**All Inclusive Concept**

**Welcome to the Tirana Dahab Resort. Our aim is to ensure you feel home-away-from-home during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday. Enjoy our services!**

**DINING**

**Main restaurant - Zeitouna**

Breakfast 07:00 to 10:00

Lunch 12:30 to 14:30

Dinner 18:30 to 21:00

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 **A LA CARTE RESTAURANTS (with extra charge)**

Lagoon (International) 12:00 to 17:00

**\* All inclusive concepts is available from 11:00 – 23:00**

**\*Please contact our Food and Beverage Manager or Executive Chef if you have any special dietary requirements or requests so we can assist you with**

**\* IT IS NOT ALLOWED TO TAKE FOOD FROM DINING AREAS**

**\* DRESS CODE for gentlemen: no shorts and slippers are allowed at dinner time**

**\* Please show your bracelet to receive all inclusive facilities**

**BARS**

Lagoon Bar 11:00 - 17:00

Sultan Bar 17:00 – 23:00

Sun Set Bar 11:00 – 17:00

 **\* Imported alcohol is available in all bars, all-inclusive drinks are served by the glass, and all kinds of bottles are with charge**

\*Local **Alcoholic drinks from 11:00 – 23:00**

**\* Drinks included: Beer, Water, and Hot Drinks (ONLY Tea, Nescafe, American Coffee), Soft Drinks, Local Spirits and Cocktail Selection**

 **The Swimming Pool is located next to the Main Restaurant working hours 08:00 – 17:00**

**\* The beach towel inside the room In case of lost or stolen towel an amount of 250 LE will be charged to your account**

**\* It is not permitted to reserve sun beds at pools or the beach**

**\* Ladies are not permitted to sunbathe or swim topless - appropriate swimwear must be worn at all times.**

 **No cotton T-shirts are allowed to be worn in the pool under any circumstances**

**\* No lifeguard available from sunset till 8:00**

**GYM** is free of charge from 07:30 – 18: 00

**\*It is not permitted for children under the age of 16 to enter or use the Gym**

**ACTIVITIES**

**Tennis /** Table Tennis - Tennis Courts are free of charge. \*Equipment and floodlighting and with extra charge.

**Billiard** - 18:00-23:00 **(extra charge)**

**USEFUL & IMPORTANT INFORMATION**

**Check In & Check Out Procedure:** Check in at 14:00 and Check Out at 12:00 midday. Please leave your luggage outside your room and our Concierge will collect them and bring to the reception. You must return your key and Towel Cards at check out.

If you require a late check-out, please refer back to Reception to check the availability and prices one day prior to the departure.

 **\*Outside visitors using hotel facilities will be charged daily rate - Please contact reception**

 **\*Lost room keys will be charged 350 LE per key**

**Phone –** All rooms are supplied with phones – to call another room please dial “7” followed by the room number – this is free of charge. To call an outside line please dials “9” followed by the number – this is with charge. **Calls will be charged after 30 seconds of ringing even if the call hasn’t been answered.**

**Laundry Service** – All rooms are provided with a price list – price is per item – you will also find a special offer laundry bag in the wardrobe

**Doctors Service** – there is a resident doctor available 24 hours in case of emergency. There is a standard consultation fee. For further information, please contact Operator (Ext.: 0).

**Room Cleaning -** Daily until 17:00 - If you prefer a specific time, please contact our Operator

***The Hotel Management does not accept any responsibility for the loss of personal items, valuable or money which is left in the room or public areas.***

***Please keep your belongings in the safe box provided in your room.***

***Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out.***

**We wish you a pleasant and memorable stay with us!**

www.tripadvisor.co.uk

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