#### INTRODUCTION

# Eliros Mare has been during the winter 2020-2021 fully refurbished, rooms and common areas.

Eliros Mare with its new fresh design, the new up scaled concept and our experienced and motivated staff guarantees to all our guests pleasant holidays full of unforgettable moments.

**Location**: "Eliros Mare" is located on the magic golden sandy beach, 12 km long, ideally situated for children, a natural sensitive area in Georgioupolis which is protected from the ecological program "Natura 2000". The hotel beach has been awarded by the European Union with the "Blue Flag". It is built only 4 Km far from the picturesque fisher village of Georgioupolis and 18 Km from the town of Rethymno.

Facilities: The hotel complex is divided in the main building and 6 side buildings.

In the main building it is found the

- spacious reception with the lobby area
- Bay Main Restaurant
- Moon Shell Main Bar with big terrace overlooking the sea and the swimming pool
- Satellite TV corner
- mini market
- playroom

Between the main building and the side buildings is placed

- the main pool with fresh water at the sunbathing area
- Tulip Shell Pool bar
- Health Center with gym and beauty services

#### Please notice that we offer:

- Beach Bar
- Sea Star Restaurant (reservation required)
- The sun beds and umbrellas by the pool free of charge
- The sunbeds and umbrellas by the beach free of charge.
- Beach towels in deposit, change three days per week
- Kids club
- Kids pool by the beach
- Open theater
- Wireless internet access free of charge in all hotel complex
- Gazebos by the beach at extra charge
- Bell boy 24 hours
- Room service at extra charge
- Daily maid service
- Sauna, Hammam
- Shower room
- Massage treatments at extra charge

### **ACCOMMODATION**

The "Eliros Mare", allocates totally 143 rooms in different types fully refurnished during the winter 2020-2021. New room type typology Superior Double with private pool has been created for unique splash experiences.

# SUPERIOR DOUBLE ROOMS WITH GARDEN VIEW (approx.20-24m2)

All Superior rooms with Mountain/Garden View are surrounded by the green gardens of the hotel, are located in the main building and the side buildings. They are consisted of one bedroom, where 2 adults and 1 child or 3 adults can be accommodated.

They are spacious and modern decorated and are equipped with:

- individual air condition (cooling and heating)
- direct dial phone \*
- mini fridge
- mini bar\*
- Coffee-tea facilities.
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Balcony or terrace with Garden or Mountain View
- Ironing board & iron
- Wi-Fi access

### SUPERIOR DOUBLE ROOMS WITH SIDE SEA VIEW (approx. 23-27m2)

All Superior rooms with Side Sea View are surrounded by the green gardens of the hotel, are located in the main building and the side buildings. They are consisted of one bedroom, where 2 adults and 1 child or 3 adults can be accommodated.

They are spacious and modern decorated and are equipped with:

- individual air condition (cooling and heating)
- direct dial phone \*
- mini fridge
- mini bar\*
- Coffee-tea facilities.
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Balcony or terrace with Side Sea View.
- Ironing board & iron
- Wi-Fi access

### SUPERIOR DOUBLE ROOMS WITH SEA VIEW (approx. 20-24m2)

Superior Sea view Rooms are located in the main building and are consisted of one bedroom, where 2 adults and 1child or 3 adults can be accommodated.

They are spacious and modern decorated and are equipped with:

- individual air condition (cooling and heating)
- direct dial phone\*
- mini fridge
- mini bar\*
- Coffee-tea facilities.
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Balcony with Sea View
- Ironing board & iron
- Wi-Fi access

### SUPERIOR FRONT ROW SEA VIEW ROOMS (approx. 26-30m2)

Superior Front Row Sea View Rooms are located at the beach front building and are consisted of one bedroom, where 3 adults and 1 child can be accommodated.

They are spacious and modern decorated and are equipped with:

- individual air condition (cooling and heating)
- direct dial phone\*
- mini fridge
- mini bar\*
- Coffee-tea facilities.
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Balcony or terrace with Sea View
- Ironing board & iron
- Wi-Fi access

# SUPERIOR DOUBLE ROOMS WITH PRIVATE POOL (approx. 24-27m2)

The new room type **Superior Rooms with Private pool** are located on the ground floor at the side buildings and are consisted of one bedroom where 2 adults can be accommodated. A pool for private use is at the disposal of the guests for cool private moments.

They are spacious and modern decorated and are equipped with:

- individual air condition (cooling and heating)
- direct dial phone \*
- mini fridge
- mini bar\*
- Coffee-tea facilities.
- Nespresso machine (2 caps daily refill)
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Terrace with Garden View.
- Ironing board & iron
- Wi-Fi access
- 2 sunbeds and 1 umbrella
- 1 Hanging egg chair

## SUPERIOR JUNIOR SUITE WITH GARDEN VIEW (approx. 33-38m2)

The Superior Junior Suite Rooms are located in the main building or at the side buildings and they are consisted of one large bedroom open plan where maximum 4 adults can be accommodated.

They are more spacious and modern decorated and are equipped with:

- individual air condition (cooling and heating)
- direct dial phone\*
- mini fridge
- mini bar\*
- Coffee- tea facilities
- Nespresso machine (2 caps daily refill)
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Ironing board & iron
- Wi-Fi access
- Balcony or terrace with Garden View

# SINGLE ROOM WITH GARDEN VIEW (18-20 m2)

The Single room is located in the main building or side buildings where 1 adult or 1 adult with 1 child can be accommodated.

It is modern decorated and is equipped with:

- individual air condition (cooling and heating)
- direct dial phone \*
- mini fridge
- mini bar\*
- Coffee-tea facilities.
- electronic safe deposit box
- satellite TV 43" with music channel
- private bathroom with shower
- hairdryer
- special outlet for electric shaver
- magnifying mirror
- bathrobes & slippers
- bath amenities
- scale
- drying rack at balconies
- Balcony with Garden View
- Wi-Fi access

### **GENERAL INFORMATION**

CHECK IN: 15.00. Early check-in upon request and availability CHECK OUT: 11.00. Late check-out upon request and availability

## WELCOME PACKAGES & MORE UPON ARRIVAL:

- Welcome drink at the reception
- Welcome package in the room: bottle of water & bottle of wine upon arrival, sweets upon departure
- A small gift for all our little friends
- Safe free of charge
- Beach towels in deposit
- Bathrobes and slippers
- Variety of amenities
- Coffee and tea facilities. Daily refill.
- In Private pool rooms additionally Nespresso machine
- Ironing board & iron
- Beach bag (one per room)

# **FOOD & BEVERAGE SERVICES**

Guests can book either Half board or Premium all-inclusive basis. A large variety of recipes inspired by the Cretan and general Greek and Mediterranean cuisine, using fresh local products is offered at our restaurants.

# HALF BOARD BASIS

The Half Board package includes daily Breakfast and Dinner at the Main Restaurant, in full Buffet style. During the dinner meal daily a cooking show from our Chef takes place, plus different theme nights such as Greek menu night, Italian menu night a.o.

All guests have the possibility to exchange their dinner at the Main Restaurant to dinner at the Beach Restaurant where 3 times per week BBQ with live cooking is organized without extra charge. Reservation required.

# PREMIUM ALL INCLUSIVE CONCEPT DESCRIPTION

- THE BELOW MENTIONED SERVICES ARE INCLUDED IN THE PACKAGE EXCLUSIVELY FOR GUESTS THAT THEY HAVE BOOKED ON PREMIUM ALL INCLUSIVE BASIS
- PREMIUM ALL INCLUSIVE PROGRAM STARTS UPON CHECK IN AND ENDS AT 11:00 A.M ON DEPARTURE DATE

#### **OUR DINNING OPTIONS**

2 Restaurants as well as snacks options during the day are at the disposal of our guests:

# 1. FULL BOARD IN THE MAIN RESTAURANT IN BUFFET STYLE

Early breakfast	06.30 - 07.30	Continental
Breakfast	07.30 - 10.00	American style buffet
Late breakfast	10.00 - 11.00	Continental
Lunch	12.30 - 14.30	International buffet
Dinner	18.30 - 21.30	International buffet & theme corners
Sundays	07.30 - 10.00	Champagne breakfast
	18.30 - 21.30	Sunday <eliros mare=""> special theme dinner</eliros>

Vegan options and Gluten-free dishes are prepared on request

### 2. BEACH RESTAURANT

12.00 - 15.00	in buffet style such as salads, pizza, pasta, burger, sausages, pies, sweets & fruits	
11.00 - 18.00	snacks, sweets, fruits, cookies & cakes	
19.00 - 21.30	open 3 times per week for dinner in buffet style, based in Greek food, for all our guests.	
Reservation at least one day in advance is required.		

# Beverages included during meals in all our Restaurants

Selection of a big variety of 40 kinds Bottled Cretan & Greek wines, draught beer, soft drinks, water, juices, fresh orange juice

during breakfast, filter & instant coffee, espresso, cappuccino, hot chocolate . Service at the table.

#### **ICE CREAM**

11.00 – 21.30 AT THE BEACH BAR DURING LUNCH AND DINNER AT OUR RESTAURANTS

### BAR SERVICES – BEVERAGES available from 09.30

Enjoy a wide range of selected branded alcoholic & nonalcoholic drinks, big variety of bottled Cretan & Greek wines (except Pool Bar), selected cocktails, spirits, draught beer, soft drinks, juices, filter coffee, tea, instant coffee, espresso, cappuccino, Greek coffee, at our Bars:

- 1. **POOL BAR 09.30 16.30**
- 2. BEACH BAR 09.30 24.00
- 3. <u>MAIN BAR 16.30 24.00</u>

last consumptions without charge at 24.00

# ADDITIONAL SERVICES INCLUDED IN THE PROGRAM

- 1. Free sun beds and umbrellas at the pool & beach.
- 2. Beach towels in the room upon arrival.
- **3.** Sport activities program daily such as stretching, Zumba, yoga, aqua aerobic, pool and beach games, beach volleyball, table tennis, darts, boccia.
- **4.** Kids club & children animation for kids 4-12years old, 6 days per week 10.00-12.30 & 15.00-17.30 Kids Pool with fresh water next to Kids Club
- **5.** Evening entertainment program 3 times a week (Greek night, comedy show, acrobatic show etc.)
- **6.** Mini disco daily (except Saturdays)
- 7. Wi-Fi in all common areas and rooms
- **8.** Use of the fitness area
- 9. At our sister hotel MYTHOS PALACE RESORT & SPA (200meters)

Tennis court day light. Tennis equipment upon request and availability.

### **FACILITIES & SERVICES WITH EXTRA CHARGE**

# 1. PRIVATE DINING ON THE BEACH

• Guests can enjoy a candle-light private dining on the beach at extra cost, reservation required Lobster plates are also served in all our restaurants, reservation required

### 2. WEDDING FACILITIES

• Wedding services, formal or not, can be organized in our property. Rates upon request.

### 3. BIRTHDAY PACKAGES

• A choice of birthday packages are offered

#### 4. "AURA" WELLNESS CENTER

 Massage at our Wellness Center is offered. Moreover you can enjoy a wide range of choices for relaxing and rejuvenating. Light Gym, Sauna, Hammam and a complete menu of a la carte face and body treatments are at your disposal.

#### 5. GAZEBO ON THE BEACH

• At extra charge upon availability. A bottle of water and a selection of fresh seasonal fruits will be offered.

#### 6. WATER SPORTS

• Water sports center at the hotel beach, offered from an external supplier (jet ski, banana etc.)

### 7. SCUBA DIVING

• Scuba diving is offered from an external supplier

### 8. HORSE RIDING AT THE BEACH

- Horse riding at the beach is offered from an external supplier, reservation required
- 9. MINI MARKET
- 10. PHOTOGRAPHER
- 11. CAR & BIKE & BICYCLE RENTAL
- 12. ANY CONSUMPTION AFTER 11:00 (CHECK OUT TIME) ON DEPARTURE DATE WILL BE AT EXTRA CHARGE

### **SAFETY & HEALTH PROTECTION**

The safety and security of our guests is our highest priority. We take great pride in maintaining the highest standards of cleanliness and hygiene. In response to coronavirus we have taken additional measures developed in consultation with global and local public health authorities to make SAFETY & HEALTH PROTECTION

The safety and security of our guests is our highest priority. We take great pride in maintaining the highest standards of cleanliness and hygiene. In response to coronavirus we have taken additional measures developed in consultation with global and local public health authorities to make our cleaning and hygiene protocols more rigorous.