



SAPHIR Resort & SPA

SAPHIR RESORT & SPA INFO SHEET

NAME OF HOTEL: SAPHIR RESORT & SPA OWNER'S NAME : SAF-TUR TURİZM TİC. A.Ş. GENERAL MANAGER : HASAN SELCUK SAF GENERAL MNG. ASS : HASAN SERVET SAF HEAD OF SALES DEPT : HASAN SELCUK SAF ACCOUNT MANAGER : CENGİZ TAŞ FRONT OFFICE MANAGER: AYŞE ÜNAL RESERVATION MANAGER : AYŞE ÜNAL FOUNDATION YEAR: 2008 POST ADDRESS: OKURCALAR - ALANYA / TURKIYE TELEPHONE №: 0 242 527 5454 PBX EMAIL: resortonburo@saphirhotels.com.tr	5***** LOCATION: KARABURUN MEVKII OKURCALAR - ALANYA KM AWAY FROM CITY CENTER : 500 M, ALANYA 33, SIDE 27 KM AWAY FROM AIRPORT: 90 KM M AWAY FROM SEA: 0 METRE WORK TERMS : ALL INCLUSIVE PLUS CONCEPT DATE OF LAST RENEWAL : 2008 TOURISM OF HOTEL №: 12.06.2009 – 11926 NO: 005410 SIZE OF TERRITORY M²: 18.000 M ² CAPACITY PAX: 650 – 800 PAX FAX №: 0 242 527 5455 http://www.saphirhotels.com.tr
OFFICIAL DOCUMENTS : 1-) QUALITY MANAGEMENT SYSTEM CERTIFICATE 2-) ENVIRONMENTAL MANAGEMENT SYSTEM CERTIFICATE 3-) FOOD SAFETY MANAGEMENT SYSTEM CERTIFICATE 4-) GREEN KEY 5-) 2015 ZOOVER AWARD WINNER BRONZE 6-) BLUE FLAG 7-) GREEN STAR	

TOTAL ROOMS: 333

NON SMOKING ROOMS: 4

ROOMS FOR DISABLED: 3

	3+1	2+2	2+1	27M2	30M2	X	1	-	1	-	158	10	139	307	1
HOTEL STANDART	307	3 + 1 2 + 2 2 + 1													
FAMILY CONNECTION	17	3 + 1 2 + 2	35M2	39M2	X	1	-	1	1	12	5	-	17	2	
SUITE ROOM	6	3 + 1 2 + 2 4	43M2	51M2	X	1	-	1	2	-	-	6	6	2	
HONEYMOON SUITE	3	2 + 1	47M2	52M2	X	1	3	1	1	3	-	-	3	2	

HOUSEKEEPING: ROOM CLEANING: X EVERYDAY
 CHANGE OF BED-LINEN: X 3.TIMES A WEEK

ROOMS: (X (YES)) (-, € (NO))

X SHOWER	X TV / CHANEL (32)	X MINI BAR	X FREE	X CENTRAL AIR-CONDITIONER
X BATH	X INFO CHANEL	€ FULL	EMPTY	V R V
X HAIR DRIER	X CARPET FLOOR	X WATER	X SOFT DRINKS	DEPENDS ON WEATHER CONDITIONS
X TELEPHONE	X ELECTRICITY 220 W	€ BEER	€ ALCOHOL DRINKS	
X MUSIC CHANEL (TV)	X BABY COT	X FILLED UP EVERYDAY		

JUST FOR CHECK-INS SOFT DRINKS AND NEXT DAYS WATER

ACTIVITIES:

X SWIMMING POOL (1500)m ²	DEPTH (1.40) m	X ANFI THEATRE	X PLAYGROUND
X KIDS POOL (60)m ²	DEPTH (40) m	X ELEVATOR (6)	X LIVE MUSIC
X INDOOR POOL (150)m ²	DEPTH (1.40) m	X MONEY EXCHANGE	X MINI SHOPING CENTER
		X TV CORNER IN LOBBY	X GAME ROOM
X AQUAPARK TOTALLY 3 WATER SLIDES		X INDOOR DISCO	Ⓢ
X 1 TENNIS COURT (HARD)		X CHILD OPEN AIR CINEMA	20:00 – 21:00 (01.05-01.10)

ANIMATION	FULL DAY AND EVENING		
PETS	NOT ALLOWED		
MINI CLUB	AGE(....4....-....10.....)	WORKING HOURS (10:00.-. 12:00 /14:30.-.17:00)	
CONFERENCE HALL (....3....)	max. 40 + 40 + 350 pax	EQUIPMENT WITH CHARGED	
INTERNATIONAL SPEAKING PERSONNEL	AT GUEST RELATION, AT RECEPTION, ANIMATION AND AT SERVICES		
	TURKISH, GERMAN, ENGLISH, RUSSIAN		

RESTAURANTS AND BARS:

X MAIN RESTAURANT	X OUTDOOR 300 PAX	X INDOOR 700 PAX	X AIR-CONDITIONED	X BABY CHAIR
	X DIET MENU	X VEGETARIAN MENU		X KIDS MENU (19:00-21:00)

X BAR (TOTAL ...6...)	X LOBBY BAR	24 HOURS	X FREE (10:00-23:00) (LOCAL DRINKS)	X CHARGED (23:00-10:00) (ALL DRINKS)
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	X DISCO BAR	24:00-02:00	X FREE	CHARGED
	X POOL BAR	10:00-24:00	X FREE	Ⓢ CHARGED
	X SNACK BAR	11:30-16:30	X FREE	Ⓢ CHARGED
	X RESTAURANT BAR	12:30-14:00 19:00-21:00	X FREE	Ⓢ CHARGED
	X BEACH BAR	10:00-17:00 20:00-23:00	X FREE	€ CHARGED
ALA CARTE RESTAURANT (2)	X ITALIAN 60 PAX (19:00 – 21:30)	X OTTOMAN 60 PAX (19:00 – 21:30)	X AIR-CONDITIONED	

(FROM 15.05 TILL 01.10)	X RESERVATION REQUIRED (one day before)	X FREE	CHARGED
WORKING 6 DAYS A WEEK (THURSDAY CLOSED)		(PER WEEK FOR ONE TIME)	

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CONCEPT :	X – ALL INCLUSIVE PLUS	BREAKFAST	X-OPEN BUFFET	07:00 - 10:00
		LATE BREAKFAST	X-OPEN MINI BUFFET	10:00 - 11:00
		LUNCH	X-OPEN BUFFET	12:30 - 14:00
		DINNER	X-OPEN BUFFET	19:00 - 21:00
		PATISSERIE IN THE LOBBY	X- FIXED MENU	12:00 – 19:00
		NIGHT	X-FIXED MENU	23:00 - 24:00
		GOZLEME / PATTY AT THE BEACH	X-FIXED MENU	11:00 - 16:30
		FAST FOOD RESTAURANT	X-FIXED MENU	11:30 - 16:30
		LOKMA / MISIR (JULY/AUGUST)		17:00 - 18:00
		SNACK	X-OPEN BUFFET	11:30 - 16:30
		SNACK BAR COFFEE & CAKE	X-FIXED MENU	12:00 - 18:00
		LOBBY COFFEE & CAKE		24 HOURS
		TURKISH COFFEE TIME IN LOBBY		10:00 - 23:00

ALL INCLUSIVE PLUS SYSTEM AVAILABLE: ALCOHOL AND NON-ALCOHOL LOCAL DRINKS ARE INCLUDED 10:00 - 02:00

X FRESH FRUIT JUICES	FREE	X CHARGED	SERVICE HOURS (07:00 - 24:00)
X ICE CREAM (15.05 TILL 15.10)	X FREE	CHARGED	SERVICE HOURS (14:00 - 16:00)
X JUST MARRIED	X REPEAT GUEST	X HAPPY BIRTHDAY GUEST	
FRUIT BASKET & WINE (35cc)	FRUIT BASKET & WELCOME CARD	DINNER TABLE RESERVATION & FRUIT	

CREDIT CARDS ACCEPTED: X VISA X MASTER AMERICAN EXPRESS € OTHERS.....

BEACH		FREE	CHARGED
X SAND	X BEACH TOWEL	X	
X FREE ENTRANCE	X SUN UMBRELLA (beach)	X	€
X SHOWER	X CHAISE LONGUE (beach)	X	€
X PEBBLE	X MATTRESS (beach)	X	€
X	X SUN UMBRELLA (pool)	X	€
X CABIN	X CHAISE LONGUE (pool)	X	€
X (0) M AWAY FROM HOTEL	X MATTRESS (pool)	X	€

	FREE	CHARGED		FREE	CHARGED
BABYSITTER	€	X	SAILING BOAT	€	X
LAUNDRY	€	X	SURF	€	€
MASSAGE	€	X	WATER SKI	€	
TURKISH HAMAM	X	€	CANOE	€	
SAUNA	X	€	BOAT	€	
STEAM BATH	X€		SEA BICYCLE	€	
HAIR-DRESSER	€	X€	JET SKI	€	X
SOLARIUM	€	€	BANANA	€	X
SAFE (ROOM)	X		PARACHUTE	€	X
SAFE (FRONT DESK)	€	€	ARCHERY	€	€
DARTS	X	€	VOLLEYBALL	X	€
DOCTOR	€	X	BASKETBALL	X	€
WHEELCHAIR	€	X	FITNESS CENTER	X	€
INTERNET Wİ Fİ	X	ⓄⓄ	GOLF	Ⓞ	Ⓞ
INTERNET CAFE	Ⓞ	X	MINI GOLF	Ⓞ	Ⓞ
SHUTTLE BUS	Ⓞ	Ⓞ	SQUASH	Ⓞ	Ⓞ
TENNIS - DAYTIME	X	Ⓞ	DIVING CENTER	Ⓞ	X
FLOODLIGHT	XⓄ		BILLIARD	Ⓞ	X
TENNIS EQUIPMENT	X		TABLE TENNIS	X	Ⓞ
TENNIS COURSE	Ⓞ	X	HORSE RIDING	Ⓞ	X
BABY PHONE	Ⓞ	X Ⓞ	BUSINESS CENTER	Ⓞ	Ⓞ
MINI FOOTBALL	Ⓞ	Ⓞ	BEACH VOLEYBALL	X	Ⓞ
ROOM SERVICE	Ⓞ	X	WİRELESS (ROOMS)	X	Ⓞ
SPA	Ⓞ	X	LATE CHECK - OUT	Ⓞ	X Ⓞ
Wellness	Ⓞ	X	BABY CAR	Ⓞ	X Ⓞ
BEAUTY CENTER	Ⓞ	X	Ⓞ	Ⓞ

NOTES:.....

ÜCRETLİ & ÜCRETSİZ HİZMETLER SEZON İÇERİSİNDE HOTEL TARAFINDAN OPERASYON SAATLERİ HAVA SARTLARI TEDARİK EDİLEBİLME DURUMU VE MİSAFİR SAYISINA BAĞLI OLARAK DEĞİŞİKLİK GÖSTEREBİLİR.

BU FORMDAKI BİLGİLER 2017 YAZ ACENTA KATALOĞUNDA VE DİĞER TANITIMLARDA YER ALACAK OLUP, YANLIŞ BİLGİLENDİRMELERDEN DOĞABİLECEK REKLAMASYONLARDAN HOTELİMİZ SORUMLU DEĞİLDİR.

SEVGİ VE SAYGILARIMIZLA,

SAPHİR RESORT & SPA

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