

All Inclusive	Description
La CASCADE Restaurant	Serving food in Buffet Style: Breakfast From 07:00 till 10:00 Lunch From 12:30 till 15:00 Dinner From 19:00 till 21:30 Late Dinner From 23:00 till 01:00 Upon request in advance Wine Serve during Lunch and Dinner Meals only
Three A-la Carte Restaurants You Can Choose Between 1-La Luna A-la carte restaurant 2-International A-la carte restaurant 3-Lake A-la carte restaurant	<p style="text-align: center;"><u>Italian restaurant</u></p> Free admission - 1 time per 7/10 days (14 days and more – 2 visits) Working every day except Tuesday. Reservation - at the Guest Relation desk or at the reception day before (upon availability). <p style="text-align: center;">OR</p> <p style="text-align: center;"><u>International restaurant</u></p> Free admission - 1 time per 7/10 days (14 days and more – 2 visits) Working on Tuesday, Wednesday, Friday and Sunday. Reservation - at the Guest Relation desk or at the reception (upon availability). <p style="text-align: center;">OR</p> <p style="text-align: center;"><u>Lake restaurant</u></p> Free admission - 1 time per 7/10 days (14 days and more – 2 visits) Working on Monday, Thursday, Saturday. Reservation - at the Guest Relation desk or at the reception (upon availability). All restaurants must be booked at least 1 day before.
Pergola Bar	Serving breakfast: from 8:30 till 10:00 (available on Sunday, Tuesday and Thursday) Continental breakfast – Oriental breakfast Free admission - 1 time per 7/10 days (14 days and more – 2 visits) Reservation - at the Guest Relation desk or at the reception (upon availability). Second time with extra charge -5\$ per person
Lobby Bar “all-inclusive”	Indoor bar with a big selection of soft and local alcoholic drinks. Bar open 24 hours. Alcoholic drinks served in glass from 10:00 – 23:00
Pergola Bar “all-inclusive”	Bar is located at the main swimming pool, serving a big range of Soft and hard beverages. Hot snacks available at the tea time. Open time 10:00 – 18:00 and 21:00 – 23:00 10:30 – 11:30 (late breakfast)
Snack Bar “all-inclusive”	Open time 16:00 – 17:00
The Aqua Park pool bar “all-inclusive”	Outdoor bar in the swimming pool, serving all kinds of beverage. Open time 10:00 – 18:00
Beach Bar “all-inclusive”	Bar is located on the beach area, serving a big range of soft and hard beverages. Open time 09:00 – 17:30 Alcoholic drinks served from 10:00 - 17:00 Snacks available from 13:00 – 15:00
Dress Code:	We are kindly requesting not to wear swimming costumes and Shorts in the Lobby, Reception area and in the restaurant during the meal time. The sleeveless shirts and slippers are not acceptable in the restaurant during the dinner time.
Breakfast Box:	Please order your meal box for your excursion at the Reception. Kindly note that the last time to order a breakfast box or lunch box is one day in advance until 19:00h
Outside Visitors:	All outside visitors will be charged according to the ordered food and beverage prices. The day use or beach use services will be extra charge according to the resort rules.
Swimming Pool & Beach	Main pool, kids’ pool & Aqua Park pool open from 8:00 till 18:00. The slides operating hours: 10:00-13:00, 15:00-17:00. Beach located in 5 minutes from the resort with free shuttle bus (Go & Back) from 8:00 till 18:00. Kindly be advised that it is not allowed to reserve sun beds at the pool and at the beach

Topless	It is not allowed for ladies to be topless in the beach or pool area.
Towels Exchange:	Beach towels provided in the towel center at the swimming pool.
Kids Club:	Only outdoor activities. From 10:00 till 12:30 From 15:00 till 16:30
Kids Discotheque:	Mini Disco From 20:30 till 21:15
Discotheque	From 22:00 till 02:00, beverages against extra charge
Wake up Call:	Please contact Reception. Ext: 0 or 1
Laundry:	For the information please, contact the reception: 0 or 1 (Payment at the Reception upon check out).
Housekeeping:	The cleaning time in the rooms is from 09:00h till 17:00h According to the schedule. If you prefer a certain time please contact Reception 0 or 1
Mini Bar:	1 small bottle of mineral water per adult will be refilled free of charge on a daily basis (after 14:00) Any additional refill will be for extra charge
Safe box	Available in all rooms free of charge. Kindly requesting to Leave your safe door open upon check out. The Hotel Management takes no responsibility for valuables left in your room (items not deposited in the Safe).
Doctor:	The Doctor is available 24 hours Against extra charge.
Limousine Service:	The Limousine desk located in Lobby area Against extra Charge.
Wi Fi:	Free in lobby area. Please be note that Wi Fi available only for the social networks and browsing, not for the downloading media Files.
Check Out:	Kindly note that check out time is 12:00 noon. Please let us know when we can pick up your luggage one Day before your check out. You are kindly requested to bring back the room key & the towel cards to the reception and settle your account if you Have any. Penalty for towel card loss – 250 EGP, for room key – 100 EGP. If you would like to stay in the room longer, please contact Reception Desk & will be according to our availability. It Will be extra charged.
Payment:	You have the possibility to choose either to pay cash or to Pay by credit card (We accept only Visa or Master Card).

Any service not mentioned on this sheet will be against extra charge to be paid locally by the guest
Fresh Juices against Extra Charge

