



*Dear Sir or Madam,*

*warmly welcome to Marsa Alam and a warm welcome to "Gemma Resort".*

*Our employees and I are very happy to welcome you and to spoil you. We would like to thank you for choosing our hotel.*

*How would you like to know about the meals in our main restaurant "Terra d 'Oriente":*

- Breakfast from 7:00 to 09.30*
- Lunch from 12:30 to 14:30 (including beer and wine served by Glass )*
- Dinner from 19:00 to 21.30 (including beer and wine served by Glass )*

*Join in:*

*Drinks:*

- Beach bar from 9:00 to sunset*
- Club house from 18:00 to 23.00*
- Mia Bar from 9:00 to Sunset*

*We wish you a pleasant stay in our hotel and we will do everything we can to make your travel as pleasant as possible.*

*Please do not forget that Resorts Management is not responsible for your belongings, each room has a safe which you can use for free during your holiday.*

*On arrival, each room gets a key and the towel card per person. On the last day you can get the two at the front desk. Please be mindful. In case you lose or break it, 10 euro will be charged on your hotel bill.*

*Our reception is open 24 hours a day. When you need something, please contact our staff at the reception directly under telephone number 0 or personally the management of the hotel.*

*In the end, we would like to remind you that our resort is concerned with nature and asks you not to touch or damage the corals during diving.*

*"Let nature let nature belong"*

*"Let the sea be what the sea belongs to"*

*We work daily to improve our high standard and hope that your holiday at our resort will be memorable and enjoyable.*

*With best regards,*

General Manager

*Ayman Hussien*