

All Inclusive /English

Serving All Local Beverages(Soft & Hot and local alcoholic)

Restaurants

ALADDIN (Main Restaurants): Serving international Hot&Cold Dishes.

Meals	From	To
Breakfast	7:00	10:00
Lunch	13:00	15:00
Dinner	19:00	22:00
Kids buffet	Lunch 12.30	Dinner 18.30

Caravan Restaurant (at the Beach) : Serving international hot &Cold dishes.

Meals	From	To
Late breakfast (light)	10:30	12:30
Snack	13:00	16:00

Other A-la Carte Restaurants reservation are required a day in advance through the reservation desk in the lobby(7 DAYS MIN.M)

The Extra: In Case of food allergies contact the restaurant chef.

Check out time 12:00 noon. Staying in the room after 12:00 noon is possible according to the hotel availability, and will be against an extra charge, please contact reception to arrange all necessary details.

Any damage found in the guest's room will be charged and must be settled before departure.

Attention! Please return your room key& towel cards to the reception by 12.00 noon. In case you lose either Beach Towel or Beach Towel Card, you will be charged 100 LE.

Animation Day Programs: from 10:00 till 13:30 and from 15:00 till 17:00 (Sport activities and kids club)

Kids Club – 10:00 till 13:00 / 15:00 till 17:00

Animation Evening Programs:

-Mini disco and kids cinema: 19:30 -21:30 Hrs (Dockers' Bar) at the lobby.

-Show Time: 21:30 till 23:00 In the Dockers Bar

-Disco (Adults): 23:00 till 02:00 In the Dockers Bar.

Activities: GYM 08:00 - 20:00 Hrs.

Tennis court is free 1 hour per day, without equipments.

Aqua Park : 10:00 – 12:00 & 13:00 -16:00

Bars:

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Name	Opening hours	
DOLPHIN BAR (at the Lobby)	24 hours	24 hours
CARAVAN BAR (at the beach)	10:00	17:00 (Sun Set)
DOCKERS BAR (at the lobby)	18:00	02:00

Free Ice-cream In LAGOON POOL BAR 14:00-16:00

Room Mini Bar: provided daily with two big bottles of mineral water.

Medical Service: The hotel doctor is available 24 Hrs.

Dress Code: As a courtesy to other hotel guests a proper dress code should be respected.

Please utilize the safe box located inside your room or in the reception (free of charge). Do not leave your personal things outside your room/terrace/balcony! The hotel management will not be responsible for any loss.

Lost Safe Box Key: In case you lose your safe deposit box key, you will be charged the amount of 1200 LE.

Guest room linen: Kindly leave hotel Towels, Pillows & Blankets in the room while going on excursions in order to keep it in good state for usage. Special pillows for excursions are available at Reception (free of charge).

-Dear Guest prior to low season in Winter You have to open the hot water tap for 10 minutes before usage

DEAR GUESTS, A SWIMMING SUIT IS MANDATORY WHILE USING THE POOL FOR HYGIENE REASONS.

For your own comfort, mosquito fumigation is held twice a day at sunrise and sunset.

For further information please contact the Reception team (please dial 30,31,32 or 33)

for Guest Relation (Please dial no 35)

for room service (please dial no 2)

for other room "5" than room number

Extra With Charge

Food & Beverages:

- Room service (Drink and snacks)
- Fresh Juices
- **All Imported and Premium Alcoholic drinks or any drinks including them!**

Sport:

- Mini Golf (for free from 15:00 – 17:00) ; Tennis equipments (rackets and light)
- Billiards ; Water Sport & Diving
- **Pharmacy**
- **Shops**

- Limousines
- Sauna & Massage services (SPA center)
- Laundry services
- Hairdressing salon
- Shisha (water pipe)
- Conference room
- **Telephone:** For international calls dial "9" plus the country code and then the desired telephone number. The telecom company charges for 1 minute after **30 second** dialing the desired number irrespective of whether the other party has answered or not.

**TIA Heights Makadi Bay Management wishes you a pleasant stay!
Enjoy your holidays!**