

Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us.

The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

The Hotel Management.

ULTRA ALL INCLUSIVE FORMULA

FOOD

El Kasr Restaurant Buffet Style	<ul style="list-style-type: none"> • Breakfast • Lunch • Dinner 	<ul style="list-style-type: none"> • From 07:00 hrs. – 10:00 hrs. • From 13:00 hrs. – 15:00 hrs. • From 18:30 hrs. – 21:00 hrs.
Lobby Bar	Afternoon Tea Time (Cookies, Croissant, French pastry).	<ul style="list-style-type: none"> • From 15:00 hrs. – 17:00 hrs.
	Local Premium alcoholics, cocktails, soft drinks, tea & coffee from the machine, All served by glass.	24 hrs.
LA Cucina A' la Carte Restaurant	Italian Cuisine(Saturdays, Mondays, Wednesdays) once per Week(min.7 nights)with prior reservation	<ul style="list-style-type: none"> - First seat from 18:30 hrs. – 19:45hrs - Second seat from 20:00 hrs.–21:15hrs
Poncho A' la Carte Restaurant	Brazilian Grill Cuisine (Sundays, Tuesdays, Thursdays) once per Week (min.7nights)with prior reservation	<ul style="list-style-type: none"> - First seat from 18:30 hrs. – 19:45hrs - Second seat from 20:00 hrs.–21:15hrs
Sea Breeze Bar at main swimming pool	Late Breakfast	From 11:00 hrs – 12:30 hrs
	Snacks, Varieties of sandwiches.	From 14:30 hrs. – 17:00 hrs
	Ice Cream.	
	Local Premium alcoholics, cocktails, soft drinks, tea & coffee from the machine, All served by glass.	From 10:00 hrs. – Sunset
Jacuzzi Bar at the Jacuzzi Pool	Local Premium alcoholics, cocktails, soft drinks, tea & coffee from the machine, All served by glass.	From 10:00 hrs. – Sunset.
Beach Bar	Local Premium alcoholics, cocktails and soft drinks, all served by glass.	From 09:00 hrs. – Sunset
In-Room Service	Water bottles, Tea & coffee	Daily refreshed
	Soft Mini Bar- Fruit Basket	Once Per Week
Al Khan Terrace	Oriental cold / hot drinks, local alcoholic	From 18:30 till 23:00

AGAINST CHARGE

Lobby Bar	Turkish coffee, Fresh Juices, Manual Espresso.	24 hrs.
Pool Bar/ Beach Bar	Turkish Coffee and Fresh Juices	From 10:00 hrs. – Sunset.
Room Service	Available 24 hours	
Mini Bar	Filled up upon request	
Romantic Dinner	Private dinner arrangement, reservation is required	

INFORMATION:

- Opening times of the restaurants and bars are changed according to seasonality.
- Room bill credit limit is 1000 L.E
- For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars only, as it's not allowed to take the food plats outside of the restaurants or bars.
- Clinic: against charge on call 24 hrs through the reception.
- GYM: open from 09:00 hrs – 19:00 hrs. (Free of charge). Not allowed for guest under 16 years
- WIFI: free in the lobby, around the swimming pools, Al khan terrace and in rooms.
- SPA & Beauty Saloon: against charge open from 10:00 hrs – 19:00 hrs
- Billiard: 1 Hour free during the stay – Reservation is required in advance according to availability. Not allowed for guest under 16 years.
- Safe boxes are available in all the rooms free of charge please use it to keep all your valuables safe, the hotel takes no liability for any valuables left outside the safe.
- Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).
- Shuttle Bus to down town, 2 times per week (Sundays and Wednesdays) moving from the hotel at 15:30 and move back from down town at 19:30, once per stay (min.7 nights) include in the package, Reservation is required in advance at the reception according to availability.
- In Case of missing / lost towel or towel card is charged 200 EGP & and missing / lost key card is charged 35 EGP.