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Sueno Hotels reserves the right to make changes, corrections and/or improvements to this information and/or the products, programs and/or services described at any time and without prior notice.



WELCOME

Location:

60 km to Antalya International Airport, 70 km to Antalya City Center, 45 km to Sueno Golf Club, 5 km to Manavgat Bazaar, 3 km to the nearest hospital.

Transportation to the Airport:

VIP Transfer, Bus, Taxi.

Check-in rules:

Check-in time is 14:00. If you arrive early, we will be happy to welcome you in the lobby until your room is ready.

Check-out rules:

For late check-out requests, please contact the Front Desk before 10:00 on the day of departure. We will do our best to accommodate your request based on availability.

Late check-outs may incur an additional charge depending on the extended time and hotel occupancy. A fee equivalent to one night's room rate will apply for check-out after 20:00.

Early Check-in - Late check-out rules:

Subject to availability, early check-ins before 08:00 or late check-outs after 20:00 are subject to 100% of the daily room rate.

Languages Spoken:

Turkish English, German, Russian

Valid Credit Cards:

Visa, Eurocard, Mastercard

Currency:

Turkish Lira (TRY/₺) Euro (EUR/€), US Dollar (USD/\$), Pound Sterling (GBP/£), Swiss Franc (CHF) are accepted currencies for cash payments.

Climate:

The Side region of Antalya features a typical Mediterranean climate, characterized by mild, rainy winters and hot, dry summers.

Voltage:

The electrical voltage used in the hotel is 220-240 volts / 50 hertz.

Wireless Internet Access:

Complimentary wireless internet service is available to all guests in their rooms and in public areas of the hotel.

Visitor Rules:

Hotel guests may welcome visitors in the lobby only for 15 minutes between 10:00 - 18:00. Visitors must present their passport or ID card at the entrance. Visitors are not allowed to enter the guest rooms. Guests are responsible for their visitors at all times, and visits exceeding 15 minutes will incur charges equivalent to daily hotel usage.

Pet Policy:

Pets are not allowed in the rooms or public areas of the hotel.

Smoking Rules:

Smoking and vaping are prohibited in all rooms and indoor areas of the hotel. Smoking is only allowed outside the building, on the balcony or terrace.

Alcohol Consumption Rules:

Alcohol will only be served to guests over the age of 18. If a guest appears to be under the age of 18, a photo ID will be requested.

Age Limit for Accommodation:

Guests must be over 18 years of age and present a valid ID for individual hotel reservation and check-in..

Off-site Services:

With the exception of Sueno Hotels' business partners, products or services purchased or rented from external vendors are not permitted to be used or served on the property.

Passport & Visa:

As passport and visa requirements vary by nationality, guests are advised to check with their local consulate or travel agency prior to travel.

Other Rules:

Bicycles, Rollerblade, Skateboards, Rollerblades, Roller Skates, Hoverboards or other vehicles are prohibited in all indoor areas. The use of unmanned aerial vehicles or drones with cameras is prohibited in hotel areas. The use of loudspeakers and similar audio devices is prohibited in all indoor and outdoor areas



SERVICE & FACILITIES

WELCOME & FAREWELL SERVICES

- · Wet towel service in the lobby*
- · Chocolate and fruit service*
- Sparkling wine and fruit juice
- Valet and luggage service
- * From June 01 to September 30

GUEST SERVICES

- Multilingual staff
- · 24-hour reception
- Wireless internet access
- · Indoor and outdoor parking lot
- ATM
- Elevators









SERVICE & FACILITIES

EXTRA CHARGES SERVICE

- · Spa & Wellness services
- Massage and Turkish Bath applications
- Face and body treatments, therapies and products
- Salt room, ice room, bucket shower, steam room, adventure shower VIP hammam, VIP sauna
- Laundry and dry-cleaning services
- · Daily Pavilion rental
- A'la Carte Restaurants

- · Room Service
- Babysitting service (from the age of 2)
- · Entertainment Center
- · Lolitown
- · Amusement Park
- · Wine list and some premium spirits ·
- Water sports
- Private tennis lessons
- · Illuminated Tennis Court
- · Professional Football Field
- · Illuminated Football Field

- On Site Specialty Shops
- Hairdresser, Market, Hookah services
- · Photography and Florist service
- · Car rental
- Transfer service
- Medical examination and private health services
- Pharmacy services
- · Visitors of hotel guests
- · Late check-out
- Photocopying services

SELECTED SERVICES

VIP Transfer:

Transportation is provided by private vehicles to the place you request.*

- · Pickup from the airport or any preferred point
- Safe transportation with professional staff
- Exclusively Designed VIP Transfer Services

* Extra charge.

Child Care Services:

Childcare is available to ensure that families have a comfortable and peaceful stay.*

- For children 1 years and older, in-room or in preferred areas of the hotel
- · In the room or in the mini club
- · Advance reservation required

^{*} Extra charge.



SERVICE & FACILITIES

HONEYMOON SERVICES

- Upgrading the room concept to a higher category*
- Fresh flower arrangement in the room
- Honeymoon room decoration and congratulations card
- Fruit basket, dessert plate and sparkling wine in the room
- * Subject to availability

- Complimentary breakfast service in the room on a preferred day (breakfast service time will be coordinated with the Guest Relations Officer upon check-in)
- Romantic table decoration and complimentary dinner at the preferred A'la Carte restaurant (The date for the dinner will be coordinated with the Guest Relations officer upon check-in.)
- 25% discount on Spa Center treatments

ANNIVERSARY SERVICES

- Fruit basket and sparkling wine in the room, with a celebration card
- Room decoration

- Table decoration in the main restaurant*
- * Upon request.

 Celebration cake for 2 people once during the holiday

BIRTHDAY SERVICES

- Fruit basket and sparkling wine in the room*, with celebration card
- · Room decoration

- Table decoration in the main restaurant**
- Celebration cake for 2 people once during the holiday
- * For guests aged 18 and older
- ** Upon request

SERVICES FOR INDIVIDUALS WITH DISABILITIES AND ACCESSIBILITY SERVICE

- Assisting with food service in the buffet restaurant
- Reservation priority in the main restaurant
- Wheelchair
- Elevator seats for individuals with disabilities in all pools.
- · Reserved sun loungers on the beach
- Sun loungers with wheels for easy access to the sea
- Wheelchair-accessible entrance
- Accessible restrooms on the ground and lobby levels, as well as in the pool and beach areas
- Stairs-free access to restaurants*
- * Except waffles

- Elevator to all floors
- Accessible guest rooms with 104 cm wide entrance



CHILD SERVICES

Facilities for Children

- · Lollipop Kids Club
- Library
- · Cinema
- · Lego Room
- · Barbie Playground
- Mini KitchenBaby Playground
- Theater Stage
- · Theater Stage
- · Entertainment Center
- · Lolitown
- · Amusement Park
- · Children's Aquapark
- · Children Pool
- · Splash Park
- · Children's restaurant and buffet in the main restaurant

Free Child Services

- Special Check-in Service for children at Lollipop Kids Club and Lollipop Kids Club registration according to family requests
- Special toys for children with disabilities

Babysitting Service*

Paid and from the age of 2

Room Amenities

· Cartoon TV channels in rooms

Baby Amenities

· Baby crib

Baby Supplies

- Baby stroller*
- · Highchairs and bibs
- * Strollers are provided by a third-party company and may incur an additional charge.

Nutrition Requirements*

- · Baby bottle warmer
- · Baby bottle sterilizer
- Melamine plates and bowls for children

* In Kid's Restaurant









STANDARD ROOM

Land View | Main Building | 495 units | 31 m²

Room Capacity

· 2+1

Features

- · 1 Room
- · Balcony and Seating Set
- Sofa
- · Tulle and Blackout Curtains
- Parquet Floor
- · Illuminated Makeup Table
- · Full Length Mirror
- Wardrobe

Bed

- 1 Double Bed (180x200 cm) or 2 Single Beds (100x200 cm)
- · Bedside Lighting
- Baby Bed*
- * Upon request

Bathroom

- · Rain Shower
- · Illuminated Makeup Mirror
- · Bathrobe and Slippers
- · Hair Dryer

Technology

- · Adjustable Central Air Conditioner
- TV
- · Telephone
- Electronic Safe
- Wireless Internet Connection

- Hot Beverage Service (Tea/Coffee)
- · Minibar Replenished Daily









FAMILY ROOM

Land View | Main Building | 95 units | 43 m²

Room Capacity

. 3+1

Features

- · 2 Bedroom
- · Balcony and Seating Set
- · 2 Armchairs and Pouf
- · Tulle and Blackout Curtains
- · Parquet Floor
- · Illuminated Makeup Table
- · Work Desk
- · Full Length Mirror
- · Wardrobe

Bed

- 1 Double Bed (180x200 cm) and 2 Single Beds (90x200 cm)
- · Bedside Lighting
- Baby Bed*
- * Upon request

Bathroom

- · Rain Shower
- · Illuminated Makeup Mirror
- · Bathrobe and Slippers
- · Hair Dryer

Technology

- · Adjustable Central Air Conditioner
- 2 TVs
- · Telephone
- · Electronic Safe
- Wireless Internet Connection

- · Hot Beverage Service (Tea/Coffee)
- Minibar Replenished Daily









SUITE ROOM

Sea View | Main Building | 7 units | 91 m²

Room Capacity

• 3+1

Features

- · 1 Bedroom
- · 1 Living Room
- · Balcony and Seating Set
- · Balcony Sun Lounger Set
- · C Sofa
- · 2 Armchairs
- L Sofa
- · 4-Seater Dining Table Set
- · Tulle and Blackout Curtains
- · Carpet Floor
- · Illuminated Makeup Table
- · Work Desk
- · Full Length Mirror
- · Wardrobe
- Suitcase Stand

Bed

- · 1 Double Bed (200x200 cm)
- Bedside Lighting and Reading Lamp
- · Baby Bed*

* Upon request

Bathroom

- · Rain Shower
- · Double Sink
- · Illuminated Makeup Mirror
- · Bathrobe and Slippers
- · Hair Dryer

Technology

- · Adjustable Central Air Conditioner
- 2 TVs
- · Telephone
- · Electronic Safe
- · Wireless Internet Connection

- Hot Beverage Service (Tea/Coffee)
- Minibar Replenished Daily
- Free Pavilion
- · End of Day Room Service
- Breakfast in the room
- · Buttler Service
- · A'la Carte Restaurants
- · Flower Bouquet in the Room
- Deluxe Fruit Basket, Snacks, Cheese
- Bar Service with an Extensive Selection (Wine, Whiskey, Raki, Gin, Vodka, Tonic)









HANDICAPPED ROOM

Land View | Main Building | 8 units | 31 m²

Room Capacity

· 2+1

Features

- · 1 Room
- · Balcony and Seating Set
- · Double Sofa
- · Tulle and Blackout Curtains
- · Parquet Floor
- · Illuminated Makeup Table
- · Full Length Mirror
- Wardrobe

Bed

- 2 Single Bed (100x200 cm)
- Bedside Lighting
- Baby Bed*
- * Upon request

Bathroom

- · Rain Shower
- · Illuminated Makeup Mirror
- · Bathrobe and Slippers
- · Hair Dryer

Technology

- · Adjustable Central Air Conditioner
- TV
- · Telephone
- Electronic Safe
- Wireless Internet Connection

- Hot Beverage Service (Tea/Coffee)
- Minibar Replenished Daily.









LAKE HOUSES STANDARD ROOM

Pool / Garden View | Main Building | 134 units | 31 m²

Room Capacity

. 2+1

Features

- · 1 Room
- · Balcony and Seating Set
- · Balcony Sun Lounger Set*
- Double Sofa
- · Tulle and Blackout Curtains
- · Parquet Floor
- · Illuminated Makeup Table
- · Full Length Mirror
- Wardrobe
- · Pool view rooms only

Bed

- · 2 Single Bed (100x200 cm)
- Bedside Lighting
- · Baby Bed*
- * Upon request

Bathroom

- · Rain Shower
- · Illuminated Makeup Mirror
- · Bathrobe and Slippers
- · Hair Dryer

Technology

- · Adjustable Central Air Conditioner
- · TV
- · Telephone
- · Electronic Safe
- · Wireless Internet Connection

- · Hot Beverage Service (Tea/Coffee)
- · Minibar Replenished Daily









LAKE HOUSES FAMILY ROOM

Pool View | Main Building | 20 units | 54 m²

Room Capacity

. 4

Features

- · 2 Bedroom
- · Balcony and Seating Set
- · Balcony Sun Lounger Set
- 4 Armchairs and 2 Poufs
- · Tulle and Blackout Curtains
- · Coating Floor
- · Illuminated Makeup Table
- Full Length Mirror
- Wardrobe

Bed

- 1 Double Bed (180x200 cm) and 2 Single Beds (100x200 cm)
- Bedside Lighting and Reading Lamp
- · Baby Bed*
- * Upon request

Bathroom

- · Rain Shower
- · Illuminated Makeup Mirror
- · Bathrobe and Slippers
- · Hair Dryer

Technology

- · Adjustable Central Air Conditioner
- 2 TVs
- · Telephone
- · Electronic Safe
- · Wireless Internet Connection
- · Service Call Bell

- Schiller® Capsule Coffee Machine,
 Capsule Coffee Varieties and Open-Brew-Drink Tea Varieties
- · Minibar Replenished Daily









ACCOMODATION

Our rooms, designed with every detail carefully considered, will elevate your holiday with comfort and are ready to provide you with an unforgettable experience.

Rooms	Room Code	Landscape	Maximum Capacity	Bedroom	Bed	Balcony	Bathroom	Shower	Room Dimen- sions	Total
Standard Room	OSTD	Land	2+1	1+0	1 Double or 2 Single	√	1	1	31 m²	495
Family Room	OFAM	Land	3+1	2+0	1 Double and 2 Single	√	1	1	43 m²	95
Suite Room	OSUI	Sea	3+1	1+1	1 Double	√	1	1	91 m²	7
Handicapped Room	OSTD	Land	2+1	1+0	2 Single	✓	1	1	31 m²	8
King Suite	KSUI	Sea	3+1	1+1	1 Double	√	2	1	173 m²	1

Lake Houses Rooms*	Room Code	Landscape	Maximum Capacity	Bedroom + Living Room	Bed	Balcony	Bathroom	Shower	Room Dimen- sions	Total
Lake Houses Standard Room	GLS	Pool or Garden	2+1	1	2 Single	√	1	1	31 m²	134
Lake Houses Family Room	GLFM	Pool or Garden	4	2	1 Double and 2 Single	√	1	1	54 m²	20

^{*} Lake Houses are positioned behind the main building, spread across 13 villa blocks. Rooms are available on the ground or 1st floor.



ACCOMODATION

Chamber Service

	Standard Room	Family Room	Suite Room	Disabled Room	King Suite	Lake Houses Standard Room	Lake Houses Family Room
A'la Carte Restaurant			√		√		
In-room breakfast			√		√		
Minibar*	✓	√	√	✓	√	✓	\checkmark
Schiller Capsule Coffee Machine, Capsule Coffee, and Open-Brew-Drink Tea)							√
Hot Beverage Service (Tea/Coffee)	√	✓	✓	✓	√	✓	
Television	√	√	✓	√	√	✓	\checkmark
Wireless Internet Connection	✓	✓	✓	✓	✓	✓	\checkmark
Adjustable Central Air Conditioner**	✓	✓	√	√	✓	✓	\checkmark
Suitcase Stand			√		✓		\checkmark
Illuminated Work / Makeup Table	√	√	✓	√	✓	✓	\checkmark
Sun lounger			✓		✓	✓	\checkmark
Balcony / Terrace Seating Set	√	✓	✓	√	✓	✓	\checkmark
Dining Table			✓		✓		
Electronic Safe	√	√	√	✓	✓	✓	\checkmark
Telephone	✓	✓	√	✓	✓	✓	\checkmark
Bedside Lighting	✓	✓	√	✓	✓	✓	\checkmark
Service Call Bell							\checkmark
End of Day Room Service			√		✓		
Bathrobe and Slippers	✓	✓	√	✓	✓	✓	\checkmark
Bathrobe and Slippers for Children***			√		√		
Fruit Platter and Alcohol Setup at the entrance			√		√		
Free Pavilion			√		√		
Buttler Service			√		√		
Flower Bouquet in the Room			√		√		

^{*} Replenished Daily

^{**} Cooling from April 1 to October 31 and heating from November 1 to March 31 may vary depending on seasonal conditions.

^{***} Upon request



GASTRONOMY

From early in the morning until late at night, enjoy your Side vacation with the high-quality flavors we prepare.

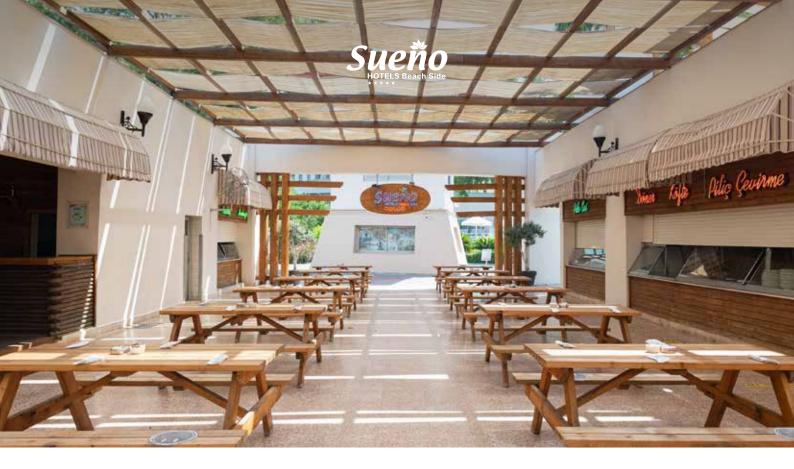
MAIN RESTAURANT

Restaurant	Service	Service	Working Hours	Capacity	Location
	Breakfast	Open Buffet	07:00-10:00	Indoor Space: 1207 Guests Outdoor Space: 152 Guests	
	Late Breakfast	Limited Buffet	10:00-11:00	Indoor Space: 887 Guests Outdoor Space: 157 Guests	
	Lunch	Open Buffet	12:30-14:30	Indoor Space: 722 Guests	
Akasya Main Restaurant	Dinner in the evening	Open Buffet	19:00-21:30	Indoor Space: 1207 Guests Outdoor Space: 152 Guests	Main Building Lobby Floor
	Toast Buffet	A'la Carte	21:30-23:30	Indoor Space: 310 Guests	
	Night Buffet	Limited Buffet	23:30-01:00	Indoor Space: 310 Guests	
	Night Snack	Limited Buffet	01:00-07:00	Indoor Space: 310 Guests	

CHILDREN'S RESTAURANT

Restaurant	Service	Service	Working Hours	Capacity	Location
Children's	Dinner in the evening		19:00-20:30	93 Guests	Inside the Main
Restaurant*	Breakfast	Open Buffet	08:00-10:00	33 Guests	Restaurant

^{*} It is open from June 1 to September 15.



GASTRONOMY

OTHER FOOD SERVICES

Restaurant	Service	Service	Working Hours	Capacity	Location
Lake Houses	Breakfast	Limited Buffet	08:00-10:00	72 Guests	1111
Restaurant	Snack	Limited Buffet	12:30-15:00	72 Guests	Lake Houses
Beach Bar	Snack	Limited Buffet	12:30-14:30	128 Guests	Beach
Cafe Turk	Bagel & Pastry	Limited Buffet	11:00-12:30	Indoor Space: 132 Guests Outdoor Space: 142 Guests	Main Building -1st Floor
Sueno Patisserie*	"Cake & Cookies & Sandwiches"	Self Service	12:00-19:00	152 Guests	Main Building Lobby Floor
Pizza House	Pizza	A'la Carte	12:30-16:00	128 Guests	Outdoor
6: 1. 6:	Food Area**	Food Court	12:30-16:00	-	0
Side Street	Snack	Limited Buffet	16:30-18:30	-	Outdoor
Room Service***	Food & Beverage	A'la Carte	24 hours	-	-

^{*} Open from May 1 to September 30.

Operating days and hours of the restaurant and bar may change due to weather conditions, guest demand, and technical factors.

^{**} Sushi, Chicken and Fish Tenders, Doner Kebab, Meatballs, Pita, Pasta, Pastry, Dumpling, Salad, Flatbread, Burger, Sandwich, Baked Potato, Dairy Desserts, Ice Cream, Local Dishes, Waffle (Waffle is served between June 15-September 15)

^{***} Extra charges apply



A'LA CARTE RESTAURANTS

Restaurant	Service	Working Hours	Capacity	Location	Description	
Far East	A'la carte	19:00-21:00	Indoor Space: 35 Guests	Main Building -1st Floor		
Mexico	A'la carte	19:00-21:00	Indoor Space: 50 Guests	Main Building -1st Floor		
Italian	A'la carte	19:00-21:00	Indoor Space: 60 Guests	Main Building -1st Floor	Service fee €8	
Turkish Cuisine	A'la carte	19:00-21:00	Indoor Space: 90 Guests	Main Building -1st Floor	per person	
Fish	A'la carte	19:00-21:00	Indoor Space: 50 Guests Outdoor Space: 50 Guests	Lake Houses		
Barbecue	A'la carte	19:00-21:00	Outdoor Space: 80 Guests	Beach		

Note: Our A'la Carte Restaurants are available for booking based on availability, with a limit of one reservation per day. Children aged 0-6 can enjoy complimentary meals, while those aged 7-12 receive a 50% discount. Please note that reservations not canceled by 14:00 on the day of booking will incur a charge to the room. Our Barbecue A'la Carte Restaurant operates from June 1 to September 30.

Operating days and hours of the restaurant and bar may change due to weather conditions, guest demand, and technical factors.









BARS

Bar & Lounge	Working Hours	Location	Concept
Ada Bar	24 hours	Lobby Floor	Local and some international, alcoholic, non- alcoholic and hot drinks
Palm Bar	16:00-00:00	Lobby Floor	Local and some international alcoholic and soft drinks
Sueno Patisserie	24 hours	Lobby Floor	Hot drinks
Bowling Bar	16:00-00:00	Main Building -1st Floor	Soft and hot drinks, beer
Disco	00:00-03:00	Main Building -1st Floor	Local and some international alcoholic and soft drinks
Cafe Turk	08:30-00:00	Main Building -1st Floor	Turkish Coffee & Tea
Vitamin Bar	09:00-20:00	SPA	Fresh fruit and vegetable juices, tea, coffee and soda
Meydan Pool Bar	09:30-00:00	Pool Area	Local and some international, alcoholic, non- alcoholic and hot drinks
Beach Bar	10:00-19:00	Beach	Local and some international, alcoholic, non- alcoholic and hot drinks
Pier Bar*	09:30-19:00	Jetty	Local and some international, alcoholic, non- alcoholic and hot drinks
Hammock Bar	09:30-00:00	Lake Houses	Local and some international, alcoholic, non- alcoholic and hot drinks
Luna Bar	20:00-00:00	Amusement Park	Soft and hot drinks
Planet Beach Club	09:00-18:00 & 22:30-00:00	Beach	Local and some international, alcoholic, non- alcoholic and hot drinks

^{*} It is open from May 15 to October 15.
* Operating days and hours of the restaurant and bar may change due to weather conditions, guest demand, and technical factors.



GENERAL BEVERAGE CONCEPT

DRINK LIST	SPACE		
Wine: Red, White, Rose			
Sparkling Wine: White			
Aperitif: Vermouth Bianco, Vermouth Extra Dry, Vermouth Rosso, Campari			
Beer: Efes			
Vodka: Absolut, Smirnoff, Local Vodka			
Rum: Captain Morgan White, Havana Club			
Gin: Gordon's, Beefeater, Local Gin	Meydan Bar, Beach Bar, Pier		
Tequila: Olmeca Silver, Local Tequila	Bar, Planet Bar, Island Bar, Hammock Bar, Bowling Bar, A'la Carte Bar, Disco Service Bars		
Raki: Yeni Raki, Tekirdag	carte Bar, Bisso service Bars		
Whisky: Ballentine's, Chivas Regal 12 y.o, Jack Daniels, JW Red Label, JW Black Label, J&B, Local Whiskey			
Brandy: Napoleon, Local Brandy			
Liqueur: Bailey's, Peach, Orange, Mint, Banana, Acıbadem, Coconut, Mokka			
Soft Drinks: Coca Cola, Coca Cola Zero, Fanta, Sprite, Soda, Fruit Juice Varieties, Cold Tea, Lemonade, Tomato Juice, Energy Drink, Ayran, Water, Turnip			
Hot Drinks: Espresso, Cappuccino, Black Coffee, Coffee with Milk, Hot Chocolate, Herbal Tea			
Soft Drinks: Coca Cola, Coca Cola Zero, Fanta, Sprite, Soda, Fruit Juice Types, Cold Tea, Lemonade, Energy Drink, Water			
Hot Drinks: Espresso, Cappuccino, Black Coffee, Coffee with Milk, Hot Chocolate, Herbal Tea	Luna Bar		
Soft Drinks: Soda, Water, Ayran			
Hot Drinks: Espresso, Cappuccino, Black Coffee, Coffee with Milk, Hot Chocolate, Herbal Tea	SPA Vitamin Bar		
Hot Drinks: Espresso, Cappuccino, Black Coffee, Coffee with Milk, Hot Chocolate, Herbal Tea, Turkish Coffee, Filter Coffee, Turkish Tea, Latte Macchiato	Coffee House		
Hot Drinks: Espresso, Cappuccino, Black Coffee, Coffee with Milk, Hot Chocolate, Herbal Tea, Turkish Coffee, Milk, Turkish Tea	Cafe Turk		
Soft Drinks: Soda, Water	Care rain		
Beer Varieties: Bomonti, Beck's, Efes Malt	Beer House		

STANDARD MINI BAR

- Efes Pilsen Bira 33 cl x4
- Fuse Tea 330 ml x1
- Coca Cola 330 ml x2
- · Coca Cola Light 330 ml x1
- Fanta 330 ml x1
- · Sprite 330ml x1
- . Cappy Fruit Juice 330 cc xl
- Drip Bottle Water Damla 330 cc x4

^{*} Due to the pandemic and customs regulations, the availability of local and imported products at the hotel may be delayed. The provision of imported products is subject to supply from the official distributor.



LEISURE ACTIVITIES AND RECREATION

Entertainment Venues

- Traditional Summer Concerts and special stage shows* @Amfi Theater and @Club Sueno
- Live music, concept parties**, mini disco, kids parties @Planet Beach Club
- · DJ performance @Disco
- · Cinema
- · Entertainment Center
- · Amusement Park
- · Lolitown
- Backgammon, Okey, Card Games
 @Table Games Area

*Shows run from May 1 to October 15.
** Between 01 May - 30 September.

Kids Club

Outdoor and indoor playgrounds, activity rooms and Movie Theater

Aquapark

Bugi Bugi: 80 meters, Mini Tube: 9 meters, Slope: 30 meters, Kamikaze: 70 meters, Mini Phantom Yellow: 9 meters, Phantom Blue: 30 meters, Triple Carpet: 30 meters, Witch Cauldron: 14 meters, Mini Bugi: 9 meters* Extra charges apply.

Pools*

Pool volleyball, water polo, pool games, water gymnastics

* Between 01 May - 30 September.

Beach

Beach volleyball, boccia, mini golf, shuffleboard

Yoga Space

Yoga, pilates, zumba

Pool Activity Area

Dart, sjoalback

Water sports

Water sports services are offered by a company independent of the hotel management during the summer season

Football

2 professional grass football pitches,*1 carpet pitch

Tennis

4 tennis courts, private tennis lessons*, Illuminated Tennis Court*, tennis equipment

Basketball

One outdoor basketball court

Volleyball

One outdoor volleyball court

Outdoor Activities beside Aquapark*

Archery, Air Rifle

* Between 01 May - 30 September.



Entertainment Center (12:00-00:00)*

Bowling, Billiards, Box, Basketball, Kidy Riders, Shooting Master, Alliens, Urban Chaos, Mars Boxing, Road Rider, Magic Drop, Colorful Air, Amazing Animals, Lucky Pong, etc.

Amusement Park (20:00-00:00)**

Discovery, Dragon, Bumper Car, Carousel, Secoline, Battery Powered Vehicles, Trampoline, Ferris Wheel, Mini Gondola, Airplane, Ring Duck

Lolitown*

Hotel, Bank, Market, Art Studio, Police Station, Hairdresser, School, Hospital, Post Office, Cafe, Fire Station and Gas Station. Open from May 1 to September 15.

* Extra charges apply.

** Extra charges apply.. Opening hours may vary according to seasonal conditions.



CHILDREN AND YOUTH ACTIVITIES

Lollipop Kids Club offers fun-filled activities for children aged 4 to 16. Children between 1 - 3,99 years old can participate in entertainment and activities under parental supervision.

Age Groups

- · 4-6 Age Kids Club
- 7-12 Age Kids Club
- 13-16 Age Youth Club

Lollipop Kids Club Opening Hours:

- March 1 April 30:
 10:00-12:30 / 14:00-17:30
- May 1 September 30:
 10:00-12:30 / 14:00-17:30 / 21:30-00:00
- October 1 November 30: 10:00-12:30 / 14:00-17:30

Kids Club features and activities

- · Lollipop activity area,
- Lego room
- Kitchenette
- · Barbie house
- · Children's Movie Theater
- · Coloring activity table
- Mini disco @Planet Beach Club @Amphitheater
- Special shows for children
- Daily tournaments, activities and games
- · Childcare* (from 02 years old)

* Charged Extra.

Open Air Facilities

- · Children's aquapark
- · Children splash park
- Playground





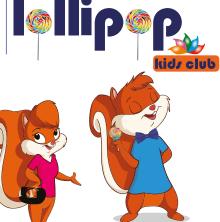


Lollipop Teens Club Opening Hours

· Operates from June 1 to September 15.

Lollipop Teens Club Activities

- · Lego room
- · Board and card games
- · Archery
- · Pool games @Adult pool
- Dart
- · Boccia
- · Evening sports tournaments
- · Football
- · Volleyball
- Basketball
- Tennis lesson
- · Jenga
- Water cannon
- · Mini golf





SPA & WELLNESS

Features

Spread over an area of 900 m2, our Spa Center is at your service with its special atmosphere.

Facilities

- Turkish bath
- Sauna
- Steam room
- Vitamin bar
- Massage rooms
- Indoor and outdoor adult pool
- Indoor children's pool
- Rest area

VIP SPA*

- Steam room
- Salt room
- Ice room
- Bucket shower
- Adventure shower
- Hot stone bed
- Turkish bath / Hamam
- Sauna
- * Charged Extra.

- Extra Charges Service

 Massage treatments
- Hammam applications
- Skin care services









FITNESS CENTER

(08:00-20:00 hours and over 16 years old)

Cardio

- · 4 Treadmills
- · Life Fitness Stepper
- · 2 Cross Trainer
- Horizontal Cycling
- Vertical Bike
- · Summit Trainer

Exercise Equipment

- · Leg Extension
- · Hip Abducter
- · Dual Adjustable Pulley
- Leg Press
- · Leg Curl
- · Glute Machine
- · Triceps Extension
- Seated Row
- · Lat Pulldown
- · Shoulder Press
- · Rectoral Fly
- · Rear Deltoid
- Smith Machine
- Olympic Bar (20 kg.)
- · Z Bar (8 kg.)
- · 1 Set 2.5 kg to 20 kg Dumbbell Set

Functional Training Area

- · Lower Back Bench
- · Twist
- · Crunch Bench
- · Incline Bench
- · Rowing Machine
- · Scott Curl Machine









POOLS

Pool	Venue	Heating System	Fresh Water	Depth cm	Area m²	Jacuzzi	Shelter	Pool Elevator	Pool Steps	Location
Activity Pool	Outdoor	-	✓	140	909	-	-	✓	✓	Outdoor
Relax Pool	Outdoor	-	√	140	334	-	-	√	-	Outdoor
Cave Pool	Outdoor	-	√	140	275	-	\checkmark	✓	-	Outdoor
Terrace Pool-1	Outdoor	-	✓	140	275	-	-	✓	-	Outdoor
Terrace Pool-2	Outdoor	-	✓	140	305	-	-	✓	-	Outdoor
Children's Aquapark Pool	Outdoor	-	√	35	190	-	-	-	-	Outdoor
Lake Houses Pool	Outdoor	-	√	140	2660	√	-	✓	✓	Lake Houses
Lake Houses Pool-1	Outdoor	-	√	140	681	√	-	√	-	Lake Houses
Lake Houses Children Pool	Outdoor	-	√	35	51	-	-	-	-	Lake Houses
Indoor Pool	Indoor	\checkmark	✓	140	373	-	-	✓	-	SPA
Indoor Children Pool	Indoor	✓	√	35	23	-	-	-	-	SPA
Aquapark	Outdoor	-	✓	120	473	-	-	-	-	Outdoor

All pools are open between 08:00-20:00.

In all our pools, leak-proof diapers must be used compulsorily for children between 0-3 years old.

Pool heating is available between November 01 and March 31, dates may vary depending on seasonal conditions.

There are 9 slides suitable for adults in the Aquapark Pool.

The Children's Aquapark includes three slides designed specifically for children.



AQUAPARK

Aquapark

There are 9 slides in the adult aquapark.

- · Bugi Bugi 80 meters
- · Mini Tube: 9 meters
- · Slope: 30 meters
- · Kamikaze: 70 meters
- Mini Phantom Yellow: 9 meters
- · Phantom Blue 30 meters
- · Triple Carpet: 30 meters
- · Witch Cauldron: 14 meters
- · Mini Bugi: 9 meters

Adult Aquapark Pool:

- · Area: (m²): 567
- · Depth (cm): 120
- · Location: Outdoor

Guests wishing to use the adult waterpark must be at least 120 cm tall, 10 years old or older, and able to swim.



Children's Aquapark

There are 3 children's water slides in the children's aquapark.

Children's Aquapark Pool:

- Area (m²): 190
- Depth (cm): 35
- Location: Outdoor

The aquapark is open from 10:00 to 12:00 and 13:30 to 17:00. Aquapark operating hours may vary based on seasonal and weather conditions. All children aged 0-3 years must wear leak-proof diapers in all our pools.



BEACH & PIER

Features

The beach, located adjacent to the hotel, is open from 09:00 to 19:00.

- · Blue flag awarded
- · 260 meters of sand beach
- · Pier with 1664 m2 area*
- · Free beach towels, awnings and sun loungers
- · Disabled sun lounger area
- Wheelchair marine access ramp
- · Toilet, disabled toilet, childcare unit, shower and changing cabins

Facilities:

Beach facilities are open from April 1 to October 31, subject to weather conditions.

- · Beach Bar
- · Pier Bar
- Snack Buffet
- Yoga Area

Beach Pavilions:

Planet Beach Club and Pavilion bar

Beach Activities:

- · Beach volleyball
- · Boccia

Beach Services:

- Beach towel service
- · Security

Paid Services:

- Water sports activities
- · Daily rental of beach pavilions
- Hookah service







^{*} The pier operates from May 15 to October 15, with hours subject to change based on weather conditions.



PAVILIONS

Planet Beach Club

Our Pavilion lodges offer a tremendous experience with reserved areas where you can spend a special time with your loved ones in a privileged atmosphere.

- 12 Pavilions located in a private area by the beach
- · Service hours: 09:00-18:00
- Pavilion reservations will be made at the Guest Relations desk and will be charged extra.
- Freshly Squeezed Fruit Juice, Croissant Kumru Sandwich, Hot Beverage, Milkshake, Fruit (Melon & Watermelon) Ice Cream and Dry Cake, Sparkling Wine and Cold Beverage Service
- Planet Beach Club Bar with special service to the pavilion area
- Minibar, safety deposit box, cooling fan, call bell, electric socket, wireless internet service are provided.









SUENO SPORTS CENTER

At Sueno Sport Center, the most advanced sports complex in the Belek region, you will not be separated from sports during your holiday with professional fields for many sports.

Football Center

The Football Center at Sueno Hotels Beach Side, local and international football teams, serves as a hub for professional football tourism, featuring two professional football fields.

- 2 professional football fields with lighting system 98mx65m
- · A lighted astroturf pitch 45mx35m
- · 1 team locker room
- 2 different sizes of goal for each fileds
- · Referee room
- · Storage space
- Loading docks with direct access to facilities
- Exclusive direct access from the locker room to the football pitches
- Special line drawing service for teams*

- Smart irrigation systems * Upon request
- Tennis Courts
- · 4 concrete tennis courts
- · Illuminated Tennis Court*
- · Tennis equipment
- Private tennis lessons*
- · Group tennis lessons
- * Charged Extra

Basketball Court

 1 basketball court in Sueno Sport Center









MEETINGS, EVENTS AND WEDDINGS

The Sueno Convention and Meeting Center features a total of 7 halls of varying sizes and capacities. You can hold both your important business meetings and special occasions at Sueno Hotels Beach Side Convention and Meeting Center.

Meetings and Congresses

- · Valet service
- Direct access to hotel lobby and rooms
- 1300+200 m² column-free Sycamore Ballroom
- · 1000 m² Foyer area
- · 1200 m² Spruce hall
- Loading areas with direct access to the halls
- Accessibility for guests with disabilities
- · Direct access from the parking lot
- · Storage rooms
- Security service

Catering Services

At Sueno Hotels Beach Side, we offer comprehensive indoor and outdoor catering services for Weddings, Special events, Festivals and Galas, including all set-up, clean-up and tear-down processes, as well as food preparation and presentation services.

Transportation Services

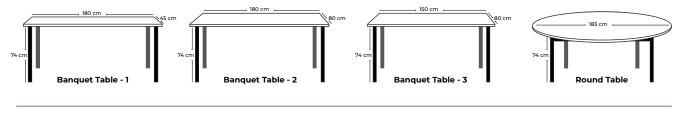
- VIP & Shuttle vehicles
- · Car rental
- · Taxi

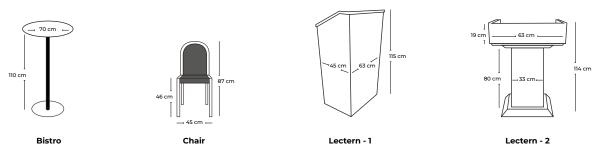
Weddings

- Wedding butler service
- Wedding gala dinner
 Dest worlding party
- Post-wedding party
- Honeymoon concept

Special Spaces and Areas

- Beach Pavilion Area
- Karınca Yuvası
- · A'la Carte Restaurants
- · Ballrooms
- · Disco



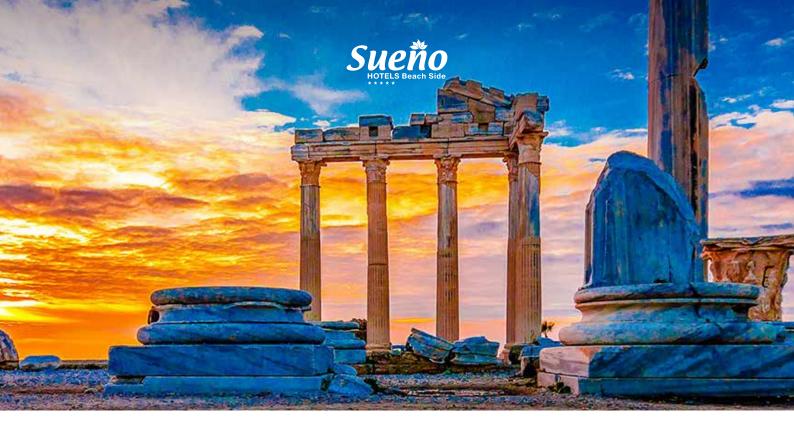




MEETINGS, EVENTS AND WEDDINGS

MEETING ROOMS

Venue	Area m²	Length m	Cocktail Style	Theater Layout	U Layout	Round Table Layout	Banquet Layout	Classroom Layout		
		•••	Person							
Çınar	1300+200	6.50	2050	1800	300	1500	1100	1200		
Çınar 1	400	6.50	550	400	80	300	200	300		
Çınar 2	450	6.50	600	600	150	400	300	400		
Çınar 3	450	6.50	600	600	150	400	300	400		
Ladin	1200	4.00	1500	1400	200	1250	900	1000		
Ardıç	106	4.00	150	150	50	70	60	65		
Göknar	80	4.00	100	100	40	50	50	50		
Yeşilçam	60	4.00	70	70	20	30	30	30		
Meşe	94	4.00	120	110	40	50	50	70		
Sedir	145	4.00	180	180	60	120	100	120		



TOURIST ATTRACTIONS

Side Ancient City:

Distance: 3 km

Side is one of the most well-known ancient cities in Turkey. Side was a harbor in ancient times and its name means pomegranate. The theater, built on columned arches, is the largest in the region.

The ancient city of Aspendos:

Distance: 37 km

Aspendos, located near the Serik district of Antalya province, has one of the best-preserved free-standing Roman theaters anywhere in the world. Today it is still used for music concerts and opera festivals.

Sillyon:

Distance: 56 km

Sillyon, a Pamphylian city, is built on a hill with almost completely steep slopes and a flat top. Like all other Pamphylian cities, Sillyon is generally accepted to have been founded by the heroes Mopsos and Calchas after the Trojan War.

Ancient City of Perge:

Distance: 63 km

Perge, located east of the city of Antalya, was an important Pamphylian city. On the way to the ancient stadium, artifacts from various parts of the ancient city are exhibited

Termessos Ancient City:

Distance: 117 km

Located east of the city of Antalya,
Termessos is one of Turkey's best
preserved ancient cities and most
outstanding archaeological sites. The
untouched ancient city is built on a
steep hillside covered with pine forests.
It is believed to be one of the few places
Alexander the Great could not conquer.



Phaselis Ancient City:

Distance: 132 km

Phaselis Ancient City is located near Kemer in Antalya province. Founded by the Rhodians in the 7th century BC, Phaselis is an ancient port city with three natural harbors. It has a rich history and its ruins are impressive.



Ancient City of Olympos:

Distance: 160 km

The ancient city of Olympos is located on the south side of Tahtalı Mountain, on the seashore close to Çıralı. A member of the Lycian Union, Olympos was a maritime trade city. The area is now a National Park.

Myra Ancient City:

Distance: 218 km

The ancient city of Myra in Demre in eastern Antalya province was one of the most powerful cities of the Lycian League. It is famous for its perfectly preserved Roman theater and tombs carved into the rocks overlooking the theater. Demre is also home to the Church of St. Nicholas; the 4th Bishop is better known today as Santa Claus.

* https://goturkiye.com



QUALITY MANAGEMENT SYSTEMS













QUALITY MANAGEMENT SYSTEM

Sueno Hotels proves its commitment to maintaining high-quality standards and fulfilling its commitments on time with prestigious quality certificates issued by the Turkish Standards Institute. These certificates reflect our excellence in quality, environmental management, guest satisfaction, occupational health and safety, energy management and food safety, and our sustainability goals.

SUSTAINABILITY AND ENVIRONMENT

As Sueno Hotels, we have been continuously improving our environmentally friendly approach since day one. Due to our commitment to beach cleanliness, sea water quality, and environmental management in our facilities, we have proudly held the Blue Flag Certificate since 2009. Additionally, our efforts to protect the environment and contribute to sustainable tourism have been recognized with the GREEN KEY award, an internationally recognized eco-label. We have also successfully obtained the "Sustainable Tourism Certificate," awarded in accordance with the international

standards set by the Global Sustainable Tourism Council (GSTC) in cooperation with the Ministry of Culture and Tourism and the Turkish Tourism Promotion and Development Agency (TGA).

These certificates concretely demonstrate our commitment to the environment and our sustainability goals.

HEALTHY VACATION SYSTEM

Food Safety: Sueno Hotels adheres to the principle of producing hygienic and reliable food throughout all processes, from raw materials to presentation.

Receiving areas, warehouses, food production areas, service areas, restaurants, bars and dishwashers have been audited and certified by ISIS Turkey (International Inspection System) in line with this policy.

Water Safety: In order to minimize the risks of Legionella and other waterborne diseases, water installations, boiler rooms, water tanks, rooms, swimming pools, Turkish bath / hamam-SPA, cooling towers, Jacuzzi and ornamental pools have been inspected and certified by ISIS Turkey (International Inspection System).

Guest Rooms: In order to increase the comfort and service quality of our guests, guest rooms, public areas, floor offices, floor cars, staff areas, storerooms and laundries have been inspected and certified by ISIS Turkey (International Inspection System).

Turkish bath / Hamam-SPA: General and private baths, saunas, massage rooms, care and therapy rooms, changing rooms, showers, staff areas, storerooms and catering areas have been inspected and certified by ISIS Turkey (International Inspection System) to ensure comfort and service quality in the Turkish bath and spa areas—one of the spaces our guests interact with the most.



SUENO HOTELS BEACH SIDE

5 Stars | 130.000 m² | Ultra - All Inclusive

You will discover more than just a vacation at Sueno Hotels beach Side, which enables each of our guests to enjoy new and unique experiences during their stay with its pleasant atmosphere on the shores of the clear waters of the Mediterranean Sea, adorned with the historical texture of the ancient city of Side and unlimited activities for children.

Hotel Group:

Sueno Hotels

Ownership:

Telerko Turizm A.Ş

Address:

Adnan Menderes Blv. No:24, Sorgun, Side Manavgat / Antalya

GPS Coordinates:

36.76522669975252 -31.41243535270806

Phone:

+90 242 744 10 00 (pbx)

Fax

+90 242 744 10 31

Website:

www.sueno.com.tr

E-Mail:

info@sueno.com.tr

Sueno Tour :

444 66 77 – 0850 723 66 77

National Category:

Official 5 Star

Concept:

- Ultra All-Inclusive
 April 1-October 31
- All Inclusive November 1-March 31

Service Period:

All Year Round

Summer Season:

April 1 – October 31

Winter Season:

November 1 - March 31

Opening Date:

June 2006.

Total Rooms:

761

Total Area:

130 000 m²

Beach Length:

260 meters

Hotel Manager:

Haşim ERDOĞAN

Sales & Marketing Coordinator:

Kadir EĞIN

Nearest City Center:

Antalya, 70 km

Nearest Bazaar:

Side, 5 km

Nearest Hospital:

Side, 3 km