

# "HOTEL DESCRIPTION"

### Location

**Solimar Ruby hotel** is situated in Malia, Heraklion-Crete, along the northern coast of Crete, 32km east of the Heraklion international airport just 30min away by car. The centralized position of the hotel along with the infrastructure of the island, provide an excellent opportunity to arrange trips and walks to the nearby towns or villages.

The hotel is situated 3km away from the unique Minoan palace which is evidence of the glorious Minoan civilization that flourished in Crete 4.000 years ago. Malia center and public transportation is a few steps away from the hotel along with, taverns, café, bars, jewelers & souvenir shops. Our Hotel combines friendly atmosphere, simplicity, comfort and good location. It is ideal for fast access to Crete main assets.

## **Impressions**

The hotel has been refurbished in 2012 into a smart family hotel. The breath-taking scenery, 750m away from the famous sandy beach overviewing the unique coast of Cretan Sea make the hotel location ideal.

Combining the smart quality design along with the plenitude of services, the output of this combination and the exceptional friendly atmosphere guarantee to our guests a very pleasant and memorable experience.

#### Accommodation

The hotel consists of 54 Rooms. Cleaning schedule of rooms: 7 days per week cleaning & towels, linen is changed 3 times per week.

- **26 Double rooms,** (24 m²) can accommodate up to 3 persons, offer twin or double bed.
- **28 Superior rooms,** (28 m<sup>2</sup>) can accommodate up to 3 persons offer twin or double bed.

## In Room Facilities & Services

- Bath set (Shampoo, Bath Shower, Body Lotion, Hand and facial soap)
- Bath Tub or Shower
- Hairdryer
- Individually air-conditioned
- Mini Fridge
- Satellite TV
- Terrace or Balcony
- Direct dial phone (\*)
- Safe deposit box (\*)
- Wi-Fi Internet Connection (\*)

## **Upon Arrival – In all rooms**

- Appliances for making coffee & tea, refilled every day with coffee, tea, milk & sugar.
- Bath robes & Slippers
- Mineral water

## **F&B** Outlets

- The hotel operates on "All Inclusive Basis" (see All-inclusive program).
- Early breakfast can be provided upon request (05:00-07:30)
- Lunch Basket: The hotel can provide lunch baskets (on request) instead of lunch or dinner.



## **Pool Facilities**

The children pool, separated from the main pool (0, 50m. depth) situated in the main gardens' area, showers, changing rooms & WC are available. (fresh water)

The main pool, with no shallow end (1,5m-3,5m.) is situated towards the middle of the Hotel, surrounded by gardens and palm trees, with its own pool bar, showers, changing rooms and WC. (Fresh water).

- Deck chairs and Umbrellas by the pool area are free of charge.
- Pool-Beach towels can be available to our guests.

## **Children Facilities**

- Baby chairs
- Baby cots
- Children's Pool
- Kids playground

# **Sports & Leisure**

- Board Games
- Table Tennis
- Billiards & Arcade Games (\*)

### **Guest Services**

- 24hrs Reception service
- 24hrs Room service (on Request) (\*)
- Baby-sitting (\*)
- Breakfast in room (on request) (\*)
- Car Parking area
- Car rental (\*)
- Concierge service
- Doctor on call (\*)
- Express Checkout
- Internet corner (available printer / scanner & fax)
- Iron, ironing board (on Request)
- Laptop / Tablet (on request) (\*)
- Laundry /dry cleaning service (\*)
- Luggage room
- Luggage Transfer service
- Groom /pageboy
- Newspaper Service
- Pillow choice
- Towel change on Demand
- Transfer Service (on request) (\*)
- Trousers' press (on Request)
- TV Lounge
- Valet parking
- Wake-up call
- Welcome drink
- Wi-Fi Internet Access at the Reception lobby (Free of charge)
- Wi-Fi Internet Access in rooms & public areas (\*)

## **Hotel Policy**

Check IN: 14:00Check Out: 12:00

- Credit Cards Accepted: Master card, Visa, Dinners Club & American Express
- Personal cheques are not accepted
- Pets are not allowed.
- All guests receive upon arrival an anti-allergic wristband, which they should wear throughout their stay in order to be entitled the AI program.

(\*) Services that require extra charge. Payable locally.

# CONTACT DETAILS

## **Solimar Hotels Head Office**

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# "HOTEL DESCRIPTION"

## **LOCATION**

Solimar **Ruby Royal** is situated in Malia, Heraklion, Crete, just 5 minutes' walk to the village center. It is a premium quality small hotel, operating as the upgraded part of the **Solimar Ruby** connected Hotel. It is located along the northern coast of Crete, 32km east of the airport and of Heraklion, Crete's capital (30min. by car).

The central position of the hotel and good infrastructure on the island easily allow you to visit Malia's wider region with its attractive towns, charming villages and breathtaking scenery.

3km to its east are the remains of a unique palace that are evidence of the glorious Minoan civilization that flourished in Crete 4.000 years ago and that turned Malia into an important trade and shipping centre with substantial political and economic power.

Public transportation is a few steps away of the hotel along with, taverns, café, bars, jewelers & souvenir shops. Our Hotel combines friendly atmosphere, modern and elegant style, comfort and good location. It is ideal for fast access to Crete main assets.

## **IMPRESSIONS**

The **Ruby Royal** hotel is a brand new fully renovated four stars plus, smart Suites hotel. Just 750m from the sandy beach, overviewing the unique coast of Cretan Sea. Combines the smart quality design along with the plenitude services. The output of this combination, and the exceptional friendly atmosphere guarantee to our guests a very pleasant and memorable experience.

### **ACCOMMODATION**

The hotel consists of 30 luxurious Junior Suites and 6 Family Suites.

Cleaning schedule of rooms: 6 days per week cleaning, towels & linen are changed 3 times per week.

- 30 Junior Suites (27 sq.m) with one bedroom & one living room can accommodate up to 3 persons.
- 6 Family Suites (30 sq.m) with 2 bedrooms can accommodate up to 4 persons.

## In Junior Suites & Family Suites (upon arrival)

- · Bathrobes, slippers
- pool / beach towels
- Mineral water ( refilled every day )
- Appliances for making coffee & tea, refilled every day with coffee, tea, milk & sugar.

## In Suites Facilities & Services

- Individually air-conditioned
- Satellite TV
- Mini Fridge.
- Bath set (Shampoo, Bath Shower, Body Lotion, Hand and facial soap)
- Hairdryer
- Terrace or Balcony
- Free Internet Connection (Wi Fi)
- Direct dial phone \*
- Safe deposit box \*

### F & B OUTLETS

The hotel operates on All Inclusive premium Basis (please see our all-inclusive program).

"CHROMATA" Restaurant at the Solimar Ruby hotel operates for Breakfast, Lunch & Dinner.

Ruby Royal provides "AVLI" Grill Kiosk as a 2<sup>nd</sup> Option for alternative Lunch by the pool.

Early breakfast can be provided upon request (05:00-07:30)

Lunch Basket: The hotel can provide lunch baskets instead of lunch or dinner.

Guests of Ruby Royal can use also all the facilities of Solimar Ruby hotel.

## **POOL FACILITIES**

The main pool, with no shallow end (1,20 m - 2,50 m) is situated towards the middle of the Hotel, with its own snack – pool bar, showers, and WC. (Fresh water)

- Wooden Deck chairs and Umbrellas by the pool area are free of charge.
- Pool-Beach towels will be available to our guests.

## **CHILDREN FACILITIES**

- Kid's playground
- Children's Pool
- High chairs
- Baby cots
- Baby Package (upon request)

### **SPORTS & LEISURE**

- Table Tennis
- Billiards & Video Games \*

\*Services require extra charge, payable locally

### **GUEST SERVICES**

- 24hrs Reception service
- 24hrs Room service (on Request) (\*)
- Baby-sitting (\*)
- Breakfast in room (on request) (\*)
- Car Parking area
- Car rental (\*)
- Concierge service
- Doctor on call (\*)
- Express Checkout
- Internet corner (available printer / scanner & fax)
- Iron, ironing board (on Request)
- Laptop / Tablet (on request) (\*)
- Laundry /dry cleaning service (\*)
- Luggage room
- Luggage Transfer service
- Groom /pageboy
- Newspaper Service

- Pillow choice
- Towel change on Demand
- Transfer Service (on request) (\*)
- Trousers' press (on Request)
- TV Lounge
- Valet parking
- Wake-up call
- Welcome drink
- Free Wi-Fi Internet Access in rooms & public areas

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