



Dear Guest, Welcome to Mirette Family! All Inclusive Program

Meals in Main Restaurant	Andalusia Restaurant	Breakfast	From 07:00 till 10:00
		Lunch	From 12:30 till 15:00
		Dinner	From 18:30 till 21:00
	Late dinner by main restaurant		From 23:00 till 01:00
Snacks	Late Breakfast by The Beach Bar		From 10:30 till 12:00 noon
	Snack corner at the swimming pool		From 12:30 till 17:00
Beverage service	Lobby bar		From 10:00 till midnight
	Pool bar and Beach bar		From 10:00 till sunset
	Ice Cream Served		From 12:00 noon 14:00 in Pool Bar
	Alcoholic beverage services Served		From 11:00 till midnight

General Information

Guests are entitled to use all facilities in our sister hotels El Palacio & Mirette Family Resort including bars, restaurants, beach, pool & aqua park

Extra Paid Services Doctor - Laundry – Limousine Service – imported alcohol – fresh juice – billiard table

A La Carte restaurant All Inclusive guests entitled for unlimited free dinner at ala carte restaurants (Italian, Fish, and Four Corners & Asian). Prior reservation till the last site is required For lunch and dinner(Asian & Italian restaurant only for dinner)

AI privileges Your AI privileges will be counted from 10:00 till 00:00 midnight The bracelet has to be worn the whole stay and to be shown if requested.

Safe Deposit Box Safe deposit box available in the room free of charge, the management takes no responsibility for valuables items left in the room or public area, which not inside the safe box. If you have a problem with safe box please contact the reception desk ☎ 2 – 0.

Beach Towels The towel card which you receive upon check in entitles you to get one towel each day for from our towel center or on the beach. Please don't forget to return your towel and take your towel card back. In case you lost your towel or towel card you will charge by. 400 L.E. per one

Dress code Swimming wear is acceptable only outdoor. When indoor please dress appropriately.

Animation Activities For the animation programs, please check information board which located at the entrance of the main building - Table Tennis From 08:00 a.m. till 17:00 sunset free of charge with previous reservation with the recreation team

Gym Opens daily from 08:00 am till 18:00 pm in El Palacio. Minimum age to use the gym 16 years old t is not permitted to use the gym room without sport shoes.

Kids club Daily changing activity programmers with professional animators. Open from 10:00 till 12:30 and from 15:00 till 17:00.

Doctor The clinic is open daily (with extra charge) From 10:00 till 12:00 and from 18:00 till 20:00 ** In emergency cases please call Ext. 2 (24 hours)

Laundry Please use the list and the laundry bag in the wardrobe of your room. You can call the laundry service ext. 3. Laundry service with an additional charge.

Mini Fridge Mini Bar in the room at an additional cost. Daily complimentary 3 small bottle of water is served in the room.

Wi- Fi: - Available at reception area limited speed free of charge. Internet in the rooms will be against extra charge.

Key system During check-in, guests will receive one key card per room. In case of key loss you will be charged with amount of 150 L.E

Check- in check- out time Check-in time: 14:00 noon check-out time 12:00 noon On the departure please leave your luggage outside your room door and deliver the key card to reception before 12:00 noon. For late check- Out please contact the reception desk regarding the availability and the price. For more information please contact the Reception desk (Ext. 2).