

## RESTAURANTS BUFFET

Breakfast	Linah Restaurant	07:00-10:00
	Dana Restaurant	Closed
Lunch	Linah Restaurant	12:30-15:00
	Dana Restaurant	Closed
Dinner	Fleur de Lis	12:30-15:00
	Linah Restaurant	18:30-21:30
	Dana Restaurant	Closed

## A LA CARTE RESTAURANTS

House of Spice	Booking is required FR/SU/TU/TH	19:00-22:00
Casa Mia	Booking is required Every day	19:00-22:00
Fleur de Lis	Booking is required SA/MO/WE	19:00-22:00

## BARS

Al Dar	Lobby	24 hours
Tea lounge	Lobby	17:00-00:00
Beach Bar	Beach	09:00– sunset
Tiran Bar	Quiet beach	09:00- sunset
Lord's Inn Bar	Upper lobby	19:00-00:00
Oasis Bar	SPA	19:00– 00:00
Al Shalal Bar	Pool N3	9:00– 00:00
North 38 Pool Bar	Adults Pool	09:00- sunset
Sultana Bar	Pool N1	09:00-sunset
Rock Pool Bar	Kids Pool	09:00- sunset

## SNACKS

Al Shalal Bar	Cold snacks	10:30-12:00
Beach bar	Cold snacks	10:30-12:00
Beach Bar	Sandwiches	13:00-17:00
Captain Crepe	Crepe/ Donuts	15:00-sunset
Al Shalal Bar	Sandwiches/ waffles	13:00-17:00
Rehana Pizzeria	Pizza	13:00-17:00

## ICE CREAM

Al Shalal Bar (Pool №3)	10:30-17:00
Beach bar (Beach)	10:30-17:00
Linah Restaurant	18:30-21:30

## ROOM SERVICE (against charge)

Call to request menu	Ext. 1310	24 hours
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## ALL-INCLUSIVE CONCEPT

### A la Carte Restaurant information:

Guests are entitled to dine in the a la carte all inclusive restaurant twice during their stay (minimum length of stay 7 nights). This is subject to availability.

## Swimming pools:

**Pool 1– Sultana Pool —08:00-sunset**

Max. depth 1.40m. Heated during winter time

**Pool 2 & 3 – Al Shalal pool- 08:00-sunset**

Easy access. Max. Depth 1.50 m.

**Pool 4—"Rock pool" - Kid's pool—08:00-sunset**

Heated during winter time

**Pool 5 "North 38"-Adults only pool-08:00-sunset**

Adults only. Children from 14 y. o. Heated during winter time

## Beach:

Quiet side left, water access on the right and on the left via jetties.

## Private beach cabanas

Contact the beach bar for reservations.

## Extra charge:

**Billiard, PlayStation - 75 LE per 30 minutes, 100 LE per hour.**

**Air Hockey and Baby Foot (football table) - 50 LE per 30 minutes, 75 LE per hour.**

## Visitors

are welcome from 08:00 am till midnight with a valid ID or passport. Visits are allowed at the Lobby or Lobby terrace only

## Sports and Entertainment "free of charge"

**Mini Golf 10:00 till 21:00** (equipment from Shalal pool bar)

**Table Tennis** (equipment with animation/on the bar)

**Gym** (16+, sports shoes & shirts must be worn, booking in advance required) 07:00-21:00

**Mini disco: Amphitheater - 20:30 till 21:00**

**Evening show: Amphitheater — 21:00-21:45**

**Live music: Upper lobby - 22:00—23:30**

**Magic carpet Club: 10:00-20:00**

**Water slide (Pool4):** Fun for those 14-years-old and younger. 10:00-12:00 and 14:30-16:00.

## Reception:

**Check In– 15:00 ; Check out– 12:00**

Late check out at extra charge; please contact reception desk for more details (upon availability):

Please hand over the room keys to the reception before 12:00 (Please don't leave your personal belongings without supervision. Please don't leave valuable stuff out of safe box.

Room key card is a switcher for electricity in the room.

Please insert your key and the power box next to the door.

For saving the energy take your card out once you leave the room

Please deliver the key cards to reception upon check-out.

## Dress Code:

Swimwear not permitted during breakfast and lunch

During Dinner time-Smart Casual Dress code (men-shirts with half or long sleeves, trousers/shorts covering knees & closed footwear

## Taf-Taf

Call reception ext. 0 or 26 to request taf-taf service

## BREAKFAST BOX

Requests to be placed by 20:00, day before. After this time will be charged of 7 dollars per box.

## DIETARY/MOBILITY REQUIREMENTS

Please inform guest relations so we can offer assistance (wheelchair upon availability).

If you have a food allergy or special dietary requirements; please contact Guest Relation /Front Desk

**Scan the QR code in your room for more information**

## COVID-19

Remain at your room in case you feel Covid-19 symptoms, call 0 or 1050 to request medical help


**LOYALTY CLUB - We offer our repeat guests special privileges, please contact guest relations for details.**

**If you are satisfied, talk about us!**

**If you are not satisfied, talk to us!**



# Sultan Class

- Complimentary transfer from Sharm El Sheikh Airport to Sultan Gardens Resort
  - Personalized VIP check in and Priority Room Allocation
  - Sultan All Inclusive wristbands to help us serve you better
  - Complimentary Early check in as early as 9:00AM instead of 3:00PM (pending to the hotel availability)
  - In room dining for breakfast served daily
  - Complimentary Freshly squeezed fruit juice with breakfast
  - Complimentary VIP Room amenities
  - Complimentary daily replenishment of in room mini fridge
  - Unlimited Dining at Casa Mia Italian Restaurant
  - Unlimited Dining at House of Spice Indian Restaurant
  - Unlimited Dining at Fleur De Lis Cajun Restaurant
  - Unlimited Specialty Coffees
  - Unlimited smoothies
  - Unlimited Ice Cream
  - Unlimited Popcorn and Cotton Candy
  - Unlimited Laundry Service
  - Unlimited Billiard and PlayStation
  - Save 50% on Room Service Food orders
  - Nightly Housekeeping Turndown Service
  - Complimentary Late Check out at 6:00PM instead of 12:00 noon (pending to the hotel availability)
  - Complimentary transfer from Sultan Gardens Resort to Sharm El Sheikh Airport
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*We Care & it Shows*

