



# Welcome to Barceló Tiran Sharm Resort

## All Inclusive

All Inclusive Privileges	Enjoy the all-inclusive concept: all drinks hot & cold, local alcohol, house wine and non-alcoholic drinks. Alcohol served to 18 years & over. All imported, bottled, canned drinks and fresh juices are payable. The official check-in time is 14:00, the checkout time is 12:00 noon. Please do not pay cash in any hotel bar or restaurant but upon check-out at Reception. Please note, that All-inclusive service covers your stay until 12:00 noon of your departure day.
La Brisa Buffet Restaurant Main building, ground floor	All-Inclusive open buffet style         Breakfast:       07.00 - 10.00         Lunch:       13:00 - 15:00         Dinner:       18:30 - 21.00
La Barracuda Beach Restaurant	Late Breakfast:       10:00 – 12:00         Snacks:       12:00 – 17:00         Seafood A la Carte:       19:00 – 22:00 (chargeable)
Byblos Restaurant Main building, second floor (chargeable)	Serving Mediterranean Cuisine Opening hours 19:00 - 22:00 (chargeable) Please, reserve your table for dinner with our Guest Experience team located in the Lobby at least 1 day in advance. For assistance, please dial "0" or "7703"
	Beverage, snacks. Open 24 hours. Imported, bottled, and canned drinks are chargeable.
Barrio Lobby Bar, Main building, first floor	All-inclusive service: 10:00 - 00:00
	Snacks & sweets: 10:00 - 12:30 15:00 - 18:00 22:00 - 00:00
El Barco Pool Bar	Beverage: 10:00 – 17:00 Serving all-inclusive drinks (hot & cold, local alcohol, house wine and non-alcoholic)
Bonito Beach Bar	Beverage: 10:00 – 17:00 19:00 – 22:00 Serving all-inclusive drinks (hot & cold, local alcohol, house wine and non-alcoholic)
Buena Vista Lounge Bar Main building, second floor	Beverage: $19:00 - 22:00$ Serving all-inclusive drinks (hot $\theta$ cold, local alcohol, house wine and non-alcoholic)
Room service	For order dial "7750". Cover service will cost 200 LE
Shisha corner	Opening hours: 17:00 – 23:00 (chargeable)
Kids Club	Opening hours: 10:00 – 12:30 and 15:00 – 17:00 Age (4-12 years old)
Dress Code	Please do not wear swimming attire in the Lobby or Reception areas. No swimwear is allowed in the restaurants during breakfast, lunch, and dinner. Please do not wear shorts or sleeveless shirts in the restaurants during dinner time.
Guest Experience Centre	For any maintenance orders, room service, special requests or assistance please contact the Guest Experience Centre Team "7703" or Reception "0"
Entertainment	Daily animation programs. Evening entertainment as per schedule (live singing, instrumental, oriental show, quiz, karaoke, contests, etc.).
Gym Main building, second floor	Opening hours: 08:30 - 20:30 (free of charge). +16 years old It is not permitted to use the gym room without suitable footwear/ sport shoes.

Spa Centre Main building, second floor	Opening hours: 09:00 - 20:30 (chargeable). +16 years old Sauna & Steam, Turkish Hammam, Jacuzzi with Relaxation Area, 4 massage rooms with variety of treatments. Separate lockers and showers for ladies & gentlemen. Available with prior reservation at the Spa desk.
Beauty Salon Next to the Amphitheatre	Opening hours: 10:30 – 19:00 (chargeable) Hairdresser, Facial treatment, Manicure, Pedicure
Towel Exchange/ Sun beds	Please, receive your beach towel at the Towel center on the beach by room number. You are entitled to one towel exchange per day. Lost beach towel will be charged at 15 USD. It is not allowed to reserve sun beds at the pool or beach. Our Beach Staff is entitled to remove your towels or other belongings from sunbeds in the event you leave the beach for more than 1 hour.
Stay relaxing	At your convenience you may ask for a "red flag" at The Towel Center on the beach and clip it on your sunbed to avoid being disturbed. You can also enjoy our Relax pool area (between buildings 2 and 3).
Topless	It is not allowed to sunbathe topless, please respect our country's `rules.
Room key	Please do not keep your key close to the mobile phone to avoid discharge.
Safe Box	There is a digital safe in your room, free of charge. You will find the instructions in the envelope. Kindly leave your safe door open before you check out of the hotel. The Management of Barceló Tiran Sharm accepts no responsibility for valuable items left outside the safe box or in an open safe box.
Limousine Service	The limousine service is available against charge and upon request. For more information, please call the reception "0".
Shuttle bus to Naama Bay	This service is against charge of 4 USD per person (minimum 5 persons). Please reserve your trip with Reception desk in advance.
Laundry	At your service & against charge. Please request the price list and the laundry bag dial "0" or "7703". Payment to be made at the reception upon check-out.
Room cleaning	Times for room cleaning: daily from 09:00 to 17:00. Signs are available in the room for "Make up" and "Do not Disturb".  We are committed to reducing our environmental impact and limiting our consumption of vital natural resources whenever possible. We kindly ask you to help in our efforts by requesting that you consider reusing your towel.  Anyhow, we will be more than happy to provide fresh towels at your convenience.
Doctor	The clinic is open from 10:00 till 19:00. A Consultancy charge will apply in addition to medical costs and medication or check with the doctor the insurance coverage. In the event of an emergency please dial "0" 24 hours
Internet Service	Free Wi-Fi service
Check-out time	Please bring back the room key to Reception and settle your account for any extras to pay. Please note we do not accept coins. If you would like to stay in the room after 12 noon, please contact Reception one day in advance (late checkout subject to availability, with extra charge). Please be aware, the room key card will automatically be invalid after 12:00 noon on the day of departure. For more information, please contact the reception, "0"
Kids Rules	Children required to be accompanied with parents
Camel ride	The camel ride service is operated by a third party and is not included in the hotel's entertainment program. Before using the service, we kindly suggest reviewing the prices.
Local Legislation	The Health & Safety Standards and Regulations in Egypt may not be the same as your country of residence.

We recommend that food, drinks, and water are not brought into the hotel from outside for Health & Safety reasons.

Should you wish to invite visitors into the hotel, please speak to reception staff first as this will incur a charge. Please contact Reception or the Guest Experience Centre for any further information

Thank you for choosing to stay with us. ENJOY YOUR VISIT AT Barceló Tiran Sharm Resort





### PINTRODUCING OUR PREMIUM ALL-INCLUSIVE FORMULA additional values



Mini bar filled (twice per stay). Fruit basket

#### LATE CHECK OUT POLICY

50% discount for late check out fees.

Kindly check the availability with the Reception one night prior to your check-out day.



FOOD

2 times free set menu dinner in our A la carte restaurants (Barracuda Beach Restaurant) with prior reservation one day before. Also, you will enjoy 50% on your food choices in the a la carte menu. Free Special premium menu from 00:00 till 06:00 (lobby bar).



The same variety of beverages of the hard all-inclusive plus upgraded local beer.

The following bars are at your service:

Barrio lobby bar 24 H

El Bonito Beach Bar from 10:00 till 18:00 El Barco Pool Bar from 10:00 till 18:00 Bouna Vista Bar from 19:00 till 23:00



#### <sup>ිට</sup> SHUTTLE BUS

3\$ per person, children free till 06:00 years old and from 06.00 till 12.00 years old 50% discount. Kindly reserve your seats at Reception one day before.



LAUNDRY

Enjoy our offer, 7 pieces free for adult, once per one week stay.