



IL Mercato Hotel & Spa – Sharm El Sheikh

Fact Sheet



General Information

Address: Om El Seid Hill, Sharm El Sheikh, South Sinai, Egypt

Location: Directly on IL Mercato Shopping Arcade, second line from the sea

Category: 5 stars

Phone: (002-069) - 366 64 30/7

E- mail: info@ilmercatohotelsharm.com

Period of work: All year round

Type of catering: BB; HB; Soft AI, Hard AI

Date of inauguration: 2010

Distance to Old Market:- 02 KM

Distance to Sharm El Sheikh Airport:- 17 KM

Lifts (elevators): two, available in main building

Floors:- 02 Floors

Fax: (002-069)-366 64 38/9

Web site: www.ilmercatohotelsharm.com

Hotel area: 40000 m²

Languages: Multilingual staff

Number of buildings: 6

Distance to Neama Bay:- 06 KM

Pets allowed: not allowed.

Voltage: 220V/50 cycles

Rooms

Total Rooms:- 321 Rooms

Room's Categories: Standard, Superior ,Deluxe , and Family Rooms

No. of connected Rooms: 86 Rooms

Furniture on the balcony: Table and 2 Chairs

No. of Non-Smoking Rooms: 25

Floor covering: Tiles (no carpeting)

Extra bed size is 190*120 cm

Rooms' categories	Standard	Superior	Deluxe Main Building	Family Room "01 master bed room, and one living room"
Total rooms	74	181	44	19
Location	Jasmine building	Main Building	Main Building	Jasmine building
Room view	Jasmine str./Mall views	Jasmine str./Hotel entrance garden	Pool view	Jasmine str./Mall views
Rooms' size m ²	32	36	36	60
Max capacity	2+1 or 3	2+2 or 3+1	2+2 or 3+1	2+2 or 3+1
With Balcony	N/A	Balcony or widow	Balcony or terrace	N/A
with bathtubs	33	148	44	16
With Shower cabin	41	33	N/A	3
A/C central	N/A	ü	ü	N/A
A/C split	ü	ü	N/A	ü

Room cleaning service: once daily

Mini Bar: 1 bottle of water 1.5 daily

Coffee tray & Kettle:- free with daily Refreshment

Changing of linen: (upon guest's request conserve program)

Changing of towels: (upon guest's request conserve program)

Safety Box:- free in all Rooms

Hair dryer & TV Satellite & Telephone

Swimming Pools: 04 Swimming Pools with Sweet Water

Spa Swimming Pool:- "Adults - ONLY"

(outdoor) - Size: 264 m² - Depth: min: 1.35 m, Max: 1.75m

Relax Swimming pool:- "Adults - ONLY"

(outdoor); Size: 204 m²/Depth: min: 1.45 m, Max: 1.75 m

Deluxe Swimming Pool:-"Adults & Children" - Heated in Winter

Adults:- (outdoor); Size: 180 m²/Depth: min: 0.95 m, Max: 1.65 m

Kids:- (outdoor); Size: 10 m/ Depth: 5.5 m

Active Swimming pool:-"Adults & Children" - Heated in Winter

Adults: (outdoor); Size: 204 m²/Depth: min: 1.55 m, Max: 1.45 m

Kids: (outdoor); Size: 15 m²/ Depth: 0.5 m

Health Club: Extra Charge

Turkish bath

Sauna

Facial treatment

Manicure

Massage

Hair dresser

Jacuzzi

Pedicure

Steam room

Gym: Free of charge

Free of charge (equipment: treadmill (2), el. stepper (1), Exercise bike (1), chest and Shoulder machine (1), dumbbell set, barbell set (2), machine (1), cable machine (1), and leg.

Sports & Entertainment:

Daytime activities (stretching, aqua gym, water polo, darts, dancing lessons, cocktail games, etc.)

Evening show programs with multilingual animation team or invited artists

Facilities for children:

Kids club from 10:00 till 13:00 and from 15:00 till 17:00 (from 4 till 12 years old) Baby cot
High chairs in the restaurants Mini Disco
Baby sitter with multilingual staff (extra charge, previous reservation is required)
Kid's menu at the main restaurant as per request

Restaurants:

Main restaurant "Giardino" capacity 267 Pax
Breakfast: 7:00 till 10:00.
Lunch: 13:00 till 15:00.
Roof Restaurant:- "La Seppia"
Dinner: 19:30 till 21:30
Room service: 24 Hours (extra charge).

Bars:

Lobby Bar "Galleria": All Inclusive from 10:00 till midnight
Lobby Bar "Galleria": Snacks time from 4 pm till 5 pm
Roof Bar "Terrazzina": All Inclusive from 10:30 AM till sunset, from 20:00 till 23:00
Palma Beach Bar: water is available free of charge

All Inclusive drinks: All drinks served in cup/glass and one drink at a time.

Water, local spirits (vodka, gin, rum, whisky, tequila, brandy), local wine (red, white served in the main restaurant only); Soft cold drinks (Cola, Fanta, diet Cola, juices, soda and tonic), selection of the cocktails. Soft hot drinks (local espresso, local American coffee, local tea)

Non-inclusive drinks:

Fresh juices, imported alcohol, local sparkling wine, bottled & canned beverage, Red Bull, Italian espresso, Turkish coffee

Conference Halls: 02 Halls.

Equipment available: Screen , Overhead projector , Flip Chart ,CD player with speakers and amplifier, Internet access , Speaker Microphone clip/hand

"Norhan":-

Size: 64m², Height: 3 M, Length: 8 M, Width: 8 m,
Maximum capacity: Class 16 Pax, Theater 30Pax, U-Shape 15Pax., Square 18 Pax

"Laila":-

Size: 240m², Height: 3 m, Length: 30 M, Width: 8 m
Maximum capacity: Class 90Pax. , Theater 150Pax. U-shape 45 Pax. Square 53 Pax Banquet 100Pax. Reception 150 Pax, Dinner dances 100 Pax.

Other facilities:

Cards accepted: Visa, Master card
Wi-Fi Internet access: Lobby area, roof top (free of charge),
Laundry: Available (extra charge)
Parking: Available
Dry clean: Available (extra charge)
Limousine: Available (extra charge)
24hrs. Available (extra charge)
Doctor: 24 hrs. (Extra charge)