

DEAR GUESTS it’s our pleasure to welcome you to **V Hotel**, we proudly offer you the exceptional hospitality with a warm Egyptian essence. We take this opportunity to provide information you may find useful to make your stay with us more enjoyable.

**All-Inclusive Information**

BREAKFAST “Eden” Main Restaurant

Open daily 07:00 till 10:00 – buffet style

 LUNCH “Eden” Main Restaurant

 Open daily 13:00 till 15:00 – buffet style

 DINNER “Eden” Main Restaurant

Open daily 18:30 till 21:00 – buffet style

⁂ It is not allowed to take food out of the restaurant; otherwise, it will be against extra charge

Please do not wear shorts, sleeveless shirts or slippers in the restaurants during the lunch and dinner periods.

A-la cart Restaurants

“*Chop-Chop” Chinese cuisine* - open 19:00 till 22:00 (prior reservation) Experience the vibrant flavors of authentic Chinese cuisine

*“Malai” Mongolian cuisine* - open 19:00 till 22:00 (prior reservation) A unique dining experience where the guest pick their raw food and watch if sizzle on a huge Mongolian barbecue griddle

*“Burger station” Casual Diner* – open 19:00 till 22:00 (prior reservation) Serving burgers sandwiches in casual dining setting

*“Sea Salt” Mediterranean cuisine-* - open 19:00 till 22:00 (prior reservation) Offering a tantalizing array of dishes inspired by the vibrant coastal cuisines of the region.

*”Antika” Oriental cuisine-* open 19:00 till 22:00 (prior reservation) Antika offers an enchanting dining experience with a menu that showcases the rich and aromatic flavors of Oriental cuisine

"*SILK" Indian Cuisine* - Open 19:00 to 22:00 (prior reservation) Blending traditional recipes with modern culinary flair for memorable experience.

 Snacks

“*Burger Station” On the beach* – Snacks sandwich “Take Away” from 13:00 till 16:30

*Lobby Bar* - Snacks “Gourmet” 10:30 till 12:00 and 16:00 till 18:00

*Kids club* - Open daily from 12:00 till 17:00

 BARS

**“***VIE” Bar & Lounge -* Open daily 24 hours. Serving cocktails and special drinks as well as rich assortments of cakes

**“***Coconuts” Beach Bar* **–** Open daily from 10:00 till sunset. Savoring drinks and snacks on the beach

*“Lime” Beach Bar*– Open daily from 10:00 till sunset. Delight in vibrant cocktails and beach-side ambiance

“*Sky” Lobby Bar* - Open 18:00 till 23:00. Enjoy premium cocktails and stunning views at Sky Bar

*“The Flat White Cafe” relaxing cafe shop*- Open daily from 11:00 till midnight. Serving coffee, tea, along with cakes and desserts

*Pool Bar* **-** Open daily from 10:00 till sunset. Refresh with a variety of drinks and light bites at our pool bar oasis

⁂ Soft drinks included: Coca-Cola, Fanta, sprite, juices, water, tea,coffe Local alcoholic included: beer,wine,vodka,rum,gin,whisky

⁂ All premium alcoholic drinks are chargeable. Alcoholic drinks are served only to adults 18 years & over.

Reception desk

The official Check-in time is **15:00**, the Check-out time **12:00** (late Check-out is subject to availability, against extra charge), the guest must return back the key and towel cards to Reception for Check out otherwise **lost Towel Card or room card will be charged 10$ per card. Please do not leave towels at beach/pool.**

AI System starts with the lunch on the day of arrival and ends with breakfast at the day of departure.

**For any maintenance orders, room service, special requests or assistance, Wake-Up Call please contact # 00**

**Shuttle Bus** to the beach each **20 minutes** starting from reception at 08:00

Pools / Beach & Aqua-park

Available 4 pools – Indoor (heated in winter), Main pool with 3 zones-1 zone with slides, 2nd zone with a bar, 3d Jacuzzi zone, La Speranza (relaxing beach pool) and Kid’s Aqua’s Pool.

**Pools** open daily 08:00 till sunset

**Aqua-park** open daily 10:00 till 12:00 / 15:00 till 16:30

**Beach** 08:00 till sunset

⁂ Children are responsibility of their parents/caretakers and must be accompanied by and be under parental guidance all times.

⁂ It is not allowed to reserve sun-beds at the pool and beach. It is not allowed to sunbath topless

Entertainment& Activities

**Daily animation program** – sports & leisure activities on the beach (10:00 till 12:00 / 15:00 till 16:30) Kids Mini Disco (20:30 till 21:00) and evening Show program (21:00 till 23:00)

**Kids Club** - Open Daily from 10:00 till 13:00 noon and from 15:00 till 17:00, for children 4-12 years old.

**Fitness Center (Gym) -** Open from 09:00 till 22:00, free of charge.

**Padel tennis** - Open Daily against extra charge

**Mini golf** - Open Daily free of charge

**Table tennis -** Open from 09:00 till 22:00, free of charge

**SPA -** Open daily from 09:00 till 20:00, for 16 and over years old, against extra charge.

**Hairdresser -** Open daily, upon reservation, against extra charge.

**Diving Center & Sea Trips -** Service against extra charge. Representative on the Beach from 10:00 till 17:00

CHECK OUT

Check out time is 12:00 (late Check-out is subject to availability, against extra charge) the guest must return back the key and towel cards to Reception for Check out. In case the room will not be vacated before 12:00, late check out charge will be automatically posted to your bill.

Additional Information

**Room Cleaning -** Times for room cleaning, bed linens, and towels exchange and bathroom amenities replenishment: daily from 09:00 till 17:00. Please leave the towels on the floor / in bathtub in order to be exchanged. Signs “Make Up” & “Do Not **Disturb” are available in the room**

**Laundry -Service available from 09:00 till 17:00**, against extra charge. For service, please contact Laundry direct #7175

**Red Flag -** To enjoy your day without interruptions by salesmen, please be advised to put the red flag by your umbrella. The red flags are available at the Towel Center

**Doctor -** Doctor available 24h upon request, against extra charge.

**Limousine Service -** Available upon request at the desk located in the lobby, against extra charge

**Safe Box -** Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. **Management of Pyramisa Beach Resort Sharm El Sheikh accepts no responsibility for valuable items left outside the Safe Box or in an open Safe Box**

**Payment -** You may choose to pay your bill either by cash or by credit card (Visa Card, Master Card)

**\*\*\* We wish you a pleasant Stay \*\*\***