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**Soft Opening Factsheet – The Grand Palace**

**The Grand Palace, offers you the dream holiday of a lifetime in one of the most charming hotel complexes on the Red Sea. A 5-star Beach Front, adults-only Hotel offering guests a relaxing and calm atmosphere and make this palace truly worthy of 1001 nights.**

**Telephone**: 002 065 346 31 100

**E-Mail**: [grandpalace@redseahotels.com](mailto:siva@redseahotels.com)

[www.redseahotels.com](http://www.redseahotels.com)

**Address**: The Corniche, Hurghada, Red Sea, Egypt

**LOCATION**

The hotel is situated directly on its own private beach in the heart of Hurghada main touristic promenade. It is located 3km away from Hurghada International Airport and 10km away from the City Centre.

**ROOMS**

The hotel offers 319 tastefully and luxuriously furnished rooms. Including - Promo Rooms, Junior Suites, Sea View Rooms, Junior Suites Pool Access, Royal Villa Jacuzzi and Royal Villa Private Pool.

**Junior Suites (Promo)** with a Garden or Street view and sleeps 2 adults. Size: 45 square meters.

**Junior Suites** have a lounge area, Pool or Garden view and sleeps 2 adults. Size: 48 square meters.

**Junior Suites Sea View Rooms** sleep 2 adults. Size: 39-50 square meters.

**Junior Suites with Pool Access** has a terrace with direct access to shared swimming pool. Sleeps 2 adults. Size: 48 square meters.

**Royal Villa with Jacuzzi** is a large private villa with a private terrace and Jacuzzi. Sleeps 4 adults. Size: up to 360 square meters.

**Royal Villa with Private Pool** is a large private villa with a private swimming pool. Sleeps 6 adults. Size: up to 360 square meters.

**GUEST ROOM FACILITIES**

King Bed

Lounge Area

Walk in Shower

WC

Air-Conditioning

Satellite TV

Safety Deposit Box

Hairdryer

Direct Dial Telephone

Mini Bar

Beach bag & towel provided

Balcony/Terrace – Sea View, Pool View, Garden View , Pool Access

**POOLS & BEACH**

- Beach Front Hotel – Private sandy beach

- 3 Swimming Pools with depths of 1.4 to 1.6 metres (the main swimming pool is heated on the winter time)

Complimentary sun loungers, mattresses, and sunshades are available at the pools and on the beach. Beach towels are provided in attractive beach bags – guests will find them in their rooms upon arrival.

**RESTAURANTS AND BARS**

* Asian Restaurant – set-up menu
* Main Restaurant with live cooking stations – open buffet
* Lobby Terrace Bar
* The Beach Club
* Pool Bar
* Pergola
* Blues Café
* Vienna Café

**SPORTS/FITNESS – Available at neighboring Sister Hotels**

* Fitness Room/Gym
* Tennis (floodlights & racquets extra charge)
* Spa Centre
* Beach Volleyball
* Table Tennis
* Billiards
* Aqua Centre (Diving and Windsurfing)

**EVENING ENTERTAINMENT**

- Evening Shows (Grand Mall)

**MEDICAL SERVICE**

- Doctor available 24 hours

**ADDITIONAL GUEST SERVICES**

- Laundry

- Wi-Fi Zone

- Grand Mall – Shops, Internet, Bars,Restaurants, Cafes and Disco

**RESTAURANTS AND BARS PROGRAM**

**RESTAURANTS**

**BREAKFAST DESCRIPTION OPENING HOURS**

Main Restaurant Breakfast Buffet 07:00 - 10:00

**LUNCH**

Dress code- Smart Casual

Main restaurant Lunch buffet 12:00 - 14:30

The Beach Club A La Carte Menu 12:00 - 16:00

**DINNER**

Dress code- Smart Casual

Main Restaurant International Dinner Buffet 18:00 - 21:00

The Beach Club A La Carte Menu 18:00 - 21:00

Asian restaurant A La Carte Menu 18:00 – 21:00

Please note – A La Carte Restaurants, require a reservation in advance and smart casual dress code

**BARS DESCRIPTION OPENING HOURS**

Lobby Bar All Inclusive Soft Drinks 24 hours

All Inclusive Beverage Menu 10:00 - 00:00

Lobby Terrace All Inclusive Soft Drinks, light snacks 24 hours

All Inclusive Beverage Menu 10:00 - 00:00

Pool Bar All Inclusive Beverage Menu and Nibbles 10:00 - 17:00

The Beach Club All Inclusive Beverage Menu, Light Lunch 12:00 - 16:00

And Fine Dining Dinner 18:00 - 21:00

Pergola Fresh fruit juice bar, serving healthy drinks 10.00 - 16.00

Vienna Café Pastries, Sweets, Waffles, Coffees 10:00-00:00

Blues Café Iced Coffees, Pastry Delights and Snacks 10:00 - 17:00

All Inclusive and Extra Charge items are available on all Drink and Food Menus

**INFORMATION**

All Inclusive Soft Beverage Menu available 24 hours including water, soft drinks, box juices, filter brewed coffee and tea. Local Alcoholic drinks from 10.00 to 24.00 hours, served by glass (local spirits and cocktails available in bars only). Please note orders will be served by one beverage per person.

Supplementary charges apply for Local Alcoholic drinks from midnight till 10.00 am, Special Cocktails, Imported Alcoholic drinks, Bottles, Fresh Juices, Espresso, Specialty Coffees, Special Food items in Restaurants, Special Food Events upon request, Laundry, Tennis, Massage and Fitness.

* All Indoor Areas (Restaurants, Bars, Lobby, Rooms) are non-smoking
* No cash accepted in any hotel outlets, only at Front Desk, please sign the check to be charged to your room account
* All food and beverages must be consumed within the Restaurants or Bars
* For your safety we use purified water for food & beverage preparation and ice cubes
* If you have any food allergy or intolerance, please contact the Front Office Manager for assistance

**Please note –**

* All indoor areas (Restaurants, Bars, Lobby, Rooms) are non-smoking
* All food and beverage must be consumed within the restaurants or bars

**Please note all information is subject to change with prior notification**