

HOTEL RIU DUBAI ****
DUBÁI

All Inclusive 24
by RIU

Deira Islands · Dubai · United Arab Emirates

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GPS: Lat: 25.3009522 · Long: 55.306494

ALL INCLUSIVE 24H

ROOMS

787

SMOKING POLICYNon-smoking environment
Only permitted in designated areas**SEASON**

Open all year round

Location

Airport	Dubai International Airport (DXB)	11 km approx.
Hotel right on the beach		
Closest city	Dubai- Burj Khalifa	15 km approx.

General info

This new built hotel has opened in December 2020 and offers 24h All Inclusive. The hotel is situated at Deira Islands, on the coast of the city of Dubai, directly on the beach.

Building details

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	10		6	787	Floors including ground floor.

TOTAL: 787 ROOMS

Construction & Renovations**Built in:** 2019/20**Riu hotel since:** 2020**Environmental best practices**

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap

GROUP	MEASURE
Water	Trickle irrigation
Water	Use of biodegradable cleaning agents
Water	WC watersaving flush

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
HolidayCheck Recommended	2021	
Preverisk COVID-19 Hygiene Response	2020	

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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Restaurants	4 restaurants.
✓	Bars	6 bars.
✓	Pools	6 swimming pools.
✓	"Splash Water World" water park	
✓	RiuLand kids' club	
✓	RiuArt atelier	With charge.
✓	Free WiFi throughout hotel	Free of charge.
✓	Gym	
✓	Wellness centre	Renova Spa. Extra charge. Free gym, sauna and whirlpool bath.
✓	Conference facilities	
✓	Free hotel parking	Underground and open air parking, free of charge.

✓ Available ✗ Not available

Reception

Reception Opening: 24 hours

Reception staff speak: Arabic · English

Local languages: Arabic

Local currency: United Arab Emirates Dirham

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓		

Accepted credit cards: Amex · MasterCard · Visa · Union Pay

Others

No pets allowed.

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Wellness centre	Renova Spa		✓	All wellness & beauty facilities offered at the Spa.
Beauty salon			✓	

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Massages			✓	
Sauna		✓		
Whirlpool bath		✓		
Gym		✓		

Sports shoes are compulsory when using the gym.

Use of the gym, whirlpool bath and sauna is restricted to guests over 18 years old.

Remarks

Use of the gym, sauna and whirlpool bath is restricted to guests over 18 years old.

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	DAYLIGHT	COMMENTS
Deira	160	340	-	72	77	-	69		

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Hospital		6 km		Dubai Hospital

HOTEL RIU DUBAI ****
DUBÁI

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Food & Beverages
Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.
Main restaurant	Al-Ándalus				✓	✓
	Breakfast	07.30-10.00h	Buffet	Varied buffet and live cooking stations.		
	Lunch	12.30-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.		
	Dinner	18.30-22.00h	Buffet	Hot and cold buffet starters. Live cooking stations. Vegetarian options available. Dessert buffet. Themed buffets (twice a week).		
Asian restaurant	Spices				✓	✓
	Optional dinner	18.30-19.30h 20.15-21.15h	Buffet	2 sittings. Reservation required.		
Poolside restaurant/Theme restaurant	The Palm			In the evening Italian restaurant.	✓	✓
	Lunch	12.00h-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.		
	Snacks	15.00h-17.00h	Snacks			
	Optional dinner	19.00h-22.00h	Buffet	Reservation required.		
Poolside restaurant/Theme restaurant	The Moon			In the evening Lebanese restaurant.	✓	✓
	Optional dinner	18.30-19.30h 20.15-21.15h	Buffet	2 sittings. Reservation required.		

Bars

TYPE	NAME	OPENING	COMMENTS
Lobby bar	The Pearl		Open from 10.30-0.00h. With terrace.
Lounge bar	Shamal		Open from 18.00-0.00h. With stage.
Bar	Sports		All Inclusive service 24h. Continental breakfast: 10.00-12.00h.
Plaza bar	Spike		Open from 18.00-22.00h.
Poolside bar with swim-up bar	Oasis**		Opening times 10.30-18.00h.
Poolside bar with swim-up bar	Coral**		Opening times 10.30-18.00h.

Dress code for dinner

Appropriate attire required for dinner.

Remarks

***Access to the swim-up bar is restricted to guests over 18 years old.*

Under legislation the consumption of alcoholic beverages is permitted from 21 years of age.

Opening and mealtimes are subject to change depending on the season.

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 DUBÁI

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All Inclusive

ALL INCLUSIVE FACILITIES
All meals, snacks, domestic and international alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
Regularly refilled minibar.
Free sports, activities and entertainment programme as described.
"Splash Water World" water park.
Free wellness facilities as described.
In-room safe.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

Remarks

Under legislation the consumption of alcoholic beverages is permitted from 21 years of age.

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 DUBÁI

All Inclusive 24
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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	COMMENTS
✓	Outdoor pool	-		
✓	Outdoor pool	-		With swim-up bar**.
✓	Outdoor pool	-		With swim-up bar**.
✓	Children's pool with slides	-		
✓	Children's pool	-		
✓	Water park	-		

Remarks

**Access to the swim-up bar is restricted to guests over 18 years old.

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Sun loungers		
✓	Parasols		
✓	Pool towels		

Beach

Name: Hotel beach

Length of beach: 1,5 km

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Sun loungers	✓			✓	
✓	Parasols	✓			✓	

HOTEL RIU DUBAI ****
DUBÁI

All Inclusive 24
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Activities & Entertainment
Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓		Sports shoes are compulsory when using the gym. Use of gym is restricted to guests over 18 years old.
✓	RiuFit programme	✓		✓		Group fitness activities in the RiuFit area (6 times a week)
✓	Stand up paddle surfing (SUP)	✓		✓		
✓	Pedaloos	✓		✓		
✓	Kayaking	✓		✓		
✓	Floating chaiselongue	✓		✓		

Sports shoes are compulsory when using the gym.

Use of the gym is restricted to guests over 18 years old.

The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Remarks

Plus: floating chaiselongue (All Inclusive).

Optional sports and facilities nearby (additional charge):

- Various water sports available

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Daytime entertainment programme for adults	X	✓		
✓	RiuArt atelier	X		✓	
✓	Live music, shows & RIU entertainment	X	✓		

X = Several times a week

Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RiuLand kids' club (4-7 & 8-12 yrs)	6	✓		

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Children's pool with slides	6	✓		
✓	Children's pool		✓		
✓	Baby pool		✓		
✓	Splash children's playground	6	✓		
✓	Children's playground		✓		
✓	High chairs (depending on availability)		✓		Depending on availability.
✓	Babysitter on request			✓	On request.
✓	Cots on request		✓		

X = Several times a week

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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DBLB
Number of adapted rooms	9
Size of adapted rooms (sq m)	31
Location of adapted rooms (area/floor)	ON THE 3RD FLOOR

Adapted rooms - Door widths

Entrance	90 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	80 cm
Balcony/Terrace	130 cm

Adapted rooms - Bathroom facilities

Bathtub	✓
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✗
Shower seat	✗
Support/grab rails in shower	✓
Support/grab rails in bathtub	✓
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✗
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	2 cm
Entry height of the bathtub (from floor)	48 cm
Height of the basin	86 cm
Height of the toilet	42 cm

Remarks

- 4 rooms with bathtub and 5 rooms with shower
- SHOWER ACCESS DETAILS: 75 cm (distance between shower enclosure frame and wall) with a small step of 2 cm high and 15 cm wide.

General hotel facilities

Lift available	✓
Lift's door width	90 cm
Lift's depth	210 cm
Possibility to rent a wheelchair or mobility scooter	✗

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✗
Stairs - number of steps	5
Stairs with handrail	✓
Ladder - number of steps	3
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	5 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	There are 3 toilets. 2 situated in the lobby and another one near the pool next to the theme restaurant's "the moon".
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Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✓
Hillside	✗
Paved sidewalks and streets	✓
Flat landscape	✓
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	✓
Shower	✓
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✓
Support/grab rails in the bathtub	✓
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✓
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	85 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	66 cm
Balcony/Terrace	130 cm
Number of standard rooms located on the ground floor	39

Please contact hotel if more detailed information is needed.



Hotel Fact Sheet

ROOMS

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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION		SURFACE EXCLUDING BALCONY (sq.m)																											
			SEA VIEW	LATERAL SEA VIEW	BATHROOM WITH SHOWER	BATHROOM WITH SHOWER	BATHROOM WITH SHOWER	OPEN BATH AREA/SEP. W.C.	DOUBLE BATH AREA/SEP. W.C.	SPECIAL WASH/SEP. W.C.	HAIR DRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	MINIBAR	ELECTRIC KETTLE	1 BEDROOM	2 BEDROOMS	SITTING AREA	INTEGRATED AREA	SEPARATE LOUNGE	2 BEDS - SIZE	1 BED - SIZE	1 BED - SIZE	SOFA	BALCONY/TERRACE	COMMENTS
DBLB	Double room Partial sea view	31	✓	✓				✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Some with bathtub instead of shower. There are also rooms with 1 bed 180 x 200 cm. Some rooms have a sofa bed.
DBMB	Double room Sea view	30	✓	✓				✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Some with bathtub instead of shower. There are also rooms with 1 bed 180 x 200 cm. Some rooms have a sofa bed.	
DBSB	Double room	30		✓				✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Some with bathtub instead of shower. There are also rooms with 1 bed 180 x 200 cm. Some rooms have a sofa bed.	
SJLB	Junior suite Partial sea view	52		✓	✓			✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
SJMB	Junior suite Sea view	56	✓		✓			✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
SRMB	President suite Sea view	119	✓	✓	✓	✓	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	2 bathrooms. Guest bathroom. Separate lounge with sofa and dining table. Office.	

TOTAL: 787 ROOMS ✓ Available, free of charge. ● Available, additional charge.

Features
Current : 220V