IMPORTANT TO KNOW

Check-In & Check-Out

- · Check-in is at 14:00 and Check Out is at 12:00 midday.
- Please leave your luggage outside your room and our Concierge team will collect them and bring them to reception.
- · You must return your key card at check out.
- Your key card will stop working at noon on departure day.
- For late checkout, get it reactivated at reception before noon.
- Please check availability and prices with our reception team one day prior to departure.

Phone

All rooms are supplied with phones

- To call another room please dial the room number (This is free of charge)
- To call an outside line please dial (9) followed by the number (this is with charge)

Laundry Service

 All rooms are provided with laundry bags and price lists (price is per item)

SAFE BOX

- · Place all valuables inside room safe
- · Usage instructions are displayed on the safe box door
- Hotel is not responsible for any personal items kept out of the safe box

Towel Desk

 Please ask for DND Flags from Towel Desk at the beach/pool if you do not want to be disturbed by any hotel staff.

GOLF COURT

• Enjoy our Golf Court each Monday one hour free of charge from 10:00 toll:00 A.M meeting at the reception.

GUEST RELATION

- Our Guest Relations Desk is in the lobby and open from 09:00-23:00
- For 24/7 assistance, reach out to our team at reception 0 or dial 2020 from your room phone.
- Please contact our Guest Relations Team if you have any allergies or special dietary requirements.
- Please do not make any cash payment for any extra charge service, please sign your cheque and pay your bill one day before or during check-out.



ENTERTAINMENT

Morning Activities

• 10:00 : Radio & Club Dance

• 10:30 : Stretching

• 11:00 : Darts

• 11:15 : Volleyball

• 11:45 : Water Gym

• 12:15: Cocktail Game

Afternoon Activities

• 14:30 : Radio & Club Dance

• 14:45 : Boccia

• 15:00 : Darts

• 15:15 : Dance Lesson

• 15:30 : Volleyball

• 16:00 : Yoga

Evening Entertainment

• 20:00 – 20:30: Mini Disco (In front of the Asian Restaurant)

• 21:00: Evening Show (Main Stage)

CONTACT

TELEPHONE:

+20 69 3603200

EMAIL:

 $\cdot {\tt SALES_SHARM@PICKALBATROS.COM}$

BEVERAGES

ALL KINDS OF DRINKS

- Lobby Bar: all day long
- Pool Bar: 10:00 until Sunset
- Pirate Bar: 10:00 until Sunset (Snacks) 12:30 until 16:00
- Sunset Bar: 10:00 until Sunset (Snacks):14:30 until 17:00
- Irish Pub Lounge: 18:00 02:00
- Dolphin 11:00 17:00 (Snacks)
- Shisha Corner: 18:00 00:00 (Extra charge)

ICE CREAM

- Les Palmiers Main Restaurant from 12:30 to 14:30 from 18:30 - 21:30
- Pirate Bar, Sunset bar, Dolphin bar from 12:00 until Sunset

Premium Local Spirits Wine & Sparkling Wine, Beers, Spirits, Cocktails & Mocktails

Extra Charge

- · Imported Alcohol in the Irish Pub.
- · Shisha throughout the Hotel.

NB:

- Includes Soft Drinks, Juices, Wine, Beer & Local Premium Alcohol
- Mini bar in the room stocked free of charge daily

MEALS

BREAKFAST

· Les Palmiers Main Restaurant: from 07:00 to 11:00

LUNCH

· Les Palmiers Main Restaurant: from 12:30 to 14:30

DINNER

· Les Palmiers Main Restaurant: from 18:30 to 21:30

A LA CARTE RESTURANTS

- · Vintage Bistro -International Cuisine from 18:30 to 21:30
- · Dolphin- Mediterranean: from 18:30 to 21:30
- · Mezze Lebanese: from 18:30 to 21:30
- · Wasabi sushi: from 18:30 to 21:30
- · Bonsai Japanese (Extra charge) : from 18:30 to 21:30

LATE DINNER

· Les Palmiers Main Restaurant: from 23:00 to 02:00

NB:

- Including Soft Drinks, Hot Drinks, Fresh Juices, Ice Cream
- A La Carte restaurants free of charge once per stay with prior reservation through guest relation.
- · Room service is available 24 hours with a charge
- Choose from a wide variety of International dishes and beverages.
- · Delivery time 45 Minutes.
- Please select from the room service menu situated in your room – this includes prices and full details of This service please call 56.

