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| **Novostar Khayam Garden Beach & SPA 4\*** |
| **ULTRA ALL IN CONCEPT****2024** |
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| **LOCATION** |
| Resort - NabeulDistance to the airports: Tunis-Carthage – 65 km, Enfidha – 65 km, Monastir – 125 kmDistance to the city center: Nabeul – 1 km |
| **HOTEL INFORMATION** |
| Date of construction – 1986Last major renovation – 2012Total area – 4 hectares |
| **SERVICES & AMENITIES**  |
| ATMCurrency exchangeReception 24/7Souvenir shopDry cleaning ($)In-room safeBabysitter ($)ElevatorFree Wi-Fi in the rooms and common areas |
| **DRINKS & MEALS** |
| Lobby barBeach barPool barSnack-barThe main restaurant – buffetRestaurant a la carteBottled water |
| **ULTRA ALL INCLUSIVE**  |
| Bottled water, local alcoholic and non-alcoholic drinks are served 24/24 |
| **The main restaurant *Le Phoenix***– Breakfast: 06.00 – 10.00– Lunch: 12.30 – 14.30– Dinner: 18.30 – 21.30– There is a children’s buffet, a children’s menu, a microwave oven, a blender, and baby chairs |
| **Lobby bar *L’Orchidée***– Drinks: 24/24– Late continental breakfast: 10.00 – 11.30* Night snacks: 00.00 – 05.00
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| **Bar by the pool with water slides** (01/05 – 31/10)– Drinks: 10.00 – 18.00  |
| **Main pool bar *Carissa*** (01/05 – 31/10)– Drinks: 10.00 – 18.00  |
| **Barbeque restaurant *Carissa*** (01/05 – 31/10)– Daytime snacks: 15.00 – 18.00 – Night snacks: 22.00 – 00.00 – Lunch a la carte: 12.30 – 15.00 ($)– Lunch a la carte: 2 free visits per week upon an advance reservation\*Reservation is made daily from 10.00 to 10.30 |
| **A la carte restaurant *Le Bonsai***– Opening hours: 18.30 – 22.00 ($)– 1 free dinner per week upon an advance reservation |
| **Beach a la carte restaurant *Coco Beach*** (15/06 – 31/08)– Opening hours: 12.00 – 20.00 ($) |
| **Moorish cafe**– Drinks and hookah: 15.00 – 00.00 ($) |
| **POOL & BEACH** |
| Beach – 1st coastlineWater slides (01/05 – 31/10)Sandy and rocky beachFloating pontoon (June – September)Sun umbrellasSun loungersMattresses Outdoor pool with a children’s areaHeated indoor pool (15/09 – 15/06)Beach towels (deposit) |
| **SPORT & ENTERTAINMENT** |
| Day and night animation program for adults and children Fitness-room – freeMini-golfTennis court Ping pongVolleyballAerobics/ water aerobicsZumbaYogaWater poloBeach volleyball Archery DartsDisco and night showsBilliards and slot machines ($) |
| **ACCOMMODATION** |
| **Room types (361 rooms in the main hotel building)** |
| **STANDARD ROOM:** • Total area: 21 m2• Maximum occupancy: 3 people• Garden, pool or hotel area view |
| **SEA VIEW ROOM:**• Total area: 21 m2• Maximum occupancy: 3 people• Sea view |
| **FAMILY ROOM:**• Total area: 35 m2• Maximum occupancy: 4 people• Garden, pool or hotel area view |
| **FAMILY ROOM SEA VIEW:**• Total area: 35 m2• Maximum occupancy: 4 people• Sea view |
| **In the rooms** |
| Air-conditionerLCD TV with a USB-portWi-FiSatellite TV Mini-fridge Safe Wardrobe/ClosetBathtub/ShowerBalconyFree toiletriesHairdryer |
| **CHILD-FRIENDLINESS** |
| Baby potty, an electric kettle (on request, deposit)Baby cots for children under 4 years old (on request)Children’s playgroundMini-club for children 4-12 years old with animation - dailyMini-discos - dailyChildren’s face-art, cooking master-classes, pizza-quests, talent shows, Mini Olympic Games, etc. |
| Baby chairs, a microwave oven and a blender in the main restaurantIf there are less than 40 children of 4-12 years old in the hotel, children’s menu is presented on adults’ buffet tableIf there are more than 40 children of 4-12 years old in the hotel, children’s buffet table with a special menu is providedA decorated cake is provided as a birthday compliment |
| **SPA-THERAPY** |
| HammamClassical and special massagesWater treatmentsFacial treatmentsAesthetic proceduresAll services of the center ($) |
| **Courses** |
| The course "Light Legs", 1 day - 130 TNDThe course "Good Sleep", 1 day - 150 TNDThe course "Toned Body", 1 day - 250 TND |
| **BUSINESS** |
| 5 conference halls and meeting rooms ($)Equipment (audio, video) for conferences ($) |
| **IMPORTANT INFORMATION** |
| Check-in – after 15.00Check-out – before 12.00 |
| Pets are not allowed |
| **Low/ middle season** |
| In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 to 30/09.The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09. |
| **Changes of the list and terms of provided services** |
| The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don’t affect the conditions of tourists’ stay significantly. |
| **Tourist tax** |
| According to the law of the Tunisian Republic from 08/12/2017, all Tunisian hotels are obliged to charge the guests with a tax during the check-in on the date of arrival. The tax is 3 TND per night in 4- and 5-star hotels, 2 TND per night in 3-star hotel and 1 TND per night in 2-star hotels. The tax is charged to each tourist aged 12 years and over for the first 7 nights of the stay in the hotel. |