



SUN SIYAM
IRU FUSHI
MALDIVES

Dear Guest,

Maruhaba and Welcome Home to Sun Siyam Iru Fushi!

Your journey with us has been designed to offer maximum heartfelt comfort, tranquillity and relaxation with a minimal contact experience to ensure an environment that is safe and healthy for both you and our team. We are here to ensure that you have a memorable stay with us. For your comfort, we have prepared a handy guideline to help you familiarise with the surroundings and our new normal practices.

Our safety steps include:

ON ARRIVAL temperature check will be done at the jetty and randomly during the stay.

YOUR VILLA has been cleaned, disinfected and sealed for your safety and assurance. Housekeeping service will continue twice daily as per our standard, however guests can opt out or have the villa cleaned upon request. Linen will be changed after 48hrs or whenever requested by the guests.

SAFE STAY measures are in place and to maintain a safe environment for all guests and team members. Please follow social distancing measures and where not possible please wear a mask as a precaution. We request you to use hand sanitizers at all entry points to outlets and other resort facilities. When joining activities like water sports, diving, excursions and spa it is recommended that only the guests joining those to visit the outlets.

- Prior to using the pool, please take a shower with soap or shower gel
- Dedicated butler communication is available for safe distancing and assist you in your restaurants and activities reservation among other services. Guests can also contact the butler through social media channels shared by the team
- There will be a buggy charge of USD 2.00 per trip and only guests from same villa, family or same group will be picked up to travel together. Buggies are disinfected after each trip.
- Resort information including restaurant menus, activities price list and spa menus are available through QR code provided by the team.
- Children below 4 years will not be allowed at the kids club as a safety measure

DINING includes a selection of amazing restaurants and bars. Guests will be welcomed and requested to be seated in allocated tables in the restaurants. Tables are allocated after a mandatory pre booking is done. Self-service will not be available in any of the outlets. Our team will serve you by taking your order from the A 'la carte menu and serve you at the table.

PACKAGE ENTITLEMENTS: All-inclusive, full board & half board dinner will be served in all operational restaurants. Guests will be eligible for three items from the menu (Starter, main course and dessert)

Entitled lunch will also be served as three items from the menu (Starter, main course and dessert)

All-inclusive package selected beverages will be serviced in all operational bars & restaurants.

Restaurants & Bar services will be available as below:



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- Trio A la carte service, open for breakfast and dinner *reservation is required
- Islanders Grill A la carte service, open for lunch and dinner *dinner reservation is required
- Reflections pool A la carte service for lunch only and bar service
- Water's Edge bar Open from 08.00 to 01.00 & All Inclusive snacks available - 11.00 to 17.00
- Bamboo A la carte service, open for lunch and dinner *dinner reservation is required
- Fluid bar pool and beverage service 08.00-19.00
- In-Villa dining A la carte service, available 24/7

- For all beach categories the order will be placed on the villa terrace and the team member will use the garden pathway for delivery.
- For all water categories the order will be placed on the villa entry counter.
- Please call In-Villa Dining for tray clearance and place the trays at the point of service, which is beach villa terrace or water category entry counter

IF FEELING UNWELL please do inform your butler. Any guest identified with fever or respiratory symptoms will be requested to visit the resort doctor. Guest will then be requested to stay in the villa where In-Villa dining services will be provided.

We are committed to offer a healthy, safe and luxurious authentic Maldivian experience.

Once again, a warm welcome to Sun Siyam Iru Fushi and thank you for choosing to stay with us!

Have a wonderful stay.

Sincerely always,
Resort Management

