

# EXPLORE MARSA ALAM!

Jaz Dar El Madina  
Hotel Info - English



## ACCOMMODATION

- Guest rooms are furnished with modern amenities, such as satellite TV, individual AC control units, safety boxes, tea and coffee facilities refreshed daily, 1 bottle of water per person daily, and limited-speed Wi-Fi.
- Beach towels are provided in the rooms, and every evening between 17:00 and 18:00, the room boy comes to change them with fresh towels. So please drop the used towels in front of the room door to be replaced. If towels are not changing, please call the reception (0).
- Beverages and snacks in the minibar for an additional charge.
- Laundry and dry-cleaning services are available for an additional charge (please fill in the laundry list before sending; it is supposed to be delivered back within 24 hours).
- Doctor: There is a resident doctor in the house and in the house clinic. It is highly recommended to clearly check and agree on the prices first before proceeding with the service.
- International telephone calls are available through the reception for 2 euros per minute.
- Breakfast and lunch boxes are to be ordered one day in advance before 20 h00 at the reception.
- Beverages: The "Ultra All Inclusive" formula is from 09h00 to 00h00. Soft drinks, mineral water, local beer, Egyptian wine, and all local spirits served in glasses and not bottled, as well as all-local cocktails and imported alcoholic drinks, are charged extra.
- Food Allergy: Available at your request, please refer to the restaurant manager and kitchen chef for assistance.
- Check-in time is 14:00. Check-out time is 12:00. The late check-out option is available based on hotel availability and must be confirmed with the reception one day before the departure date. It costs 25 euros per room, maximum, until 18:00; after this time, it will be calculated as an extra night with the published online rate.
- Limousine service is available for an additional charge. Please contact reception if needed.
- ATM machine is available at Jaz Solaya, Jaz Dar El Madina, Jaz Lamaya, and Steigenberger Coraya

## POOL, BEACH & AQUA PARK

- Two outdoor swimming pools are heated during the winter season.
- Aqua Coraya is open daily from 10:00 until 12:00 and from 13:00 until 17:00.
- Large private beach surrounded by clear waters and a beautiful reef for snorkeling and diving.
- Private Beach Lodge for an additional charge of 10 euros per day.
- The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by the Lost & Found office).
- Coraya Diving Centre is located at Solaya Beach.

## SPA, FITNESS & RECREATION

- Mivida Spa (massage, sauna, jacuzzi, etc.) for an additional charge.
- Mivida Beauty Centre and Hair Salon for an additional charge.
- Jazy Kids Club is located behind Building 2 and is for kids between 4 and 12 years old.
- Daily animation, sports activities, and live music
- Gym, amphitheater, tennis court
- Jogging track: 800 meters (directly at the beach)

## RESTAURANTS & BARS

### 1 Main Restaurant Buffets: "El Khan "

- Breakfast buffet from 07:00 till 10:30
- Lunch Buffet from 12:30 till 14:30
- Dinner buffet from 18:30 till 21:00
- Late dinner is available upon guest request; please contact the reception.

**Dress Code: Smart casual is recommended; shorts and flip-flops are not allowed in the main restaurant.**

### Pool Bar:

- Opens from 9:00 until 17:30.
- Late breakfast (croissant, cakes) from 10:30 until 12:00
- Snacks and ice cream from 12:00 until 16:00

### El Khokhal Lobby Bar:

- Opens from 13:00 to 00:00 Aqua Coraya Food Court
- Soft drinks are available from 10:00 till 17:00, and snacks and pizza are available from 12:00 till 16:00.

### Ice cream shop:

- Located at Jaz Dar El Madina Souk area, opens from 20:00 until 22:00 free of charge.

### Narguila Shisha Bar:

- Located at Jaz Dar El Madina Souk area, opens from 19:00 until 00:00 for an additional charge.

### A la Carte restaurants:

- Momo: Asian cuisine
- Sofra: Middle Eastern cuisine
- Nino's: Italian cuisine
- During your stay, you may choose to visit one a la carte restaurant from the three available (Nino's, Sofra, and momo).
- Teppanyaki: live cooking for an additional charge.

**Reservations are dependent on availability.**

#### **IMPORTANT GENERAL INFORMATION:**

- Guests are allowed to use the facilities of the hotel that they have booked only; usage of other hotels' facilities is subject to charge.
  - Smoking is allowed only in designated outside bar and lobby terrace areas with the possibility of ordering a drink and where no food is being served.
  - A safe deposit box is available in the room. The hotel can't be held liable for any valuables left outside the safe box.
  - The dress code is compulsory when dining at the hotel; the hotel has the right to refuse guest entry into the restaurant if the dress code isn't adhered to and the hotel deems you unsuitable dressed.
  - Complaints or dissatisfaction not reported and documented during the stay to the hotel management will not be considered.
  - All persons entering Aqua Coraya or using the pools and sea do so at their own risk. Under no circumstances will we be held liable for any accidents, injuries, fatalities, damage, or loss of personal valuables. Parents are responsible for the care and actions of their children at all times.
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- **If you require any assistance or information, please contact reception or dial (0).**
  - **We wish you a pleasant and relaxing vacation!**