

# THE KAYSERI

LOFT HOTEL

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Half Board, Bed&Breakfast, Full Board, Room Only

General Information					
<b>Category</b>	Special Category	<b>Official Registry</b>	Certify Municipal	<b>Concept</b>	SPA, Family, Incentive, Sports, City Hotel, Business
<b>Hotel Certificates</b>		<b>Construction Year</b>	2019	<b>Last renovation year</b>	No
<b>Address</b>	Germir 1777. Street. No:39 38030 Melikgazi/Kayseri	<b>Post Code</b>	38030	<b>City</b>	KAYSERİ
<b>Country</b>	Turkey	<b>Phone</b>	+(90) 3522225638	<b>Fax</b>	
<b>Email</b>	satis@thekayseriloft.com	<b>Web Page</b>	www.thekayseriloft.com	<b>Facebook</b>	https://www.facebook.com/thekayseriloft/
<b>Youtube</b>	https://www.youtube.com/channel/UCVOvjhEygBl3yjM3qWfGoJA	<b>Vkontakte</b>		<b>Odnoklassniki</b>	
<b>Instagram</b>	https://www.instagram.com/thekayseriloft/	<b>Twitter</b>		<b>Top Hotels</b>	https://tophotels.ru/hotel/al322001
<b>Tripadvisor</b>	https://www.tripadvisor.ru/Hotel_Review-g297984-d17688695-Reviews-The_Kayseri_Loft_Hotel-Kayseri_Kayseri_Province.html	<b>GIATA</b>		<b>Suitable for Disabled</b>	Yes
<b>Number of Disabled Rooms</b>	0	<b>Number of No-Smoking Rooms</b>	29		

Distances					
<b>Nearest airport</b>	Erkilet INT-ASR	8 km	<b>Nearest city</b>	Kayseri Merkez	2 km
<b>Nearest city centre</b>	Kayseri	2 km	<b>Distance to beach</b>	None	
<b>Distance to bus stop or metro</b>	60 m	<b>Distance to the nearest ATM</b>	500 m	<b>Distance to the nearest Business Center</b>	None
<b>Distance to the nearest Shopping Mall</b>	100 m			<b>Distance to the Ski Lift</b>	27 km

Room Details					
<b>DELUXE DOUBLE/TWIN APART ROOM MOUNTAIN VIEW</b>					
<b>Number of rooms</b>	40	<b>Room size (m2)</b>	40 - 40	<b>Extra bed</b>	Sofa Bed
<b>Satellite television</b>	Free	Turkish, Russian, English	<b>Phone</b>	Yes	
<b>Air conditioner</b>	Individual			<b>Bathtub or Shower</b>	Shower
<b>Floor</b>	Wood	<b>Tea or Coffee service</b>	Free	<b>Kitchenette</b>	Yes
<b>Cleaning</b>	Daily	<b>Seperation between rooms</b>	Yes	<b>Floor Numbers</b>	1,2,3
<b>Number of floors per room</b>	1	<b>Butler</b>	No		
<b>DELUXE DOUBLE/TWIN ROOM MOUNTAIN VIEW</b>					
<b>Number of rooms</b>	22	<b>Room size (m2)</b>	40 - 40	<b>Extra bed</b>	Sofa Bed
<b>Satellite television</b>	Free	Turkish, Russian, English	<b>Phone</b>	Yes	
<b>Air conditioner</b>	Individual			<b>Bathtub or Shower</b>	Shower
<b>Floor</b>	Wood	<b>Tea or Coffee service</b>	Free	<b>Kitchenette</b>	No
<b>Cleaning</b>	Daily	<b>Seperation between rooms</b>	Yes	<b>Floor Numbers</b>	4,5,6,7,8
<b>Number of floors per room</b>	1	<b>Butler</b>	No		
<b>DELUXE FAMILYROOM MOUNTAIN VIEW</b>					
<b>Number of rooms</b>	9	<b>Room size (m2)</b>	40 - 40	<b>Extra bed</b>	Sofa Bed
<b>Satellite television</b>	Free	Turkish, Russian, English	<b>Phone</b>	Yes	
<b>Air conditioner</b>	Individual			<b>Bathtub or Shower</b>	Shower
<b>Floor</b>	Wood	<b>Tea or Coffee service</b>	Free	<b>Kitchenette</b>	No
<b>Cleaning</b>	Daily	<b>Seperation between rooms</b>	No	<b>Floor Numbers</b>	3,4,5,6,7
<b>Number of floors per room</b>	1	<b>Butler</b>	No		
<b>DELUXE SUITE MOUNTAIN VIEW</b>					
<b>Number of rooms</b>	9	<b>Room size (m2)</b>	120 - 120	<b>Extra bed</b>	Sofa Bed
<b>Satellite television</b>	Free	Turkish, Russian, English	<b>Phone</b>	Yes	
<b>Air conditioner</b>	Individual			<b>Bathtub or Shower</b>	Shower
<b>Floor</b>	Wood	<b>Tea or Coffee service</b>	Free	<b>Kitchenette</b>	Yes
<b>Cleaning</b>	Daily	<b>Seperation between rooms</b>	Yes	<b>Floor Numbers</b>	5,6,7,8
<b>Number of floors per room</b>	1	<b>Butler</b>	No		

Building information					
<b>Total hotel area (m2)</b>	7000	<b>Building type</b>	<b>Number of buildings</b>	<b>Number of floors</b>	<b>Number of elevators</b>
		Main Building	1	10	2

Water Park	
<b>Is there a water park?</b>	No

Sports					
<b>Is there tennis court?</b>	No				
<b>Table Tennis</b>	No	<b>Dart</b>	No	<b>Badminton</b>	No
<b>Bowling</b>	No	<b>Basketball</b>	No	<b>Football</b>	No

Sports					
Volleyball	No	Beach Volley	No	Squash	No
Air Hockey	No	Mini Golf	No	Mini Football	No
Billiard	No				
Water Ski	No		Surfing	No	
Parasailing	No		Kitesurfing	No	
Canoe	No	Pedalo	No	Diving club	No
Aerobic	No				
Fitness Center	No				

Beach	
Beach facilities	No

Pools for adults					
Is there any Pool for Adults	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Indoor Pool	50	130-140	Normal Water	Heated	09:00 - 22:45

Animation	
Is there animation service?	No

Children Services	
Is there children service?	No

Food & Beverage			
Non-alcoholic beverages	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra	Local beverages	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Import beverages	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra	Ice Cream Service	No
Honeymoon Package	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra	Birthday Package	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Patisserie	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra	Room Service	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Minibar in room	Empty		

Restaurants				
Meal type	Restaurant name	Working hours	Service Type	Konsept Fiyatlandırma
Breakfast	The Gala Restaurant	07:00 - 10:30	Open Buffet	Room Only = ExtraHalf Board = FreeFull Board = FreeBed&Breakfast = Free
Late Breakfast				
Lunch	The Roof Restaurant	12:00 - 13:30	Fixed Menu	Room Only = ExtraHalf Board = ExtraFull Board = FreeBed&Breakfast = Extra
Lunch	The TurkishRugs Terrace & Hookah Cafe	12:00 - 19:00	A la Carte	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Lunch	The Sushi Bar Restaurant	12:00 - 19:00	A la Carte	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Lunch	The Roof Restaurant	12:00 - 19:00	A la Carte	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
SnackService	The Gala Restaurant	17:00 - 18:00	Open Buffet	Room Only = FreeHalf Board = FreeFull Board = FreeBed&Breakfast = Free
Tea Time				
Dinner	The Gala Restaurant	19:00 - 21:00	Fixed Menu	Room Only = ExtraHalf Board = FreeFull Board = FreeBed&Breakfast = Extra
Dinner	The Roof Restaurant	16:00 - 23:00	A la Carte	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Dinner	The Sushi Bar Restaurant	16:00 - 23:00	A la Carte	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Dinner	The TurkishRugs Terrace & Hookah Cafe	16:00 - 23:00	A la Carte	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
Night Meal				

A la Carte restaurants					
Is there A la Carte restaurant?	Yes				
Restaurant name	Working hours	Reservation required	Cuisine	Limitation	Konsept Fiyatlandırma
The Roof Restaurant	12:00 - 23:00	No	International	Unlimited	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
The Manti & Ravioli Restaurant	12:00 - 23:00	No	Italian, Chinese, Ottoman Palace, Circassian, Azerbaijani, Local	Unlimited	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
The Turkish Rugs Terrace & Hookah Cafe	12:00 - 23:00	No	Local, International	Unlimited	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra
The Sushi Bar Restaurant	12:00 - 23:00	No	Chinese, Tai, Japanese	Unlimited	Room Only = ExtraHalf Board = ExtraFull Board = ExtraBed&Breakfast = Extra

Bars	
Is there a bar?	No

Services					
Safe in room	Free	Safe at reception	No	Spa	Extra

Services						
Thalasso	No	Massage	Extra	Solarium	No	
Sauna	Free	Jacuzzi	No	Disco	No	
Casino	No	Cinema	No	Beauty Centre	No	
Laundry service	Extra	Business centre	No	Internet cafe	No	
Wireless/Internet	Yes					
At all areas	Free					
Are pets allowed	Free	Health service	Yes	Wheelchair	Free	
Hamam	Yes				Deposit In Arrival	No

Meeting Rooms	
Is there meeting room?	No

## Covid-19

13.07.2021 - 15.07.2022

Genel Alanlar					
What will be the maximum occupancy of the hotel?	100%	Distance from hotel to the nearest hospital?	3 km	Are there any limitations for guests to leave the hotel territory ?	
Is there a disinfecting mat/carpet at the hotel entrance?	Yes	Are there information boards about COVID19 precaution measures and implementations in hotel public areas?	Turkish, English, Russian	Are disinfectants in public areas of the hotel for guests' use ?	On Lobby, toilets, restaurant, elevator
Are ozone and/or ULV used for disinfection in hotel public areas ?		Does the hotel have a hygiene certification?	Safe Tourism Certificate	Is there an obligation to wear mouth-nose masks for hotel guests?	Yes
Is there an obligation to wear masks for hotel staff?	Reception Staff, Bellboy, Service Staff, Kitchen Staff, Beach Staff, Pool Staff, Spa Staff, Sports Staff, Animation Staff	Do all employees undergo daily monitoring and verification by doctors?	No	Does the hotel provide masks?	Free
Does the hotel have a dedicated and seperated isolation room/area/place to be used if necessary ?	Yes	Does the hotel have medical staff?		Working hours	
Are health service/doctor visits provided by the hotel free?	No	Does the hotel provide COVID-19 test in the premises?	No	Do employees have a hygiene education certificate?	Yes
Is there an elevator in the hotel? If yes, what will be the maximum load?	100%				

Resepsiyon					
Are written information about precaution measures applied and rules hotel guests have to follow in the hotel provided to hotel guests?	Yes	Is there an obligation to wear masks for reception staff?	Yes	Is there a transparent separation on the reception desk?	Yes
Is a health report required from the guest during check-in?	Yes	Are there signs indicating social distances?	Yes	Is fast and simple check-in service provided?	Yes
Is online check-in service provided?	No	Is bellboy service provided?	No	Is luggage disinfection provided?	Outside the hotel
Can hotel guests pay cash in hotel?	Yes	Hotel provides room card or key?	Disinfected	Does the hotel have a mobile application that opens the room doors?	No
Is bracelet for boarding (concept) provided?	2				

Oda					
Is room ventilated with fresh air?	24 h	Are there disposable materials and amenities like shampoo, soap etc. in the room?	Yes	Are the amenities (glasses, cups, etc.) in the room provided disinfected in bags?	Yes
At which degree are the linens and other textile products in the hotels washed?	90°	Will housekeeping staff wear masks ?	Yes	Will housekeeping staff wear gloves?	Yes
What is the cleaning period of the rooms?	Everyday	Is any extra cleaning service provided upon guest request (in the room)?	Yes	Does the hotel provide laundry service for linens/towels / textiles guests bring themselves?	Extra

Yiyecek ve İçecekler					
Is there open buffet service?	Breakfast, Lunch, Dinner, Breakfast, Lunch, Dinner	Will showcooking/live cooking be provided during meal hours?	No	How will the food be served?	Only by service staff
Do open buffet tables have protection glass?	Yes	Are there signs indicating social distances?	Yes	Are table layouts in accordance with the social distance rule?	Yes
What is the maximum number of people allowed to sit at one table?	2	How many seatings ?	2	Is food and beverage service provided by waiters?	Both

**Yiyecek ve İçecekler**

<b>Do waiters wear masks ?</b>	Yes	<b>Do waiters wear gloves?</b>	Yes	<b>Are there any materials such as salt, pepper, napkin etc. on the tables?</b>	Serviced by staff upon request
<b>Is room service provided?</b>	During special period (from ...till)	<b>Will a la carte / thematic restaurants continue to operate?</b>	Extra	<b>Will food service be provided outside the designated food areas / open air areas?</b>	Optional
<b>Are dishes openly accessible?</b>	No	<b>Are cutlery openly accessible?</b>	No	<b>Is bread openly accessible?</b>	No

**Havuz & Plaj**

<b>Are sunbeds in accordance with the social distance rule?</b>	Yes	<b>What will be max capacity of beach?</b>	1 m2 1 guest quantity	<b>Is there a separate place where bigger families or closed parties can be together at the pool or on the beach?</b>	No
<b>Are the sunbeds covered with mattress?</b>	Yes	<b>Are beach towels provided?</b>	No		
<b>Does hotel provide sunbed mattress disinfections?</b>	every evening	<b>Is there a pavillon service?</b>	No	<b>Are waiter / butler service provided on the beach and pool?</b>	No
<b>Has the pool chlorine rate been increased?</b>	Yes	<b>How often is the pool disinfected?</b>	Every morning	<b>Is there food &amp; beverage service near the pool area?</b>	No
<b>Is it possible to book a private section for groups and closed parties?</b>	Extra	<b>Will water slides/aquapark continue operating?</b>	No	<b>and working period (from...till)</b>	--

**Spa & Hamam & Fitness**

<b>Will Spa operate?</b>		<b>Will spa operate upon reservation?</b>	No	<b>What will be max capacity of spa?</b>	9 m2 2 guest quantity
<b>Will hamam / Turkish bath operate?</b>		<b>Will hamam / Turkish bath operate upon reservation?</b>	No	<b>What will be max capacity of hamam / Turkish bath?</b>	15 m2 4 guest quantity
<b>Are sunbeds and tables at relax area located according to social distance rule?</b>	Yes				
<b>Will fitness centre operate?</b>		<b>Is there a time limit for fitness work?</b>	No	<b>What will be max capacity of fitness centre?</b>	9 m2 3 guest quantity

**Mini Club**

<b>Will mini club be open?</b>	No	<b>What will be max capacity of mini club?</b>	m2 0 guest quantity	<b>Will fever be checked at the entrance?</b>	
<b>Are there disinfection stands in mini club?</b>		<b>Will staff wear masks?</b>		<b>Will staff wear gloves?</b>	
<b>Will masks be provided for children?</b>		<b>Does mini club have special activity material and toy packed up?</b>		<b>How often are the toys and activity areas disinfected?</b>	
<b>Is there food &amp; beverage service for children?</b>					

**Animasyon**

<b>Is animation program provided in hotel?</b>	No	<b>Are show areas positioned in accordance with the social distance rule?</b>		<b>Will staff wear masks?</b>	
<b>Will staff wear gloves?</b>					

**Aksiyon Planı**

<b>Does the hotel have a special action plan in case of guest infected / showing symptoms of covid - 19?</b>	We take our guests to our isolated rooms and inform the relevant health units.
<b>According to guests infected by covid 19 hotel's special measures / steps are ?</b>	We take our guests to our isolated rooms and inform the relevant health units.