporate Quality Manager

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Chief Operating Officer

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Marketing Manager

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Director of Sales & Marketing