



HOTEL RIU PALACE TENERIFE *****

TENERIFE

Playa del Duque · 38670 · Adeje · Tenerife · Spain

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RIU Code: XTF · Rumbo Code: 405

GPS: Lat: 28.094543 · Long: -16.747661

HALF BOARD

ROOMS

334

SMOKING POLICY

Non-smoking environment
 Only permitted in designated areas

SEASON

Open all year round

Location

Right on the beach		
Closest town	La Caleta	1,8 km approx.
Closest city	Costa Adeje	4 km approx.
Closest town	Playa de las Americas	5 km approx.
Airport	Tenerife South Airport Reina Sofía (TFS)	22 km approx.

General info

The Riu Palace Tenerife is located directly on the beach in the south of Tenerife near Costa Adeje. This elegant 9-storey building is surrounded by 21,000 sq. m. generous landscaped gardens. The Riu Arcas hotel is located in the vicinity and has its own direct access to the promenade. Entertainments and shopping centre are within 1,8 km distance in La Caleta. Playa de las Americas is about 5 km away. The hotel has been completely refurbished in spring/summer 2015.

Building details

NO. BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building		9	5	334	

TOTAL: 334 ROOMS

Construction & Renovations

Built in: 1999

Riu hotel since: 1999

Last complete refurbishment: 2015

Remarks

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Environmentally-friendly purchasing policy
Waste	Minimum use of single portion packs at buffets
Waste	Use of biodegradable cleaning agents
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	WC watersaving flush

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
Booking Traveller Review Awards	2023	2021.
TripAdvisor® Travellers' Choice	2023	2022, 2020.
HolidayCheck Recommended	2023	2021, 2019, 2018.
HolidayCheck Award	2023	2020, 2018, 2017, 2015.
TUI Top Quality	2022	2020, 2018, 2017, 2016, 2015.
HolidayCheck Special Award	2021	
Preverisk COVID-19 Hygiene Response	2020	
TUI Umwelt Champion	2020	2019, 2018, 2017, 2016, 2015, 2014, 2013.
TripAdvisor® Certificate of Excellence	2019	2016, 2014, 2013.
TUI Holly	2018	2017.
Travelife Gold Award		



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Restaurants	3 restaurants.
✓	Bars	4 bars.
✓	Pools	5 swimming pools.
✓	Free WiFi throughout hotel	
✓	Gym	
✓	Wellness centre	
✓	Free hotel parking	Open-air. Limited places. Unguarded.
✓	Doctor (on request, additional charge)	

✓ Available ✗ Not available

Reception

Reception opening hours: 24 hours

Reception staff speak: Spanish · English · German · French · Dutch · Italian

Local languages: Spanish

Local currency: Euro

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Rent a car	✓	✓	
Taxi ordering	✓		

Means of payment

Currency exchange in hotel

Accepted credit cards: MasterCard · Visa · Diners

Additional Information

No pets allowed.

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Wellness centre	Body Love		✓	
Massages			✓	
Steam bath		✓		
Gym		✓		

Sports shoes are compulsory when using the gym.

Use of the gym is restricted to guests over 16 years old.

Use of the steam bath is restricted to guests over 18 years old.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
ATM		200 m		
Bank		1 km		
Chemist		1,8 km		
Doctor		5 km		
Hospital		5 km		
Supermarket		250 m		
Shopping centre		1,8 km		
Bus stop		150 m		



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Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
Main restaurant					✓	✓	✓
	Breakfast	07.30-10.30h	Buffet	Varied buffet with live cooking stations and Cava.			
	Dinner	18.00-21.30h	Buffet	Buffet with live cooking stations. Vegetarian options available. 2 x per week themed buffet.			
Fusion restaurant	Krystal				✓	✓	
	Optional dinner	18.30h - 20.00h 20.30h - 22.00h	à la carte	Reservation required. 2 sittings.			
Poolside restaurant/Theme restaurant					✓		✓
	Lunch	13.00-15.30h	à la carte	Light meals. Snacks and tapas.			
	Snacks	12.00-17.00h	à la carte	Snacks and tapas service at the pool.			
	Optional dinner	19.00h 19.30h 20.00h 20.30h	à la carte	Spanish restaurant. Reservation required. 2 sittings.			

Additional information

RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.		

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar		09.00-01.00h		✓	✓
Lounge bar		18.00-24.00h	Stage.	✓	✓
Poolside bar		10.00-18.00h.			✓
Beach bar	Sunshine	10.00-18.00h.	Next to the beachfront promenade.		✓
	Snacks & drinks				

Dress code for dinner

Gentlemen are recommended to wear long trousers for dinner

Remarks



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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	SWIM-UP BAR**	COMMENTS
✓	Outdoor pool	332	✓		
✓	Outdoor pool	228	✓		
✓	Outdoor infinity pool	140	✓		Adult-exclusive.
✓	Indoor pool	39	✓		Adult-exclusive.
✓	Children's pool	17			

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Parasols		
✓	Sun loungers		
✓	Pool towels		
✓	Sunken sun loungers		
✓	Bali beds		For guests staying in the junior suites.
✓	Snacks and tapas service at the pool (charge)		
✓	Small artificial beach		

Garden

Size: 21.000 (sq m)

Remarks

Chill-out area next to infinity pool.

Beach

Name: Playa del Duque/ El Beril

Length of beach: 700 m

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Parasols		✓	✓	✓	
✓	Sun loungers		✓	✓	✓	

Remarks

Sun loungers and parasols for rent on the left hand side of the beach (Playa del Duque).

There is a beach bar and restaurant onsite of man-made, dark sandy beach of Playa del Duque (several steps lead to beach).

Sun loungers and parasols also on Playa Fañabé beach, 2.5 km away.



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Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓			
✓	Golf		✓		✓	4,4 km	
✓	Golf		✓		✓	8 km	

Sports shoes are compulsory when using the gym.
 Use of the gym is restricted to guests over 16 years old.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Live music and shows	X	✓		

X = several times a week

Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Children's pool		✓		
✓	Children's playground		✓		
✓	High chairs (depending on availability)		✓		

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Cots on request		✓		
✓	Babysitter on request			✓	

X = several times a week



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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DGSB.
Number of adapted rooms	5
Size of adapted rooms (sq m)	33
Location of adapted rooms (area/floor)	On the ground floor.

Adapted rooms - Door widths

Entrance	80 cm
Bedroom (<i>if there is an extra door</i>)	-
Living room (<i>if there is an extra door</i>)	-
Bathroom	77 cm
Balcony/Terrace	85 cm

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✓

Shower seat	✓
Support/grab rails in shower	✓
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	1 cm
Entry height of the bathtub (from floor)	-
Height of the basin	85 cm
Height of the toilet	46 cm

General hotel facilities

Lift available	✓
Lift's door width	80 cm
Lift's depth	200 cm
Possibility to rent a wheelchair or mobility scooter	✓

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators.

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✓
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	4
Ramp available	✓
Ramp with handrail	✓
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	25 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available Lobby, Pool area.

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✗
Hillside	✗
Paved sidewalks and streets	✓
Flat landscape	✗
Slightly rising or descending landscape	✓
Paved way to the beach promenade	✓
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	✗
Shower	✓
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✓
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✗
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	83 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	70 cm
Balcony/Terrace	85 cm
Number of standard rooms located on the ground floor	-

Please contact hotel if more detailed information is needed.



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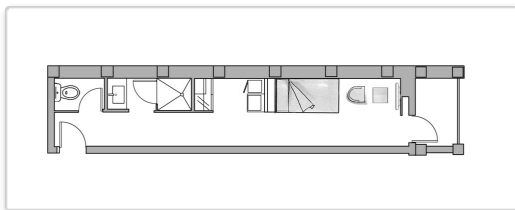
RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq.m)	SEA VIEW	LATERAL SEA VIEW	BATHROOM WITH SHOWER	BATHROOM WITH SHOWER	HYDROMASSAGE BATHTUB & SEP. SHOWER	DOUBLE BATH AREA, SEP. W.C.	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIR DRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	MINIBAR	IRON & IRONING BOARD	1 BEDROOM	2 BEDROOM	SITTING AREA	INTEGRATED LOUNGE	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 110 x 200 cm	1 BED - SIZE: 110 x 200 cm	SOFA	SOFA OR SOFA BED	BALCONY/TERRACE	COMMENTS
DGSB	Double room standard	33		✓				✓	✓	✓	●	✓	✓	✓	✓	✓	●	●	✓	✓	✓	✓	✓				✓	✓		2 beds 110x200 cm or 1 bed 180x200 cm.	
DGMB	Double room sea view	33	✓	✓				✓	✓	✓	✓	●	✓	✓	✓	✓	●	●	✓	✓	✓	✓	✓				✓	✓		2 beds 110x200 cm or 1 bed 180x200 cm.	
DGLB	Double room partial sea views	33		✓	✓			✓	✓	✓	✓	●	✓	✓	✓	✓	●	●	✓	✓	✓	✓	✓				✓	✓		2 beds 110x200 cm or 1 bed 180x200 cm.	
SJMB	Junior suite	38	✓		✓	✓	✓	✓	✓	✓	✓	●	✓	✓	✓	✓	●	●	✓	✓			✓	✓		✓		✓	Minimum age in this room type 18 years. 2 beds 110x200 cm or 1 bed 180x200 cm. For each junior suite there is a bali bed next to the seafront available.		
F2SB	Family room	57		✓				✓	✓	✓	✓	●	✓	✓	✓	✓	●	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	DGSB+IDSB with connecting aisle.	
IDSB	Single room	24		✓				✓	✓	✓	✓	●	✓	✓	✓	✓	●	●	✓	✓			✓	✓	✓	✓	✓	✓	✓		
F2MB	Family room sea view	59	✓	✓				✓	✓	✓	✓	●	✓	✓	✓	✓	●	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	2 bathrooms.

TOTAL: 334 ROOMS

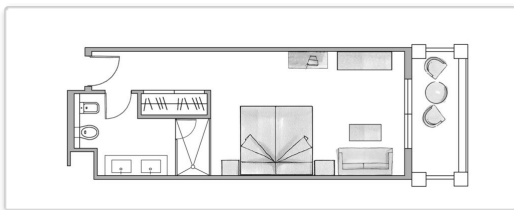
✓ Available, free of charge. ● Available, additional charge.

Plans

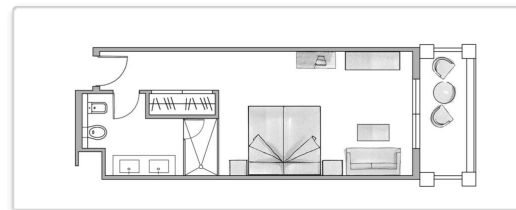
Images for guidance purposes



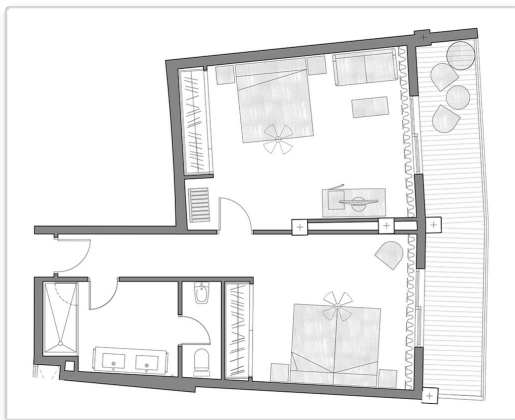
IDSB - Single room



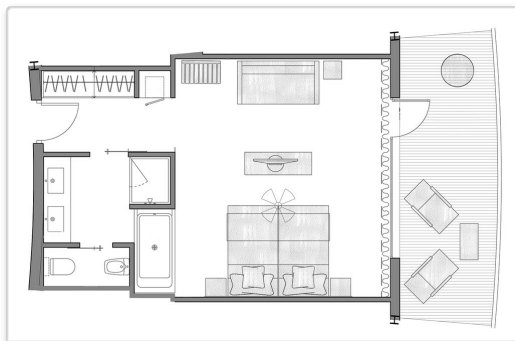
DGSB - Double room



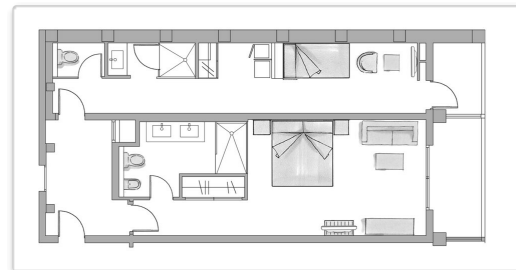
DGMB, DGLB - Double room



F2MB - Family room



SJMB - Junior suite



F2SB - Family room 1 double + 1 single

Features

Current : 220V

