

Dear Valuable Guest,

We would like to extend a warm welcome from the Stella Di Mare Beach Resort & Spa Makadi Bay Team, Wishing you a pleasant and memorable stay with us.

The all-inclusive at Stella Di Mare Beach Resort & Spa Makadi Bay includes:

MEAL PLAN: An everyday opportunity to challenge your taste buds...

Breakfast	07:00 - 10:00	Andalus Restaurant	Open Buffet	
Late Breakfast	10:30 - 11:30	Andalus Restaurant	Limited Buffet	
Lunch	12:30 - 15:00	Andalus Restaurant	Open Buffet	
Lunch at the Beach	12:30 - 15:00	Sea Breeze (Beach Restaurant)	Fresh Salads, Pizza, Open sandwiches (daily 2 kinds of hot sandwiches) and Fresh Fruits	
Afternoon snacks	15:30 – 17:00	Sea Breeze (Beach Restaurant)	Pizza, Danish and Pastries	
Dinner	18:30 - 21:30	Andalus Restaurant	Daily open buffet style with daily theme nights	
Dinner at the À la carte	18:30 & 20:30	Casa Mia & Taj Majhal	2 Visits only per week in the 4 restaurants of Stella Beach & Gardens (Minimum stay 6 nights)	

BEVERAGES: How great is it that you can drink from 4 bars at Stella Di Mare Beach Resorts & Spa.....

Soft Drinks	Alcoholic Drinks Beer, local Wine (White, Rose & Red), Cocktails Local Vodka, Gin, Rum, Whisky and Brandy.	Hot Beverage Espresso, American Coffee, Cappuccino and Tea selection.	Mazazeek Bar (Lobby Bar)	10:00 - 23:00
Cola, Sprite, Fanta, Soda, Tonic, Diet Cola, Cocktails, Juices dispensers and Mineral Water dispensers.			Main pool Bar	10:00 - sunset
			Relaxing pool Bar	10:00 - sunset
			Beach Bar	10:00 - sunset

- Prior reservation is mandatory for all À la carte restaurants. (Please reserve your table from 09:00 till 14:00 at the Guest Relations desk). You can choose 2 of 4 A la carte restaurants of Stella Beach & Stella Gardens by maximum 2 Visits only per week in the 4 restaurants.
- Beverage service is by glass, to refill only.
- One bottle of mineral water will be provided per person per day at the room, Extra water will be against charge. All beverages in the minibar, including water, are against charge.
- For any extras, please sign the checks and pay at the reception.
- Outlets operation hours and days are subject to change according to hotel discretion without prior notice, and it might vary according to season.
- The all-inclusive package will be ended at the same check out time which is 12:00 at noon.
- This formula is made for personal use, under no circumstances to be misused by inviting others for any of its item; in case it might happen this item will be charged to guest bill.
- Please, order the breakfast or lunch box one day before the trip at the reception till 8 PM.

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<u>Kids Club:</u> Daily open from 10:00 till 13:00 and in afternoon from 15:00 till 17:00.

Gym: Daily open from 10:00 till 20:00. (Free of charge)

Animation: The hotel offers big variety of free entertainment and activities every day.

Additional services: for a supplement, you can also enjoy the following services and activities.

- **Bedouin Tent & Café:** From 10:00 until midnight at the Beach.
- Tennis Court, Mini Golf & Billiards
- **Disco:** From 23:00 until 02:00
- Diving center: From 10:00 till16:00.
- Spa & Wellness Center: From 10:00 till18:00
- Beauty Center: From 10:00 till18:00.
- Laundry service: From 08:00 till18:00.
- Limousine service: Reservation by the limousine desk / reception desk.
- Medical center: 24 hours / 7 days.

- Late Check Out:
 From 12:00 till 3:00 PM 20 Euros per room.
 From 12:00 till 6:00 PM 25 Euros per room.
 From 12:00 till 8:00 PM 35 Euros per room.
- Please, check the availability one day before your departure with the Reception.
- Internet: You have the possibility to receive the internet cards for the computers on the reception & WI-FI Service in all the hotel area & rooms (Against extra charge). Free Wi-Fi is available in the lobby, and on the lobby terrace.
- International Telephone calls: 15 L.E per minute, please dial 9 from and then the country code from your room.

General Information:

- Check-in time is 14:00 and check-out time is 12:00.
- Internal Shuttle bus: (Taftaf) From Stella Gardens to Stella Beach and from Stella Beach to Stella Gardens, free of charge.
- Safe Box: Please, leave your valuables and money in the safe box of your room. The hotel is not responsible for lost things.
- The shop arcade is not under the hotel management, the hotel shall not take any responsibility rewards their attitude and purchases.
- You can receive the towel in our towel station on the beach giving the towel card. In case of loss the card or the towel, an amount of 15 Euro will be charged. Please give your towel back to the towel station, from which you received it before.
- To call the reception please press (0) and to call another room please dial the room number.
- Reservation of the sun beds with towels or personal things is not permitted. First Come First serve.
- Children should stay only under supervision of the parents on the balcony on the first or second floor.