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| **Club Novostar Dar Khayam 3\*** |
| **ALL IN CONCEPT****2024** |
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| **LOCATION** |
| Resort - North HammametDistance to the airports: Tunis-Carthage – 74 km, Enfidha – 59 km, Monastir – 119 kmDistance to the city center: old medina – 6 km, Yasmine Hammamet – 14 km |
| **HOTEL INFORMATION** |
| Date of construction – 1975Last major renovation – 2019/2021The hotel shares the area with its sister hotel Novostar Omar Khayam Resort & Aqua Park 3\*. The total area of both hotels is 9 hectares. Residents of both hotels can use the infrastructure of the two hotels, except for the services provided by the bars and restaurants of the sister hotel. |
| **SERVICES & AMENITIES**  |
| Currency exchangeReception 24/7Souvenir shopDry cleaning ($)Self-service laundryIn-room safePayphones ($)Elevator in the main hotel buildingFree Wi-Fi in the lobby, lobby bar, main restaurant and on the pool terrace |
| **DRINKS & MEALS** |
| Lobby barBeach barPool barSnack barBar by the Water ParkThe main restaurant – buffetRestaurant a la carte ($) |
| **ALL INCLUSIVE**  |
| Local alcoholic and non-alcoholic drinks are served from 10.00 to 00.00. |
| **The main restaurant** ***Citrus***– Breakfast: 06.00 – 09.30– Lunch: 12.30 – 14.30– Dinner: 19.00 – 21.30– There is a children’s buffet, a children’s menu, a microwave oven, a blender, and baby chairs |
| **Barbecue *Palma*** by the pool (only in the high season)– Breakfast & late breakfast: 08.00 – 11.00 – Lunch: 12.30 – 14.30– Dinner: 19.00 – 21.30 (01/07 – 31/08)**Snacks**– Daytime snacks: 16.00 – 18.00– Night snacks: 22.00 – 00.00  |
| **Lobby bar *Oasis*** – Drinks: 10.00 – 00.00 (01/11 – 31/05)– Drinks: 18.00 – 00.00 (01/06 – 31/10)– Bottled water is not provided by the hotel. Drinking water is freely available in water dispensers. Bottle filling is not allowed. Bottled water is available in the hotel shop ($) |
| **Pool bar** (01/06 – 30/09)– Drinks: 10.00 – 00.00 |
| **Beach bar** (01/06 – 30/09)– Soft drinks: 10.00 – 18.00 |
| **Bar Toboggan by the Water Park** (01/05 – 31/10)– Soft drinks: 10.00 – 18.00 |
| **Restaurant a la carte *Beach Club Aloe Beach*** (01/07 – 31/08)– Opening hours: 12.00 – 19.00 ($) |
| **POOL & BEACH** |
| Beach – 1st coastlineSun umbrellasSun loungersMattresses – free of charge by the pool, on the beach ($)Outdoor pool1 additional outdoor swimming pool with a children's area Water Park (01/05 – 31/10)Heated indoor pool (30/09 – 01/06)Beach towels (deposit) |
| **SPORT & ENTERTAINMENT** |
| Day and night animation program for adults and children Fitness-room – freeMini-golf Tennis court (equipment is available with a deposit)Ping pongAerobics/ water aerobicsZumbaYogaWater poloBeach volleyball Archery DartsDisco and night shows |
| **ACCOMMODATION** |
| **Room types (321 rooms: the main building, an annex building & bungalows)** |
| **STANDARD:** • Total area: 18 m2 • Maximum occupancy: 2+2 or 3 people• Garden, pool or hotel area view |
| **STANDARD SEA VIEW:**• Total area: 18 m2 • Maximum occupancy: 2+2 or 3 people• Sea view |
| **APARTMENT:**• Total area: 30 m2 • Maximum occupancy: 4 people• Garden, pool or hotel area view |
| **APARTMENT SEA VIEW:**• Total area: 30 m2 • Maximum occupancy: 4 people• Sea view |
| **In the rooms** |
| Air-conditioner (from 15/06 to 15/09) LCD TV with a USB-portSatellite TV Mini-fridge ($) Safe Wardrobe/ClosetBathtub/ShowerBalconyLiquid soap in a dispenserHairdryer |
| **CHILD-FRIENDLINESS** |
| Baby potty, an electric kettle (on request, deposit)Baby cots for children under 4 years old (on request)Children’s playgroundMini-club for children 4-12 years old with animation - dailyMini-discos - dailyChildren’s face-art, cooking master-classes, pizza-quests, talent shows, Mini Olympic Games, etc. |
| Baby chairs, a microwave oven and a blender in the main restaurantIf there are less than 40 children of 4-12 years old in the hotel, children’s menu is presented on adults’ buffet tableIf there are more than 40 children of 4-12 years old in the hotel, children’s buffet table with a special menu is providedA decorated cake is provided as a birthday compliment |
| **SPA-THERAPY** |
| Traditional Moorish-style hammamSauna8 massage rooms: 5 rooms for an individual massage, 3 rooms for a couples massage2 hydromassage tubs, drip shower, charcot showerRooms for algae wraps with thermal blankets to enhance the effect2 aesthetic roomsAll services of the center ($) |
| **Courses** |
| The course "Light Legs", 1 day - 130 TNDThe course "Good Sleep", 1 day - 150 TNDThe course "Toned Body", 1 day - 250 TND  |
| **BUSINESS** |
| 4 conference halls and meeting rooms ($)Equipment (audio, video) for conferences ($) |
| **IMPORTANT INFORMATION** |
| Check-in – after 15.00Check-out – before 12.00 |
| Pets are not allowed |
| **Low/ middle season** |
| In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 to 30/09.The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09. |
| **Changes of the list and terms of provided services**  |
| The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don’t affect the conditions of tourists’ stay significantly. |
| **Tourist tax** |
| According to the law of the Tunisian Republic from 08/12/2017, all Tunisian hotels are obliged to charge the guests with a tax during the check-in on the date of arrival. The tax is 3 TND per night in 4- and 5-star hotels, 2 TND per night in 3-star hotel and 1 TND per night in 2-star hotels. The tax is charged to each tourist aged 12 years and over for the first 7 nights of the stay in the hotel. |