#### STARTING 01<sup>TH</sup> OCTOBER



ULTRA ALL INCLUSIVE CONCEPT

ADULT FRIENDLY 16+

WINTER 20-21



#### RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services, offering products compatible with food safety principles, targeting a safe working area and creating loyal guests are primary objectives of Rixos Hotels.

#### Rixos Hotels is committed to

- take environmental factors into account in every operational aspect, take preventive action for sustainability, increase public consciousness and protect biological diversity;
- operate according to set objectives while improving continuously, provide regular trainings for employees, act in accordance with national laws and international standards, ensuring consultation with and participation of employees and employee representatives for occupational safety, reducing occupational safety risks and being beneficial to our society.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board







## **LOCATION & DISTANCE**

Date of Opening:	2012
Latest renovation:	2019
Category:	5* Deluxe
Total Area:	153 000 m <sup>2</sup>
Address:	Nabq Bay, Sharm El Sheikh, South Sinai, Egypt, 46619 P.O Box: 361
Phone:	+20 69 3710 210
<b>o f</b>	rixossharm
E-mail:	sharmelsheikh@rixos.com
Website:	www.rixos.com/sharmelsheikh

Sharm El Sheikh Airport:	8 km	
Naama Bay:	22 km	
Nabq Bay:	400 m	
Transportation:	Transfer (Paid)	
Beach location and length:	330 m, 147m long jetty	
Number of buildings:	1 main building, 17 annex buildings	
Elevator	2 in lobby and 2 in the World of Cuisines	
Internet:	Free Wi-Fi	



### WELCOMING & FAREWELL

Welcoming and farewell service	Complimentary water and wet wipes in the car on the day of departure
Beverage service during check-in for our guests	Valet and parking services
Hygiene sanitation kit	Priority table reservation in the Main Restaurant for special needs of guests
Personilised check in service and accompanying to the room for all guests upon arrival	Farewell gifts for all guests upon departure





#### **ROOM TYPE ALLOCATION**

ROOM VIEW	Superior	Deluxe	Family	Junior Suite	Junior Suite with Private Pool	Royal Suite
Garden View	68	145	35	23	0	0
Pool View	93	145	35	50	0	12
Side Sea View	23	0	0	20	0	0
Full Sea View	0	0	0	7	4	0
Rooms in total: 660				Ве	ds in total: 1115	

#### UNIQUE SERVICES PROVIDED WITHIN THE CONCEPT

Service Type	Superior	Deluxe	Family	Junior Suite	Junior Suite with Private Pool	Royal Suite
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓
Turn Down Service	✓	✓	✓	✓	✓	✓
Minibar (Refilled Daily)	✓	✓	✓	✓	✓	✓
Airport Transfer						✓
Private Butler Service					✓	✓
Flower Bouquet					✓	✓
Private Beach Cabana Day Use					✓	✓
Bathrobe - Slippers	✓	✓	✓	✓	✓	✓
Hygiene Sanitation Kit	✓	✓	✓	✓	✓	✓
Espresso Machine					✓	✓
Pillow Menu	✓	✓	✓	✓	✓	✓





### **SUPERIOR ROOM**

Room	Area	Specifications
Superior Room (184 room )	37 m²	2 twin beds or 1 king size bed, mini bar (soft drinks and beer refilled daily free of charge), bathrobe and slippers, 32" LCD TV (Sat), direct dial phone, Wi-Fi, hair dryer, bathroom with bathtub and overhead shower, toilet, bidet, split air condition (cold/warm), tea and coffee making facilities, safe (free of charge), tiled floor, balcony or terrace. Garden or Pool View. Maximum: 3 Adults
Room Amenities		Branded Bathroom Amenities . Female & Male Hygiene Box ( shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf ,wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine , shoehorn)





### **DELUXE ROOM**

Room	Area	Specifications
Deluxe room (290 room)	50 m <sup>2</sup>	2 twin beds or 1 king size bed, mini bar (soft drinks and beer refilled daily free of charge), bathrobe and slippers, 32" LCD TV (Sat), direct dial phone, Wi-Fi, hair dryer, bathroom (with bath tub and separate shower cubicle) bidet, split air condition (cold/warm), tea and coffee making facilities, safe (free of charge). It has a sofa bed in the spacious living area, tiled floor, balcony or terrace. Garden or Pool view. Maximum 3 adults.
Room Amenities		Branded Bathroom Amenities . Female & Male Hygiene Box (shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf ,wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine , shoehorn)





# FAMILY ROOM

Room	Area	Specifications
Family room (70 room)	58 m²	The spacious Family rooms have similar features as our Superior rooms, but in addition to the one bedroom with king size bed there is a separate bedroom with twin beds, optically separated. Mini bar (soft drinks and beer refilled daily free of charge), bathrobe and slippers,2 unit 32" LCD TV (Sat), direct dial phone, Wi-Fi, hair dryer, bathroom with shower cubicle, bidet, split air condition (cold/warm), tea and coffee making facilities, safe (free of charge), parquet floor, balcony or terrace. Garden or Pool View. Maximum 4 adults.
Room Amenities		Branded Bathroom Amenities such as Aromatherapy, Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf ,wet wipes), sewing kit, shoe care (shoe mitt, shoe shine, shoehorn)





## **JUNIOR SUITE**

Room	Area	Specifications
Junior Suite (100 room)	74 m²	Spacious living area. Mini bar (soft drinks and beer refilled daily free of charge), bathrobe and slippers, 40" rotating LCD TV (Sat), walk-in wardrobe, direct dial phone, Wi-Fi, hair dryer, generous bathroom with his and hers sinks (with tub and separate shower cubicle), bidet, split air condition (cold/warm), tea and coffee making facilities, safe (free of charge), parquet floor, sofa bed and a chair. Large balcony or terrace, garden, pool, side sea view or full sea view. Maximum: 3 adults.
Room Amenities		Branded Luxury Bathroom Amenities such as Aromatherapy. Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf ,wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag)

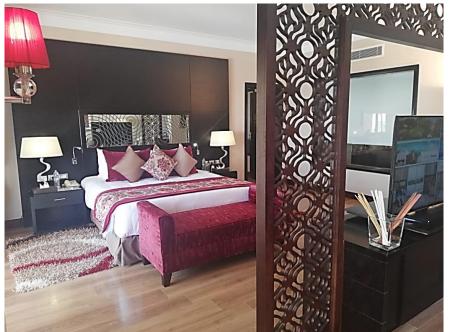




#### JUNIOR SUITE WITH PRIVATE PLUNGE POOL

Room	Area	Specifications
Junior Suite with Private Pool (4 room)	110 m <sup>2</sup>	Spacious living area. Mini bar (soft drinks and beer refilled daily free of charge), bathrobe and slippers, 40" rotating LCD TV (Sat), walk-in wardrobe, direct dial phone, Wi-Fi, hair dryer, generous bathroom with his and hers sinks (with tub and separate shower cubicle), bidet, split air condition (cold/warm), tea and coffee making facilities including a personal Espresso Machine, safe (free of charge), parquet floor, sofa bed and a chair. Large terrace area leading to a private plunge pool and with full sea view. Maximum 3 adults.
Room Amenities		Branded Luxury Bathroom Amenities such as L'occitane / Hermes. Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf ,wet wipes) sewing kit, manicure set, men & women deodorant, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag) beach bag, beach slippers, suit bag.





## **ROYAL SUITE**

Room	Area	Specifications
Royal Suite (12 room )	148 m²	Spacious living area. Mini bar (soft drinks and beer refilled daily free of charge), bathrobe and slippers, 40" rotating LCD TVs in the bedroom and living area, 2 walk-in wardrobe, direct dial phone, Wi-Fi, hair dryer, 2 generous bathrooms with his and hers sinks (with tub and separate shower cubicle), bidet, split air condition (cold/warm), tea and coffee making facilities including a personal Espresso Machine, safe (free of charge) MDF wood floor, sofa bed and a chair. Large terrace area leading to 2 private plunge pools with full sea view. Maximum 3 adults.
Room Amenities		Branded Luxury Bathroom Amenities such as /L'Occitane/Hermes. Male & Female Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes) sewing kit, manicure set, men & women deodorant, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag) beach bag, beach slipper, suit bag.



#### FOOD & BEVERAGE SERVICES





#### **ULTRA ALL INCLUSIVE CONCEPT**

The Palm (Main Restaurant – All Day Dining)	À la carte Restaurants (7)	Bars (6)
Ice Cream Corner and Patisserie	Snack Restaurant & Bars (3)	Fresh fruit juice service for breakfast at the main restaurant
Bakery Corner at the Beach Bar	Gozleme and Ayran area at the beach	High Tea Service with Pastries and Canapes
Cigar and Wine Lounge	Turkish Village Breakfast	Detox Bar
Bottled soft drinks at the Main Restaurant and all bars located inside	All products used are original brands	Lovers Corner Tailored Beverages

#### **FOOD & BEVERAGE SERVICES**









#### **FOOD & BEVERAGE SERVICES**



#### STAY AT ONE, ENJOY AT TWO

We doubled our À la carte Restaurants... With our new concept Rixos Sharm El Sheikh and Rixos Premium Seagate guests will be able to dine at the 16 À la carte Restaurants in both hotels.

### **RESTAURANTS**

RESTAURANT	MEAL	STYLE DETAILS		OPENING TIMES	INCLUDED	CAPACITY
	Breakfast	Open Buffet	No Reservation Required Dress Code: No wet clothing. Smart/Casual	07:00 - 10:00	✓	450
	Lunch	Open Buffet	No Reservation Required Dress Code: No wet clothing. Smart/Casual	12:30 - 14:30	✓	450
The Palm Restaurant (All Day Dining)	Dinner	Open Buffet	No Reservation Required Dress Code: No wet clothing. Smart/Casual	18:30 - 21:30	✓	450
	Late Breakfast (The Palm)	Open Buffet	No Reservation Required Dress Code: No wet clothing. Smart/Casual	10:00 - 11:00	✓	450
	Late Dinner (The Palm)	Open Buffet	No Reservation Required Dress Code: No wet clothing. Smart/Casual	23:00 – 02:00	✓	450
Lagoon Pool	Snacks	A la Carte	No Reservation Required	11:00-17:00	✓	24
Oasis Pool	Snacks	A la Carte	No Reservation Required	11:00-17:00	✓	24
Café De Nuit	Pastries	Self Service	No Reservation Required	12:00 - 00:00	✓	20

#### A LA CARTE RESTAURANTS

RESTAURANT	CUISINE	MEAL	STYLE	DETAILS	OPENING TIMES	INCLUDED	CAPACITY
Sakura	Japanese	Dinner	A la Carte	Reservation Required. Dress Code:Smart Casual	18:30-22:00	✓	40
Salt	Snacks	Daily	Snack Restaurant	No Reservation. Dress Code: No Wet Clothes	11:00-17:00	✓	64
Sait	Seafood	Dinner	A la Carte	Reservation Required. Dress Code:Smart Casual	18:30-22:00	✓	86
Taj Mahal	Indian	Dinner	A la Carte	Reservation Required. Dress Code: Smart Casual	18:30-22:00	✓	110
Lalezar	Turkish	Breakfast Dinner	A la Carte	Reservation Required. Dress Code:Smart Casual	07.00-10.00 18:30-22:00	✓	66
Gusto	Italian	Dinner	A la Carte	Reservation Required. Dress Code: Smart Casual	18:30-22:00	✓	110
Asian	Far East	Dinner	A la Carte	Reservation Required. Dress Code: Smart Casual	18:30-22:00	✓	80
La Churrascaria	Brazilian	Dinner	A la Carte	Reservation Required. Dress Code: Smart Casual	18:30-22:00	✓	60
Executive Lounge	International	Breakfast/Lunch/ Dinner	A la Carte	Reservation Required. Dress Code:Smart Casual	08:00-00:00	Swim Up Suite Bookers	46

## **Bars & Lounges**



Bar	Style	Details	Opening Hours
Rixos Lounge	Drinks & Aperitifs	All drinks are served by the glass	09:00-00:00
Piano Bar	Drinks & Aperitifs	All drinks are served by the glass	24 Hours
Nefertiti Terrace	DEM Café Cigar Lounge	High tea service with Pastries and Canapes Cigar service paired with your preferred wine	15:00-18;00 20.30-00:00
Tiran Island Beach Bar	Drinks & Aperitifs	All drinks are served by the glass	09:00-00:00
Lagoon Pool Bar	Drinks & Aperitifs	All drinks are served by the glass	11:00-17:00
Oasis Pool Bar	Drinks & Aperitifs	All drinks are served by the glass	11:00-17:00
Blue X Beach Club	Drinks & Aperitifs	All drinks are served by the glass. Open 2 evenings per week	20:00-00:00

#### **ULTRA ALL INCLUSIVE BEVERAGE CONCEPT**

**7 KIND OF WHISKIES 5 KIND OF COGNACS & BRANDIES** 11 KIND OF VODKAS **4 KIND OF TEQUILAS** 4 KIND OF RUMS **14 KIND OF LIQUEURS 8 KIIND OF VERMOUTHS 2 KIND OF GINS** 3 KIND OF BEERS 15 KIND OF WINES

<sup>-</sup> All products are imported, Original Brands.

#### **RECREATION FACILITIES**





Name	Outdoor	Indoor	Heated	Sea Water	Fresh Water	Details
Lagoon Pool	Y	N	N	N	Υ	Life Guard Available. Entertainment takes place daily at this pool
Oasis Pool	Υ	N	During the Winter Months	N	Y	Life Guard Available. Relaxation Pool
Study Pool	Υ	N	N	N	Y	Life Guard Available. Calm pool for reading and chill out
Romantic Pool	Υ	N	N	N	Y	Life Guard Available. Special for couples and honeymooners
Cave Pool	Y	N	N	N	Y	Life Guard Available
Palm Pool	Y	N	N	N	Υ	Life Guard Available

#### WATER SLIDES



Name	Heating	Fresh Water	Water Depth	Guest Use
Water Slide	✓	✓	120 cm	Adult

Free access and transfer to Rixos Aquaventure Park located in Rixos Premium included 23 slides and 4 dry games

#### **ENTERTAINMENT & ACTIVITIES**



**Diving Centre Activities** 



Tennis Lessons & Tennis Court Lighting

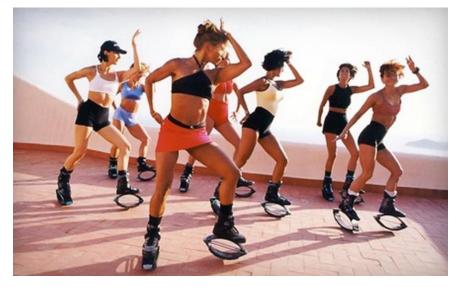
DAY & EVENING						
Guest workshop	Teenagers Activities	Well- Fit Academy	Sport & Game Activities			
Table tennis	Tennis courts	Fitness center	Mini football			
Beach volleyball	Professional dance shows	Live band	Musicians			
Tables Games	Billiards	Water Games	Team building			
Day Time Parties	Evening Time Party	Midnight Tournament	After Party			
Adults and Teenagers Work Shops and activities	Body and Mind Activities	Sports and Fun Activities				

**EXTRA CHARGE SERVICES** 

#### **ENTERTAINMENT & SPORT ACTIVITIES**









## DAILY ACTIVITY DETAILS





Sunrise Meditation	Nordic walking
Yoga Class	Aqua Dance
Water Aerobic	Beach Volleyball
Bauch- Beine -Po Intensive	Beach Football
Body Work-out	Pool Games
Pilates	Kango Power
Boccia Game	Zumba
Aerobic	Darts game
Water Polo	Anti Gravity Yoga

Stretching	Billiard
Water Volley Ball	Table Tennis
TRX	Table football
Cross FIT	Open Air Cinema
Aqua Cycle	Archery
Aqua Fit Mat	Playstation
Aqua Jump	Dance Course
Aqua Combat	Team building
	Art & Fun

### **MEETING ROOMS**

Meeting	Dimensions	Uoight	Width	Longhi			CAPACITY		
Rooms	Difficitions	Height	wiatri	Lenght	Theatre	Gala	I - Shape	Class Room	U - Shape
Agora	308 m <sup>2</sup>	4.10	19.60	18.90	150	80	45	100	35

Meeting	Dimensions	Height	Width	Longht			CAPACITY		
Rooms	Diffictions	Height	Width	Lenght	Theatre	Gala	I - Shape	Class Room	U - Shape
Reception hall	340 m <sup>2</sup>	5.10	17.24	19.90	85	60	30	80	36









# SPA & WELLNESS

FREE						
Turkish Bath (without treatment)	Fitness Center	Steam Room				
Sauna	Jacuzzi	Resting Area				
Vitamin Bar						

PAID						
Hair Salon	Massage	Body Treatments				
Whole Body Peeling	Foam Massage	Compresses				
Spa & Beauty Treatments	Manicure/Pedicure	Special Spa Packages				
Spa & Deauty Treatments	wantcure/redicure	Special Spa Fackages				

#### **EXTRA CHARGE SERVICE**





Service	Location	Detail
Beach Cabanas	Beach	Enjoy life in privacy with you partner or friends on your "private beach" and let yourself by thoroughly spoiled.
Pool Cabanas	Lagoon pool	Relax in your own private cabana around the pool enjoy your own private area with mini fridge, TV and private steps into the lagoon pool.
Romantic Dinner	Various Locations	If you here and celebrating a special occasion. Ask your Guest Relation Team for further information about preparing a Private Dinner. Several menus to choose from or personalize your own

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## RIXOS AQUAVENTURE PARK



Location	Rixos Premium Seagate	Number of Games	6 Towers with 25 water Games & 4 dry games
Restaurant	Food Court and 2 bars	Internet:	Free WI FI public areas







#### FOOD COURT RIXOS AQUAVENTURE PARK





# SOFT ALL INCLUSIVE CONCEPT – FOOD & BEVERAGE

#### All Inclusive - Beverage and Snacks (No Alcohol)

Food court	Boat terrace	Bar (2)
All kind of beverage without alcohol	In all products original brands are used	Snacks
Bottled soft drinks and all bars		



#### BARS RIXOS AQUAVENTURE PARK



	Location	Notes	Opening Closing	Paid	Free
Pool Bar	Aqua	All drinks are served in plastic or carton cups	10:00 till 18:00		Χ
Food court	Boat Terrace	All drinks are served in plastic or carton cups	10:00 till 18:00		Х



#### WATER SLIDES RIXOS AQUAVENTURE PARK





Name	Heating	Fresh Water	Water Depth	Notes
Tsunami	✓	✓	120 cm	Adult and teens
Looping Rocket		✓		Adult
Space Shuttle & Raffting	✓	✓	120 cm	Adult and teens
Rafting & Black Hole	$\checkmark$	✓	120 cm	Adult and teens



### WATER SLIDES RIXOS AQUAVENTURE PARK





Name	Heating	Fresh Water	Water Depth	Guest use
Family Rafting & Black Hole	✓	✓	120 cm	Adult and teens
Multislide ,freefall ,body slide & Kamikaze	✓	✓	120 cm	Adult and teens
Wave Pool	✓	✓	From ground to 180 cm	Adult and teens
Lazy River	✓	✓	120 cm	Adult and teens
Family Rafting & Black Hole	✓	✓	120 cm	Adult and teens



#### DRY GAMES RIXOS AQUAVENTURE PARK







Game	Note	Paid	Unpaid
Go Kart	4 cars Max	X	
Carousel Wheel		X	
Ferris Wheel		X	
Sports Games	Football, Mini Golf, Archery, Tennis, Basketball		X



#### **CERTIFICATES**





Rixos Sharm El Sheikh 5\*

на проекте















This is to recognise that

RIXOS SHARM EL SHEIKH HOTEL

#### **NOTES**

According to our hotel terms and policy; check-in time is 2:00 PM onwards, and check-out time is on or before 12:00 PM (noon). Lobby is ready to serve with its
ultra all inclusive service. Early check-in request, between 05:00 AM and 09:00 AM, is subject to availability and will be applied early check-in fee. Early check-in
request, before 05:00 AM; is subject to availability and will be applied one (1) night's stay rate.

Pools and beach are open dependent on the weather conditions.

Alcoholic drinks are served with glasses in all restaurants and bars. They are not served in bottles.

All drinks are permitted to be imported by Customs directorate.

Hours and places of units (restaurants - bars) and entertainment programs outdoors may be changed or cancelled dependent on the weather conditions.

Hotel's information must be approved by the management before being published in any media (catalogue, magazine, outdoor advertising etc.).

Any kind of information published without consent shall be the responsibility of the publishing organization.

In this case hotel is not responsible for any kinds of direct losses, direct and hidden damages, operating losses or losses of expected profit.

Hotel management is entitled to make changes, cancellation or venue amendments at any time. The information on printed documents shall be evaluated by the publishing organization in such cases.

The brands that are included in drink concept may be replaced by equivalent in case there is any problem in the customs/borders.



THANK YOU!