

**DINING**

AL HAMBRA	CUISINE	INTERNATIONAL BUFFET AND TRADITIONAL EGYPTIAN WITH A MODERN TOUCH	BREAKFAST Lunch DINNER	07:00 - 10:00 12:30 - 14:30 18:30 - 21:30
-----------	---------	---	------------------------------	---

**Soft all inclusive & Hard all inclusive are being applied according to the reservation status.**

LOBBY	BAR	ALL INCLUSIVE LOCAL ALCOHOLIC & SOFT DRINKS BY THE GLASS SOFT DRINKS & BEER ONLY		10:00 - 24:00 24:00 - 10:00
EL SHAMOUSA POOL BAR	FOOD COURT TEA TIME	ALL INCLUSIVE LOCAL ALCHOLIC & SOFT DRINKS BY THE GLASS PIZZA, COLD SNACKS, SOUP & SOFT ICE CREAM		10:00 -18:00 12:00 -16:00 16:00 -17:00
FAMILY POOL	BAR	ALL INCLUSIVE LOCAL ALCHOLIC & SOFT DRINKS BY THE GLASS		10:00 - 18:00
BEACH	BAR FOOD COURT	SOFT DRINKS, COFFEE/TEA AND BEER BY THE CUP FAST FOOD & PIZZA		10:00 - 17:00 12:00 - 15:30

**ACTIVITIES**

**Free of charge**

- Tea & coffee facilities refreshed daily, complimentary
- Safe box (in the room)
- Wake up calls
- Exchange & ATM machine 24 Hours beside La Loca disco.
- Free towels, sun beds.
- Aerobic.
- Water Gymnastic.
- Water volley ball.
- Water basketball.
- Yoga.
- Water polo.
- Kids slides in kids pool
- Tennis Table from 08:00 till 22:00
- Billiard from 08:00 till 22:00
- Daily evening entertainments program.
- Daily animation & sport activities

**Against Charge**

- Beverages and snacks in the mini bar
- Fresh Juices
- Bottled drinks
- Imported alcoholic drinks
- Car rental & limousine service
- Pharmacy
- Photographer
- Laundry / Dry Cleaning Services
- Telephone
- Hair salon and beauty Centre
- Health club (GYM)
- Clinic "3<sup>rd</sup> party".
- 10h00 - 11h00  
20h00 - 21h00  
Doctor is available on call 24 hours, for emergencies, please contact the reception.
- Shops and stores (including souvenirs, books, post cards, jewel, travel accessories, Egyptian perfumes and local handcraft, etc.)
- Diving centre & surfing Center
- Late check-out, please check the availability with the front desk.

**Please note that all restaurant areas (indoor and outdoor) are non-smoking areas.**

- **Breakfast & Lunch boxes:** Breakfast & lunch boxes are to be ordered one day in advance before 20h00 hrs at the Reception.
- **Beverage: Soft all inclusive:** Soft drinks, Mineral water, Tea and coffee from 10h00 to 00h00 (Mini bar is excluded).  
**Hard all inclusive:** Soft drinks, Mineral water, Tea and coffee local Beer, Egyptian Wine and all local spirits are served in glasses and not bottled (Mini bar is excluded). Imported alcoholic drinks are with extra charge.
- **Safe Box:** Free of charge, for your valuables as the hotel isn't responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- **Internet Connection:** Wi-Fi available (unlimited 512 kb) ,Extra speed against charge, with(Orange-Wi-Fi Oasis )
- **The reservations of sun beds are not allowed.** The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
- **Dress Code:** Smart casual is recommended; shorts and flip flops are not allowed.
- It is not allowed to use the cotton clothes inside the pool.
- **Check-Out:** at 12h00 noon time, please return your key card and Aqua park cards during the check out. Kindly note that you will be charged extra for missing Aqua park Cards.
- **Food Allergy:** available at your request, please refer back to the restaurant manager and kitchen chef for assistance or dial 888
- **Currency policy:** as per law payment for non-Egyptian guest by LE (cash) accepted only with bank receipt. And the payment by card the hotel accept only by USD but by AMEX card the hotel accept by LE.
- **Beach / pool towels** will be delivered to your room and exchanged daily between 18 and 19 hrs by your room attendant, if you place your towels on the floor.
- **The waterproof Diapers for children are a must, A penalty of 1000 LE will be levied for non-followers this rule.**
- **Makadi Water World:** Daily Operation hours from 10:00 to 17:00 hrs. Break time from 13:00 noon - 14:00.  
- The Shuttle bus station is located next to la loca Disco. Please take your beach towels from the hotel with you.

For maintenance, housekeeping requests, concierge services and please call Reception – dial 888  
For reservations and general inquiries please contact us on

Email [fo.makadioasis@jazhotels.com](mailto:fo.makadioasis@jazhotels.com)

WhatsApp +2 (012) 81105504

Wishing you a nice stay; for more information  
Please do not hesitate to contact us