



Information Sheet

Food and Beverage Services

El Zahra Restaurant (Buffet)

Breakfast	07:00 - 10:00
Lunch	13:00 - 15:00
Dinner	18:30 - 21:30

Vienna café Bar

Late Breakfast	10:30 - 11:30
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BBQ Restaurant

Snack menu	13:00 – 17:00
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Il Foro Restaurant

Italian set menus (Extra Charge)	18:30 - 21:30 *
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*Terms & Conditions apply. Reservation can be done at the F&B desk located in front of El Zahra Restaurant

Bars

Pool Bar	10:00 - 17:30
Beach Bar	10:00 - 17:30
Sharks Lobby Bar	10:00 - Midnight
Sharks Lobby Bar	Midnight – 10:00 (Extra Charge)

Serving:

Drafted Soft Drinks; Mineral Water; Juice from the dispenser (fresh juice is available at an extra charge); Hot Drinks; Local Spirits and local Beer. Local Wine is served in the main restaurant, Lobby Bar & Il Foro Italian Restaurant. All other alcoholic drinks are served in all outlets. All drinks are served per glass/cup. Ice Cream is available free of charge from 14:00 to 16:00 in the pool bar.

Pool and Beach Activities

Lifeguard is available	08:00 - sunset
Pool	08:00 - sunset*
Animation activities	10:00 - 12:30 & 15:00 - 17:00
Aqua Park	10:00 – 13:00 & 15:00 -17:00

Children must be observed at all times!

*The use of the pools is only allowed with suitable swimwear!

Entertainment and Activities

Gym	09:00 - 19:00
ZYA Kidzi Club (4 to 12 years)	10:00 - 12:30 & 15:00 - 16:30 *
Kids Mini Disco	20:30 - 21:00
Evening Show	21:00 - 21:30

Table tennis reservation is done by the recreation team at the beach

*Terms & Conditions apply.

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Other Information

Check-in time: As of 14:00. Check-out time: 12:00 noon

All-Inclusive service ends by check out at 12:00 noon

All-inclusive guests arriving after 15:00 are entitled to lunch on the day of departure

1 large bottle of water will be provided per room daily, free of charge

Safe Box is available in the room (free of charge)

El Zahra & Il Foro Restaurants' dress code is smart casual for dinner

El Zahra dress code (no swim suite without cover-up) for lunch

Free Wi-Fi in the Lobby and the terrace

Log in: free. Password: free

Services against extra charge

Aqua Sports Center 08:00 - sunset

Diving Center 08:00 - sunset

SPA Center 09:00 - 17:00

Padel Tennis

Pool Billiards "reservation is done by the reception team"

Café Vienna 10:00 – 16:00

Il Foro Italian Restaurant*

Laundry and ironing service 09:00 – 17:00

Late check-out upon request and subject to availability

Early check-in upon request and subject to availability

Lost keys will be charged US\$ 20, – respectively the equivalent in EGP

Lost keycard or towel card will be charged US\$ 20, -- respectively the equivalent in EGP

All beverages and meals not mentioned within the All-Inclusive program

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For assistance and/or any comments during your stay, please contact us!

Guest Relations Team (08:00 - 20:00) or our Front Desk (24 hours).

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