

HOTEL TERRACE BEACH RESORT

"ALL INCLUSIVE" SUMMER CONCEPT 2023

DEAR GUESTS,

Firstly, we welcome you on behalf of Terrace Beach Resort and wish you a beautiful and happy holiday during your stay in our facility.

As you know, our hotel offers all-inclusive system within the understanding of the best way to serve you our valuable guests.

MEALS

BARS

Breakfast	Riviera Restaurant / buffet	07:00 - 10:00	Lobby Lounge Bar	10:00 -24:00
Late-Breakfast	Riviera Restaurant	10:30 - 11:00	Lobby Lounge Bar	24:00 - 10:00
Lunch	Marmaid Restaurant / buffet	12:30 - 14:30	Marmaid Bar	10:00 - 17:30
Pizza Service	Siesta Pool Bar	11:00 – 17:30	Patisserie	10:00 - 21:00
Ice cream and fruit stand	Siesta Pool Bar	10:00 - 18:00	Siesta Pool Bar	10:00 - 24:00
Food Corner	Next to children's pool	11:00 – 16:00		
Cake & Coffee	Marmaid Restaurant	16:00 - 17:00		
Waffel or Pishi	Marmaid Restaurant	16:00 - 17:00	Outside of the stated times of bars and restaurants you can order from 12 pm - 10 am at the lobby bar all drink with charged.	
Dinner	Riviera Restaurant / buffet	18:30 – 21:00		
A'la Carte Restaurant "Sultan" Turkish kitchen (with reservation)		18:30 – 21:00		
A'la Carte Restaurant "Turkuaz" Mediterean (with reservation)				

***Except the bars and restaurants below of food or beverage service is not provided.**

***For reasons of hygiene, no meals may be taken out of our restaurants.**

***Adequate Clothing is required in the restaurants. *NO ALCOHOL is served under the age of 18.**

***Our A'la Carte restaurants serve our guests from a certain number of reservations.**

DRINKS

Inclusive: Between 10 a.m. and 12 p.m. will be served in all bars and restaurants local non-alcoholic and alcoholic drinks. Daily refreshed minibar (Cola, Fanta, soft drinks, water and soda).

Drinks with Charge: Import drinks, freshly pressed Fruit juices, cocktails and bottled drinks are for extra charge.

SERVICE WITHOUT CHARGE

- WI-FI internet connection in the whole hotel complex
- Safe in the room
- 6 days a week soft animation, mini club (4-12 years), mini Disco
- Sun beds with mattresses, sunshade and beach towel (To change your beach towels you must give back the dirty towels to spa center until 19:00 o'clock and please get back your towel cards. In the morning you can have new towels between 08:30 - 11:00 o'clock).
- Tennis court (hard place), Equipment, table-tennis, darts, boccia, basketball, water-slides (hourly), Fitness Center, Hammam, Sauna.

ACTIVITIES WITH CHARGE

- A'la Carte Restaurant (p.P. 10 €, 7-12 years %50)
- Telephone, Fax, photocopy
- Laundry and ironing service
- Special Pillow (per day 1 €)
- Room service
- Bathrobe (by request/week 10 €)
- Bathrobe change (per 5 €)
- Floodlights at the tennis courts (per hour 10 €)
- Watersports (providers outside)
- Spa & Wellness
- Visit of a medical care
- All shops
- Pavilion Hire
- Buggy Service (per Day 5 €)
- Rent a Car (reception)

IMPORTANT INFORMATION !!!

- **CHECK-IN TIME TO THE ROOM IS 14:00, ON DAY OF DEPARTURE IS C/OUT TIME 12:00 AND THE CONCEPT CONTINUES UNTIL 4:00 P.M.. FOR YOUR LUGGAGE WE HAVE A LUGGAGE ROOM.**
- **AN EXTENSION UNTIL 4:00 P.M. IS AVAILABLE ON REQUEST AT THE RECEPTION AND COSTS 20 EURO PER ROOM.**
- **BAR SERVE ALCOHOLIC AND SOFT DRINKS WITH CUPS AND GLASSES ON THE TABLE. THERE IS NO BOTTLE SERVICE.**
- **WE RESERVE THE RIGHT TO CHANGE THE SERVICE TIMES OF RESTAURANTS, BARS AND ACTIVITIES ACCORDING TO THE SEASONAL WEATHER CONDITIONS AND ACCORDING TO COVID-19 RULES.**
- **FOR THE BEACH TOWELS WE ASK YOU TO GIVE THE TOWEL CARD TO THE RESPONSIBLE STAFF. IF YOU LOSE THE CARD OR DO NOT RETURN IT ON THE DAY OF DEPARTURE, YOU WILL BE CHARGED 20 EUROS. ON LATE DEPARTURE, YOU CAN USE THE TOWEL CARD FOR A 20 EURO DEPOSIT. NO DEPOSIT WILL BE REFUNDED ON TOWEL CARDS THAT ARE NOT RETURNED.**
- **IRON, WATER PIPE ETC. IN THE ROOMS. THE USE OF SUCH ITEMS IS PROHIBITED. DAMAGE CAUSED BY THE USE OF PERSONAL DEVICES WILL BE CHARGED TO GUESTS.**
- **IN OUR FACILITY, THERE IS A BRACELET APPLICATION FOR THE SAFETY OF OUR GUESTS AND SO THAT THEY CAN BENEFIT FROM THE SERVICES OFFERED.**
- **ANIMATION PROGRAMS CAN BE FOUND AT THE INFOBOARDEN AND AT THE POOL AREA.**
- **YOU CAN BOOK EXCURSIONS THROUGH YOUR TOUR OPERATOR.**
- **IF YOU LEAVE OUR FACILITY BEFORE BREAKFAST STARTS FOR YOUR DAY OF DEPARTURE, YOU CAN ORDER YOUR BREAKFAST PLATE ONE DAY IN ADVANCE, UNTIL BEFORE DINNER, AT THE RECEPTION (WE DO NOT OFFER A PACKED LUNCH SERVICE).AT THE END OF YOUR HOLIDAY ARE YOUR OPINIONS FOR US VERY IMPORTANT. THEREFORE, PLEASE FILL OUT THE QUESTIONNAIRE THAT YOU HAVE IN YOUR ROOM AND THROW IT AT THE RECEPTION IN THE QUESTIONNAIRE BOX, THANK YOU.**