

HOTEL FACT SHEET & SUMMER CONCEPT

GENERAL INFORMATION

NAME OF THE HOTEL : SUENO HOTELS BEACH SIDE

NATIONAL CATEGORY : Official 5 Star

ADDRESS : Side Mah. Adnan Menderes Bulvarı No: 24/1 Side - Manavgat / ANTALYA

 TELEPHONE
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WEB SITE: www.sueno.com.trE - MAIL: info@sueno.com.trHOTEL MANAGER: Mr. Haşim ERDOĞAN

SALES & MARKETING COORDINATOR : Mr. Kadir EĞİN

PENSION TYPE : Ultra All Inclusive (01 April – 31 October) / All Inclusive (01 November – 31 March)

YEAR OF CONSTRUCTION : June 2006
SERVICE PERIOD : All Year round

LANGUAGES : Turkish, English, German, Russian

SYSTEMS & CERTIFICATIONS: Quality Management System TS EN ISO 9001

Environmental Management System TS EN ISO 14001 Food Safety Management System TS EN ISO 22000

Occupational Health and Safety Management System TS ISO 45001 Customer satisfaction – Complaints Management System TS ISO 10002

Green Key & Blue Flag Safe Tourism Certificate Sustainable Tourism Certificate

DISTANCE TO THE AIRPORT : Antalya (AYT) 60 km

TRANSFER TIME : About 45 Minutes

DISTANCE TO THE NEAREST CITY : Antalya 70 km **DOWNTOWN, SHOPPING AND** : Manavgat 5 km **NEAREST HOSPITAL** Side 1 km DISTANCE TO THE : Perge 75 km HISTORICAL PLACES Termessos 95 km Phaselis 150 km 250 km Myra **Aspendos** 30 km Side 1 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY : A Resort Hotel builded on a territory of 130.000 m² as a Main Building direct at the Beach and 13 Blocks Villas. The main building consists of 606 rooms over 5 floors

and the villas are built around a 2.800 m² swimming pool, which have total 154 rooms. These rooms are available some with pool or garden views.

PLACE OF THE BEACH: Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 260 m). Shallow Sea and fine Sandy Beach.

Pier (15.05 – 15.10), Planet Beach Club, sunbeds and sunblinds are available for Guests.



WELCOME & FAREWELL

Welcome and farewell of Guests with several beverages (01.06 - 30.09)

Personel accompanying for VIP's and Guests from Villas to the room

Providing all the neccessary informations for 24 hours by the hotel staff

Providing drinks to adults and children during the check-in (01.06 - 30.09)

Indoor and Outdoor Parking for Free with Valet parking service

Reservation priority at the Main Restaurant for handicapped guests

OUR ROOMS

Room	Number	Size	Room \	/iew		Room sections							Floor		Bath		
		m²	Lat. Sea	Land	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	wc	Bath	Maximum Capacity	Carpet	Laminate	Shower	Bathtub
OSTD	495	31	Х	Х	1	1			1			1	2+1	Х	Х		1
OFAM	95	43	Х	Х	2	2			1			1	3+1	Х	Х		1
OSUI	7	91	Х		2	1	1		1	1		1	3+1	Х			1
OSTD	8	31		Х	1	1			1			1	2+1	Х	Х	1	
KSUI	1	173	Х		2	1	1		1	1	1	1	3+1		Х		1
GLS	134	31		Х	1	1		1	1			1	2+1		Х	1	1
GLFM	20	54		Х	2	2		1	1			1	3+1		Х	1	
	OSTD OFAM OSUI OSTD KSUI GLS	Code of Rooms OSTD 495 OFAM 95 OSUI 7 OSTD 8 KSUI 1 GLS 134	Room Code Number of Rooms m² OSTD 495 31 OFAM 95 43 OSUI 7 91 OSTD 8 31 KSUI 1 173 GLS 134 31	Room Code Number of Rooms m² Lat. Sea OSTD 495 31 X OFAM 95 43 X OSUI 7 91 X OSTD 8 31 X KSUI 1 173 X GLS 134 31 X	Room Code Number of Rooms m² Lat. Sea Land OSTD 495 31 X X OFAM 95 43 X X OSUI 7 91 X X OSTD 8 31 X X KSUI 1 173 X X GLS 134 31 X X	Room Code Number of Rooms m² Lat. Sea Land Total Rooms OSTD 495 31 X X 1 OFAM 95 43 X X 2 OSUI 7 91 X 2 OSTD 8 31 X 1 KSUI 1 173 X 2 GLS 134 31 X 1	Room Code Number of Rooms m² Lat. Sea Land Total Rooms Bed Room OSTD 495 31 X X 1 1 OFAM 95 43 X X 2 2 OSUI 7 91 X 2 1 OSTD 8 31 X 1 1 KSUI 1 173 X 2 1 GLS 134 31 X 1 1 1	Room Code Number of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room OSTD 495 31 X X 1 1 OFAM 95 43 X X 2 2 OSUI 7 91 X 2 1 1 OSTD 8 31 X 1 1 1 KSUI 1 173 X 2 1 1 GLS 134 31 X X 1 1	Room Code Number of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace OSTD 495 31 X X 1 1 OFAM 95 43 X X 2 2 OSUI 7 91 X 2 1 1 OSTD 8 31 X 1 1 1 KSUI 1 173 X 2 1 1 GLS 134 31 X X 1 1 1 1	Room Code Number of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace Balcony OSTD 495 31 X X 1 1 1 1 OFAM 95 43 X X 2 2 1 1 1 OSUI 7 91 X 2 1 1 1 1 OSTD 8 31 X 1 1 1 1 1 KSUI 1 173 X 2 1 1 1 1 GLS 134 31 X 1 1 1 1 1	Room Code Number of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace Balcony Jacuzzi OSTD 495 31 X X 1 1 1 1 OFAM 95 43 X X 2 2 1 1 1 OSUI 7 91 X 2 1 1 1 1 OSTD 8 31 X 1 1 1 1 1 KSUI 1 173 X 2 1 1 1 1 1 GLS 134 31 X X 1 1 1 1 1 1	Code Code Code Of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace Balcony Jacuzzi WC OSTD 495 31 X X X 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Code Code Of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace Balcony Jacuzzi WC Bath OSTD 495 31 X X 1 1	Code Code Of Rooms Number of Rooms m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace Balcony Jacuzzi WC Bath Capacity OSTD 495 31 X X 1 1 1 1 2+1 OFAM 95 43 X X 2 2 1 1 1 1 3+1 OSUI 7 91 X 2 1 1 1 1 1 3+1 OSTD 8 31 X 1 1 1 1 1 2+1 KSUI 1 173 X 2 1 1 1 1 1 3+1 GLS 134 31 X 1 1 1 1 1 2+1	Number Code Number Code m² Lat. Sea Land Total Rooms Bed Room Living Room Terrace Balcony Jacuzzi WC Bath Capacity Carpet	Number Code Number Of Rooms Maximum Capacity Carpet Laminate	Number N

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Family Room	Suite Room	Handicapped Room	King Suite	Villa Standart Room	Villa Family Room
Room Cleaning	Х	Х	X	X	X	X	Х
Hot Setup (Tea & Coffee)		Χ	X		X		Х
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	Χ	X	X	Χ	X	X
Digital Safe	X	X	X	X	Χ	X	Χ
Direct dial telephone	X	Χ	X	X	Χ	X	Χ
SatLCD TV	X	Χ	X	X	Χ	X	Χ
Hair Dryer	Х	X	Х	X	Х	X	Х
Air Condition (Central / 01.0431.10 cooling / 01.1131.03. heating)	X	X	X	X	X	X	X
Wi-Fi Internet	X	Χ	Χ	X	Χ	X	Χ



HONEYMOONERS

Up-grade upon availability to higher room category

Fresh Flower arrangement at the room

Fruit basket and a bottle of sparkling wine in the room

In one morning of your choice 1 x time per stay complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In)

A complimentary dinner in one ala carte restaurant with decorated table. (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking)

%25 discount by massages at the SPA Center

Honeymoon room decoration (Flowers, slippers, bathrobes etc.)

FACILITIES

Unit Name	Di	0	- - :	Size	C	F	Forton	Description
Unit Name	Place	Openin	g Times	m²	Capacity	Free	Extra	Description
Main Lobby	Lobby	24 h	ours	4.087		Х		
Reception	Lobby	24 h	ours			Χ		
Luggage carrier	Lobby	24 h	ours			Χ		
Guest Relation	Lobby	08:30	00:00			Χ		
Cinema	Ground Floor	15:00	22:30	171	130 Person	Χ		2 times a day
Amusement Park	Outside	20:00	00:00	2.922			X	Outside (depend on weather conditions)
Amphitheater	Outside	20:30	22:30	1.649	1.500 person	Χ		Outside
Entertainment Center	Ground Floor	10:00	00:00	1.035			X	Indoor
Shopping Center	Ground Floor			339			X	7 Shops
SPA Center	Ground Floor	08:00	20:00	900		Χ		Treatments extra charge
VIP Spa Center	Ground Floor	09:00	20:00	200			X	Facility and Treatments extra charge
Fitness Center	Ground Floor	08:00	20:00	200		Χ		
Meeting Rooms	Lobby & Ground Floor						X	8 Meeting Rooms
Lollipop Kids Club	Ground Floor	10:00	17:30	120		Χ		Winter Indoor
Lollipop Kids Club	Outside	10:00	00:00	330		Χ		Summer outdoor
Laundry & Dry Cleaning	Ground Floor			534			X	
Planet Beach Club Pavillon	Beach	09:00	18:00		12 Pavillon		X	with Service
Pier	Beach	09:30	19:00	1.664		Χ		with Bar (15.05 – 15.10)
Aquapark	Outside	10:00 - 12:00	13:30 - 17:00	500		Χ		8 slides
Car Park	Garage	24 h	ours	405		Χ		
Medical Service	Ground Floor	24 h	ours	77			X	Doctor Visit times
Volleyball	Outside					Χ		1 Court
Beach Volleyball	Beach					Χ		2 Courts
Basketball Court	Outside					Χ		1 Court
Tennis Courts	Outside					Χ		4 Hard courts
Football Pitches	Outside					-	X	2 x 90m*60m Gras & 1 x 45m*38m Artifical Gras



MEAL SERVICES & RESTAURANTS

Services	Place	Menu	Openin	g Times	Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	1.207 person	152 person	Fresh Orange Juice
Breakfast	Villas Restaurant	Open Buffet	08:00	10:00	72 person		
Late Breakfast	Main Restaurant	Limited Buffet	10:00	11:00	887 person	152 person	
Lunch	Main Restaurant	Open Buffet	12:30	14:30	722 person		Service
Dinner	Main Restaurant	Open Buffet	19:00	21:30	1.207 person	152 person	Service
Child Buffet	Main Restaurant	Open Buffet	19:00	20:00	93 person		International
Midnight Snack	Main Restaurant	Limited Buffet	23:30	00:30	310 person		
Night Snack	Main Restaurant	Limited Buffet	00:30	07:00	310 person		
Snack	Beach Bar	Limited Buffet	12:30	14:30	128 person		
Simit & Poğaça	Café Türk	Self Service	11:00	12:30	132 person	142 person	
Sueno Patisserie	Coffee House	Self Service	11:00	19:00	152 person		
Snack	Villas Restaurant	A'la carte	12:30	15:00	72 person		
Pizza	Pizza Restaurant	A'la carte	12:30	16:00	128 person		
Food Court	Side Street	Self Service	12:30	16:00			Suschi, Chicken and Fish Tenders, Döner, Meatball, Pita, Nudel, Pastry, Salat, Pita bread, Burger, Sandwiches, baking potatoes, French Fries, Milc Desserts, Ice creme, Ethnic food
Food & Beverages	Room Service	A'la carte	24 h	nours			Extra Charge

Note: Some food courts may close earlier in Side Street.

A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
Far East	Main Building	A'la carte	19:00	21:00	50 person	-	Service Charge pp. 8€
Mexican	Main Building	A'la carte	19:00	21:00	30 person	-	Service Charge pp. 8€
Italian	Main Building	A'la carte	19:00	21:00	30 person	-	Service Charge pp. 8€
Turkish	Main Building	A'la carte	19:00	21:00	90 person	-	Service Charge pp. 8€
Fish	Villas Restaurant	A'la carte	19:00	21:00	-	60 person	Service Charge pp. 8€
Barbeque	Beach Bar	A'la carte	19:00	21:00	-	80+20 person	Service Charge pp. 8€

Note: 0-4 Kids for Free. Barbeque opening times (Date) 15.06.-15.09.



BARS

Unit Name	Place	Openin	g Times	Capacity	Inclusive	Extra	Description
Ada Bar (Lounge Bar)	Lobby	24 h	ours	450 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Palm Bar	Lobby	16:00	00:00	70 person	Х		Local and some Import alcoholic/nonalcoholic drinks
Coffee House	Lobby	09:30	00:00	152 person	Х		Hot drinks
Bowling Bar	Ground Floor	16:00	00:00	30 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Disco	Ground Floor	00:00	03:00	200 person	Х		Local and some Import alcoholic/nonalcoholic drinks
Café Türk	Ground Floor	08:30	00:00	350 person	Х		Turkish Coffee & Tea
Vitamin Bar	SPA Center	09:00	20:00	10 person	Х		Local nonalcoholic and hot drinks
Meydan Pool Bar	Pool side	09:30	00:00	60 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Beach Bar	Beach	10:00	19:00		Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Pier Bar (15.05 – 15.10)	Pier	09:30-19:00	21:00-00:00	50 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Hamak Bar	Villas	09:30	00:00	48 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Luna Bar	Amusement Park	20:00	00:00		Х		Nonalcoholic and hot drinks
Planet Beach Club	Beach	09:00-18:00	22:30-00:00	12 Pavillon		Х	Local and some Import alcoholic/nonalcoholic and hot drinks

Local / import drinks and nonalcoholic drinks: Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Vermouth & Tequila sorts, Irish Cream Liquer, Cin, Vodka, Rum, Cognac, Whisky. Some import drinks are served at certain bars.

MINIBAR

Bier (4 box) Cola Light (1 box) Sprite	ite (2 boxes) Soda (2 bottles)	Coca Cola (2 boxes)	Fanta (2 boxes)	Water (4 bottles)	
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Note: The contents of the minibar is checked daily.

MEETING ROOMS

Name	m²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Çınar Ball Room	1.300+200	6,5 m	1.800	1.200	300	1.500	1.100	2.050
Çınar 1	400	6,5 m	400	300	80	300	200	550
Çınar 2	450	6,5 m	600	400	150	400	300	600
Çınar 3	450	6,5 m	600	400	150	400	300	600
Sedir	145	4	180	120	60	120	100	180
Ardıç	106	4	150	60	50	70	60	150

Name	m²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Ladin	1.200	4	1.100	800	200	900	700	1.300
Göknar	80	4	100	50	40	50	50	100
Meşe	94	4	X	Χ	Х	Х	X	X
Yeşilçam	60	4	X	Χ	Х	Х	X	X
Business Center	75	4	X	Х	Х	Х	Х	X
Foyer (Lobby)	1.000	4						



SWIMMING POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Aktivity Pool	Outside	909	1,40 cm	Х	Х				
Relax Pool	Outside	334	1,40 cm	X	Х				
Cave Pool	Outside	275	1,40 cm	X	Х				
Terrace Pool	Outside	275	1,40 cm	Х	Х				
Terrace Pool – 1	Outside	305	1,40 cm	X	Х				
Child Pool	Outside	190	35 cm	Х	Х				3 slides
Villas Pool	Outside	2.660	1,40 cm	Х	Х				
Villas Pool – 1	Outside	681	1,40 cm	X	Х				
Villas Child Pool	Outside	51	35 cm	Х	Х				
Indoor Pool	SPA Center	373	1,40 cm	X		Х			
Indoor Child Pool	SPA Center	23	35 cm	Х		Х			
Aquapark	Outside	567	1,20 cm	Х	Х				8 slides

Note: Outdoor Swimming Pools are closed in Winter season.

SPA & WELLNESS

SI A & WELENESS				
225 m ² Indoor Pool	30 m ² Indoor Child Pool	1 VIP Section	1 Fitness Center	1 Vitamin Bar
2 Steam Bath	2 Sauna	2 Turkish Bath	Massage Rooms	Treatment Rooms
Free of Charge	Turkish Bath	Sauna	Steam Bath	Changing Rooms
Tree of charge	Indoor Pool	Indoor Child Pool	Fitness Center	Relax Area
	Turkish Bath	Sauna	Steam Bath	Adventure Shower
Extra Charge	VIP Section	Vitamin Bar	Massage & Body- Care Treatments	Massage (with Jacuzzi) & Salt & Ice Rooms

SPORTS & ACTIVITIES

	Animation	Sport Tournaments	Water Gymnastic	Boccia	Dart	Tennis Equipment
Free of	Water Volleyball	Fitness Activities	Pool Games	Tennis Courts	Cafe Games	Waterball
Charge	Olympic Games (1 x Week)	Tennis Lessons (off 4 pers)	Fitness Center	Beach Volleyball	Basketball	Lollipop Kids Club
	Shooting (Air-gun)	Archery	Mini Football	Mini Golf	Table Tennis	Shuffleboard
Extra	Private Tennis Lesson	Electronic Games	Lolitown			
Charge	2 Football Fields	Tennis & Football Lighting				



LOLLIPOP KIDS CLUB

*04-12 Age Kids Club

*13-16 Age Teenage Club (01.06 – 01.09)

*Kids Cinema

*Aktivity Room (Painting)

*Playground

*Mini Disco

*Baby Trolley (Rent a Car Extra Charge)

*Lollipop Kids Club Service hours can change according the season.

*Between 01.05 – 30.09 Lolitown (extra charge) (participation accompanied by a parent under the age of 06 is required under 06 years only accompanied by a parent) (each parent is charged per person)

*Babysitter service (extra charge and at 02 year)

PAVILLONS & BEACH

Pavillon (Planet Beach Club)

*12 Pavillon Units

*Working hours 09:00 – 18:00

*Service is available by reservation from Guest Relation.

*Hotel Staff will be glad to provide food and beverage service.

Beach

*Working hours Life Guard 09:00 – 19:00

*Distance to hotel is 0 meter.

*Shallow and fine Sandy Beach

*260 meter length private Beach

*WC, shower, chancing rooms

*Beach towels , beach sunblinds and sun beds are free of charge

*Pier size of $1.664 \text{ m}^2 (15.05 - 15.10)$

ENTERTAINMENT

Free of Charge	Pool Games	Live Music	Night Shows	Concerts (some Months)		
	Open Air Disco	Olympic Games	Concept Party's	Daily Tournaments		
Extra Charge	Entertainment Center	Carousel	Billard	Bowling (4 Line)	Amusement Park	
	Mini Gondol	Table Football	Electronic Games	Atari Games	Discovery	
	Ferris wheel	Mini Roller Coaster	Auto Scooter	Mini Go – Cart		

Note: Shows between 01.05 – 15.10.

AQUAPARK

Free of Charge	Bugi Bugi (80 m)	Hillside (30 m)	Phantom Sarı (30 m)	Three Carpet (30 m)
	Pipe (26 m)	Kamikaze (70 m)	Phantom Mavi (30 m)	Witches Bowl (14 m)



DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Visa, Eurocard, Mastercard
Late Check Out	X			X	If available
Express Check In	X				For groups with advanced Pre-info
Smooking Rooms		X			
Pets		X			Not Allowed
Lifts	X				8 in Total
Room Service	X			X	There is a 24-hour medical staff. Doctor service is paid.
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Fax		X			
Telephone		X			
Shops	Х			Х	Textile, Leather, Souvenir, Silver, Market, Photo Shop, Hairdresser, Rent a Car

All services and activities depend on season & weather conditions and Sueno Hotels Beach Side may change programmes without any notice.