

Sports Hotel “Hard All Inclusive” Concept Guidelines 2024

Hotel Management and team have the pleasure to welcome you to Concorde El Salam Hotel Sharm El Sheikh. We wish you a pleasant and unforgettable stay with us!

WiFi code will be available in reception after check out

Opening Hours of Restaurants & Bars

Waterfalls Restaurant

Main Restaurant
Breakfast Buffet 07:00- 10:30
Lunch Buffet 13:00 - 15:00
Dinner Buffet 19:00 – 22:00

Italian Restaurant

By the beach
Buffet 08:00 – 11:00
Buffet 13:00 - 16:00
A la carte 19:00 – 22:00 (Extra charge)

Flame Restaurant

By the beach

Buffet 12:00 -15:00 (Extra charge)
A la carte 19:00 - 22:00 (Extra charge)

- For the *a la carte meals* at the “*Italian a la carte Restaurant*” all inclusive guests are entitled for 40 % discount on all food and local beverages.

Working hours of the Bar “Extra Charges”

“Vendome” Bar From 09:00 till 00:00

Working hours of Bars (Free):

Lobby Bar

09:00 till 00:00

00:00 till 01:00 (Extra charge)

16:00 till 18:00 Tea & snacks

Pool Bars

09:00 till sunset

13:00 till 15:00 Snacks

Beach Bar (Front hotel)

09:00 till sunset

Aqua Gym Pool (Front hotel)

10:00 till sunset

Shisha, Fresh Juices, cans, imported Alcoholic & bottles are not including.

Discotheque “Normandy II”

Extra Charge from 00:00 till 03.00 AM (+18 years old only)

- No food or beverage items are to be taken outside from one restaurant or bar to another. No food or beverages are to be brought from outside into the bars, discotheque or restaurants. No alcoholic drinks are served to under age (18 years old).

- All local alcoholic drinks, including soft drink and mineral water are served by the glass, and one at a time.

- Local alcoholic drinks (free of charge) are served from 10:00 am till sunset at the beach & pool bars; the Lobby bar till midnight.

- Kids menu and baby chairs are available in Waterfalls restaurant.

- Dress code is Smart Casual. No swimming suits at lunch and no shorts and singlet's are permitted during dinner time.

General Information

Check-in time is after 14:00 hrs.

Check-out time is 12:00 noon on the departure day. Room key should be returned to the reception. The All Inclusive bracelets should be cut on checkout.

If you lose the room key you will be charged with 5\$- if you lose your towel card you will be charged with 15\$

Lunch on the departure day only in Italian Restaurant from 13:00 till 16:00.

Any consumption after check-out time will be against charge as per consumption and should be settled upon performing the check.

The Shuttle Bus is available between the Front and Sports Hotels, daily, every 10 - 15 minutes from 07:00 till 01:00.

Daily Fumigation in the evening and Early Morning.

The doctor is available in the hotel (against extra charge).

Leisure Facilities

Entertainment: Live music and shows performed nightly at the terraces of the Laguna, Waterfalls Restaurants.

Sport facilities : During daylight time 1 Tennis court , football pitch, multipurpose court, jogging track, aqua - gym pool, water-slide pool, beach volley are available free of charge. After sunset 1 Tennis court , football pitch and multipurpose court - for extra charge.

Health & Fitness center only for the Front Hotel guests : gym (sports shoes only, children under 14 are not allowed), sauna.

No alcoholic drinks or smoking are allowed in the Health club.

Children’s Care : Our **kids club** is open daily 10:00 - 13:00, 15:00-17:00 and 20:00-22:00 with daily mini disco at 20:30, the families can leave their kids with the Kids Monitor (Children over 4 Years Old). Two playgrounds – at the Front and Sports Hotels - are

Heated pools: Aqua gym pool; Family pool; Sports Hotel Pool (during the Winter only)

Regulations & Safety Rules

- You are kindly requested to keep your valuables inside the safe box located in wardrobe in your room.
- Personal belongings left outside the room or in the terrace/balcony is under the guest responsibility as the hotel management will not be responsible for any loss.

- Any damaged caused in the room or at any outlets by the guest, will be charged to guest' account and must be settled in cash before departure.

- Smoking water pipe in the room, balcony or terrace is not permitted.

- Hanging or displaying of personal clothes, towels on terrace chairs, balcony rails are not permitted.

-Not allowed to take hotel linen outside the hotel e.g. towels, pillows ..etc. Towels for the excursions are available at the Concierge desk.

For further information, please call the reception desk on 01 or Guest Relations on 05.