



Welcome to Novotel Marsa Alam

Dear Guest,

It is our great pleasure to welcome you at **Novotel Marsa Alam Resort**. Please rest assured that all our Team Members will do their utmost to make your stay with us as pleasant and as comfortable as possible. We take this opportunity to provide you with some information regarding your **ALL INCLUSIVE CONCEPT** you may find useful to make your stay with us more enjoyable.



MEALS

Full Breakfast buffet

At La Palme Restaurant daily from 07:00 am until 10.00 am

Snacks

At Papyrus Lounge bar –Island Bar & Beach Bar daily from 11.30 am until 12.30 noon

Full Buffet Lunch

At La Palme Restaurant daily from 12:30 pm until 14:30 pm

Snacks

At Papyrus Lounge bar daily from 16:30 pm until 17:30pm

Ice cream from 13:00-15:00 Pool Bar

Full Buffet Dinner

At La Palme Restaurant daily from 18:30 pm until 21:00 pm

Al Dente A la Carte Italian restaurant

(included one time per week min. stay 7 nights)

Open everyday from 18:30 until 21:00 . Prior reservation one day in advance is requested at the lobby (from 11:00 am to 1:00 pm)

Night Snacks (extra)

Sandwiches in extra. To be served in the Papyrus Lounge Bar after midnight



BEVERAGES

Ramla Beach bar

open from 10 am until sunset

Island Pool bar

open from 10 am until sunset

Papyrus Lounge Bar

open 24/7 (drinks included until midnight)

Soft Drinks (by glass)

Coca Cola, Diet Cola, Sprite, Fanta, juices, hibiscus juice, Soda, Tonic and Natural Water

Hot Drinks

Tea, American coffee and herbal teas

Local Alcoholic Drinks (by glass)

House Wines (served in main restaurant only) & Local spirits (Vodka, Gin, Rum, Brandy, Ouzo), Local Beer



Mini bar with one small bottle of water per person daily



Tea and coffee facilities are available in the room free of charge.



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SERVICES



- Free Wi-Fi in all rooms and public areas.
- *Premium Wi-Fi (high speed) for 6\$ per 2 devices for 24 hours.
- ***Offer 7 days for 30\$.**



Pool and Beach towel services open from 09:00 until sunset. Please, it is not allowed to reserve sunbeds.



Laundry Service



3 outdoor swimming pools (1 heated in winter time) open from 08:00 am until sunset



Fitness center open daily from 09:00 am until 07:00 pm



1 indoor swimming pool heated in winter time



A Safe box is available for free in the room (the hotel is not responsible for any valuable left out the safe)



beach volley, Aqua gym, Aerobic, Water pool, Bocce, Dance lessons, Yoga, Kids club from 4 until 12 years old (opening hours : 10:00-12:30 and 15:00-16:30). Mini disco at 20:30. Shows every evening and disco free of charge



Reception : 0
Quality host : 814
Room Service : 833
Housekeeping : 861
Laundry : 890

All Inclusive will be served from 10 am until midnight
No alcoholic beverages will be served to guest under 18 years old.

Shorts and Sleeveless shirts are not permitted during dinner in the restaurant

Shisha are not included in the formula

To order breakfast or lunch box for any excursions, kindly request it to the reception one day before by maximum 9pm.