

HOTEL FACTSHEET

CONTACT

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LOCATION & ACCESS

The Zanzibari is located in <u>Nungwi</u> on the North Eastern tip of Zanzibar.

Getting to The Zanzibari takes one hour from Zanzibar Airport and the road is tarmac for the majority of the journey. We can provide transport to and from the airport – each car can take up to 6 people. If it is your first trip to Zanzibar you might be surprised to find donkeys, cows and chickens crossing the road as well as people hanging from the local taxis called "Dallah Dallahs" – the journey is an experience in its own right!

HOTEL DESCRIPTION

The Zanzibari is a perfect hotel for relax after your safari through the Tanzania circuits.

The hotel is situated at the Northern side of Zanzibar, about a 10 minute walking distance from Nungwi **Town** The setting of the hotel is widely spread for privacy and for the feeling you are the only guests.

The grounds are well maintained and Masai keep the ground secure.

The Ocean is coral flat with stone. There is a sand beach about a 5 minutes' walk from the hotel. Great natural pools where you can lie down and watch the beauty of the ocean's colours and dhows sailing out at the evening time.

The staff is extremely kind, helpful, and courteous. Anything you desire they will do their best to arrange.

Food is delicious and portions just perfect, daily choice of seafood, meat, chicken, and a vegetarian option for dinner.

Rooms are spacious, beds very comfortable and the bathrooms fully functional. The restaurant and the suites are furnished with dhow's furniture

The Zanzibari understand the importance of protecting the environment and supporting local businesses. Our long term goal is to become completely self sufficient by utilizing renewable resources and sourcing food from the local area.

UNIQUE SELLING POINT

Set above the beach on a low coral cliff with easy access to the sea, you are offered privacy, peace and tranquility while taking in the stunning views of the Indian Ocean.

We strive to offer our guests an oasis from the stresses and strains of daily life and unlike some of the larger Zanzibar hotels, we focus on providing an intimate, tranquil and private atmosphere with the added personal touch that will ease you into relaxation.

To ensure we keep to our goal of providing privacy and exclusivity, The Zanzibari offers just 8 standard rooms in Bougainvillea House, 2 Frangipane Villas and the Bustani (Swahili for "garden") Suite, all with en-suite, ensuring that the hotel never feels crowded.

ACCOMODATION

11 rooms nestles in the tropical gardens with breathtaking views over the Indian Ocean and tropical garden.

In keeping with our ethos of working with natural and cultural traditions, we use local building techniques and natural materials to bring traditional beauty without sacrificing modern comforts. The design is influenced by the distinctive Afro-Arabian style unique to the Swahili Coast, combining rustic charm with exotic opulence.

Each room sleeps two adults but we also have 2 family suites with a spacious beach veranda and private rock pool.

Room description: king size Zanzibarian bed, spacious bathroom with walk-in shower, , private terrace with seating area looking out to the ocean.

Room amenities

- Remote controlled air conditioning
- Personal safe
- Fridge
- Hair dryer
- king-size bed with mosquito net
- Inside seating area
- Plenty of wardrobe space
- Tea & coffee making facilities
- Walk-in shower room and WC
- Single vanity sink
- Bathrobe
- Outside seating



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The absence of TV or radio reflects our guests' wishes to immerse themselves in the beautiful surroundings and to listen instead to the sound of exotic birdsong and waves lapping upon the shore below.

WINING & DINING

There are two dining areas at The Zanzibari. The Dhow Bar provides an inspiring setting for our snack lunch whilst our Main Restaurant provides a much more romantic and atmospheric setting for the evening meal.

We're passionate about food and uncompromising about the quality of our ingredients. Our policy is to source locally wherever possible, buying fish and seafood straight off our beach, picking fruit and vegetables from our own organic gardens and visiting the colourful local markets to support the community.

Our food draws it influences from the exotic flavours of East African cooking as well as the simple fresh flavours of the Mediterranean.

AMENITIES & FACILITIES

- Free WIFI in the lobby, restaurant & bar
- Swimming pool
- Snorkeling
- Kayaking
- Fishing
- PADI scuba diving
- Sunset Cruise / Dhow boat snorkeling trips
- Spice Tour
- Stone Town Tour
- Nungwi Village Tour
- Jozani Forest Tour
- Nature walks
- Bird watching
- Massage services
- Local Swahili village visit

All Activities are booking required

Other services:

- Hotel transfers by road
- Babysitting services

CHECK-IN / OUT

Check-in is at 14.00 and check out is at 10am. Guests are welcome to use all of the hotel's facilities if arriving early or if leaving later to join us for lunch or dinner before departure.

HOTEL GRADING

We are officially a boutique hotel and will never be a 5* resort because to be so would compromise our values. Instead we seek to find a balance between meeting the expectations of discerning guests with protecting the fragile Coastal ecosystems we operate within. For this reason, we offer simple but authentic and sustainable luxury. However, we believe this makes our kind of luxury all the more magnificent.

RESERVATION POLICY

We require a 30% deposit to secure all bookings. The booking will be confirmed by email and you will be sent a personal link to our secure 3G online payment system.

PAYMENT OPTIONS

Deposits must be paid via our Direct Pay online payment system with a surcharge of 5% administration fee or via bank transfer/deposit. The balance to be paid 30 days upon arrival, by credit card, via our online payment system or by bank transfer(account details available on request). We accept Visa, MasterCard and American Express but apply a 5% surcharge due to administration fees.

TERMS & CONDITIONS

Cancellation charges

30 days prior arrival 30% 14 to 29 days prior arrival 50% 48hrs to 13 days prior arrival or no show 100%

Refunds

We offer a total refund by bank transfer on any advance payments made to us for trips cancelled at least 14 days before arrival or in the case of serious sickness or death.

Returned cheques

Any cheques returned by the bank as not valid must be replaced with certified funds within 72 hours including a 5% surcharge. If no replacement has been received within this timeframe, the booking will be cancelled.

Disputes: All disagreements and complaints must be made in writing to the hotel within seven days of visiting. After this time, no compromise will be made on outstanding monies. In the case of a dispute on an invoice, only the amount under dispute may be withheld from prompt payment.