

**HOTEL INFORMATION & ULTRA ALL INCLUSIVE CONCEPT DETAILS**  
(valid from 01 april to 31 october)

|                               |                               |                             |   |
|-------------------------------|-------------------------------|-----------------------------|---|
| <b>HOTEL NAME</b>             | ALVA DONNA WORLD PALACE HOTEL | <b>LANGUAGE</b>             | TR, ENG, DE, RU                                       |
| <b>CATEGORY</b>               | 5 Stars                       | <b>ACCEPT.CREDIT CARD</b>   | Visa, Master Card, Cash                               |
| <b>FOUNDATION YEAR</b>        | 1994                          | <b>VOLTAJ</b>               | 220 Volt  |
| <b>LOCATION</b>               | Kemer-Kiriş                   | <b>QUALITY DOCUMENTS</b>    | ISO 9001:2015 - Quality Management System             |
| <b>OPENING PERIODS</b>        | Summer Season                 |                             | ISO 22000:2018 - Food Safety Management System        |
| <b>LAST RENOVATION</b>        | 2015                          |                             | ISO 10002:2018 - Guest Satisfaction Management System |
| <b>TOTAL AREA</b>             | 107.000 m2                    |                             | Safe Tourism Certificate                              |
| <b>TOTAL ROOM</b>             | 816                           |                             | Blue Flag, Green star                                 |
| <b>NON SMOKING ROOM</b>       | Available                     | <b>PETS</b>                 | Not allowed   |
| <b>DISABLED ROOM</b>          | 8                             | <b>COMPANY NAME</b>         | ALVA Emlak Otelcilik İnş. Tic A.Ş.                    |
| <b>TOTAL CAPACITY</b>         | 1914 pax                      | <b>TAX OFFICE</b>           | Serik   |
| <b>FROM ANTALYA</b>           | 60 km                         | <b>TAX NUMBER</b>           | 068 087 86 40   |
| <b>FROM AIRPORT</b>           | 65 km                         | <b>POSTAL ADDRESS</b>       | Sahil Cad. No:5, Kiriş/Kemer/ Antalya                 |
| <b>FROM BEACH</b>             | 0 meter                       | <b>TELEPHONE / FAX</b>      | 90 242 813 63 63/ 824 69 70                           |
| <b>LENGTH OF BEACH</b>        | 400 meters                    | <b>E-MAIL</b>               | info@alvadonna.com                                    |
| <b>NEAREST HOSPITAL</b>       | Private or State Hospital     | <b>WEB SITE</b>             | www.alvadonna.com                                     |
| <b>FROM GOLF FIELD</b>        | Kiriş-500 m                   | <b>SALES OFFICE</b>         | sales@alvadonna.com                                   |
| <b>NEAREST TOURISM CENTER</b> | KEMER - 6 km                  | <b>ON-LINE RESERVATIONS</b> | www.alvadonna.com                                     |

TRANSFER INFORMATION:

- 1- Public transport - Minibus (Dolmuş) to the center of Kemer (hours are determined by the municipality)
- 2- Taxi - 24 hours / front of the hotel
- 3- Private transportation by hotel
- 4- Car rental - (available in the hotel)

**BEACH**

|                                      |   |   |
|--------------------------------------|---|---|
| Distance to beach from main building | : | 150 Meters  |
| Beach structure                      | : | Sand & small pebbles , Width 50 meters, Length 400 meters       |
| Facilities (free of charge)          | : | Sunbed, sunshade, beach towel, Pier, Zone +16 (only for adults) |
| Facilities (on charge)               | : | VIP Pavillion   |
| Food and drink                       | : | Beach snack, Beach bar  |
| Private child & baby beach           | : | Sea water pool, sunshade, sunbed                                |

\*\* VIP pavillions are equipped with safe, mini bar, separate shower and sunbeds, max 4 pax are allowed . VIP pavillions are on charge & with pre-reservation. Reservation is made by the guest relation department after the arrival.

### ROOM FACILITIES

| ROOM TYPE & INFORMATION     | Total Room | m <sup>2</sup> | Max accom. | Direct sea view | Side sea view | Pool view | Land view | Disabled Room |
|-----------------------------|------------|----------------|------------|-----------------|---------------|-----------|-----------|---------------|
| Standard room land view     | 525        | 35             | 3          |                 |               |           | ✓         | 8             |
| Standard room pool view     | 85         | 35             | 3          |                 |               | ✓         |           |               |
| Standard room side sea view | 56         | 35             | 3          |                 | ✓             |           |           |               |
| Douplex family room         | 132        | 56             | 4          |                 |               | ✓         | ✓         |               |
| Terrace suite               | 18         | 57             | 3+1        | ✓               |               |           |           |               |
| <b>Grand Total</b>          | <b>816</b> |                |            |                 |               |           |           | <b>8</b>      |

| ROOM FACILITIES & AMENITIES | Balcony | Carpet | Ceremit | French bed | Twin bed | Extra bed | Connection door | Shower | Bathub | Jacuzzi | Hair dryer | Telephone | TV - PLAZMA | Music&satellite channels | Bathrobe & slippers | Hot drinks set up | Wi- Fi | Minibar | Central A/C | Individual A/C | Safebox | Living Room |
|-----------------------------|---------|--------|---------|------------|----------|-----------|-----------------|--------|--------|---------|------------|-----------|-------------|--------------------------|---------------------|-------------------|--------|---------|-------------|----------------|---------|-------------|
| Standard room land view     | ✓       | ✓      | ✓       | ✓          | ✓        | ✓         |                 |        | ✓      |         | ✓          | ✓         | ✓           | ✓                        | ✓                   | ✓                 | ✓      | ✓       | ✓           |                | ✓       |             |
| Standard room pool view     | ✓       | ✓      | ✓       | ✓          | ✓        | ✓         |                 |        | ✓      |         | ✓          | ✓         | ✓           | ✓                        | ✓                   | ✓                 | ✓      | ✓       | ✓           |                | ✓       |             |
| Standard room side sea view | ✓       | ✓      | ✓       | ✓          | ✓        | ✓         |                 |        | ✓      |         | ✓          | ✓         | ✓           | ✓                        | ✓                   | ✓                 | ✓      | ✓       | ✓           |                | ✓       |             |
| Douplex family room         | ✓       | ✓      | ✓       | ✓          | ✓        |           | ✓               | ✓      | ✓      |         | ✓          | ✓         | ✓           | ✓                        | ✓                   | ✓                 | ✓      | ✓       | ✓           |                | ✓       |             |
| Terrace suite               | ✓       | ✓      | ✓       | ✓          |          |           | ✓               |        | ✓      | ✓       | ✓          | ✓         | ✓           | ✓                        | ✓                   | ✓                 | ✓      | ✓       | ✓           | ✓              | ✓       | ✓           |

\*\* Hot drinks set up consists of: kettle, coffee, tea, herbal tea, milk powder, sugar

\*\* Mini bar is replenished daily (soft drinks, water, beer)

| DISABLE ROOMS      | Total room | Land view | Twin bed | French bed | Carpet | Entrance door width | Coridor width in the room | Housing           | Shower | Holders in the bath | Bath door width |
|--------------------|------------|-----------|----------|------------|--------|---------------------|---------------------------|-------------------|--------|---------------------|-----------------|
| STD room land view | 8          | ✓         | ✓        | ✓          | ✓      | 88 cm               | 142 cm                    | 26 m <sup>2</sup> | ✓      | ✓                   | 86 cm           |

\* Handicapped rooms are for sale only on the request

### HOUSEKEEPING

|                      |   |                |
|----------------------|---|----------------|
| Room cleaning        | : | Daily          |
| Towel changing       | : | Daily          |
| Bed clothes changing | : | 3 times a week |
| Bath set up filling  | : | Daily          |

**POOLS**

| POOLS   | Size, m <sup>3</sup> | Depth, cm | Indoor | Outdoor | Section for kids | Heated* | Water slides | Sunbeds | Sunshade | Towel |
|---|----------------------|-----------|--------|---------|------------------|---------|--------------|---------|----------|-------|
| Main outdoor pool   | 1650                 | 140       |        | ✓       |                  |         |              | ✓       | ✓        | ✓     |
| Aqua pool   | 50                   | 140       |        | ✓       |                  |         | 2            | ✓       | ✓        | ✓     |
| Indoor pool   | 200                  | 140       | ✓      |         |                  | ✓       |              | ✓       |          | ✓     |
| Semi olimpic pool   | 400                  | 200       |        | ✓       |                  |         |              | ✓       | ✓        | ✓     |
| Relax pool  | 200                  | 140       |        | ✓       |                  | ✓       |              | ✓       | ✓        | ✓     |
| Aqua Tower- Interactive kid's water slides pool (6 slides for kids & 3 slides for babies) | 200                  | 25        |        | ✓       | ✓                | ✓       | 6+3          | ✓       | ✓        | ✓     |
| Outdoor kids pool   | 50                   | 40        |        | ✓       | ✓                |         | 1            | ✓       | ✓        | ✓     |
| Kids' pool with sea water on the beach  | 15                   | 40        |        | ✓       | ✓                |         |              | ✓       | ✓        | ✓     |
| Indoor kids pool  | 18                   | 30        | ✓      |         | ✓                | ✓       |              | ✓       |          | ✓     |

\*\* Dates of the pools heating are defined by the hotel management.

**ACTIVITIES & ANIMATION**

FREE OF CHARGE

|                                 |                  |
|---------------------------------|------------------|
| ✓ Whole day entertainment       | ✓ Beach volley   |
| ✓ Evening shows                 | ✓ Table tennis   |
| ✓ Live music                    | ✓ Air rifle      |
| ✓ Concert                       | ✓ Dart           |
| ✓ Water Gym                     | ✓ Step aerobik   |
| ✓ 9 Tennis court (hard surface) | ✓ Disco          |
| ✓ Basketball                    | ✓ Fitness center |
| ✓ Volleyball                    | ✓ Football       |
| ✓ Water polo                    | ✓ Boccia game    |

ON CHARGE

|                                    |                    |
|------------------------------------|--------------------|
| ✓ Tennis court lighting            | ✓ All water sports |
| ✓ Tennis equipment (rackets, ball) | ✓ Game machines    |

**FACILITIES FOR KIDS & BABIES**

FREE OF CHARGE

|   |   |
|---|---|
| ✓ Mini club (4-12) & Kids' animation whole day  | ✓ Kids buffet (main restaurant)                               |
| ✓ Outdoor playground, painting & activity area  | ✓ Diet buffet (main restaurant)                               |
| ✓ Mini disco before evening show  | ✓ Baby food in jars (lobby bar)                               |
| ✓ Trampolines   | ✓ Packaged milk (main restaurant)                             |
| ✓ Cinema & movies   | ✓ Packaged juice (main restaurant)                            |
| ✓ Aqua Tower- Interactive kid's water slides pool (6 slides for kids & 3 slides for babies) | ✓ Microwave oven (main restaurant)                            |
| ✓ Outdoor pool with 1 water slide for kids  | ✓ Blender (main restaurant)                                   |
| ✓ Sea water pool on the beach for kids  | ✓ Baby cot, Baby pot (on request)                             |
| ✓ Indoor pool   | ✓ Baby carriage (upon the deposit & on the real availability) |
|   | ✓ High chair for babies (main restaurant)                     |

ON CHARGE

|                |                |
|----------------|----------------|
| ✓ Baby sitting | ✓ Game machine |
|----------------|----------------|

FOOD & BEVERAGE CONCEPT

| RESTAURANTS                                      |                | Outdoor | Indoor & A/C | Kids menu | Diet menu | Days in week |             | Working hours | Thema                 |
|--|----------------|---------|--------------|-----------|-----------|--------------|-------------|---------------|-----------------------|
| MAIN RESTAURANTS TOTAL 1740 pax                  |                |         |              |           |           |              |             |               |                       |
| * Meander restaurant<br>360 pax                  | Breakfast      |         | ✓            | ✓         | ✓         | 7            | Open buffet | 07:00-10:00   | International cuisine |
|  | Lunch          |         | ✓            | ✓         | ✓         | 7            | Open buffet | 12:30-14:30   | International cuisine |
|  | Dinner         |         | ✓            | ✓         | ✓         | 7            | Open buffet | 19:00-21:30   | International cuisine |
|  | Midnight snack |         | ✓            | ✓         | ✓         | 7            | Open buffet | 24:00-06:00   | International cuisine |
| * Tigris restaurant<br>280 pax                   | Breakfast      |         | ✓            | ✓         | ✓         | 7            | Open buffet | 07:00-10:00   | International cuisine |
|  | Late breakfast |         | ✓            | ✓         | ✓         | 7            | Open buffet | 10:00-11:00   | International cuisine |
|  | Lunch          |         | ✓            | ✓         | ✓         | 7            | Open buffet | 12:30-14:30   | International cuisine |
|  | Dinner         |         | ✓            | ✓         | ✓         | 7            | Open buffet | 19:00-21:30   | International cuisine |
| * Outdoor restaurant<br>1100 pax                 | Breakfast      | ✓       |              | ✓         | ✓         | 7            | Open buffet | 07:00-10:00   | International cuisine |
|  | Lunch          | ✓       |              | ✓         | ✓         | 7            | Open buffet | 12:30-14:30   | International cuisine |
|  | Dinner         | ✓       |              | ✓         | ✓         | 7            | Open buffet | 19:00-21:30   | International cuisine |
| A'LA CARTE RESTAURANTS TOTAL 320 pax _ ON CHARGE |                |         |              |           |           |              |             |               |                       |
| Vivaldi restaurant                               | 100 pax        | ✓       | ✓            |           |           | 6            | A'la carte  | 19:00-22:00   | Italian cuisine       |
| Sushi restaurant                                 |                | ✓       |              |           |           | 6            | A'la carte  | 19:00-22:00   | Japanese cuisine      |
| The Mariner fish restaurant                      | 100 pax        | ✓       | ✓            |           |           | 6            | A'la carte  | 19:00-22:00   | Fish menu             |
| Sofra Turkish restaurant                         | 120 pax        | ✓       |              |           |           | 6            | A'la carte  | 19:00-22:00   | Turkish cuisine       |
| SNACK RESTAURANTS TOTAL 1250 pax                 |                |         |              |           |           |              |             |               |                       |
| Arena snack restaurant                           | 750 pax        | ✓       |              |           |           | 7            | Open buffet | 12:00-18:30   | Snacks, light meals   |
| Pool snack restaurant                            | 500 pax        | ✓       |              | ✓         | ✓         | 7            | Open buffet | 12:00-18:00   | Snacks, light meals   |

\*\* Ice cream 11:00-18:00 / 18:30-21:30

\*\* One time in a two weeks gala dinner & two time a week thema dinner in the main restaurants.

\*\* A'la carte restaurants are on charge & with pre-reservation 10 EUR per person (Vivaldi restaurant, The Mariner fish restaurant, Sofra Turkish restaurant), 20 EUR per person (Sushi restaurant). Reservation is made by guest relation department.

\*\* Sea shoes & sea clothes are not allowed in the main restaurants.

\*\* Dress code for the dinner.

\*\* Fresh orange juice at the breakfast in the main restaurant is free of charge.

\*\* Various of fast food & snacks & fruits are served during a day.

\*\* Room service 24 hours are with extra charge.

|                    | Outdoor | Indoor & A/C | Days in week | Working hours | Location          |
|--------------------|---------|--------------|--------------|---------------|-------------------|
| <b>BARS</b>        |         |              |              |               |                   |
| Lobby piano bar    | ✓       | ✓            | 7            | 24 hours      | Main building     |
| Pool bar           | ✓       |              | 7            | 10:00-24:00   | Main outdoor pool |
| Arena beach bar    | ✓       |              | 7            | 10:00-24:00   | Beach             |
| Captain's bar      | ✓       | ✓            | 7            | 10:00-18:00   | Relax pool        |
| Patisserie monet   |         | ✓            | 7            | 10:00-24:00   | Main building     |
| Recharge disco bar |         | ✓            | 7            | 23:00-01:00   | Disco             |
| Muco coffee house  | ✓       |              | 7            | 10:00-24:00   | Main outdoor pool |
| Lobby tea house    |         | ✓            | 7            | 08:00-24:00   | Main building     |
| Vitamin bar (spa)  |         | ✓            | 7            | 09:00-18:00   | SPA center        |

\*\* Local & import alcoholic & non-alcoholic beverages are included into the concept

\*\* Brands of the beverages are defined by the hotel management

\*\* Premium class alcoholic beverages are not included into the concept

\*\* Alcoholic & non-alcoholic beverages' service in bottles is on charge

### MEETING ROOMS

| HALLS & SIZES | Width | Length | Height | m2  | Theatre | Class | Cocktail | Banquet | U Shape | Foyer |
|---------------|-------|--------|--------|-----|---------|-------|----------|---------|---------|-------|
| Olympos       | 18 m  | 38 m   | 3,5 m  | 678 | 730     | 600   | 620      | 500     | 150     | *     |
| Aspendos      | 15 m  | 33 m   | 6 m    | 500 | 505     | 375   | 460      | 250     | 140     | ✓     |
| Phaselis      | 10 m  | 15 m   | 6 m    | 150 | 90      | 63    | 100      | 60      | 50      | ✓     |
| Myra          | 5 m   | 10 m   | 3 m    | 50  | 40      | 30    | *        | *       | 20      | ✓     |
| Patara        | 6 m   | 7,5 m  | 3 m    | 45  | 35      | 26    | *        | *       | 15      | ✓     |
| Perge         | 6 m   | 7,5 m  | 3 m    | 45  | 35      | 26    | *        | *       | 15      | ✓     |

\*\* All meeting rooms are without columns.

\*\* **During the pandemic & post pandemic period capacity of the meeting halls can be changed**

### CONCEPT FOR THE SPECIAL DAYS

| HONEYMOON CONCEPT |   |   |  |
|-------------------|---|---|--|
| ✓                 | Fresh flower in the room on the arrival day     | ✓ | Breakfast in the room one time                               |
| ✓                 | Special room decoration on the arrival day      | ✓ | Sparkling wine & fruit basket in the room on the arrival day |
| ✓                 | Reservation for an a'la carte restaurant        | ✓ | Special discount in SPA center                               |
| ✓                 | Chocolate sweets in the room on the arrival day | ✓ | Greeting card  |

\*\* This package is valid free of charge for the honeymoon couples, whose arrival date to the hotel no later than 60 days after the date of marriage (marriage certificate is required). The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the hotel no later than 3 days before arrival.

\*\* A'la carte reservation is valid for one restaurant (Vivaldi restaurant or Sofra Turkish restaurant) & once. Pre-reservation of a'la carte is made by guest relation department after arrival.

\*\* Breakfast in the room is provided on the request & pre-reservation, once time. Pre-reservation is made by guest relation department after arrival.

| WEDDING ANNIVERSARY CONCEPT |  |   |   |
|-----------------------------|--|---|---|
| ✓                           | Wine & fruit basket in the room on the wedding anniversary day | ✓ | Reservation for an a'la carte restaurant              |
| ✓                           | Greeting card  | ✓ | Small cake in the room on the wedding anniversary day |

\*\* This package is valid free of charge for couples, whose date of wedding anniversary coincides with accomodation period. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the guest relation department of the hotel after arrival.

\*\* A'la carte reservation is valid for one restaurant (Vivaldi restaurant or Sofra Turkish restaurant) & once. Pre-reservation is made by guest relation department after arrival (marriage certificate is required).

| BIRTHDAY CONCEPT |   |   |   |
|------------------|---|---|---|
| ✓                | Greeting card                                   | ✓ | Small birthday cake in the room on the birthday |
| ✓                | Wine & fruit basket in the room on the birthday | ✓ | Reservation for an a'la carte restaurant        |

\*\* This package is valid free of charge for the guests, whose birthday coincides with accomodation period.

\*\* A'la carte reservation is valid for one restaurant (Vivaldi restaurant or Sofra Turkish restaurant) & once. Pre-reservation is made by guest relation department after arrival (marriage certificate is required).

## OTHER SERVICES & GENERAL INFORMATION

| FREE OF CHARGE |  |   |  |
|----------------|--|---|--|
| ✓              | All foods and beverages which are including in ultra all inclusive concept | ✓ | Wi-Fi / The public area and in the rooms |
| ✓              | Sauna, Turkish Bath  | ✓ | Library                                  |
| ✓              | Parking lot  | ✓ | Fitness center (+ 12)                    |

| ON CHARGE |   |   |                   |
|-----------|---|---|-------------------|
| ✓         | All beverages which are not included in ultra all inclusive concept | ✓ | Shops             |
| ✓         | A'la carte restaurant   | ✓ | Hair dresser      |
| ✓         | All kind of massage   | ✓ | Rent a car        |
| ✓         | Beauty center   | ✓ | Telephone         |
| ✓         | Laundry   | ✓ | Fax               |
| ✓         | Room service  | ✓ | Currency exchange |
| ✓         | Doctor  | ✓ | Photographer      |

| GENERAL INFORMATION |   |   |   |
|---------------------|---|---|---|
| ✓                   | Check in time 14:00 _ check out time 12:00  | ✓ | Guest relations office is open 08:00-24:00 every day (near the reception).  |
| ✓                   | Early check in & late check out is paid service and can be provided only according to room availability | ✓ | Welcome treats at the lobby are served 08:00-18:00 every day (Turkish delights, chocolate, champagne, orange juice or lemonade) |
| ✓                   | Alcoholic beverages are not served for the guest who is under 18 years old                              | ✓ | All guests are welcome at the lobby (Turkish, English, Russian or German)   |
| ✓                   | Please keep Your valuables in the safe  | ✓ | Weelchair is available at the reception for urgent situations.  |

**THE HOTEL MANAGEMENT CAN MAKE ANY CHANGES TO THE SERVICES AND ACTIVITIES OUTLINED IN THIS CONCEPT, CANCEL THEM DEPENDING ON A SEASON, WEATHER CONDITIONS, HOTEL OCCUPANCY, GUEST REQUESTS AND DIFFERENT FORCE MAJEURE WITHOUT PRIOR NOTICE.**