

RESTAURANTS

Palm Main Restaurant (Buffet, located under the lobby area)

Breakfast	07:00hrs - 10:30hrs
Lunch	12:30hrs - 15:00hrs
Dinner	18:30hrs - 22:00hrs

Waves Main Restaurant (Buffet, located under the lobby area, only Elite AI)

Breakfast	07:00hrs - 10:30hrs
Lunch	12:30hrs - 15:00hrs
Dinner	18:30hrs - 22:00hrs

Italian Restaurant & Mexican Restaurant (only Elite AI)

Lunch	13:00hrs - 15:30hrs
Dinner (with reservation)	18:30hrs - 20:00hrs (1 st seat) 20:30hrs - 22:00hrs (2 nd seat)

Indian Restaurant (extra charge, reservation in advance)

Lunch	13:00hrs - 15:00hrs
Dinner	18:30hrs - 20:00hrs

BARS

Lobby Bar	open 24 hours 00:00hrs - 01:00hrs (Midnight snacks)
Beach Bar & Pool Bar	09:00hrs - 18:00hrs
Aqua Slides Bar	09:00hrs - 17:00hrs 11:00hrs - 12:00hrs (Late breakfast) 12:30hrs - 17:00hrs (Snacks)
Snack Bar (located at the villa)	12:30hrs - 17:00hrs (Snacks)
Ice Cream (Pool & Beach)	09:00hrs - 18:00 hrs
Mermaid Bar (adults only)	15:00hrs - 01:00hrs

FREE OF CHARGE (All Inclusive)

Gym 07:00hrs - 19:00hrs
 Tennis court 09:00hrs - 17:00hrs (2 hours per room per week)
 Tennis equipment (upon availability)
 Bicycles 10:00hrs - 16:00hrs (1 hour per person per week, only Elite AI)
 Jogging track on the beach
 Kid's Club (4 years to 12 years)
 Shuttle Bus to Hurghada (1 time per day, reservation in advance)
 Daily room cleaning
 Daily refilling of water in the room
 Coffe and tea facilities in the room
 Safe box in the room
 Open air jacuzzi in the Swimming Pool (Main Pool)
 Sports and entertainment (Boccia, Aquagym, Beachvolleyball etc.)
 Internet access with limited speed and service in all guest public areas

Tips for a fantastic holiday:

- Build up your time in the sun gradually and try to rest during the hottest part of the day (11:00hrs - 15:00hrs)
- Apply a good sun cream while going outside and wear a hat to stay protected against heat and sunstroke
- It is possible to burn in the shade when it is cloudy or while being in the pool so please take care
- Drink plenty of water and avoid alcohol while sunbathing or before swimming
- Avoid ice in your drinks when you are feeling very hot, calm gradually
- Use bottled water to brush your teeth

- **Check-In time is 15:00hrs, Check-Out time is 12:00hrs.**
- **A lost room key card will be charged with 30 LE, a lost towel card will be charged with 100 LE.**
- **The hotel accepts no liability for any valuables not locked in the safe box.**
- **Please dont hesitate to contact our Reception (# 88) or our Guest Relation Team (# 72).**

Bed & Breakfast (and Half Board): breakfast (and dinner) in Palm Main Restaurant, including water and hot drinks, juices from dispenser, coffee machines.

Dinner in the Italian and Mexican Restaurant are free of charge for all our All Inclusive guests once per week with minimum one week stay, the reservation is upon availability and has to be made 48 hours in advance with the Guest Relation Team or the Reception.

Dress Code: no beach wear in the lobby area. In keeping the standards of the hotel and maintaining a pleasant atmosphere guests are kindly requested to avoid excessive swimwear and wear smart casual in the evening for dinner in all our restaurants.

In case of food allergy (nuts, seafood, lactose, gluten etc.) please contact the Guest Relation Team.

All bars are serving all local beverages including local alcoholic drinks. All the beverages in our outlets are

Adults Only facilities:

- Chillout Pool
- Mermaid Bar (4th floor)
- Little Buddha

Additional information:

- No food allowed on any of the pool areas.
- Please ask for red flags in the towel house.

EXTRA CHARGE

Turkish Restaurant & Sky Bar
 Tennis Court flood light
 Games Room (11:00hrs - 23:00hrs)
 "La Perla" Spa (massage, sauna, steam, hair dresser)
 "Crazy Waves" Diving Center
 Babysitter service (upon availability)
 Limousine service and transfer from/to the airport
 Full minibar and Room service
 Laundry service
 Fresh juices, Turkish coffee and flavoured tea
 Imported international alcoholic drinks
 Shisha in Sky Bar
 Clinic/Medical service
 Local phone calls (5 LE per minute)
 International phone calls (35 LE per minute)
 Late Check-Out (upon availability)
 High speed internet in the room

It is a pleasure to have you here and the entire team of Tropitel Sahl Hasheesh wishes you a great holiday !!



HOTEL MAP

MAP KEY:

1	The Palm Restaurant (one level down from reception)	18	Elevators
2	Indian Restaurant (Third Floor)	19	Towel Houses at Pool & Beach & Water Slides
3	Mexican Restaurant	20	Golf Car & Bicycle rent
4	Italian Restaurant	21	Changing Cabins & Toilets at Beach & pools & water slides
5	Lobby Bar (Third Floor)	22	Swimming Pool
6	Waves Restaurant (One Level Down From Reception)	23	SPA & Relaxing Pool (one level down from reception)
7	Pool Bar	24	Kids Club & Pool
8	Beach Bar	25	Clinic (Ground level)
9	Oriental & Shisha Bar	26	Diving Center
10	Travel Agents Info Room	27	Jetty
11	Beverage Kiosk	28	Beach Volley & Bocce
12	Reception	29	Water Slides /Aqua Pool Bar
13	Guest Relation	30	Mermaid Bar (Fourth Floor)
14	Ball Room Foyer (in front of reception)	31	Games Room (Ground Floor)
15	Meeting Rooms (one level above reception)		
16	Shopping Center ATM Machine & Pharmacy		
17	Limousine (in front of reception)		

