

Welcome to Rehana Resort - Sharm El Sheikh
Ultra All Inclusive 24 hours concept

<p><u>Palmetto restaurant (Main restaurant)</u> Non Smoking</p>	<p>Main restaurant, located on the left side when you go out of the lobby. Breakfast: 07:00 till 10:00 Hrs. Lunch: 13:00 till 15:00 Hrs. Dinner: 18:30 till 21:30 Hrs. Late diner: 22:30 till 05:00 Hrs. All drinks hot & cold, local alcoholic & non-alcoholic are included.</p>
<p><u>Armando Italian Restaurant</u> Non Smoking</p>	<p>À La Carte Restaurant, serving Italian food, located above the main restaurant. Dinner time: 18:30 till 21:30 Hrs. (Once per stay upon availability, with prior reservation). All drinks hot & cold, local alcoholic & non-alcoholic are included. Late breakfast: 10:30 till 12:00 Hrs.</p>
<p><u>Mahraja Indian Restaurant</u></p>	<p>À La Carte Restaurant, serving oriental food, located beside food court area. Dinner time: 18:30 till 21:30 Hrs. (Once per stay upon availability, with prior reservation). All drinks hot & cold, local alcoholic & non-alcoholic are included.</p>
<p><u>À La Carte Restaurant Reservation System</u></p>	<p>Please make a reservation through the screen located in the lobby area, beside the reception desk. Two times per stay are included for all the Ala Cart Restaurants.</p>
<p><u>Bars</u></p>	<p>1-Lobby bar:: 05:00 till 07:00 Hrs. Early breakfast 07:00 till 22:00 Hrs. Located in the reception area. 2-Star Fish: 10:00 till 18:30 Hrs. Outside the lobby on the left side of the lobby. 19:30 till 04:00 Hrs. 3-Aqua Bar: 10:00 till 12:00 Hrs. From 15:00/17:00 behind 2000 building (soft drinks only). 4-Food Court Bar: 10:00 till 17:00 Hrs. under 4000 building. 5-Fontana Bar: 20:00 till 23:00 Hrs. 20:30 till 21:30 Hrs. Mini Disco 6- Beach bar: 10:00 till 17:00 Hrs. or sunset 7-Kids bar for soft drinks only: 10:00 till 17:00. From 14:00 till 17:00, , there is free popcorn, ice cream and cotton candy. Behind 3000 building</p> <p>Kindly note that all wine, fresh juice and Turkish coffee with extra charge.</p>
<p><u>Dress Code</u></p>	<p>Please note that swimwear is not to be worn in the Lobby & Reception areas or in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts or slippers in the Restaurants during dinner period. It is not allowed for ladies to stay topless in the official hotel area (including the Beach).</p>
<p><u>Food court lunch</u></p>	<p>Open on daily basis from 15:00 till 17:00 Hrs. located under 4000 building. High tea from 17:00 till 18:00 Hrs. Located under 4000 building.</p>
<p><u>Beach area</u></p>	<p>Opening hours from 08:00 till 17:00 Hrs. or sunset There is a privet tunnel located by end of the resort next to the security gate leading to the beach area. Also there is elevator serving the special need guests.</p>
Wellness activities	
<p><u>Sports area</u></p>	<p>We have two tennis courts, a basketball court and a football court. Location: behind 2000 building.</p>
<p><u>Aqua Park</u></p>	<p>Aqua Park featuring 6 slides for adults only +16. Kid's Aqua Park featuring 4 slides. Open daily from 10:00 till 13:00 and from 15:00 till 17:00. For health and safety reasons, please follow the instructions before using the slides.</p>
<p><u>Fitness Center (+ 16 years old)</u></p>	<p>GYM: Open from 08:00 to 20:00, free of charge. For Health & Safety reason all guest must wear sports shoes. Located under 4000 building.</p>
<p><u>ANIMATION PROGRAM KIDS CLUB</u></p>	<p>Daily activities are announced by main pool in the front of the lobby on the info board. Kids club opining hours from 10:00 till 13:00 &from 15:00:till 16:30</p>
<p><u>At your service dial (101-102) or (0)for customer care</u></p>	<p>Any maintenance order, room service order or special requests in your room please dial Ext (101) &(0)</p>
<p><u>Internet Service & ATM Machine</u></p>	<p>Free WIFI is covered in the lobby area without any password. ATM machine in lobby for many exchange or to use your credit card</p>
<p><u>Towel Card & Towels at the Pool. Key card</u></p>	<p>The towel card, which you receive upon check-in, entitles you to get a towel each day at one of our Towel Centers between 08:00 and 18:00. Kindly be advised to give back the towel card upon check out at the Reception. For the lost towel card there is a fee of 400 LE. It is not allowed to reserve sun beds at the pools or at the Beach; any towels or personal belongings will be removed and put in Towel Center. In order to have a fresh towel daily, kindly give the towel back in the same day to the towel center, maximum by 18:00. In case of losing the key card will be charged of 100 LE per card Please make sure to take your beach towel from our towel centers at Rehana Resort.</p>
<p><u>Safe Box</u></p>	<p>A digital safe is available in your room free of charge. An instruction paper in different languages is located above the safe box. Kindly keep your safe door open before you check out from the hotel. The Management of Rehana hotels & Resorts accepts no responsibility for valuable items left outside the safe box or in the open safe box.</p>

Doctor	With Extra charge, on request service, for more details, please call reception desk EXT (101)
Check Out Time	Please let us know when we can pick up your luggage one day before your check out. Kindly be informed that check out time is 12:00 noon ; please deliver back room card & towel cards and settle your account if you have any extra charges to pay. Late checkout for extra charge and upon hotel's availability. For more information please contact Reception team.
Room Cleaning Time	Rooms cleaning will be every 48H and the times for room cleaning: from 09:00 till 18:00. Please make sure there is no Do Not Disturb sign on the door knob.
Laundry	At your service and for extra charge, for more information please contact the reception desk. EXT(101)
Mosquito fumigation	On daily basis by SUN SET, there will be anti-mosquitoes healthy fumigation.
Hotel Regulations and Health & Safety	<p>1-Please refrain from entering roof tops of the buildings. <u>Any damage or accident will be on your own risk.</u> The Hotel Management will not take any responsibility for claims.</p> <p>2-Please note that for Health & Safety reasons, children should be supervised at all times by an adult during their stay in the hotel. For your own safety, please ensure that children are always supervised while using or playing in the balcony and do not leave your children alone in the room. We recommend that you refrain from climbing, leaning on or over the balconies.</p> <p>3-Due to Health & Hygienic reasons, we kindly request <u>not to bring food or beverages from outside of the hotel.</u></p> <p>4-Please inform Reception if you would like to invite a person from outside to the hotel. Kindly note that visitors are not allowed entering guest's room.</p> <p>5-Concessionaires such as shops, limousine, and diving, spa, safari, beauty salon or sea scope are all third parties</p>



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| 1.Reception | 7.Shops Area | 13. SPA | 19. Kids Pool | 25. Towel Center | 31. FUN Park |
| 2.Lobby Bar | 8.Mahraja (Indian Restaurant) | 14. Amphitheater | 20. Kids Pool | 26. Dolphin Bar | 32. Meeting Rooms |
| 3.Piano Bar | 9.Armando (Italian Restaurant) | 15. Clinic | 21. Kids Pool | 27. Kids Pool | 33. Shisha Corner |
| 4.Starfish Bar | 10. Sombrero (Mexican Restaurant & Disco) | 16. LUNA Park | 22. Kids Bar | 28. GYM & Fitness Center | 34. Fontana Bar |
| 5.Towel Center | 11. Palmetto (Main Restaurant) | 17. Rehana Sports Center | 23. Food Court | 29. Tunnel To The Beach | 35. Kids Club |
| 6.Kids Pool | 12. Pool Bar | 18. Pool Bar | 24. Mezza (Lebanese Restaurant) | 30. British Lounge | 36. Parking |

 Main Assembly Points
  Assembly Points Direction