

## Diamond Formula Winter 2024/2025

### Food & Beverage

Celestia Restaurant Buffet Style, Main Building	Breakfast Lunch Dinner Late light Dinner		From 07:00–10:00 From 12:30–14:30 From 18:30–21:30 From 22:00–23:00
Bahia Palace, Moroccan Main Building	A la carte Dinner <b>Pre-Reservation</b>	Unlimited times according to availability Please ask the reception for your reservation code	From 18:30 or 19:30 or 20:30
Chandrika, Indian Main building 1 <sup>st</sup> floor	A la carte Dinner Pre-Reservation		From 18:30 or 20:00
Monterrey, Mexican Main building 1 <sup>st</sup> floor	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Zhang Qian, Asian Fusion Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Mâ Ligure, Italian Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Andalusia (Oriental) Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Barroco, Brazilian On the Beach	A la carte Dinner <b>Pre-Reservation</b>	Once Per Stay with Prior Reservation	From 18:30 or 20:00
Teppanyaki, Japanese Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Sea Food Menu Any a la carte Restaurant	A la carte Dinner <b>Pre-Reservation and against extra charge</b>		From 18:30 or 20:00
Sunstone Beach Bar Self service	Alcoholics, Cocktails, drinks, tea & coffee Snacks a la carte, Ice Cream		From 10:00–17:00 From 12:00–17:00
Capella Bar Main Swimming Pool	Alcoholics, Cocktails, drinks, tea & coffee		From 10:00–17:00
Mimosa Bar (A Buildings) Deneb Bar (C Buildings)	Cocktails, soft drinks, tea & coffee,		From 10:00–17:00
Infinity Lobby Bar	Cocktails, soft drinks, tea & coffee, local alcoholics Premium alcoholics Healthy Bar & Fresh Juices Continental Breakfast		24 hrs. From 10:00–03:00 From 10:00–18:00 From 10:00–11:00
Half-moon Bar Next to Capella Pool	Cocktails, soft drinks, tea & coffee, Premium local alcoholics		From 19:30–00:00
In-Room Service	Bottles of water, Tea & coffee Set Mini Bar Set /Fruits Turn Down Service /Bathrobes and Slippers		Daily refreshed 2X a week

- **Check in** at 14:00 and **check out** at 12:00, Late check out is subject to availability and against charge.
- **Safe boxes** are available in all guest rooms free of charge, please keep all your valuables inside the safe box.
- **Lost and Found** if you have lost any personal belongings, Please inform our staff and check with reception if it has been delivered there
- **Kids Club** from 10:00 am till 12:30 .15:00 till 17:00 4-12 years old under 4 years old must be accompanied by an adult
- **Beach Towel** are available in the Beach & Pool Cottage (lost Towel, Lost Card will be charged 200 LE)
- Only **swimming suits** are allowed in the swimming pools. Other clothes, underwear, nudism or topless are not allowed.
- **Please help us** to save Our Marine Life and Use only the Sea Water Entrance (Jetty) outside the Protected area
- **Dinner Dress code** is smart casual. All indoor areas are **"No Smoking"**.
- **Do Not Disturb** signs for the beach and the pool areas are available at the towel centers.
- **Free access to the Bay Watch Buffet restaurant down on the beach (Breakfast and Dinner)**
- All outlets are **cashless**. Please sign any checks and pay to the reception until check out. Room bill **credit limit** is 1000 L.E.
- For **hygiene reasons**, Food & Beverage items must be consumed within the restaurants or bars.
- If you have **allergy** against any food item, please ask for allergy card in reception and communicate with the restaurant manager or the head chef
- **Tennis**: free of charge during the day. Equipment and flood light against charge.
- **GYM**: open from 09:00 hrs – 19:00 hrs (free of charge).
- **ATM and Money Exchange**: available in the Lobby. **Bank: is** at the main gate.
- **To call from room to room**, please dial 7 and the room number directly.
- **Laundry Service**. 2x per stay free
- **Massage**. 20 minutes massage per person per stay **Diving**. 20 minutes per adult per stay scuba diving in the pool.
- **Internet**: 15 GB per room per stay.
- **Ross Aqua Park** unlimited visit / **Theme Park** one happy hour .

#### AGAINST CHARGE:

- **Medical service**: available onsite 24/7, clinic is managed by third party service provider.
- **Pharmacy** from 10:00 till 21:30.
- **Bottled/canned drinks, Turkish coffee, Telephone**
- **Calls**: Through the reception. **Shisha Corner and Billiard**.

AlaCarte restaurants reservation code: -----



## All Inclusive Formula Winter 2024/2025

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Celestia Restaurant Buffet Style, Main Building	Breakfast Lunch Dinner Late light Dinner		From 07:00-10:00 From 12:30-14:30 From 18:30-21:30 From 22:00-23:00
Bahia Palace, Moroccan Main Building	A la carte Dinner <b>Pre-Reservation</b>	3 times a week free dinner is included according to availability Please ask the reception for your reservation code	From 18:30 or 19:30 or 20:30
Monterrey, Mexican Main building 1 <sup>st</sup> floor	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Chandrika, Indian Main building 1 <sup>st</sup> floor	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Zhang Qian, Asian Fusion Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Mâ Ligure, Italian Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Andalusia (Oriental) Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Barroco, Brazilian On the Beach	A la carte Dinner <b>Pre-Reservation</b>	25% discount on the total bill	From 18:30 or 20:00
Teppanyaki, Japanese Serenity Alma heights	A la carte Dinner <b>Pre-Reservation</b>		From 18:30 or 20:00
Sea Food Menu Any a la carte Restaurant	A la carte Dinner <b>Pre-Reservation and against extra charge.</b>		From 18:30 or 20:00
Sunstone Beach Bar Self service	Alcoholics, Cocktails, drinks, tea & coffee Snacks a la carte, Ice Cream		From 10:00-17:00 From 12:00-17:00
Capella Bar Main Swimming Pool	Alcoholics, Cocktails, drinks, tea & coffee		From 10:00-17:00
Mimosa Bar (A Buildings) Deneb Bar (C Buildings)	Alcoholics, Cocktails, drinks, tea & coffee ,		From 10:00-17:00
Infinity Lobby Bar	Cocktails, soft drinks, tea & coffee, local alcoholics Premium alcoholics Healthy Bar & Fresh Juices Continental Breakfast		24 hrs.  From 10:00-03:00 From 10:00-18:00 From 10:00 -11:00
Half-moon Bar Next to Capella Pool	Cocktails, soft drinks, tea & coffee, Premium local alcoholics		From 19:30-00:00
In-Room Service	Bottles of water, Tea & coffee Set Mini Bar Set Fruits		Daily refreshed 1X a week 1X a week

## General Information

- **Check in** at 14:00 and **check out** at 12:00, Late check out is subject to availability and against charge.
- **Safe boxes** are available in all guest rooms free of charge, please keep all your valuables inside the safe box.
- **Lost and found** if you have lost any personal belongings, please inform our staff and check with reception if it has been delivered there
- **Kids Club** from 10:00 am till 12:30 ,15:00 till 17:00 4-12 years old under 4 years old must be accompanied by an adult
- **Beach Towel** are available in the Beach & Pool Cottage (lost Towel, Lost Card will be charged 200 LE)
- Only **swimming suits** are allowed in the swimming pools. Other clothes, underwear, nudism or topless are not allowed.
- **Please help us** to save Our Marine Life and Use only the Sea Water Entrance (Jetty) outside the Protected area
- **Dinner Dress code** is smart casual. All indoor areas are **"No Smoking"**.
- **"Do Not Disturb"** signs for the beach and the pool areas are available at the towel centers. Salty Pool A is a relaxing Pool
- All outlets are **cashless**. Please sign any checks and pay to the reception until check out. Room bill **credit limit** is 1000 L.E.
- For **hygiene reasons**, Food & Beverage items must be consumed within the restaurants or bars.
- If you have **allergy** against any food item, please ask for allergy card in reception and communicate with the restaurant manager or the head chef
- **Tennis**: free of charge during the day. Equipment and flood light against charge.
- **GYM**: open from 09:00 hrs – 19:00 hrs (free of charge).
- **ATM** and Money Exchange: available in the Lobby. **Bank**: is at the main gate.
- **To call from room to room**, please dial 7 and the room number directly.
- **Laundry Service**. Available at extra charge
- **Internet**: 8 GB per room per stay.
- **AGAINST CHARGE:**
  - **Medical service**: available onsite 24/7, clinic is managed by third party service provider .
  - **Pharmacy** from 10:00 till 21:30. **Ala Carte restaurants reservation code**: -----
  - **Ross Park** and theme Park in Sister Hotel Serenity Alma Heights
  - **Bottled/canned drinks, Turkish coffee.**
  - **Telephone Calls**: Through the reception.
  - **Shisha Corner** and Billiard.

